Usability Testing Survey Software Engineering

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Table 1: Revision History

| Date | Developer(s) | Change |
|------|----------------------------------|---|
| | Sumanya Gulati Sumanya Gulati | Initial Draft Add list of Navigation Tasks |

1 User and Session Details

Table 2 contains details of each subject who agreed to participate in a Usability Testing Session.

| Subject Name | Meghna Saha |
|---|----------------|
| Subject Role Research Assistant to the Project Supervisor | |
| Test Conductor(s) | Sumanya Gulati |
| Test Date | 20 March 2025 |
| Test Mode | In-person |
| Start Time | |
| End Time | |
| Additional Notes | |

Table 2: User and Session Details

2 Navigation Tasks to be Performed

For the purpose of this usability session, the subject has been asked to perform the following tasks, in order:

- 1. Upload a data sheet.
- 2. Upload another data sheet with the same experiment date.
- 3. Locate this data sheet in the table view page.
- 4. Navigate to the experiment table and perform the following operations -
 - (a) Add a new row.
 - (b) Delete an existing row.
 - (c) Add a new column.
 - (d) Delete an existing column.
- 5. Calculate the average of any couple of values in the experiment table.
- 6. (Optional): Perform additional excel-based functions on the values in the experiment table.
- 7. Search for a datapoint in the table using the column and value.
- 8. Generate a graph using all available customization options for the experiment data from **September 26**.

3 User Answers

Users will be asked the following questions to gauge the usability of the application during a user demo assessment. These questions relate to the assessment of non-functional tests NFR-LF1, NFR-UH1, NFR-OE2, and NFR-MS1 outlined in the Software Requirements Specification (SRS).

Navigation and Ease of Use

- (a) How easy or difficult was it to navigate through the application? (Very easy Somewhat easy Neither easy nor difficult Somewhat difficult Very difficult)
 - Answer:
- (b) Rate the ease of finding a specific button/feature related to the task you were trying to perform. (Very easy Somewhat easy Neither easy nor difficult Somewhat difficult Very difficult)
 - Answer:

Visual Appearance

- (a) On a scale of 1 to 5, how would you rate the visual appearance of the application? (1 Too cluttered and unappealing, 2 Somewhat unappealing 3 Neutral, 4 Somewhat appealing, 5 Very clean and appealing)
 - Answer:
- (b) Is the displayed content (text, tables, graphs) clear, legible and easy to understand?
 - Answer:
- (c) Did the design and layout appear consistent to you across the entire application? If no, please point out any inconsistencies you noticed.
 - Answer:
- (d) Did you encounter any unidentifiable symbols or icons? If yes, please describe them.
 - Answer:

Learning

(a) How easy or difficult was it to learn how to use the different features of the application? (Very easy - Somewhat easy - Neither easy nor difficult - Somewhat difficult - Very difficult)

- Answer:
- (b) Were there any features or functions you found challenging to understand or figure out? If yes, please describe.
 - Answer:

Responsiveness

- (a) Did you experience any noticeable delays or interruptions while using the application? If yes, please describe them.
 - Answer:

Overall Experience

- (a) On a scale of 1 to 5, rate your overall experience using the application. (1 Very poor, 2 Poor, 3 Neutral, 4 Good, 5 Excellent)
 - Answer:
- (b) Do you have any suggestions for improvements to enhance your experience with the application?
 - Answer:

4 Test Conductor Observations