

PERSONAL PROFILE

Highly Motivated, result-driven, and career-minded Programmer Analyst/ IT Specialist seeks new position in dynamic, growth-oriented company focused on cultivating exceptional client experience and a positive work environment. With experience in coding software applications, programming and configuring new hardware, and providing high level client support in a, I bring attention to detail and a dedication to technical improvement to each job. A strong team player and a self-starter with strong business acumen, communication, and problem-solving skills with a record of accomplishment of delivering under tight timelines.

WORK HISTORY

Canada Wonderland
Programmer Analyst (Part-Time)

March 2023-Present

Responsibilities:

- Developed and optimized code in PowerShell to automate the uninstallation and installation of apps for over 100 PC's.
- Using Python Programming created a QR code generator with the help of tkinter and qrcode library.
- Leveraged the knowledge of java and python to extract the data from the SQL databases.
- Windows automation through registry editor code.
- Use Basic knowledge of Node.js for communication of client-server side web programming apps.
- Broad understanding of network instruments. Configuring switches, creating VLAN's and switching port between VLAN's.

Claret Asset Management
IT Programmer Specialist

June 2022-Jan 2023

Responsibilities:

- Following SDLC approach to create custom software solutions using java and python.
- Working with other tech companies to gather IT solutions to enhance Claret productivity of the process. Detailed requirement gathering from management and assist third party companies to create workflows.
- Analyzing and solving problems through in-house applications and databases
- Developing programmatically solutions using python libraries like selenium, playwright and selenium-stealth for automatic login to websites by identifying element id, class or tag names and exporting the records into MySQL.
- Converting SSIS jobs into python codes using pandas library
- Documenting all the changes in the process related to software development and modification.
- Modifying reports through Microsoft SSRS
- Maintain various SQL databases and provide programmatic solutions and efficiencies.
- Providing access to onboarding employees on multiple platforms and databases
- Support with all the applications related to Microsoft. Using Microsoft Administrative Center to provide access to share mail folders, add people to groups.
- Maintaining the virtual machines and virtual desktop on the Azure Admin Center
- Basic network and printer troubleshooting

Sumiksh Trehan
1115-25 Parkway Forest Drive, M2J1L4, North York
Youtube Channel: [Coding Sumiksh](#)

4168384424
tsumiksh@gmail.com
[WebPortfolio](#)

Canada Wonderland
L3 IT Technician

Mar 2022-June 2022

Responsibilities:

- Offer advanced technical support for end-users, addressing issues related to servers, networks, applications, and other IT infrastructure components.
- Provide expertise in diagnosing and troubleshooting hardware, software, and network problems.
- Administer RSAT and facilitate integration with domain systems, covering AD, GP, FTP and AP Clusters.
- Manage Exchange Online, SharePoint, and Microsoft Teams to ensure seamless operations.
- Administer and troubleshoot network infrastructure, including routers, switches, firewalls, and VPNs.
- Develop and implement automation scripts to streamline repetitive tasks and improve efficiency like server drive mapping, storage management, employing WMI/CIM frameworks, configuring WinRM.
- Supervise Cisco CUCM for VOIP line configuration.
- Implement LAN/WAN frameworks and OS models using Cisco routers, switches, and catalysts.

Excelitas Technologies
Technical Service Diagnostics Specialist (Level 2/Level 3)

Jan 2019- Mar 2022

Responsibilities:

- Provide technical support to end-users and address inquiries related to hardware, software, and network concerns in a timely manner.
- All incidents are recorded, triaged, and troubleshooted in accordance with service level agreements using Salesforce, and then closed.
- Extracting data from databases using SQL statements.
- Using python programming to automate the text fixtures.
- Assist with resolving escalated and high visibility issues.
- Using putty, solarputty and secureCRT to communicate with the network devices.

CERTIFICATIONS

- Introduction to Python (DataCamp)
- Object Oriented Programming in Python (DataCamp)
- AutoCAD

EDUCATION

Bachelor of Technology Software Development
Seneca College – Toronto, ON

Jan 2023 – Present

Diploma Computer Programming
Seneca College – Toronto, ON

Jan 2020 – Jan 2023

Diploma Electrical Engineering
Georgian College – Barrie, ON

Jan 2015 – Jan 2017