

Sumaya Ahmed

Computing MSc Student.

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EXPERIENCE

The Keyholding Company, London — Control Team Operative

September 2016 - PRESENT

Working with the United Kingdom's only tech-enabled mobile security company was able to connect with clients and advise them on what was best to do when alarm activations occurred. I spent most of my time working with admin & looking into emails that clients and working on a database called Chase which I was able to learn quickly and understand. Working both 12-hour long day or night shifts. I was able to pick up lots of skills, one of the most important ones I think is conflict resolution. I also became proficient in using Excel as well as other databases to work.

Lush Cosmetics, White City — Sales Assistant

FEBRUARY 2018 - OCTOBER 2019

Lush as a company tries to give their customers the ultimate customer experience, talking to so many customers helped develop my communication skills further and increased my confidence when approaching strangers. Being a sales assistant also included extensive product knowledge in which we had lots of training on and applying the training we had with customers who had queries regarding skincare, gifts or even haircare. Working at Lush also demonstrates being able to work in a multidisciplinary environment, we all worked towards a sales goal every day and helped each other along the way.

Explore Learning, Westfield/Fulham — Tutor

FEBRUARY 2018- OCTOBER 2019

My experience as a tutor at Explore Learning supplied me with many skills, the first being communication skills. I worked with the parents as well as the children and was able to greet them and developed good interpersonal relationships.

EDUCATION

Kingston University, London — BSc Midwifery

SEPTEMBER 2017 - JANUARY 2021.

Received a 2:1, whilst working in the hospitals during the pandemic.

Cardiff University Cardiff — MSc Computing.

SEPTEMBER 2021 - 2022

SKILLS

Hardworking in nature, I am ready for the challenges of working in the tech industry. Learning the fundamentals of different languages like HTML, CSS, Javascript and Python through self-study and now through my master's degree shows the lengths I am ready to go towards as a member of your team. I am an excellent team player, can take instructions as well as work autonomously. I work well in problem-solving scenarios and get excited by tough technical challenges. Although Computing may be technical I am a very creative person with a great interest in design.

All the skills listed above are why I believe I am a suitable candidate for this position.

CERTIFICATES:

Code First Girls - Kickstarter and Introduction into Web Development.

Google Certificate- UX Design (Currently Undertaking)

LANGUAGES

- English
- Arabic
- Somali

