

SUMIT SHAMLAL CHAURE

# INSTAGRAM USER ANALYTICS

## Trainity Project 2 – SQL Fundamentals

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Figure 1 - <https://metricswatch.com/instagram-analytics-report-template>

### Introduction

Imagine you're a data analyst working with the product team at Instagram. Your role involves analyzing user interactions and engagement with the Instagram app to provide valuable insights that can help the business grow.

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## Description

Imagine you're a data analyst working with the product team at Instagram. Your role involves analyzing user interactions and engagement with the Instagram app to provide valuable insights that can help the business grow.

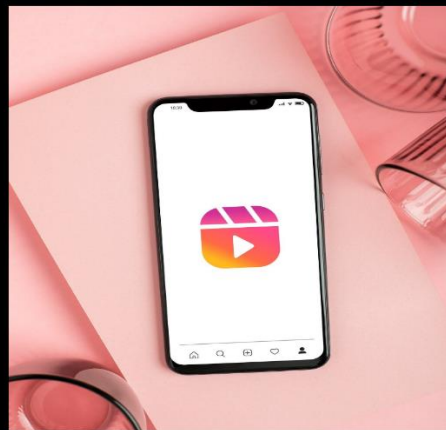
User analysis involves tracking how users engage with a digital product, such as a software application or a mobile app. The insights derived from this analysis can be used by various teams within the business. For example, the marketing team might use these insights to launch a new campaign, the product team might use them to decide on new features to build, and the development team might use them to improve the overall user experience.

In this project, you'll be using SQL and MySQL Workbench as your tool to analyze Instagram user data and answer questions posed by the management team. Your insights will help the product manager and the rest of the team make informed decisions about the future direction of the Instagram app.

Remember, the goal of this project is to use your SQL skills to extract meaningful insights from the data. Your findings could potentially influence the future development of one of the world's most popular social media platforms.

## Introduction

**Instagram** is one of the most popular social media platforms with over 1 billion active users. Our report will provide insights on Instagram data analytics.



SS - 1 ) Webpick Image

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## Requirements -

### 1) Project Description :

The aim of the project is to find the user analytics of the instagram database and get insights about user activities, engagement with the platform, post frequency, traffic incoming, ad monetization planning and various management activities to grow the platform. It is our work to do a thorough analysis on the mentioned points and bring on the desired results. For handling the data we will use the given query to create a dummy database and then go through the links connection among various tables and understand the logic of basic working of the platform to query on the proper factors.

### 2) Approach :

Firstly I created the database and tables from the provided query and learnt about the connection among them to better query in the required output. For the visualization part I made the csv data into excel tables and generated the screenshots of both the query and table for results.

The analysis based on query has insights at the bottom of the screengrabs to let the repartee understand the aim of each analysis.

### 3) Tech-Stack Used :

MySQL – For the main query and results part I have relied on MySQL version 8.1.0.

Excel – The tables were generated from the csv data of the query results of sql and imported in excel.

Word – The report is written in word/docx format using MS Word and then exported to pdf.

Drive – To upload all the essential files attached in the report for reference and for pdf upload.

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#### **4) Insights :**

The summary for each query is given with the screenshot but to summarize the overall thing I came to the conclusion that there are about a 100 registered user on the platform along with a good 257 post uploaded. Also there are around 7488 comments on all the posts combined with around 21 popular hashtags used across the posts and around 501 photo tags embedded. From the more broader view the insights enlightens us with the active days for helping the campaign to broadcast ads and gain more profits same with the registration days to gain more traffic and notify the teams to manage the incoming flow. The user activities can be tracked and the inactive user can be notified by the team to start posting and award the loyal and active users. This and some other insights which are really helpful from the investors and development point of view are discussed below.

#### **5) Result :**

The project has taught me about the gist of real life example of database operations from table creation, data insertion management to the complexity involved in to connect various tables to store and get relevant data. The analysis helps to know about the parameter and inputs required to track the activities to keep the site running and also on a broader level how to keep the site engaged and attract more customers to bring in the revenue for the company. The results here help us to identify suspicious as well as inactivity of users and also the points to consider during data analysis. I learnt about joins and select statements more practically with the activity.

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## Main Querying Part & Analysis -

### SQL Task

#### A) Marketing Analysis:

1. Loyal User Reward
2. Inactive User Engagement
3. Contest Winner Declaration
4. Hashtag Research
5. Ad Campaign Launch

#### B) Investor Metrics:

1. User Engagement
  2. Bots & Fake Accounts
-

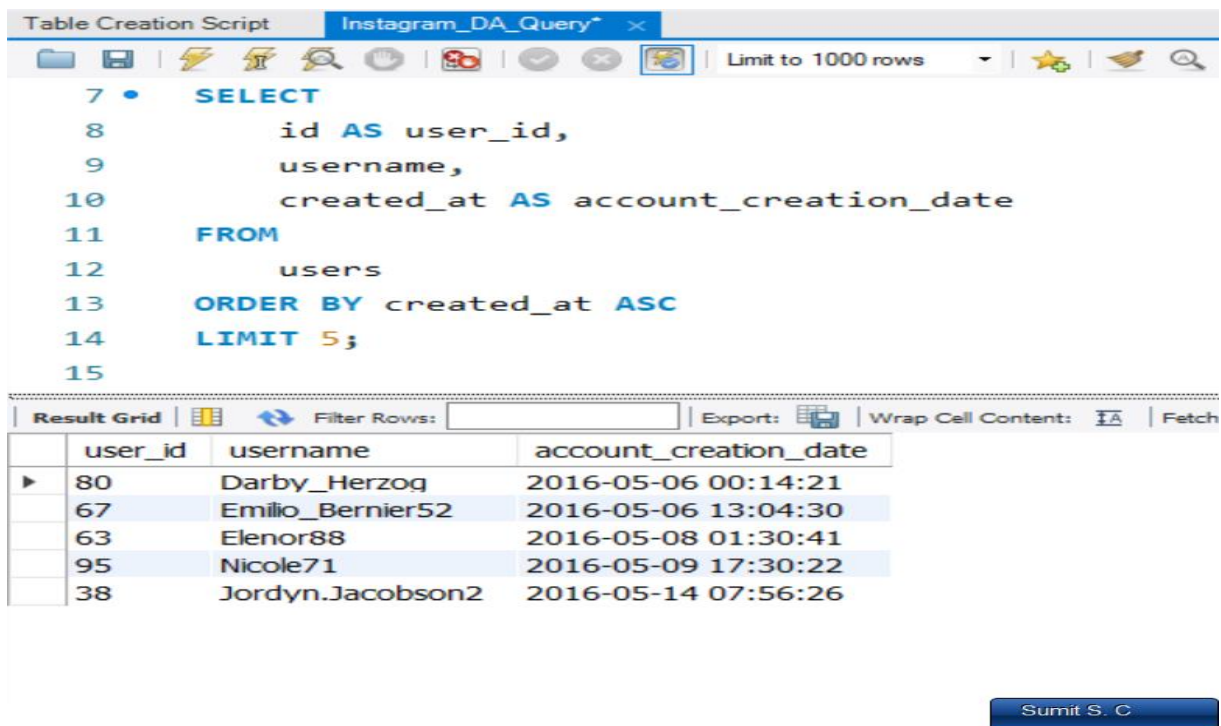
## A) Marketing Analysis:

Querying Related to the activities of site for user interaction & user management and to grow the traffic.

**1.Loyal User Reward** : The marketing team wants to reward the most loyal users, i.e., those who have been using the platform for the longest time.

*Your Task:* Identify the five oldest users on Instagram from the provided database.

### Query



```
7 • SELECT
8     id AS user_id,
9     username,
10    created_at AS account_creation_date
11 FROM
12    users
13 ORDER BY created_at ASC
14 LIMIT 5;
15
```

user_id	username	account_creation_date
80	Darby_Herzog	2016-05-06 00:14:21
67	Emilio_Bernier52	2016-05-06 13:04:30
63	Elenor88	2016-05-08 01:30:41
95	Nicole71	2016-05-09 17:30:22
38	Jordyn.Jacobson2	2016-05-14 07:56:26

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	A	B	C	D	E
1	Five Oldest Instagram Users				
2		user_id	username	account_creation_date	
3		80	Darby_Herzog	06-05-2016 00:14	
4		67	Emilio_Bernier52	06-05-2016 13:04	
5		63	Elenor88	08-05-2016 01:30	
6		95	Nicole71	09-05-2016 17:30	
7		38	Jordyn.Jacobson2	14-05-2016 07:56	
8					

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SS - 2) Five Oldest Users on Platform

## Insights

The Above Screenshot shows us the oldest members of our Instagram community who have joined the platform from a long time, they are some of Loyal Users and are entitled for the rewards from marketing team for their Love & Support.

## 2. Inactive User Engagement:: The team wants to encourage inactive users to start

posting by sending them promotional emails.

Your Task: Identify users who have never posted a single photo on Instagram.

### Query

```
16 -- 2)Inactive User Engagement: Identify i
17 • SELECT
18     u.id AS user_id,
19     u.username,
20     p.id AS photo_id,
21     p.image_url AS post_url
22 FROM
23     users u
24     LEFT JOIN
25     photos p ON u.id = p.user_id
26 WHERE
27     p.user_id IS NULL;
28
```

	B	C	D	E
1	Inactive User - No Single Post/Photos on Platform			
2	Note - Photo url & post id are blank denotes user is inactive			
3	user_id	username	photo_id	post_url
4	5	Aniya_Hackett	NULL	NULL
5	7	Kassandra_Homenick	NULL	NULL
6	14	Jaclyn81	NULL	NULL
7	21	Rocio33	NULL	NULL
8	24	Maxwell.Halvorson	NULL	NULL
9	25	Tierra.Trantow	NULL	NULL
10	34	Pearl7	NULL	NULL
11	36	Ollie_Ledner37	NULL	NULL
12	41	Mckenna17	NULL	NULL
13	45	David.Osinski47	NULL	NULL
14	49	Morgan.Kassulke	NULL	NULL
15	53	Linnea59	NULL	NULL
16	54	Duane60	NULL	NULL
17	57	Julien_Schmidt	NULL	NULL
18	66	Mike.Auer39	NULL	NULL
19	68	Franco_Keebler64	NULL	NULL
20	71	Nia_Haag	NULL	NULL
21	74	Hulda.Macejkovic	NULL	NULL
22	75	Leslie67	NULL	NULL
23	76	Janelle.Nikolaus81	NULL	NULL
24	80	Darby_Herzog	NULL	NULL
25	81	Esther.Zulauf61	NULL	NULL
26	83	Bartholome.Bernhard	NULL	NULL
27	89	Jessyca_West	NULL	NULL
28	90	Esmeralda.Mraz57	NULL	NULL
29	91	Bethany20	NULL	NULL
30				
31	Inactive User Count		26	
32				

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SS - 3) Inactive Users

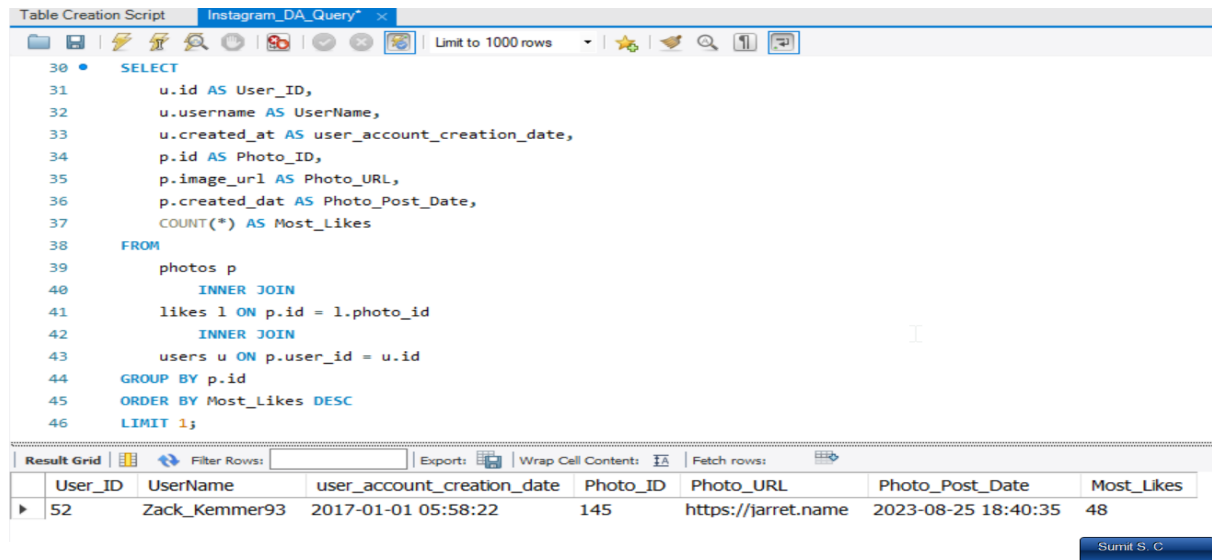
## Insights

From The above table we can conclude that about "26" different individuals are currently inactive or ghost users on our platform based on the query which checked whether a user has posted at least a single post/photo from joining day.

**3. Contest Winner Declaration:** The team has organized a contest where the user with the most likes on a single photo win.

*Your Task:* Determine the winner of the contest and provide their details to the team.

## Query



```
30 • SELECT
31     u.id AS User_ID,
32     u.username AS UserName,
33     u.created_at AS user_account_creation_date,
34     p.id AS Photo_ID,
35     p.image_url AS Photo_URL,
36     p.created_at AS Photo_Post_Date,
37     COUNT(*) AS Most_Likes
38 FROM
39     photos p
40     INNER JOIN
41     likes l ON p.id = l.photo_id
42     INNER JOIN
43     users u ON p.user_id = u.id
44 GROUP BY p.id
45 ORDER BY Most_Likes DESC
46 LIMIT 1;
```

User_ID	UserName	user_account_creation_date	Photo_ID	Photo_URL	Photo_Post_Date	Most_Likes
52	Zack_Kemmer93	2017-01-01 05:58:22	145	https://jarret.name	2023-08-25 18:40:35	48

	A	B	C	D	E	F	G	H
1	User With Most Liked Photo on Platform							
2	User_ID	UserName	user_account_creation_date	Photo_ID	Photo_URL	Photo_Post_Date	Most_Likes	
3	52	Zack_Kemmer93	01-01-2017 05:58	145	https://jarret.name	25-08-2023 18:40	48	

SS - 4) Most Like Post On Instagram – User Details



## Insights

The insight of the query shows us that "**Zack\_Kemmer93**" photo with post id – **145** posted on **25<sup>th</sup> august 2023** is the Most Liked Photo in our data.

**4. Hashtag Research:** A partner brand wants to know the most popular hashtags to use in their posts to reach the most people.

*Your Task:* Identify and suggest the top five most commonly used hashtags on the platform.

## Query

```
48 -- 4)Hashtag Research: Identify and suggest the t
49 • SELECT
50     t.tag_name,
51     COUNT(p.tag_id) AS tag_count
52 FROM
53     tags t
54 JOIN
55     photo_tags p ON t.id = p.tag_id
56 GROUP BY t.tag_name
57 ORDER BY tag_count DESC
58 LIMIT 5;
59
```

	A	B
1	Top 5 Hashtags	
2	tag_name ▼	tag_count ▼
3	smile	59
4	beach	42
5	party	39
6	fun	38
7	concert	24
8		

Result Grid | Filter Rows: | Export: | Wrap Cell C

tag_name	tag_count
smile	59
beach	42
party	39
fun	38
concert	24

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SS - 5) Most Used Hashtag – Top 5

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## Insights

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From the analysis its evident that most users use the hashtags like – “**Smile, Beach, Party, Fun, Concert**” with their post to be interactive and stay in the feeds.

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### Hashtag Analysis

**Hashtags** are a powerful tool for increasing visibility and engagement on Instagram. Our report will provide insights on the most popular hashtags in your industry and how to create a successful hashtag campaign.



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**5. Ad Campaign Launch:** The team wants to know the best day of the week to launch ads.

*Your Task:* Determine the day of the week when most users register on Instagram. Provide insights on when to schedule an ad campaign.

### Query

```
60 -- 5)Ad Campaign Launch: Determine the day of the week for the best  
ad campaign.  
61 • SELECT  
62     DATE_FORMAT(created_at, '%W') AS Day_Of_Week,  
63     COUNT(*) AS total_registered  
64 FROM  
65     users  
66 GROUP BY DAY_OF_week  
67 ORDER BY total_registered DESC  
68 LIMIT 3;  
69
```

	A	B
1	Best Day For Ad-Launch (Most Registered Day)	
2	Day_Of_Week ▾	total_registered ▾
3	Thursday	16
4	Sunday	16
5	Friday	15
6		

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SS - 6) Most Active day to Launch Ads

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## **Insights**

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*We found from our analysis that most new users registered on "**Thursdays & Sunday**" and on 2<sup>nd</sup> number is **Friday** when the Campaign teams can launch ad to grab more traffic and clicks.*

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## B) Investor Metrics:

Query related to investors concerns like site performance and suspicious activities that can hamper the service or decrease the revenue.

**1. User Engagement:** Investors want to know if users are still active and posting on Instagram or if they are making fewer posts.

*Your Task:* Calculate the average number of posts per user on Instagram. Also, provide the total number of photos on Instagram divided by the total number of users.

### Query

```
75 • SELECT
76     (SELECT
77         COUNT(*) AS total_users -- Total users
78     FROM
79         users) AS Total_Users,
80     (SELECT
81         COUNT(*) AS total_photos -- Total posts
82     FROM
83         photos) AS Total_Photos,
84     (SELECT
85         COUNT(*)
86     FROM
87         photos) / (SELECT
88         COUNT(*)
89     FROM
90         users) AS avg_posts_per_user;
91
```

Result Grid | Filter Rows: | Export: | Wrap Cell Content:

	Total_Users	Total_Photos	avg_posts_per_user
▶	100	257	2.5700

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	A	B	C
1	User Engagement Check		
2	Total_User ▾	Total_Photo ▾	avg_posts_per_use ▾
3	100	257	2.57
4			

Submit S. C

SS - 7) User Engagement Check for investor Matrices

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## Insights

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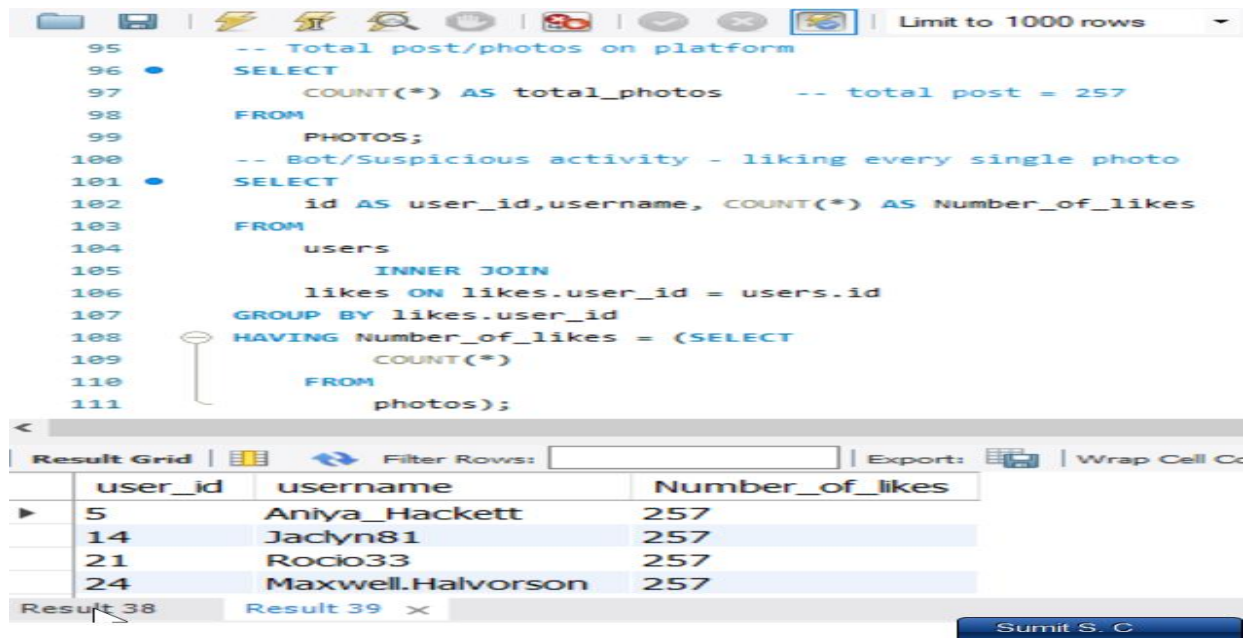
The Above results show us that there are about **"100"** odd accounts on our Platform & about **"257"** Photo posts so that averages about **"2.57 posts per user"** which shows that there is a healthy audience on the platform for various activities like growth, ads and revenue generation.

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**2. Bots & Fake Accounts:** Investors want to know if the platform is crowded with fake and dummy accounts.

*Your Task:* Identify users (potential bots) who have liked every single photo on the site, as this is not typically possible for a normal user.

## Query



```
95 -- Total post/photos on platform
96 SELECT
97     COUNT(*) AS total_photos -- total post = 257
98 FROM
99     PHOTOS;
100 -- Bot/Suspicious activity - liking every single photo
101 SELECT
102     id AS user_id, username, COUNT(*) AS Number_of_likes
103 FROM
104     users
105     INNER JOIN
106     likes ON likes.user_id = users.id
107 GROUP BY likes.user_id
108 HAVING Number_of_likes = (SELECT
109     COUNT(*)
110 FROM
111     photos);
```

user_id	username	Number_of_likes
5	Aniya_Hackett	257
14	Jaclyn81	257
21	Rocio33	257
24	Maxwell.Halvorson	257

Result 38    Result 39 x

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	A	B	C	D
1		Bot Activity Check - Using Post Likes		
2		user_id	username	Number_of_likes
3		5	Aniya_Hackett	257
4		14	Jaclyn81	257
5		21	Rocio33	257
6		24	Maxwell.Halvorson	257
7		36	Ollie_Ledner37	257
8		41	Mckenna17	257
9		54	Duane60	257
10		57	Julien_Schmidt	257
11		66	Mike.Auer39	257
12		71	Nia_Haag	257
13		75	Leslie67	257
14		76	Janelle.Nikolaus81	257
15		91	Bethany20	257
16		Suspicious Accounts Count		13
17		Total_Post	In Our check if the user who likes all the posts on platform can be considered as a bot	
18		257		

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SS - 8) Bot Activities

### Insights

The above query has helped us identify that there is a total of "257" Posts/Photos on the platform and about "100" Users there seem to be some odd and suspicious activity by around "13" users as they have liked every post's which seems or can be interpreted as a bot activity.

Note – Liking everything is not a valid parameter but in real life example it's impossible for normal user to like every photo's posted on platform so these can be taken as bots.

[Drive Link](#) – Contains files for reference like SQL query, text file , excel/csv for reference & proof.

(Download the [zip file](#) and open the files as google sheets and docs changes the formatting of tables and report files)

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# Conclusion

Our report provides valuable insights on Instagram data analytics to help businesses improve their marketing strategy and reach their target audience. Contact us for more information.

*SS - 9) canva template closing*

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# Thank You

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