

# **Application Programming Interface**

This document has been created by Paynamics Technologies Inc. Its contents may be changed without prior notice. External web links are provided for information only. Paynamics Technologies Inc. does not claim liability for access to and correctness of the referenced content.

#### **COPYRIGHT**

Copyright © 2021 Paynamics Technologies Inc. All rights reserved.

Printed in Philippines Version 1.14.4 Updated Release: April 27, 2021

#### **CONTACT INFORMATION**

For questions relating to this document please contact:

Paynamics Technologies Inc. 1108 Cityland 10 Tower 2 H.V. Dela Costa St. Makati City P.C. 1227 Philippines

Phone: +632 330 8772

E-mail: technical@paynamics.net



# **Contents**

1. Inti	troduction	5
1.1	Audience	5
1.2		
1.3	Software Requirements	5
1.4	Required Settings	5
1.5	Version History	6
1.6	URL of Test and Live system	7
2. Se	ecure Messaging	8
2.1.	Overview	8
2.2.	. What is Signature	8
2.3.	3. Authentication Process	9
	Test Interface	
3.1		
3.2	P. DemoTest Page	11
4. F	Responsive Payment Frontend Flow	12
5. F	Responsive Payment Transaction (RPF)	13
5.1	Request Process	13
5.2	Gateway Response	19
5.3	Notification Process	21
6. C	Other Transaction Types	23
6.1	•	
6.1	·	
6.3	,	
6.4	•	
6.5	•	



Appendix A: Response Codes	37
Appendix B: Payment Method List	50
Appendix C: Dispute Code List	51
Appendix D: Sample Request and Response	53
Appendix E: Installment Payment	55
Appendix F: IFrame Handling	58



## 1. INTRODUCTION

#### 1.1 AUDIENCE

This specification is primarily intended for merchants connecting to the Paynamics Paygate Platform via the Responsive Payment Frontend Solution.

#### 1.2 DOCUMENT CONVENTIONS

This document uses the following conventions:

- The Courier New font is used for example code and code listings, file names, commands, path names, directory names, Hypertext Markup Language (HTML) tags, and any text that must be typed on the screen.
- The *italic* font is used in code to represent placeholder parameters (variables) that should be replaced with an actual value or items that require emphasis.
- Brackets ([]) are used to enclose optional parameters.

## 1.3 SOFTWARE REQUIREMENTS

To implement the HTTPS POST interface for standard card processing, the following requirements must be met:

- Internet connection supporting HTTP
- Working knowledge of POST and SOAP method
- SSL server supporting 128-bit (or stronger) encryption

#### 1.4 REQUIRED SETTINGS

The exchange of POST messages is based on certain requirements. If these are not met, the request/response communication will fail. It is therefore imperative that the message elements are defined as required.

#### Mandatory\*

A mandatory (man.) message is necessary to ensure the proper routine and posting of a POST / SOAP message. Any mandatory message element not included as requested will cause the process request type to be rejected.

#### Optional\*

The inclusion or omission of an optional (opt.) message field is at the discretion of the merchant. A transaction request is also processed if an optional field is missing.



#### Conditional\*

A conditional (con.) message field must be included in some instances. Its omission may cause the process request type to be rejected.

\*Note: What is being described as mandatory, optional and conditional fields refers to the parameter value being passed by the merchant system. The parameter name for all request elements are required to be sent regardless of the field is mandatory, optional or conditional.

Notation	Description			
А	alphabetic A-Z, a-z			
N	numeric digits, 0-9			
An	alphanumeric characters			
Ans	alphanumeric and special characters			
DD	Day, 01 through 31			
MM	Month, 01 to 12			
YYYY	Year, 1999, 2000, 2001, etc.			
Hh	Hours, 00 to 24			
Mm	Minutes, 00 to 59			
Ss	Seconds, 00 to 59			
17	Variable length up to a maximum of 17 bytes.			
С	Collection of elements			
Т	A separator indicating that time-of-day follows			
ZZZZZZ	Represents the timezone			
F	Float			

## 1.5 VERSION HISTORY

Date	Version	Description	Made by
December 10, 2020	1.12.1	Added <u>Appendix F</u> (Iframe Handling).	RGM
March 15, 2021	1.13.4	Added Maybank EzyPay Installment.     Added Settlement Information Payload in the RPF Request.     Added settlement_info_details parameter on the RPF Response.     Updated Metrobank Installment value from "mtrinstall"to "mtbinstall"on the Payment Method list.	RGM



Date	Version	Description	Made by
April 27, 2021	1.14.4	Added Split Payments function in the RPF Request.     Updated Online bank transfer Payment method to list to BDO, RCBC and PNB payment channels.     Updated Installment Payment method to include Maybank Installment.     Added GR182-GR184 Response codes	RGM

#### 1.6 URL OF TEST AND LIVE SYSTEM

#### Responsive Payment Frontend Test URL (POST Redirect):

https://testpti.payserv.net/webpayment/default.aspx

#### **Responsive Payment Frontend Production URL:**

To be requested

## Refund, Reversal Settlement, Query

https://testpti.payserv.net/pnxquery/queryservice.asmx

## Refund, Reversal Settlement, Dispute Query, Rebill Test URL (SOAP):

https://testpti.payserv.net/Paygate/ccservice.asmx

### **Refund, Settlement and Query Production URL:**

To be requested



#### 2. SECURE MESSAGING

#### 2.1. OVERVIEW

Since the payment information is exchanged between the Merchant and the Paygate platform, it's important that the data exchange is safe and immune to hacking, man-in-middle attack possibilities. The following 3 aspects must be addressed.

- Integrity
- Non-repudiation
- Authentication

**Integrity** means that data cannot be modified without authorization. This is achieved by calculating the hash on the payload references.

**Non-repudiation** implies one's intention to fulfill their obligations to a contract. It also implies that one party of a transaction cannot deny having received a transaction nor can the other party deny having sent a transaction. This is achieved by calculating the SHA hash with 512 Bits from your sensitive data.

**Authentication** ensures that the identity of the sender can be determined by Paygate. This is achieved by using the SHA512 hash algorithm.

The high level process of signature generation and validation is depicted below:



#### 2.2. WHAT IS SIGNATURE

RFC 2828 defines a digital signature as "a value computed with a cryptographic algorithm and appended to a data object in such a way that any recipient of the data can use the signature to verify the data's origin and integrity.

Open standard libraries are available that makes the signature generation and validation process rather seamless. Secondly the Signature has the meta information about the cryptographic algorithms used and which references used for the signature generation and validation. This eliminates the need of prior negotiation of the signature strategies.



#### 2.3. AUTHENTICATION PROCESS

### Merchant to Paygate authentication

Merchant to Paygate authentication is done by concatenating all the input parameters and signing the concatenated string.

#### Example:

```
Signature = Sign(mid + request_id + ip_address + notification_url + response_url + fname + lname + mname + address1 + address2 + city + state + country + zip + email + phone + client ip + amount + currency + secure3d + merchantkey)
```

#### Paygate to Merchant authentication

<?xml version="1.0" encoding="utf-8"?>

Paygate to Merchant authentication is done by signing the original XML response and appending the signature parameter to the XML.

Note: below is only a sample xml only, some nodes are omitted to shorten xml.

#### originalXMLResponse

```
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"</pre>
 xmlns:xsd="http://www.w3.org/2001/XMLSchema"
 xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Body>
      <saleResponse xmlns="http://test.payserv.net/">
        <saleResult>
          <application>
            <merchantid> </merchantid>
            <request id> </request id>
            <response_id> </response id>
            <timestamp> </timestamp>
            <rebill id> </rebill id>
            <signature> </signature>
          </application>
          <responseStatus>
            <response code> </response code>
            <response_message> </response message>
            <response advise> </response advise>
          </responseStatus>
        </saleResult>
      </saleResponse>
    </soap:Body>
  </soap:Envelope>
signedXMLResponse
  <?xml version="1.0" encoding="utf-8"?>
  <soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"</pre>
 xmlns:xsd="http://www.w3.org/2001/XMLSchema"
 xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
    <soap:Body>
      <saleResponse xmlns="http://test.payserv.net/">
        <saleResult>
          <application>
            <merchantid> </merchantid>
            <request id> </request id>
            <response_id> </response_id>
            <timestamp> </timestamp>
            <rebill id> </rebill id>
```



```
<signature>
          \verb|awto73YtoaL/408| qbqvsrEMmkDFhnn3rJJ4SFBm+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XInFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmkDFhnn3rJ4SFBm+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XInFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmkDFhnn3rJ4SFBm+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XInFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmkDFhnn3rJ4SFBM+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XInFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmkDFhnn3rJ4SFBM+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XInFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmkDFhnn3rJ4SFBM+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XINFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmbPhqq0m+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XINFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XINFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XINFZ+155V1ncqul| awto73YtoaL/408| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w6DHbJxvf9PIL+XINFZ+155V1ncqul| awto74WtoaL/408| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w60| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w60| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w60| qbqvsrEMmbPhq0m+4ev4RtySTMdOmvOo8w60| qb
         L6V6AYC8UWEYDeCYXTdFhe3JmLkT23HQ4d/2q9XSUW49E4b6P+4b/VV6JOs6cmRc1Af8n5YDgIXumr/VHIjo=
          </signature>
                                                </application>
                                                <responseStatus>
                                                         <response code> </response code>
                                                        <response message> </response message>
                                                         <response_advise> </response_advise>
                                                </responseStatus>
                                      </saleResult>
                            </saleResponse>
                    </soap:Body>
          </soap:Envelope>
Signature = Sign(merchantid + request_id + response_id + response_code + response_message + response_advise + timestamp + rebill_id + merchantkey)
signedXMLResponse = Signature
```



#### 3. TEST INTERFACE

Any merchant planning to integrate the Paynamics platform (Paygate) can test the integration on a dedicated test gateway and test URL. It is basically identical to the live HTTPS / SOAP gateway with the exception that none of the submitted payment requests actually trigger a movement of moneys.

As part of the Paynamics quality assurance, merchants are requested to perform several tests on the test gateway in cooperation with the Paynamics support organization prior to connecting to the live HTTPS / SOAP Gateway. This is to ensure a smooth and flawless communication and transaction data flow between the integrating company and Paynamics.

When sending test transaction you would encounter a dedicated Test response codes and format related codes. These return codes would assist you in sending the correct message format to our Paygate.

You can send test transactions to our system with varying amounts and in any currency using any of the transaction types described in this specification.

#### 3.1 TEST ACCESS

To set up your test account access please contact technical@paynamics.net .

#### 3.2 DEMOTEST PAGE

For a better workflow understanding, a demo page is provided at

https://testpti.payserv.net/paytravel/default.aspx

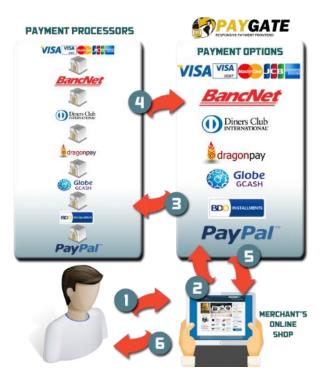
The demo page is fully implemented in ASP.Net and runs under IIS 8.5.



4.

#### RESPONSIVE PAYMENT FRONTEND FLOW

The Illustration below would show a simple technical process flow of how the Merchant and PAYGATE Platform would connect and interact.



- 1. Customer visits merchant website and shops.
- 2. After shopping, customer proceeds to checkout page. Customer will be redirected to a Responsive Payment selection page that will allow him to choose what Payment type (i.e. Credit cards, Bancnet, Gcash) they would use.
- 3. Depending on the payment type that was chosen, customer will be redirected to the authorization process.
- 4. If the authorization is successful, Customer will be returned to an initial landing page displaying the transaction result status. Customer is then prompted to click "continue."
- 5. Paygate will return a response to the Merchant system and would redirect the customer back to the merchant website.
- 6. Merchant website will display result to the customer.



#### RESPONSIVE PAYMENT TRANSACTION (RPF)

#### 5.1 REQUEST PROCESS

5.

When initiating a RPF transaction, the merchant will be redirecting its customer to a payment selection page hosted with Paygate. The customer would need to select which payment method he/she would like to use.

The default transaction type for all payment methods under RPF is a "Sale" Transaction in which the customer's preferred payment method will be deducted immediately of the amount being paid during the payment process. For credit card, it is possible to do an Authorization and Pre-authorization (kindly refer to the request parameter table below for more information), kindly consult with your Paynamics Project Manager for more information about this functionality.

Depending on the Merchant Account Setup, the Merchant would be able to allow its customer to do the following payment method:

- Credit Card transactions (Sale, Authorization, Pre-Authorization) This transaction will allow
  customer to use their credit card to pay. Transaction type may vary according to the acquiring
  bank's acceptable transaction policy. For credit card transaction, the default transaction type is a
  "Sale"
- 2. Credit Card Transaction with 3d Secure (Sale, Authorization, Pre-Authorization) This transaction will allow customer to use their credit card to pay along with a 3dsecure verification. Transaction type may vary according to the acquiring bank's acceptable transaction policy.
- 3. Bancnet (Sale) Allows the customer to use Philippine based ATM cards associated with the Bancnet network. Customer would need to select his/her issuing bank and input their ATM Personal Identification Number (PIN) to complete the authorization process.
- 4. Gcash (Sale) Allows the customer to use their Gcash mobile wallet. Customer would need to input their Globe mobile number. Gcash will send a Short Messaging Service (SMS) to the user prompting the user to key-in its MPIN (Mobile Personal Identification Number) to authorize the transaction.
- 5. Paynamics Over the Counter (Sale) A Payment Network created by Paynamics that allows customer to perform over the counter payments through banks, convenience stores and alike. Paynamics allows the merchant to set expiry date and expiry time to make payment.
- 6. Paypal (Sale through Paypal Express Checkout) Allows the customer to pay using his Paypal account. Customer will need to key his Paypal account information and password to authorize the transaction.
- 7. Other Payment Methods (i.e. ECONTEXT, ENETS, EGHL, ALIPAY etc) Allows the customer to use online bank transfers, cash e-vouchers, e-wallet, Cash in-payment and alike. Kindly refer to <a href="Appendix B">Appendix B</a> for updated list of payment methods.

Please check with your Paynamics Project Manager as to what type of Payment methods and transaction types will be allowed with your merchant account.



#### **Split Payments**

Paynamics now allows the merchant to conduct split payment transaction by defining where to settle the transaction (i.e. Settlement Information Payload).

**Settlement Information Payload** – this payload allows the merchant to instruct Paynamics where to settle the funds for the payment. Below are the information being collected.

- o Biz Wallet ID This is the Paynamics Biz Wallet of the settlement partner.
- Settle\_Amount Funds that will be settled to the tagged Biz Wallet ID. Should not be greater than 95% of the Amount indicated
- o Settle\_Currency Settlement currency of the Settle amount.
- o Reason Allows the Merchant to label the reason for the settlement or transfer.
- Settlement\_ID Allows the merchant to assign a unique identifier for the settlement instruction.

In order to enable this Payload, the condition is that the Merchant needs to pre-enroll its settlement partners into Paynamics Biz, payment method are pre-enrolled, funds that will be settled does not exceed 95% of the original amount (multiple settlement is allowed as long as aggregate settlement amount does not exceed 95%). Kindly contact your Paynamics project manager for as to what payment methods do we allow split payments, and other information.

You can email <u>technical@paynamics.net</u> to request for sample integration codes.

#### RPF request parameters

Element	Settings	Туре	Description	
mid	man.	an32	The merchant identifier with Paygate. This is equivalent to the "merchantid" parameter in the response.	
request_id	man.	ans32	Unique transaction identifier that the merchant has sent.	
ip_address	con.	ans20	This is the merchant's host i.p. address. This value is dependent on the merchant account configuration.	
notification_url	man.	ans255	This is the merchant URL where PAYGATE would POST base64 encoded xml notification update for their transaction or its final status. Data will be placed in "paymentresponse" variable.	
response_url	man.	ans255	This is the URL where Paygate will redirect the transaction after the result page.	
cancel_url	man.	ans255	This will be the merchant return URL that Paygate will call once the customer pressed cancel button.	
mtac_url	opt.	ans255	This URL will be a link to the Merchant's Terms and Conditions Page and must be hosted in https environment. If this value is filled, this link will be located during the payment selection process.	
descriptor_note	con.	ans255	Allows the merchant to input its credit card billing descriptor (and other information) to be displayed to the customer before the payment is processed. This value needs to be filled up if the merchant id is enabled for credit card processing.	
fname	man.	an30	The cardholder's first name.	
Iname	man.	an32	The cardholder's last/surname.	
mname	opt.	an32	The cardholder's middle name	
address1	man.	ans100	The first line of the cardholder's billing address.	



Element	Settings	Туре	Description	
address2	opt.	ans100	The second line of the cardholder's billing address.	
city	con.	a30	The town/suburb/city of the cardholder's billing address. Kindly take note that some acquiring processors may require this parameter.	
state	con.	a30	The state/region/district/province of the cardholder's billing address. If the country is U.S., kindly follow strictly the ISO 2 character format specified in this URL: <a href="https://faq.usps.com/s/article/What-are-the-USPS-abbreviations-for-U-S-states-and-territories">https://faq.usps.com/s/article/What-are-the-USPS-abbreviations-for-U-S-states-and-territories</a> Kindly take note that some acquiring processors may require this parameter.	
country	con.	a3	The ISO 3166 two (2) character code for the country of the cardholder's billing address. Kindly take note that some acquiring processors may require this parameter.	
zip	con.	ans12	The zip/post code of the cardholder's billing address. If the country is United States or Canada, this parameter is mandatory.	
			For the postal code format of United States and Canada, refer to guidelines below:	
			For Canada: -6 alpha-numeric value (ANA-NAN) A for alphabet, N for numberSample Format ANA NAN	
			For United States, it can either be a -5 or 9 digit zip code -When a 9-digit zip is passed, the dash character ("-") is mandatory -Sample Format five characters: NNNNN nine characters: NNNNN-NNNN Kindly take note that some acquiring processors may require this parameter.	
email	con.	ans100	The email address of the cardholder. Format should be <a href="mailto:abc@abc.com">abc@abc.com</a> . If this parameter is not available to be collected, kindly coordinate with your Paynamics Project Manager for possible solution.  Kindly take note that some acquiring processors may require this parameter.	
phone	con.	ns32	The telephone number for the cardholder. +xxx(yyy)zzz-zzzz-ppp where: xxx = Country code yyy = Area or city code zzz-zzzz = Local number ppp = PBX extension	
			For example, a typical U.S. or Canadian number would be "+1(202)555-1234-739" indicating PBX extension 739 at phone number 5551234 within area code 202 (country code 1).	
mobile	opt.	ns32	Mobile number of the cardholder +xxx(yyy)zzz-zzzz where: xxx = Country code yyy = Mobile operator code zzz-zzzz = mobile number	
			For example, a typical U.S. or Canadian number would be "+1(202)555-1234-739" indicating PBX extension 739 at phone number 5551234 within area code 202 (country code 1).	



Element	Settings	Туре	Description	
			This value will be needed if the transaction will undergo risk validation or SMS verification.	
client_ip	con.	ans20	This is the customer's browser assigned i.p. address. This value is required if the payment method is credit card (cc).	
amount	man.	F2	Amount of the transaction with decimal point. For transactions in cents, kindly input the 2 decimal place after the point (i.e. for \$0.50 = 0.50). Pls take note that some international currencies would not accept transactions with decimal points (i.e. Japanese Yen)	
currency	man.	a3	The three (3) character ISO 4217 currency code used for the transaction. Please take note that in some cases, the currency type can be modified (i.e. non ISO) to cater specific payment methods. Please consult with your Paynamics Project Manager for more details on this setup.	
pmethod	con.	ans20	This field will allow the merchant to restrict the payment method being displayed to the customer in the payment selection page. The merchant can also set to display multiple payment methods to their customer by separating the values with a comma in this parameter (i.e. if merchant wants his/her customer to select Credit card and Gcash as a payment type, value of this parameter should be CC, GC). If the value of this parameter is null, Paygate will display the default payment methods that is enabled in the merchant id. Kindly refer Appendix B to know the other Payment method value.	
expiry_limit	con.	yyyy-MM- ddTHH:mm	This field is applicable for Paynamics Over the Counter Payment option.  Merchant may specify the exact date and time the Transaction reference token will be valid for payment.	
trxtype	con.	as20	This parameter will allow the merchant to do an authorization / pre- authorization once the user selected credit card payment method during the checkout process. The allowable values are the following:  • authorized (for Authorization)  • preauthorized (for Pre-authorization)  Kindly make sure that credit card payment method is enabled for your merchant id.	
mlogo_url	opt.	ans255	URL of merchant logo must be hosted in <b>https</b> environment. This will be displayed on the responsive payment frontend payment page. The ideal dimensions of the logo should be at 400 pixels (length) by 100 pixels (height).	
orders	man.	ans255	List of customer orders in xml format. Orders contain the Item name/Product Name, quantity, and amount. <pre> <orders> <items> <items> <itemname>Item 1</itemname> <quantity>0</quantity> <amount>5.00</amount> </items> <itemname>item 2</itemname> <quantity>0</quantity> <amount>3.00</amount> </items> <itemname>item 2</itemname> <quantity>0</quantity> <amount>3.00</amount>              </orders> This information will be displayed on the Responsive payment payment page as an order information. The data sent in this request can also be used by the merchant as a storage of customer's order details.  Note that total order amount should be equal to the total transaction amount otherwise the transaction will be declined. After creating the xml</pre>	



Element	Settings	Туре	Description	
			request and before sending it to the responsive payment facility, the xml string should be base64encoded.	
secure3d	opt.	an6	Acceptable values are as follows:	
metadata2	con.	ans255	This parameter will allow the merchant to define the different installment modes per bank and the term of the transaction.  Refer to Appendix E for more information.	
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).	

**Settlement Information Payload** – This payload will be use to perform Split payment transaction. Kindly contact your Paynamics Project Manager to configure this. Kindly take note that this payload would require its own signature computation.

#### Sample:

<settlement\_information>

<Settlement\_Information>

<br/><biz\_wallet\_id>BIXXXXX01</biz\_wallet\_id>

<reason>Partner settlement</reason>

<settlement\_amount>1.50</settlement\_amount>

<settlement\_currency>PHP</settlement\_currency>

<settlement\_id>settlement\_id01</settlement\_id>

<signature> signature01</signature>

</Settlement\_Information>

<Settlement\_Information>

<biz\_wallet\_id> BIXXXXX02</biz\_wallet\_id>

<reason>Partner settlement</reason>

<settlement\_amount>1.50</settlement\_amount>

<settlement\_currency>PHP</settlement\_currency>

<settlement\_id>settlement\_id02</settlement\_id>

<signature> signature02</signature>

</Settlement\_Information>

</settlement\_information>

biz_wallet_id	con.	ans50	This is the Paynamics Biz Wallet of the settlement partner.	
settlement_amou nt	The second of the larged Biz Wallet ID.		Funds that will be settled to the tagged Biz Wallet ID.	
settlement_curre ncy	con.	a3	Settlement currency related to the settlement amount.	
reason con. ans255 Allows the Merchant to indicate the		Allows the Merchant to indicate the reason for the settlement or transfer.		
I settlement id I con. I ans37 I		ans32	Allows the merchant to assign a unique identifier for the settlement instruction.	



Element	Settings	Туре	Description	
crediting_date	con.	yyyy-MM- ddTHH:mm	Allows the merchant to assign what date to credit the funds into Biz Wallet ID.	
signature con. an200		an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).	

#### Note:

After creating the xml request and before sending it to the responsive payment facility, the xml string should be base64encoded.



## 5.2 GATEWAY RESPONSE

After processing the transaction, Paygate will send a post (server to server communication) to notification\_url and a browser redirect to the response\_url. It is preferred that the notification URL is on a SSL environment to ensure high confidentiality of data.

#### **RPF** Response parameters

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see Appendix A for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
ptype	man.	ans20	This is the payment channel that the customer has used for the transaction. Refer to Appendix B to know the list of payment channels.
rebill_id	opt.	an50	This is the token to be used in rebilling and subscription
token_id	con.	an32	This token represents the card info from the initial sale transaction. <metadata> <subitem> <item>token_id</item> <value></value> </subitem> </metadata>
token_info	con.	an20	This is the card type and last 4 digits of the card that was used that is associated with the token_id. This data will only be returned if a token_id is generated. <metadata> <subitem> <item>token_info</item> <value></value> </subitem> </metadata>
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor. For Paynamics Over the counter payment method, this parameter will contain the reference token that the customer will need to make payment.



Element	Settings	Туре	Description
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
settlement_info_details	con.	ans100	Applicable for merchants that are enabled for Settlement Information Payload. Indicates the status of the settlement. Please see below.  {     "biz_wallet_id": "BZKLDTEW",     "settlement_id": 893882,     "settlement_amount": "1000.00",     "status": "success",     "biz_response_id": "20203234298",     "crediting_timestamp": "YYYY-MM-DD", }
signature	man	an200	Hash (SHA512) computations of xml response message elements.

**NOTE:** Please take note that in some payment methods, you may not have a response coming from Paygate. The reason is that the customer may have discontinued the payment process.



## 5.3 NOTIFICATION PROCESS

Since Paygate is integrated with multiple payment methods. There can be an instance in which the payment method does not return a real time response. This normally applies to payment methods that require customer to do a cash-in to a designated payment center or an over the counter bank deposit. If the customer has fulfilled the payment instruction, Paynamics will receive an updated status of the transaction. Once this happens, Paygate will notify the merchant by sending a post to the notification url that was sent by the merchant in this format: (xml format). Please see below:

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see Appendix A for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
ptype	man.	ans20	This is the payment channel that the customer has used for the transaction. Refer to <u>Appendix B</u> to know the list of payment channels.
rebill_id	opt.	an50	This is the token to be used in rebilling and subscription
token_id	con.	an32	This token represents the card info from the initial sale transaction.
token_info	con.	an20	This is the card type and last 4 digits of the card that was used that is associated with the token_id. This data will only be returned if a token_id is generated.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor. For Paynamics Over the counter payment method, this parameter will contain the reference token that the customer will need to make payment.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
settlement_info_details	con.	ans100	Applicable for merchants that are enabled for Settlement Information Payload. Indicates the status of the settlement. Please see below. {     "biz_wallet_id": "BZKLDTEW",     "settlement_id": 893882,     "settlement_amount": "1000.00",



Element	Settings	Туре	Description
			"status": "success",  "biz_response_id": "20203234298",  "crediting_timestamp": "YYYY-MM-DD", }
signature	man	an200	Hash (SHA512) computations of xml response message elements.

Paygate will only send the notification once. But notification process can be configured to send a notification again up to 4 re-attempts (5 minute interval). If we didn't receive a correct response from the Merchant's end. In case the merchant did not receive the notification, it is recommended that the merchant would integrate the <u>query</u> function to know the final status of the transaction.

On very rare occasions, Paygate may send a reversal notification from a previous successful transaction. This is because the acquiring processor may have applied the bank transfer incorrectly or there was a reconciliation incident in which the payment was reversed. For disputes regarding these occurrences, you may contact your Paynamics Project Manager.



#### 6. OTHER TRANSACTION TYPES

Merchants will also have the capability to do Refund, Settlement (settle authorized, settle pre-authorized) and Query to their transactions. To do this, merchant would need to initiate a direct server SOAP request to Paygate. Please take note that the production URL for this these transaction types are different from the Webpayment frontend production URL.

Before integrating this functions, kindly consult with your Paynamics Project manager for more information.

#### 6.1 REFUND / REVERSAL

A **Reversal** of a monetary transaction (e.g. 'sale', 'settle authorization') is only allowed on the same calendar day as of the original request. Currently this is only applicable for credit card payment method only. The cut-off time for reversal is normally defined by the acquiring bank. Kindly contact your Paynamics project manager for the cut-off time.

The reversed transactions do not appear on the cardholder's card statement. A reversal of an authorization transaction (e.g. 'authorization', 'preauthorization') can be made up to 14 days following the original request.

Please contact Paynamics Technical Support for further information on the expiration period.

For a reversal request, a valid response id from a previous request is required. The amount defined in the 'reversal' request has to match the amount given in the respective request that needs to be cancelled.

**Refund** functionality will allow the merchant to design an application in their back office to process this transaction request. The refund functionality will only be enabled for the Credit card payment method for now.

For Paypal, you can process a refund through your Paypal Business account access.

For a **Refund** this would be allowed after the calendar day (or after the reversal period). In the event that you wish to refund a customer, use the Refund request to credit the funds back to the payment method. In some cases, refund request are being batch for further action, in this case an initial return response would be responded back to the customer indicating this type of status. Depending on the acquiring bank/payment solution this may be possible for up to three months following the transaction.

For credit card processing, a Refund may have already been initiated by the card company as a result of a "chargeback" request from the cardholder. A chargeback is a refusal of the cardholder's bank to accept a transaction presented by the merchant's processor. This occurs when a customer disputes a card purchase. The merchant may be asked for proof of Authorization. The end result may be that the merchant's account is debited for the transaction. It is recommended that merchants check their chargeback records before processing a Refund transaction.

To post a refund request, a valid response\_id from a former Sale transaction is required. For credit cards, if the initial transaction was an Authorization or a Pre-Authorization, the valid response id from the settlement authorized / settlement pre-authorized is required. Depending on the acquiring bank, it is



possible to refund an amount less than or equal to the initial transaction using the same currency as with the original transaction.

A refund is listed and will be posted separately on the cardholder's card statement.

## 6.1.1 REQUEST MESSAGE PARAMETERS (REFUND/REVERSAL)

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate
request_id	man.	ans32	Unique transaction identifier that the merchant has sent.
org_trxid	man.	ans32	This is the Paygate response id of the original credit card sale transaction only  For credit card transaction that was processed as an authorization (cc_auth) or pre-authorization (cc_preauth), refund will only be possible if these transactions were process for settlement, in which case the org_trxid parameter should refer to the response_id of the settlement authorization or settlement preauthorization.  .
ip_address	man.	ans20	This is the merchant's host i.p. address.
notification_url	con.	ans255	This is the merchant URL where PAYGATE would send notification update for their transaction or its final status. The notification system can also send the final status of these transactions
response_url	opt.	ans255	In case the transaction is asynchronous in nature (i.e. 3D Secure), this is the URL where Paygate will redirect the transaction.
amount	man.	F2	Amount of the transaction with decimal point. For transactions in cents, kindly input the 2 decimal place after the point (i.e. for \$0.50 = 0.50). Please take note that some international currencies would not accept transactions with decimal points (i.e. Japanese Yen)
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).

## 6.1.2 GATEWAY RESPONSE (REFUND/REVERSAL)

After validating the connection, and transaction Paygate returns an xml response to the merchant's application.

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see Appendix A for table element



Element	Settings	Туре	Description
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man	an200	Hash (SHA512) computations of xml response message elements.

There can be some instances that the response code that is returned for refunds will indicate that the transaction is pending. This is because some acquiring bank process refunds on a batch basis. To know the final status of the refund you can check your Merchant Backend or do a Query.

#### 6.2 SETTLE AUTHORIZED, SETTLE PRE-AUTHORIZED

A **Settle Authorized** allows you to settle a previous Authorization. After an order is shipped, the transaction can be settled, a procedure that is also handled by the card processor. The capture process completes the transaction: the issuing financial institution credits the merchant's bank account with the funds for the transaction and updates the cardholder's statement. Authorization and Settle Authorization are separate because it takes time to prepare goods for shipment. In contrast, a brick and mortar store gets the Authorization at the time of purchase, the customer receives the goods, and the merchant can submit the sale for Capture immediately.

For a Settlement Authorization request, a valid response id from a former Authorization request is required. The transaction amount which is to be captured must be identical to the amount.

A **Settle Pre-authorized** is similar to the Settle Authorization. For a Settle Pre-authorization request, a valid response id from a former Pre-authorization request is required. The amount settled may be less than the amount authorized. The amount remaining on the authorization is available for further captures as long as the authorization period does not expire. Please note that in some cases a pre-authorization can only be captured once. This is dependent of the acquirer policies.

An amount higher than the authorized may also be captured but there is no guarantee. It depends on the acquirer whether a greater amount may be captured and how much greater this can be. The recommended value is up to 5% of the original amount.

A capture of an authorization transaction (e.g. 'authorization', 'preauthorization', 'preauthorization supplement') can be made up to 7 days following the original request. In exceptional cases this period may be longer (depending on the acquirer and issuing bank).



Please check with your Paynamics Project Manager as to what type of transactions will be allowed with your merchant account.

# 6.2.1 REQUEST MESSAGE PARAMETERS (SETTLE AUTHORIZED, SETTLE PRE-AUTHORIZED)

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	Unique transaction identifier that the merchant has sent.
org_trxid	man.	ans32	This is the Paygate response id of the original Authorization or Pre- Authorization transaction
ip_address	man.	ans20	This is the merchant's host i.p. address.
amount	man.	F2	Amount of the transaction with decimal point. For transactions in cents, kindly input the 2 decimal place after the point (i.e. for \$0.50 = 0.50). Please take note that some international currencies would not accept transactions with decimal points (i.e. Japanese Yen).
notification_url	con.	ans255	This is the merchant URL where PAYGATE would send notification update for their transaction or its final status. The notification system can also send the final status of these transactions
response_url	opt.	ans255	In case the transaction is asynchronous in nature (i.e. 3D Secure), this is the URL where Paygate will redirect the transaction.
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).



## 6.2.2 GATEWAY RESPONSE (SETTLE AUTHORIZED, SETTLE PRE-AUTHORIZED)

After validating the connection, and transaction Paygate returns an xml response to the merchant's application.

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see Appendix A for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man	an200	Hash (SHA512) computations of xml response message elements.

## 6.3 QUERY

This functionality will allow the merchant to design an application in their back office to process this transaction request.

In a scenario where the merchant want to know the current status or the merchant have not received a response from Paygate, this transaction type can be used to query the status of a previously submitted transaction. The response that would be generated by the query will be the actual response string that the merchant have failed to receive.

The query function can also be used to know the final status of the transaction, in case you have received bank processor time-outs or pending requests (i.e. refund request, batch processing, and transaction in progress) as response.



## 6.3.1 REQUEST MESSAGE PARAMETERS (QUERY)

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	Unique transaction identifier that the merchant.
org_trxid	con.	ans32	This is the response_id parameter of any previous transaction. (i.e. Sale, authorized, settle authorized, refund etc.). For normal query transactions, this value should be commonly used.
org_trxid2	con.	ans32	This is the request_id parameter of any previous transaction. Merchant can use this parameter as another reference in case the response_id is unknown.
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).

## 6.3.2 GATEWAY RESPONSE (QUERY)

After validating the connection, and transaction Paygate returns an xml response to the merchant's application.

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent in the query request.
response_id	man.	ans32	Processor generated transaction ID of the query transaction.
response_code	man.	an5	Please see Appendix A for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man	an200	Hash (SHA512) computations of xml response message elements.

If the Query transaction is successful, it would include the updated transaction elements of the org\_trxid / org\_trxid2 parameter.



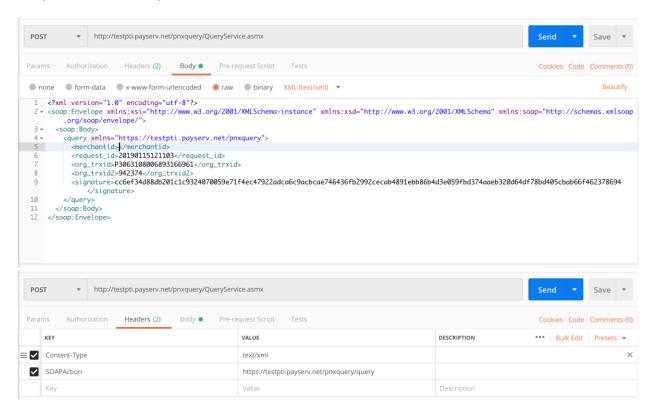
Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent in the value of the org_trxid and org_trxid2 parameter.
response_id	man.	ans32	Processor generated transaction ID of the org_trxid and org_trxid2 parameter.
response_code	man.	an5	Please see Appendix A for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	YYYY-MM-DD-T- hh:mm:sszzzzzz	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man	an200	Hash (SHA512) computations of xml response message elements.

Note: There can be some instances that the transaction elements parameters response\_code, response\_message and timestamp would be different. Below are some sample instances:

- The initial response from Paygate was a "bank/processor timeout" and during the daily reconciliation, the bank/processor status updated the status to success.
- The initial response from Paygate was a "transaction pending" and on a later date, the transaction was updated to success. This can happen especially for refund transactions that are being handled by Paygate on a batch basis.



## Sample Postman (Query):



## Sample Request:

#### Sample Response:

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
```



```
<soap:Body>
       <queryResponse xmlns="https://testpti.payserv.net/pnxquery">
           <queryResult>
               <application>
                   <merchantid>YOURMID</merchantid>
                    <request id>20190115121103</request id>
                    <response id>P2128442006115145986</response id>
                    <timestamp>2019-06-04T15:46:50.3501799+08:00</timestamp>
<signature>263226add78d9816eff937a2251c43dc97320cf6ab7b2fc7bb1edd93173d06a5e2dc746718b4e9
7a232f38a2b6397bd0547deaddbf83a296f700962820cfb2a8</signature>
               </application>
               <responseStatus>
                    <response code>QM001</response code>
                    <response message>Query successful - test mode</response message>
                   <response_advise>Query successful - test mode</response_advise>
                    cprocessor response id>2090004737/processor response id>
                   cprocessor response authcode>493575/processor response authcode>
                    cprocessor response code>0code>
                   cessor response mess>Approved/processor response mess>
               </responseStatus>
               <txns>
                   <ServiceResponse>
                       <application>
                           <merchantid>YOURMID</merchantid>
                            <request id>942374</request id>
                           <response_id>P3063108006893166961</response_id>
                           <timestamp>2018-12-28T01:44:55</timestamp>
                           <ptype>CC</ptype>
                        </application>
                        <responseStatus>
                           <response code>GR001</response code>
                           <response message>Transaction Successful</response message>
                           <response advise>Transaction is approved</response advise>
                           cprocessor response id>2090004737/processor response id>
cprocessor_response_authcode>493575/processor_response_authcode>
                           cprocessor_response_code>0/processor_response_code>
                           cprocessor response mess>Approved/processor response mess>
                       </responseStatus>
                       <sub data />
                       <secure3d />
                       <MetaData/>
                   </ServiceResponse>
               </txns>
               <disp />
           </queryResult>
       </queryResponse>
   </soap:Body>
</soap:Envelope>
```



#### 6.4 DISPUTE QUERY

Dispute Query allows you to retrieve disputes coming from your merchant account. Below is a brief summary of this functionality:

- Paygate classifies dispute into different types depending on the payment method (Credit card, Chinese Debit Card, Bancnet, Gcash etc.) that was used.
- Paygate may provide the dispute reason. Depending on the payment method that was used, the dispute reason can be associated to the chargeback reason code (for Credit card payment methods) or other information.
- Paygate may provide information as to the effect of the dispute to your merchant account settlement reporting (i.e. Add, Subtract or No Effect).
- Paygate may provide as to when the dispute may take effect in the merchant account balance
- Paygate may provide if the status of the dispute, either it is new, pending or closed/resolved.

It is recommended that the merchant would use this functionality on a daily basis to know immediately the dispute request so that the merchant can take action in representing/resolving the dispute.

## 6.4.1 REQUEST MESSAGE PARAMETERS (DISPUTE QUERY)

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate
request_id	man.	ans32	Unique transaction identifier that the merchant has sent.
ip_address	man.	ans20	This is the merchant's host i.p. address.
notification_url	con.	ans255	This is the merchant URL where PAYGATE would send notification update for their transaction or its final status. The notification system can also send the final status of these transactions
response_url	opt.	ans255	In case the transaction is asynchronous in nature (i.e. 3D Secure), this is the URL where Paygate will redirect the transaction.
dispute_start_date	man.	YYYY-MM-DD- T- hh:mm:sszzzzzz	Beginning date of the disputes being queried. This date should not exceed the end date.
dispute_end_date	man.	YYYY-MM-DD- T- hh:mm:sszzzzzz	Ending date of the dispute being queried. This date should not be before the dispute starting date.
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).



# 6.4.2 GATEWAY RESPONSE (DISPUTE QUERY)

After validating the connection, and transaction Paygate returns an xml response to the merchant's application.

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see Appendix B for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man.	an200	Hash (SHA512) computations of xml response message elements.

If the dispute query is successful, below will be the transaction elements.

Element	Settings	Туре	Description
dispute_id	man.	an14	Main identifier of the dispute transaction.
dispute_date	man.	YYYY-MM-DD-T- hh:mm:sszzzzzz	Current date of when the dispute was created. For Credit cards, this is the date the dispute has been submitted to the acquiring bank (or known as the "impact date"). In some instances this date may come before the dispute_upload_date.
dispute_upload_date	man.	YYYY-MM-DD-T- hh:mm:sszzzzzz +GMT	Date of when the dispute was retrieved by Paygate with the acquiring processor/bank. This will also be the basis of the start date and end date of the dispute query.
org_proc	man.	ans32	Identifies as to which acquiring processor did the dispute originated. Kindly contact your Paynamics Project Manager to know the value to this parameter.
dispute_payment_method	man.	an20	Identifies as to what payment method the dispute originated. Kindly refer to Appendix C for table element
org_request_id	man.	ans32	The original merchant transaction identifier associated in the dispute ticket



Element	Settings	Туре	Description
org_response_id	man.	ans32	The original Paygate transaction identifier associated in the dispute ticket.
org_name	man.	an256	This is the first name and last name that was sent by the merchant on the original requested sale or settled transaction.
dispute_type	man.	a10	Identifies what is the dispute type. Kindly refer to Appendix C for table element.
dispute_amount	man.	F2	Amount that was disputed. In some instances the dispute amount may be lower or larger the original transaction amount.
dispute_currency	man.	a3	The three (3) character ISO 4217 currency code used for the transaction.
dispute_reason	opt.	ans256	Reason for the dispute.
dispute_other_reason	opt.	ans256	Other reason for the dispute.
dispute_action	opt.	a20	This value indicates if the dispute amount would either ADD, DEDUCT or NO EFFECT on the merchant settlement.
dispute_effectivity_date	opt.	YYYY-MM-DD-T- hh:mm:sszzzzzz	Identifies the date of when the dispute action would be applied
dispute_status	opt.	a20	Identifies the status of the dispute. The value can either be NEW, PENDING, or CLOSED.
dispute_further_details	opt.	ans256	This field provides additional information about the dispute. The value will also depend on what payment method the dispute has originated. (i.e. For dispute related to credit card, the masked credit card number is provided in this parameter).

Please take note that the dispute items that will be part of the response will be up to 200 items at any given time period. It is suggested that if the merchant would like to query dispute items above this limit, the merchant should either adjust the start date or end date of the dispute query or they can view/download the dispute items in their merchant back office access.



#### 6.5 REBILL

Merchants that have their own rebilling system can use Rebill Token transaction type to perform succeeding rebilling of their future clients. Merchant must use the Paygate response id from an original successful sale and the token\_id to initiate this rebill transaction.

In addition, rebill also allows you to perform authorization / pre-authorization transaction by inputting a response id from an original successful authorization or pre-authorization. To perform settlement, please refer to item  $\underline{6.2}$ .

Kindly contact your Paynamics Project Manager if this transaction type can be enabled in your merchant account.

## 6.5.1 REQUEST MESSAGE PARAMETERS (REBILL)

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	Unique transaction identifier that the merchant has sent.
ip_address	man.	ans20	This is the merchant's host i.p. address.
org_trxid	man.	ans32	This is the Paygate response id of the original Sale, Authorization or Pre authorization transaction
token_id	con.	an32	This token represents the card info from the initial sale transaction. Kindly fill up this parameter if provided from the initial transaction.
trx_type	man.	a10	This parameter allows the merchant to set what transaction will the rebill be routed. The allowable values are the following:  • sale  • authorized (for Authorization)  • preauthorized (for Pre-authorization)  Please take note that if the merchant has performed authorized/preauthorized, kindly perform a settlement to capture the transaction.
amount	man.	F2	Amount of the transaction with decimal point. For transactions in cents, kindly input the 2 decimal place after the point (i.e. for \$0.50 = 0.50). Please take note that some international currencies would not accept transactions with decimal points (i.e. Japanese Yen).
notification_url	con.	ans255	This is the merchant URL where PAYGATE would send notification update for their transaction or its final status. The notification system can also send the final status of these transactions
response_url	opt.	ans255	In case the transaction is asynchronous in nature (i.e. 3D Secure), this is the URL where Paygate will redirect the transaction.
signature	man.	an200	Hash (SHA512) computations of string concatenation of request parameters of this transaction and merchant certificate (downloaded on the Merchant Backend).



# 6.5.2 GATEWAY RESPONSE (REBILL)

After validating the connection, and transaction Paygate returns an xml response to the merchant's application.

Element	Settings	Туре	Description
merchantid	man.	an32	The merchant identifier with Paygate.
request_id	man.	ans32	The original merchant transaction identifier sent with the original transaction.
response_id	man.	ans32	Processor generated transaction ID
response_code	man.	an5	Please see <u>Appendix B</u> for table element
response_message	man.	an100	Corresponding response message of the response code
response_advise	opt.	an150	In some cases, Paygate would advise the merchant what to do in case a given response code is received.
timestamp	man.	yyyy-MM- ddTHH:mm:ss.ffffff fZ	This is the completion time of the transaction.
processor_response_id	opt.	ans60	This is the response id generated by the acquiring processor.
processor_response_authco de	opt.	an6	This is the authorization code generated by the issuing bank of the cardholder. This value is applied for successful credit card transactions.
signature	man	an200	Hash (SHA512) computations of xml response message elements.



#### **APPENDIX A: RESPONSE CODES**

The response code/response message is returned by Paygate and is classified into 3 categories

- Format Message Response Codes (FR): These response codes are related to format errors of the parameters you are passing to Paygate. You would receive this if the parameters you are passing will not comply with the proper messaging format of Paygate. The format message response codes can both be seen on the test production and production environment.
- General Message Response Codes (GR) These return codes are generally transaction related. Once
  your merchant account is live, GR response codes will be the one mostly responded by Paygate to
  your system.
- Risk Management Response Codes (RM) These response codes are related to the Fraud Validation system of Paygate. If the Fraud Validation System is enabled in your merchant account, kindly refer to this table.
- Query Message Response Codes (QM) These response codes are related to the Query Validation.
   This is applicable for Query and Query Subscription API calls only.

The following table contains all of Paygate response codes and descriptions that might be returned while sending transaction requests.

### **Format Message Response Codes**

Response	Response Message	Meaning
Code FR001	Check Request_id format (an / Length < 32)	Request id is not in alpha numeric characters or the Length < 32
FR002	Check Amount format ( n / Length < 5.2 )	Amount is not in numeric characters or the Length is incorrect
FR003	Check First name format ( a / Length < 30 )	First name is not in alpha characters or the Length < 30
FR004	Check Last name format ( a / Length < 32 )	Last name is not in alpha characters or the Length < 32
FR005	Check Addr 1 format ( ans / Length < 100 )	Addr 1 is not alpha numeric special characters or the Length < 100
FR006	Check Addr 2 format ( ans/ Length < 100 )	Addr 2 is not in alpha numeric special characters or the Length < 100
FR007	Check State format ( a/ Length < 30 )	State is not alpha characters or the Length < 30
FR008	Check City format ( a/ Length < 30 )	City is not alpha characters or the Length < 30
FR009	Check ZipCode format ( an / Length < 12 )	ZipCode is not alpha numeric characters or the Length < 12
FR010	Check I.P. Address format ( ans/ Length < 20 )	Ip address is not in alpha numeric special characters or the Length < 20
FR011	Check Exp month format ( n / Length < 2)	Expiry month is not numeric characters or the Length < 2
FR012	Check Exp Year format ( n / Length < 4 )	Expiry Year is not numeric characters or the Length < 4
FR013	Invalid Phone format	Phone Format is invalid. Format should be country code (area code) phone number. Sample: 1(240) 652-5009
FR014	Check Date and Time Format	Date and Time format is incorrect. Format should be YYYY-MM-DD HH:MM:SS:000. Sample: 2010-03-23 18:06:44.493
FR015	Check email format	Email Format is incorrect. This should be character@character.character
FR016	Check notification url format	URL format is not valid. Format should be http://domain.com or https://domain.com
FR017	Invalid Card Number	Card Number is invalid. For Visa, Mastercard, JCB, card number should be 16 digits. AMEX should be in 15 digits.
FR018	Invalid Luhn Check Sum	Card number submitted did not pass the Luhn formula
FR019	Check Card Type	This means the card type is not valid for this Merchant ID/Merchant Account.



Response Code	Response Message	Meaning
FR020	Check Client_id format	This means that the Client_id format is not valid
FR021	Check Client_token format	This means that the Client_token format is not valid
FR022	Invalid Rebill Period	The rebill period that was sent is not defined in the Paygate System.
FR023	ABA is X and length of account number is not Y	The ABA and Account number being placed has a format error.
FR024	ABA is X and account number does not start with Y	The ABA and Account number being placed has a format error at the beginning.
FR025	Account number length < 17	The Account number length should not be greater than 17 characters.
FR026	Account number contains invalid numerals.	Account number contains invalid numeras (i.e. 123456)
FR027	Fractional Length is not Correct	Parameter that was passed on the Fractional length was not valid.
FR028	Invalid ABA number	ABA number provided was invalid.
FR029	Invalid Fractional	Invalid Fractional
FR030	Missing Fields – ACH	Request contains missing fields (I.e. processtype, parent_id, mersubid, accttype, consumername, accountname, host_ip, or client_ip, etc)
FR031	Check Country Parameter	This means that the country parameter is required to be passed in order for the transaction to proceed.
FR032	Invalid Request Fields Format.	Request contains invalid field or value(i.e request_id, accountnumber, fname, lname, city, address1, etc). The root cause could also be related to format restriction from acquiring processor or host.
FR033	Transaction request contain invalid parameter values.	This means that transaction request sent contain values that did not follow certain logic conditions. Please contact Paynamics Technical support to investigate further.
FR034	Notification payload incorrect format or data objects non existent.	This means the formatting of values in the notification order payload is incorrect or data objects being used does not exist or was not passed by merchant.
FR035	Parameter value too long	he length of the value for parameter is longer than the maximum limit.  Refer to response advise for details.
FR036	Invalid Request Format	The request you are submitting has an invalid format. Please refer to API documentation for proper request format.
FR037	Invalid Request Id	The response code submitted to update transaction is not existing on request id list.
FR038	Invalid Expiry Limit	Expiry limit has an invalid value. Possible reason is invalid date or date provided already passed.
FR039	Reference Number Already Exist	The reference number you have provided already exist on our records.  Please provide a unique reference number and try again.
FR040	No Reference Number Provided	The merchant linked to this transaction requires to provide its own reference number but no values was given to the request. Please provide a unique reference number and try again.
FR041	Check Mobile format (an / Length < 32)	Mobile is not in alpha numeric characters or the Length < 32
FR042	Check Clientlp format (an / Length < 40)	Client IP is not in alpha numeric characters or the Length < 40
FR043	Check 3D Secure format (an / Length < 10)	3D Secure Policy is not in alpha numeric characters or the Length < 20
FR044	Check Original Request Id format (an / Length > 32)	Original Request Id is not in alpha numeric characters or the Length < 32
FR045	Check ClientId format (an / Length < 32)	Client Id is not in alpha numeric characters or the Length < 32
FR046	No Idempotency Key Found	Please provide Idempotency-Key value on request header.
FR047	Invalid Idempotency Key	It is required that Idempotency key is equal to Request ID.
FR048	Check Original Gateway Id format (an / Length < 32)	Original Gateway Id is not in alpha numeric characters or the Length < 32
FR049	Check responseUrl format	URL format is not valid. Format should contain http:// or https:// at the beginning of the address.



# **General Message Response Codes**

Response Code	Response Message	Meaning
GR001	Transaction Successful	Transaction is approved
GR002	Transaction Successful with 3DS	This means that the transaction was successful and is protected with 3D Secure.
GR003	Transaction Failed	Transaction has failed.
GR004	Invalid Card Number against Card type	The Card number that was provided doesn't match the appropriate Card type
GR005	Expired Card	Card that was provided is already expired.
GR006	CVC is incorrect.	The CVC code (3 digits for Visa, Mastercard JCB or 4 digits for AMEX) provided is incorrect.
GR007	MID incorrect or not found	Merchant ID that was provided is incorrect or unregistered.
GR008	Currency not allowed.	Currency that was provided is not allowed with the Merchant id or the currency that was used is not allowed by the payment method.
GR009	Transaction type not allowed	Transaction Type is not available for the Merchant ID or the Transaction type is invalid.
GR010	Invalid Country Code	Country code that was provided is unknown or is incorrect ISO format.
GR011	Request_id already processed	The request id that was sent is not unique or is already processed.
GR012	Bank / Network Host not reachable	The Bank Processor is not available or there is a connectivity problem.
GR013	Bank / Processor Timeout	The Bank Processor did not respond back to the system.
GR014	Request Message String Incomplete	The request string provided is not valid or has an incomplete parameter.
GR015	Original Trx ID missing or invalid	Original Trx ID is required or the Original Trx ID that was provided was not found. This can happen with a query transaction in which the merchant request might not have reached Paygate.
GR016	Refund Period Expired	The transaction being refunded has already exceeded the Refund period. Standard Refund period is 3 months unless otherwise specified by Bank processor.
GR017	Refund allotment exceeded	Refund transaction not allowed. The refund request would exceed the 80 percent weekly sales volume allotment.
GR018	Refund Transaction already processed	This means that the transaction (sale or settled transaction) was already refunded
GR019	Refund Amount exceed original transaction	This means the refund amount being requested is greater than the original sale or settled transaction
GR020	3D Secure Enrollment Successful	The transaction has been successfully enrolled for 3D Secure.
GR021	3D Secure Enrollment Failed	The transaction has not been successfully enrolled for 3D Secure.
GR022	Reference amount not valid	The Transaction amount of the referencing transaction is higher or lower than the transaction amount of the original transaction. This response code is applicable for Authorization and Settle Authorization.
GR023	PIN / PAN Incorrect	PIN/PAN Provided is incorrect (applicable for ATM or Click2pay Transactions).
GR024	Subscription Billing Successful	The Subscription Billing was successfully enrolled or was successfully updated.
GR025	Subscription Billing Declined	This means that the subscription billing enrollment was declined. This can be due to the following factors: Transaction failed, card number was blacklisted, Card holder was blacklisted, check sum final date logic did not passed, the rebill start date was before the date of creation of the subscription etc.
GR026	Subscription Billing Cancellation Successful	This means that the request to cancel a subscription billing was successful.
GR027	Invalid original subscription id.	The rebill id that was provided is invalid or does not exist.



Response Code	Response Message	Meaning
GR028	Subscription cancelled by merchant	This response is explains the status of the Subscription being queried.  The subscription was cancelled by the merchant.
GR029	Subscription cancelled due to failed attempts	This response is explains the status of the Subscription being queried. This response is specific to "query subscription" transaction. The subscription was automatically cancelled by Paygate since the transaction failed (i.e. due to card blacklisting, due to unsuccessful sale transaction)
GR030	Subscription active.	This response is explains the status of the Subscription being queried. The Subscription is active. This response is specific to the "query subscription" transaction.
GR031	Key Invalid	The Merchant Key or certificate is already invalid. Please contact Paynamics Technical Support for updated information.
GR032	Merchant Processing Suspended	Merchant ID is temporarily suspended.
GR033	Transaction Pending	The transaction is on pending status. This is either because the transaction is being batched by the acquiring bank or the transaction requires the customer to perform a manual payment fulfillment (i.e. deposit over the counter to a bank account or perform a cash-in to a designated payment center). This can also be applicable to refund transaction being requested. It is advisable to do a query for this transaction to know the final result status.
GR034	Card Stolen	It means that the card number being processed was reported stolen.
GR035	Merchant Host I.P. not registered or not matching	This means the merchant's host i.p. address is not registered in the Paygate system or the validation of the merchant i.p. address does not match from the transaction parameters that was passed.
GR036	Signature Verification failed	The signature provided by the merchant is invalid or was not parsed successfully by Paygate.
GR037	Batch Processing on going	This means Paygate might be conducting its batch or settlement processes, please try sending a transaction later.
GR038	Transaction Failed	This response code is reserve for other non –credit card transactions (i.e. e-wallets, Debit cards) in which the response code mapping can be specific to Paygate's connecting processor.
GR039	Transaction Failed due to Insufficient funds	This means the card that was used has insufficient funds.
GR040	Card not protected with 3D secure	This means that the card enrollment has failed and the transaction is not eligible for 3D secure
GR041	3D Secure service not available	3d Secure service in not available at the moment.
GR042	3D Secure error	Unhandled error related to 3d secure
GR043	Acquiring Processor related error	Acquiring bank specific error. (i.e. bank downtime or other incidents)
GR044	Card Issuer not reachable at the moment	There is a network connectivity problem to the card issuer
GR045	Pick up card	Card was reported pick-up.
GR046	Lost card	Card was reported lost
GR047	Restricted Card	Card is restricted to be used online
GR048	Retained Card	Card can only be used domestic
GR049	Card Issuer Declined	Card was declined by card issuer. You can contact Issuing Bank.
GR050	Insufficient Authorization Time period	Settle authorization not allowed due to insufficient time period.
GR051	Allowable Authorization period elapsed	Transaction failed because authorization period is expired by acquiring bank.
GR052	System Error	This means there is an undefined/unhandled system error.
GR053	Transaction cancelled by user	The transaction was cancelled by the user.



Response Code	Response Message	Meaning
GR054	No response received from processor	A null value was returned.
GR055	Payment type not allowed	This means the payment type that was submitted was not allowed under the current merchant configuration.
GR056	Transaction Failed Securecode Process Filtered	This means that the securecode process is being filtered by Paygate.
GR057	Transaction Failed Merchant Not Active	This means the merchant account was updated to non-active status. Please contact your Paynamics Account manager for more information.
GR058	Unable to refund from failed transaction.	This means that the transaction being refunded came from failed transaction. Please enter a successful org_trxid.
GR059	Refund transaction is already in queue.	Duplicate refund request was received by the Paygate.
GR060	Subscription billing already cancelled	This means that the request to cancel a subscription billing has been previously cancelled.
GR061	Subscription billing updated	The subscription billing was successfully updated.
GR062	Refund not possible at the moment	Refund not allowed due to bank settlement process
GR063	Transaction in progress	The transaction is currently in progress. This return code can happen for solutions that are asynchronous in nature (which means the user is redirected to another URL for further authorization of transaction).
GR064	Transaction Query Successful	This means that the subscription query process was successful.
GR065	Partial Refund not enabled	Please set refund amount equal to the original transaction amount.
GR066	Transaction Declined Paypal Express Checkout Error	Please refer for Paypal API
GR067	Transaction Declined Paypal General Error	Please refer for Paypal API
GR068	Transaction Declined Paypal Validation Error	Please refer for Paypal API
GR069	Incomplete Transaction Parameter	There Is/Are Missing Transaction Parameter
GR070	Gcash Transaction Failed. Black Listed Wallet/Non Globe or TM Number	Sorry, we have encountered an error in your transaction. Your GCASH wallet is invalid. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR071	Gcash Transaction Failed. Insufficient Balance	Sorry, we have encountered an error in your transaction. Please fund your GCASH account by visiting the nearest GCASH outlet or through BPI Mobile Banking. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR072	Gcash Transaction Failed. Expired Wallet	Sorry, we have encountered an error in your transaction. Your GCASH wallet is invalid. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR073	Gcash Transaction Failed. Insufficient Balance	Sorry, we have encountered an error in your transaction. Please fund your GCASH account by visiting the nearest GCASH outlet or through BPI Mobile Banking. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR074	Gcash Transaction Failed. Did not respond with the MPIN within allowable period	Sorry, we have encountered an error in your transaction. Please check your phone and reply with your MPIN within the allowable period. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR075	Gcash Transaction Failed. Did not respond with the MPIN within allowable period	Sorry, we have encountered an error in your transaction. Please check your phone and reply with your MPIN within the allowable period. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR076	Gcash Transaction Failed. Unregistered Wallet	Sorry, we have encountered an error in your transaction. Please register your Globe or TM mobile number to GCASH and try again. For assistance, you may call our Customer Service Hotline 2882 for FREE. Thank you!
GR077	No Dispute Items Available	The dispute item being queried on the time period specified did not produce any result.



Response Code	Response Message	Meaning
GR078	Transaction Declined Dispute Date Error	This means that the dispute start date or dispute end date that was sent to the request was not valid entry.
GR079	Transaction Declined Dispute Data being Queried Exceeded	This means that the dispute items being queried will exceed the maximum number of disputes allowed in the response. Kindly adjust dispute start date and end date to fit
GR080	Transaction failed. Amount limit exceeded for OCT.	This means that the amount being submitted by merchant for Original Credit Transfer (OCT) is exceeding the limit set by Paygate or the Acquiring Processor.
GR081	Transaction failed. Transaction amount exceeded Transaction limit for OCT.	This means that the total transaction amount has already exceeded the acquiring processor's policy for OCT transactions.
GR082	Transaction failed. Invalid card for OCT Transaction.	This means that the card number that was used for the OCT transaction was not yet used from a previously successful transaction.
GR083	Transaction failed. OCT not supported.	This means that the merchant is not allowed to submit OCT transactions.
GR084	Transaction failed. OCT not supported for this card.	This means that the card number does not support OCT.
GR085	Transaction failed. Transaction daily count limit exceeded for OCT.	This means that the transaction count submitted by the merchant for OCT had exceeded the daily limit set by Paygate or the Acquiring Processor.
GR086	Transaction Failed. Client_id already exists.	This means that the value in the Client_id being submitted in the Create Token transaction is not unique.
GR087	Transaction Failed. Client_token provided already exists.	This means that the value in the Client_token being submitted by the merchant in the Create/Add Token transaction is not unique.
GR088	Transaction Failed. Client_id or Client_token does not exist.	This means that the value in the Client_id or Client_token being submitted by the merchant in the Transact/Delete Token transaction does not exist or invalid.
GR089	Transaction Failed. Card Number being used for tokenization already exist in the specific Client_id.	This means that the Card Number being submitted for tokenization is already existing for that client_id. For update purpose (i.e. the merchant wants to submit the same Card Number but with a different expiry date) the merchant should delete previous token associated with the Card Number.
GR090	Transaction Failed. Transaction amount exceeds the Vcard amount.	This means that the amount being transacted exceeds the Vcard amount value. Transaction Amount and Vcard amount should be exact.
GR091	Transaction Reversed.	This means that the transaction was reversed by the acquiring processor.
GR092	Transaction Time Out.	This means that the transaction has timed out.
GR093	Refund Failed. Cannot Refund a previously reversed transaction.	This means the transaction being refunded has already been reversed.
GR094	Transaction Failed. Please contact customer's issuing bank.	This means the issuing bank declined the transaction. Merchant may advise its cardholder to contact their issuing bank for further verification and authorization.
GR095	Authorization Approved but Settlement Failed.	This means that the customer's credit was not charged due to settlement failure.
GR096	Rebill Transaction Failed due to Invalid Payment Method.	This means that the org_trxid being submitted in the Rebill transaction came from an unsupported payment method (i.e. Paypal, Gcash, Bancnet, etc
GR097	Transaction Failed. Unique Key Violation.	This is an exception handling error by Paygate in which the response_id value being stored is not unique. This is due to the fact that the Paygate response_id being used was already used/tagged from a previously marked transaction.
GR098	Refund Failed due to Chargeback Transaction.	This means that the transaction being refunded has already been applied as chargeback by the Acquiring Bank.
GR099	3D Secure Checking Failed for this Card Issuing Bank, Kindly use another Credit Card.	This means the customer's issuing bank returned an "Unavailabe" or "Error" response during the 3Dsecure enrollment checking process.  We further advise that the customer to use another credit card.
GR100	3D Secure Attempted Authentication.	This means that the customer's credit card is enrolled for 3Dsecure however the issuing bank return an "Attempted Authentication".  Merchant may perform Transaction Submission.



Response Code	Response Message	Meaning
GR101	Transaction Check Return.	This means that the RDFI (consumer's bank) has returned the item prior to the specified time period defining a Check Settlement (Settled Funds) indicated in the Actum Processing Service Agreement.
GR102	Transaction Check Late Return.	This means that a Return was received by Actum Processing after a Check Settlement.
GR103	Duplicate Check indicates that this transaction was previously declined (but not why)	Duplicate Check indicates that this transaction was previously declined (but not why)
GR104	Invalid merchant credentials	Merchant credential provided are invalid (ACH Processor)
GR105	Invalid billing profile	Invalid billing profile
GR106	Invalid cross sale ID	Invalid cross sale ID
GR107	Invalid Consumer Unique	Invalid Consumer Unique
GR108	Transaction Verify	This Transaction is marked by ACH Processor for further verification. Kindly call client.
GR109	Transaction Failed, Exceeds Amount Limit	The transaction limit of the card has already exceeded and was decline by their Issuing Bank.
GR110	Transaction Failed, Excessive PIN attempt	Transaction Failed due to excessive PIN retries.
GR111	Transaction Failed, Account Not Found	This means the merchant has provided an account number that cannot be found by the Issuing Bank.
GR112	Transaction Failed, Session Time Out	This means the browser session has already time out.
GR113	Invalid Current Account	Bancnet related error. Current Account is invalid.
GR114	Invalid Savings Account	Bancnet related error. Savings Account is invalid.
GR115	Card Record Invalid or Not Found	Bancnet related error. Card record specified is invalid or not found.
GR116	Duplicate transaction found	Acquiring processor rejected the transaction due to a duplicate entry.
GR117	Transaction Failed, Browser Closed	
GR118	Transaction Failed. Request is already in queue.	
GR119	Transaction Successful but not yet verified.	This means that the transaction is successful but not yet verified by the processor
GR120	Transaction Failed. Client Token not yet verified.	This means that the client_token being submitted is valid but needs verification. Client should verify card first before it can be used for transacting.
GR121	Transaction verified, awaiting payment.	Transaction verified, awaiting final status. This is for Paynamics Over the Counter.
GR122	Transaction Not Found	Transaction does not exist.
GR123	Incomplete Transaction.	Transactions is Incomplete.
GR124	Transaction did not reach processor.	Transaction did not reach processor.
GR125	Enrollment Failed, Bank Account does not exist.	This means Auto Debit Arrangement account enrollment failed due to the bank account already tagged does not exist.
GR126	Enrollment Failed, Bank Account dormant.	This means Auto Debit Arrangement account enrollment failed due to the bank account already tagged is dormant.
GR127	Enrollment Failed, Bank Name invalid or not found.	This means the bank being enrolled is not valid or not yet enabled.
GR128	Enrollment Failed, Bank Account Currency disclosed did not match Bank Account Profile.	This means Auto Debit Arrangement account enrollment failed due to the bank account currency did not match the actual currency.
GR129	Enrollment Failed, Bank Account Name and Bank Account number did not match.	This means Auto Debit Arrangement account enrollment failed due to the bank account name and bank account number did not match.
GR130	Enrollment Failed, Bank Account Type did not match.	This means Auto Debit Arrangement account enrollment failed due to the bank account type did not match the actual account type.
GR131	Enrollment Failed, Bank did not approved enrollment.	It means bank did not approve the enrollment process. This can be due to lacking of documents, kyc or any other reason.



Response Code	Response Message	Meaning
GR132	Transaction Failed, PayExpress ID is lock, invalid or does not exist.	It means the PayExpress ID provided by the merchant was tagged as lock, invalid, or does not exist.
GR133	Transaction Awaiting Approval	It means the transaction is awaiting approval from the customer.
GR134	Transaction Failed, ada_token invalid or does not exist.	It means the ada_token provided by the merchant was tagged is invalid, or does not exist.
GR135	Transaction Failed, PayExpress ID and ada_token does not match.	It means the PayExpress ID and ada_token provided by the merchant did not match.
GR136	Transaction Failed, AuthPay allowed time period expired.	This means the AuthPay Transaction has already expired and the payor did not put his approval. Please try again.
GR137	AuthPay Failed due to incorrect authentication.	This means the AuthPay Transaction has failed due the incorrect authentication info provided by the payor.
GR138	AuthPay Failed due to payor decline due to	This means the AuthPay Transaction was declined by payor. Kindly contact payor directly.
GR139	AuthPay or DirectPay failed due to Bank specific deciline.	This means the ADA AuthPay or DirectPay failed due to Bank Rejection. This is an aggregated response in case Bank has not provided Paynamics a specific reason for the decline.
GR140	Transaction failed, ADA Recurring Payment was cancelled by Paygate due to excessive payment reattempts.	This means ADA Recurring payment was cancelled automatically by Paygate since it has exceeded more than 3 failed attempts.
GR141	Cancellation Failed, ADA Recurring Payment is already tagged as cancelled as per Customer request due to	This means ADA Recurring payment was cancelled or discontinued by the user.
GR142	Cancellation Failed, Recurring Payment has already been cancelled or was already marked as fullfilled by Paygate.	This means the recurring payment was already cancelled or was tagged as fullfilled by Paygate.
GR143	Cancellation Failed due to invalid recurring_id.	Recurring_ID specified by merchant was invalid.
GR144	Transaction Failed, Client ID / Client Token not related to previous original request id or not found.	This means the call back token api resulted to a failure. Either the client id/client token does not relate to the previous original request id, or the Paygate did not receive this request at all.
GR145	Transaction Failed, Workflow API cannot be cancelled.	This means the Workflow Cancel API has failed, due to restrictions.
GR146	Transaction Failed, Deposit amount and Transaction amount did not match.	Transaction failed due to missing mandatory parameters.
GR147	Over the Counter Payment not completed by customer.	This means the customer have clicked on the OTC (Bank or non bank) payment channel but has failed to make the actual payment on the allowable time.
GR148	Bank Allowable authorization period elapsed.	Authorization period is expired.
GR149	Invalid Payment Method	Please make sure that the correct pmethod value is supplied
GR150	Payment Method Not Allowed	The payment method you are requesting is not allowed. Kindly contact your Paynamics Project Manager for more information.
GR151	Payment Channel Not Found	The payment channel that you have specified does not exist. Refer to response advise for details
GR152	Transaction Expired	Cannot process transaction (OTC) because it was expired prior to payment. Refer to response advise for details.
GR153	Invalid Authentication	The authentication token doesn't match any of our authorized merchants, payment channels, or integrators. Please check if your username and password is correct
GR154	Payment Reference Not Found	Payment reference is not existing in any pending transactions.
GR155	Invalid Response Code	The response code submitted to update transaction is not existing on standard response code list.
GR156	Invalid Update Action	The transaction must be validated before status update.
GR157	Transaction failed. Transaction amount exceeded Transaction limit for Over The Counter.	This means that the total transaction amount has already exceeded the acquiring processor's policy for OTC transactions.
GR158	Transaction Cancelled by Merchant	This means that the transaction is cancelled by merchant



Response Code	Response Message	Meaning
	-	You cannot process this transaction because it's already paid on
GR159	Transaction Paid from other Channel	another payment channel.
GR160	Acknowledgement Received	Your acknowledgement has been received by our server.
GK100	Acknowledgement neceived	Sending acknowledgement is not allowed when the transaction is not
		yet paid; or the payment channel sending acknowledgement is not the
GR161	Acknowledgement Rejected	one who accepted the payment.
GR162	Subscriber Unload Success	All subscribers specified in request was uploaded successfully to
GR102	Subscriber Upload Success	recurring payments list.
GR163	Subscriber Upload Failed	Subscriber(s) specified in the request failed to upload.
		From the submitted csv file, there are records that did not save to recurring payments list. Possible reason is the reference number
GR164	Some Subscribers Did not upload	already exist or the record contains an invalid data.
	Transaction Failed. Micro charge amount did	
GR165	not match.	Transaction Failed. Micro charge amount did not match.
GR166	Unsubscribe Success	Subscriber(s) specified in the request successfully to deactivated.
GP167	Unsubscribe Failed	Subscriber(s) specified in the request failed to deastinated
GR167	Transaction Failed. Micro charge amount did	Subscriber(s) specified in the request failed to deactivated.  This means the Micro charge amount that was submitted on the verify
GR168	not match.	token process was did not match the original debited amount.
GR169	Installment payment quote provided	This means Paynamics has provided the merchant installment
		payment quote.
GR170	Installment reversal or refund failed due to previous action.	This means that the Installment payment being reversed, refunded or
GR171	Installment reversal / refund not allowed due to	adjusted has already been tagged.  This means: (1) Installment payment cannot be reversed since the 24
CKIZZ	lapsed period.	hour allowable period has lapsed. (2) Installment payment cannot be
		refunded / adjusted since the 30 day allowable period has lapsed.
GR172	Transaction Failed; Policy ID invalid or not found.	This means the policy id that was sent is invalid or not found in Paynamics System.
GR173	Transaction Failed due to discontinued process.	This means that Transaction failed because the merchant did not
		proceed to the next process. For example, non execution of 3Dsecure
GR174	Transaction Failed, Customer not allowed to	URL returned during payment flow.  This means the customer attempted to make a deposit to a payment
GRITA	make payment in the payment channel.	channel that is not assigned to their payment reference.
GR175	Transaction Failed. Invalid Expiry Date.	This means that the expiry date being passed by the merchant failed to
GR176	Transaction has been larged and due to a	meet Paynamics Over-the-Counter minimum/maximum expiry limit.
GK1/6	Transaction has been locked out due to a previous success transaction. Please try again.	Transaction being submitted has already a previous approval. This is to avoid system abuse. If this is a unique separate transaction from
	previous success transaction. Trease try again.	the previous approval, kindly try again after 10 minutes.
GR177	Transaction failed. 3dsecure URL not redirected	This means the transaction is tagged as failed, and the 3dsecure url
	or opened.	that was sent to the merchant was not redirected or opened for the
GR178	This means the transaction is tagged as failed,	user.  Paynamics cannot complete the Query or Query Token API call at this
	and the 3dsecure url that was sent to the	moment due to incompleted process. Kindly retry the transaction
	merchant was not redirected or opened for the	again to get the actual final status.
CD170	user.	This means Daynamias detected a signature reinstable between 2 and
GR179	Transaction failed. Signature object not valid or mismatch.	This means Paynamics detected a signature mismatch between 2 or more application process. Kindly contact Paynamics Tech Team for
		more information.
GR180	Subscription Billing Cancellation Success.	This means that the request to cancel a subscription billing was
CD191	Transaction Failed due to income the account	Successful.
GR181	Transaction Failed due to incorrect page load.	This means the payment page that was rendered was incorrect for the given session. Kindly try again.
GR182	Transaction Failed, Pending Refund still on	Transaction failed due to existing refund transaction being processed.
	process	Kindly refrain from resending this transaction.
GR183	Transaction Failed, Pending reversal still on	Transaction failed due to existing reversal transaction being processed.
	process.	Kindly refrain from resending this transaction.



Response Code	Response Message	Meaning
GR184	Transaction tagged as success from a previous	This means the Paynamics has received a successful transaction status
	expired or failed status.	from a previous expired or failed status. Kindly revert to Paynamics if
		the transaction will be accepted or earmarked for refund.



## **Risk Management Response Codes**

Response Code	Response Message	Meaning
RM001	I.P. address restricted	The Client I.P. Address was blacklisted. Transaction is filtered.
RM002	BIN restricted	The Issuing Bank name or BIN number that was provided was restricted. Transaction is filtered.
RM003	I.P Country restricted	The Client's I.P. country was blacklisted. Transaction is filtered.
RM004	BIN country restricted	The Issuing Bank Country was blacklisted. Transaction is filtered.
RM005	Card number or Cardholder restricted	The Card number or Cardholder name that was provided was blacklisted. Transaction is filtered.
RM006	I.P. Country and Customer Country mismatch	The Client's I.P. country and the Customer's country do not match.  Transaction is filtered.
RM007	Anonymous Proxy I.P. restricted.	The Client's I.P. address was identified as an anonymous I.P. address.  Transaction is filtered.
RM008	BIN Country and I.P. Country mismatch	The Issuing Bank Country and the Client's I.P. country does not match. Transaction is filtered.
RM009	BIN Country and Customer Country mismatch	IP country of customer and billing country of the customer does not match. Transaction is filtered.
RM010	BIN Phone mismatch	Customer inputted a wrong BIN Phone (or Customer Support number). Transaction is filtered.
RM011	BIN name mismatch	Customer has inputted a wrong Issuing bank name. Transaction is filtered.
RM012	Customer I.P. address and Billing address distance exceeded	The Client's I.P. address host location has exceeded its allotted distance from its disclosed billing location. Transaction is filtered.
RM013	City, State mismatch Postal Code	The Customers disclosed Postal Code and did not match to the given City and State. Transaction is filtered.
RM014	Fraud score exceeded	The transaction detail that was passed by the customer has exceeded its allowable score. Transaction is filtered.
RM015	Proxy score exceeded	The I.P. address that was passed by the customer has exceeded the allowable proxy score. Transaction is filtered.
RM016	Risk Score is High	The transaction has exceeded its allowable risk score. Transaction is filtered.
RM017	Host I.P. not registered	The Merchant is using an I.P. address which is not registered in the system. Transaction is filtered.
RM018	Card Type Restricted	The Merchant ID is not to accept this card type. Transaction is filtered.
RM019	Decline due to exceeded Client I.P. allowable limit.	The client's I.P. address being passed exceeded the velocity restriction. Transaction is filtered.
RM020	Decline due to exceeded account use.	The card account being passed has exceeded the velocity restriction. Transaction is filtered.
RM021	Decline due to exceeded amount ticket item.	The customer has passed a transaction amount that is less or greater than the minimum / maximum amount ticket policy restriction.  Transaction is filtered.
RM022	Decline due to exceeded allowable transaction count in a day.	The merchant has exceeded its allowable transaction count for the day. Transaction is filtered.
RM023	Fraud Scoring Passed	The merchant transaction has passed the Fraud Score.
RM024	Decline due to AVS result failure	Address verification system filtered the transaction.
RM025	Decline by Acquiring Bank Fraud system	Transaction was decline by Acquiring bank's fraud validation.
RM026	Decline by Paypal Fraud control system	Please refer to Paypal API
RM027	Decline due to card account user policy The card account being used was already used by a previous customer.	The card account being used was already used by a previous customer. Transaction is filtered.



Response Code	Response Message	Meaning
RM028	Decline due to Suspected Fraud Pattern	Reserved
RM029	Decline due to Suspected Fraud Pattern	Reserved
RM030	Decline due to Suspected Fraud Pattern	Reserved
RM031	Customer Phone and Postal Code mismatch	The given Customer Phone is not found in the provided Postal code. Applicable for U.S. Address Only. Transaction is filtered.
RM032	Telephone Verification Failed	This means that the customer did not provide a valid telephone or contact number. Transaction is filtered.
RM033	Risk Check Failed. Fraud Processor Unavailable.	This means that the Fraud processor cannot be reached during the transaction process.
RM034	Transaction Failed, Card number being enrolled for tokenization already exist under a different client_id.	This is a fraud policy check that prohibits merchant from enrolling the same card number to be used with different customers.
RM035	Transaction subject to manual review.	This is a fraud policy check initiated by Paygate system or its acquiring bank. It filtered the transaction for manual review. Transaction may be accepted or rejected depending on risk result. Kindly re-query for further information.
RM036	Decline due to exceeded merchant volume	This means that the merchant account has exceeded the allowed volume limit of a given time period.
RM037	Transaction Failed, Device ID Blackisted.	This means that the device's IMEI being passed by the merchant is blacklisted in Paynamics Payment Gateway.
RM038	Transaction Failed, User ID Blacklisted.	This means that the user_id being passed by the merchant is blacklisted in Paynamics Payment Gateway.
RM039	Transaction Failed, Email domain restricted.	This means that the email being used is fake or blacklisted by Fraud Gate.
RM040	Failed to meet minimum/maximum amount.	The customer has passed a transaction amount that is less than the minimum or greater than the maximum amount ticket policy restriction. Transaction is filtered.
RM041	Decline due to Suspected Security Breach.	This means the transaction was flagged due to unenrolled i.p. address or domain. Kindly contact PTI Technical team for possible I.P. or domain whitelisting
RM042	Transaction Failed. Credit Card Not Allowed.	This means the card that was used was not allowed under merchant restriction.
RM043	Transaction Failed. Debit Card Not Allowed.	This means the card that was used was not allowed under merchant restriction.
RM044	Declined due to failed validation or session timeout	Declined due to failed validation or session timeout
RM045	Transaction Failed. Prepaid Card Not Allowed.	This means the card that was used was not allowed under merchant restriction.
RM046	Transaction has an invalid response message from the acquirer or acquiring processor. Kindly contact acquirer for more information.	This means the acquirer or acquiring processor has sent an invalid response message (i.e. incorrect signature) when doing a callback to Paynamics. Please take note that Paynamics is treating this as a "pending state" since Paynamics did not account for the actual response message. Merchant must wait for the final notification status from Paynamics.



## **Query Message Response Codes**

Response Code	Response Message	Meaning
QM001	Query Successful	The query transaction was successful executed, refer to the response status body for further transaction result.

In addition, here are the other General Message Response Codes that can be used by the query.

Response Code	Response Message	Meaning	
GR007	MID incorrect or not found	Merchant ID that was provided is incorrect or unregistered.	
GR011	Request_id already processed	The request id that was sent is not unique or is already processed.	
GR015	Original Trx ID missing or invalid	Original Trx ID is required or the Original Trx ID that was provided was not found. This can happen with a query transaction in which the merchant request might not have reached Paygate.	
GR036	Signature Verification failed  The signature provided by the merchant is invalid or was not successfully by Paygate.		
GR064	Transaction Query Successful	This means that the subscription query process was successful.	
GR123	Transactions is Incomplete.	Transactions is Incomplete.	



## APPENDIX B: PAYMENT METHOD LIST

No		Pmethod value	Description	
1	bank_otc	bdootc	Banco De Oro Bank Philippine Branches	
_		pnbotc	Philippine National Bank Branches	
		ucpbotc	United Coconut Planters Bank Branches	
2 nonbank_otc ecpay Ecpay Network Philippines				
		da5	Direct Agents 5 Network Philippines	
		expresspay	Expresspay Network Philippines	
		dp	DragonPay Philippines	
		7eleven	711 Network Philippines	
		cligg	711 Cliqq Network Philippines	
		ml	Mlhuillier Pawnshop Network	
		ceb	Cebuana Pawnshop Network	
		sm	SM Bills Payment Network	
		truemoney	True Money Network	
		posible	Posible.net Network	
		etap	Etap Network	
3	creditcard	СС	Credit Card	
4	onlinebillspyament	bdoobp	BDO Online Bills Payment	
		pnbobp	Philippine National Bank Online Bills Payment	
		ucpbobp	United Coconut Planters Online Bills Payment	
		sbcobp	Security Bank Online Bills Payment	
5	onlinebanktransfer	bn	Bancnet Philippines	
		bpionline	Bank of the Philippine Islands	
		ubponline	ine Unionbank of the Philippines	
		br_bdo_ph	BDO Online via Brankas	
		br_rcbc_ph	RCBC Online via Brankas	
		br_pnb_ph	PNB Online via Brankas	
6	wallet	рр	Paypal	
		pwn	Paynamics Wallet Network	
		gc	Gcash	
		paymaya	Paymaya	
		coins	Coins PH	
		grabpay	Grabpay PH	
		alipay	Alipay	
		wechatpay	Wechat Pay	
7	installment	bdoinstall	BDO Installment	
		hsbinstall	HSBC Installment	
		mtbinstall	Metrobank Installment	
		bpiinstall	Bank of the Philippine Island Installment	
		rsbinstall	Robinsons Bank Installment	
		rcbcinstall	RCBC Bankard Installment	
	mybinstall		Maybank Ezypay Installment	



## APPENDIX C: DISPUTE CODE LIST

## **Dispute Payment Method List**

No		Pmethod value	
1	bank_otc	bdootc	
		pnbotc	
		ucpbotc	
2	nonbank_otc	есрау	
		da5	
		expresspay	
		dp	
		7eleven	
		cliqq	
		ml	
		ceb	
		sm	
		truemoney	
		posible	
		etap	
3	creditcard	СС	
4	onlinebillspyament	bdoobp	
		pnbobp	
		ucpbobp	
		sbcobp	
5	onlinebanktransfer	bn	
		bpionline	
		ubponline	
		br_bdo_ph	
		br_rcbc_ph	
		br_pnb_ph	
6	wallet	рр	
		pwn	
		gc	
		paymaya	
		coins	
		grabpay	
		alipay	
		wechatpay	
7	installment	bdoinstall	
		hsbinstall	
		mtbinstall	
		bpiinstall	
		rsbinstall	
		rcbcinstall	
		mybinstall	



## **Dispute Type List**

Value	Description
RETRIEVAL	Stands for Retrieval request. It means the cardholder has sent an inquiry through its issuing bank clarifying the transaction they have made with the merchant. Merchant should normally present evidence of the transaction. Applicable for credit card transactions. Default dispute action for this is NO EFFECT.
СНВ	Stands for Chargeback. It means the cardholder has filed a refund from their issuing bank which was forwarded to the acquiring bank. Applicable for Credit card transactions. Default dispute action for this is DEDUCT.
CHBR	Chargeback Representment. It means the merchant has successfully represented the chargeback with valid documents, and the cardholder's issuing bank has no objections.  Applicable for Credit card transaction. Default dispute action for this is ADD.
ARBT	Stands for Arbitration. This means that the dispute is in arbitration mode with the card scheme. Default dispute action for this is NO EFFECT.
RR	Stands for Refund Request. This means that merchant's client is requesting for refund.  Default dispute action is NO EFFECT, however if the refund is processed, the dispute action will be updated to DEDUCT if the merchant has agreed to have the refund deducted on the merchant settlement balance.
DR	Stands for Dispute Request. This is similar to Chargeback however it applies to alternative forms of payment method (i.e. Bancnet, Gcash, and Chinese Debit cards). Default dispute action would be DEDUCT.
DRR	Stands for Dispute Represented. This is similar to Chargeback representment however it applied to alternative forms of payment method (i.e. Bancnet, Gcash, and Chinese debit cards). Default dispute action would be DEDUCT.



### **APPENDIX D: SAMPLE REQUEST AND RESPONSE**

#### Request Format:

```
<?xml version="1.0" encoding="utf-8" ?>
<Request>
  <orders>
   <items>
      <Items>
        <itemname>JuanLife 300 0002</itemname>
        <quantity>1</quantity>
        <amount>300</amount>
      </Items>
    </items>
  </orders>
  <mid></mid>
  <request id></request id>
  <ip address></ip address>
  <notification url></notification url>
  <response url></response url>
  <cancel url></cancel url>
  <mtac url></mtac url>
  <descriptor note></descriptor note>
  <fname></fname>
  <lname></lname>
  <mname></mname>
  <address1></address1>
  <address2></address2>
  <city></city>
  <state></state>
  <country></country>
  <zip></zip>
  <secure3d></secure3d>
  <trxtype></trxtype>
  <email></email>
  <phone></phone>
  <mobile></mobile>
  <client ip></client_ip>
  <amount > </amount >
  <currency>PHP</currency>
  <expiry limit></expiry limit>
  <mlogo url></mlogo url>
  <pmethod></pmethod>
  <signature></signature>
</Request >
```

#### Response Format:

```
<?xml version="1.0" encoding="utf-8"?>
<ServiceResponseWPF xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
        <application>
        <merchantid></merchantid>
```



```
<request_id></request_id>
   <response_id></response_id>
   <timestamp></timestamp>
   <rebill id></rebill id>
<signature>f221a76d194c9f14a19f4bcf8357f8a55cebb5d7b49e30c93667b625a986341f5e1ba0b
358033acab872364e68a3b18f14f8998a10d029d7ac1c2e7f670ad921</signature>
   <ptype></ptype>
 </application>
 <responseStatus>
   <response_code></response_code>
   <response message></response message>
   <response advise></response advise>
   cprocessor response id>
   cprocessor response authcode>
 </responseStatus>
 <MetaData />
</ServiceResponseWPF>
```



## **APPENDIX E: INSTALLMENT PAYMENT**

In partnership with Philippine Issuing Banks, Paynamics supports the following Installment Payment Channels.

No	Bank Name	Installment Payment Terms Terms Allowed		Min Amount
1 BDO		Absolute 0%	3,6,9,12,18,24,36 months	To be negotiated
		Regular Installment	3,6,9,12,18,24 months	with the Bank.
		Buy now Pay Later, Absolute 0%	3,6,9,12,18,24 months	
		Buy now Pay Later, Regular Installment	3,6,9,12,18,24 months	
2	BPI	Buy now Pay Later, Absolute 0%	3,6,9,12,18,24 months	
		Absolute 0%	3,6,9,12,18,24 months	
		Regular Installment	3,6,9,12,18,24 months	
3	HSBC	Absolute 0%	3,6,9,12,18,24,36 months	
4	4 Robinsons Bank Absolute 0%		3,6,9,12,18,24 months	
		Regular Installment (Coming Soon)	Coming Soon	
5	Metrobank	Absolute 0%	3,6,9,12,18,24 months	
		Buy now Pay Later, Regular Installment	3,6,9,12,18,24 months	
		Reduce Interest Installment (Promo)	3,6,9,12,18,24 months	
		Regular Installment	3,6,9,12,18,24 months	
6	RCBC Bankard	Absolute 0%	3,6,9,12 months	
7	Maybank	Absolute 0% (Ezy Pay)	3,6,9,12 months	

Paynamics provides the flexibility for you to enable what type of Installment Payment that will be enabled in the Paynamics RPF Page. The parameter to enable different types of installment is called <metadata2>

### This is the allowed value format:

<metadata2>[bank]:[mode]:[term]</metadata2>

### Below is the meaning:

- o bank defines what bank will be enabled in the payment page.
- o mode defines what installment payment mode (i.e. Absolute 0%, Regular Installment, BPNL) to be enabled on the merchant account
- o term defines the number of months allowed per given mode. Also provide the option from the merchant to define the minimum amount per term.



Below are the allowable parameter values:

Parameter name	Value			
bank	"bdo" - Banco de Oro			
	"bpi" – Bank of the Philippine Islands.			
	'hsbc_ph" – Hongkong Shanghai Banking Corporation (MNL PH)			
	"rbank" – Robinsons Bank.			
	"mbank" – Metrobank.			
	"rcbc" – RCBC Bankard.			
mode	"1" - Absolute 0%			
	"2" – Regular Installment			
	"3" – Buy Now Pay Later, Absolute 0%			
	"4" - Buy Now Pay Later, Regular Installment			
	"5" – Reduce Interest Installment Promo			
term	"3" - 3 months			
	"6" - 6 months			
	"9" - 9 months			
	"12" - 12 months			
	"18" - 18 months			
	"24" - 24 months			
	"36" - 36 months			
	Note: Please take note that some Banks only allow one type of term if more than 1 mode is			
	enabled (i.e BDO scenario 5).			

#### Sample case scenarios:

Scenario 1) Merchant want to enable all installment payments in their merchant account.

#### Value:

Donot put any value in the metadata2 parameter.

Scenario 2) Merchant wants to enable "BPI Absolute 0%" Installment payment option and with all available terms. Value:

```
<metadata2>[bpi]:[1]:[3;6;9;12;18;24]</metadata2>
```

Scenario 3) Merchant wants to enable "BPI Absolute 0%" and "Regular Installment" Installment payment option and with all available terms for both modes.

#### Value:

```
<metadata2>[bpi]:[1]:[3;6;9;12;18;24]|[bpi]:[2]:[3;6;9;12;18;24]/metadata2>
```

Scenario 4) Merchant wants to enable "BDO Absolute 0%" and "BDO Regular Installment" Installment payment option, terms will be 3,6,9 months only.

#### Value:

```
<metadata2>[bdo]:[1]:[3;6;9]|[bdo]:[2]:[3;6;9]</metadata2>
```



Scenario 5) Merchant wants to enable "BDO Absolute 0%" and "BDO Regular Installment" Installment payment option. For the terms, "BDO Absolute 0%" will be 3,6,9,12,18 months only and "BDO Regular Installment" will be 3,6,9 months only.

For this case, merchant should need to choose what payment term to follow for BDO, either

- → 3,6,9 months only. (Option 1)
- → 3,6,9,12,18 months only (Option 2)

#### Value:

## Option1

```
<metadata2>[bdo]:[1]:[3;6;9]|[bdo]:[2]:[3;6;9]</metadata2>
```

#### Option2

```
<metadata2>[bdo]:[1]:[3;6;9;12;18]|[bdo]:[2]:[3;6;9;12;18]/metadata2>
```

Scenario 6) Merchant wants to enable "BDO Absolute 0%" and "Metrobank Regular Installment" Installment payment option, terms will be 3,6,9 months for BDO and 3,6,12,24 months for Metrobank,.

Value:

```
<metadata2>[bdo]:[1]:[3;6;9]|[mbank]:[2]:[3;6;12;24]/metadata2>
```



## APPENDIX F: IFRAME HANDLING

Below are the list of Payment channels of which Iframe invocation is allowed. To the payment channels the are not allowed, kindly perform complete redirect.

No	Pmethod value	Pchannel value	Description	IFrame
1	bank_otc	bdootc	Banco De Oro Bank Philippine Branches	N/A
	_	pnbotc	Philippine National Bank Branches	
		ucpbotc	United Coconut Planters Bank	
			Branches	
2	nonbank_otc	есрау	Ecpay Network Philippines	
		da5	Direct Agents 5 Network Philippines	
		expresspay	Expresspay Network Philippines	
		dp	DragonPay Philippines	
		7eleven	711 Network Philippines	
		cliqq	711 Cliqq Network Philippines	
		ml	Mlhuillier Pawnshop Network	
		ceb	Cebuana Pawnshop Network	
		sm	SM Bills Payment Network	
		truemoney	True Money Network	
		posible	Posible.net Network	
		etap	Etap Network	
3	creditcard	СС	Creit Card Payment	Allowed, need to be configure
				on Paynamics side on
				production.
				,
4	onlinebillspyament	bdoobp	BDO Online Bills Payment	N/A
		pnbobp	Philippine National Bank Online Bills	
			Payment	
		ucpbobp	United Coconut Planters Online Bills	
		ala a ala sa	Payment Califor Bills Baymant	
_		sbcobp	Security Bank Online Bills Payment	Allowed word to be configured
5	onlinebanktransfer	bn	Bancnet Philippines	Allowed, need to be configure on Paynamics side on
				on Paynamics side on production.
		bpionline	Bank of the Philippine Islands	Allowed
		ubponline	Union Bank of the Philippines	Not Allowed. Full redirect
		авропше	Official Bank of the Filmppines	only.
		br_bdo_ph	BDO Online via Brankas	Allowed
		br_rcbc_ph	RCBC Online via Brankas	Allowed
		br_pnb_ph	PNB Online via Brankas	Allowed
6	wallet	рр	Paypal	undefined
		pwn	Paynamics Wallet Network	undefined
		gc	Gcash	Allowed
		wechatpay	Wechat Pay China	Allowed but not page
		,		responsive
		alipay	Alipay China	Allowed but not page
			. ,	responsive
		coins	Coins.PH Philippines	Not Allowed. Full redirect
				only.
		paymaya	Paymaya Philippines	TBD



No	Pmethod value	Pchannel value	Description	IFrame
No	Timethod Value	grabpay	GrabPay Philippines	Waiting from feedback from sir mark
8	installment_bank	bdoinstall	BDO Cards Installment	Not Allowed. Full redirect only.
		hsbcinstall	HSBC Cards Installment	Allowed, need to be configure on paynamics side on production.
		bpiinstall	BPI Cards Installment	Allowed, need to be configure on Paynamics side on production.
		mtbinstall	Metrobank Cards Installment	Allowed, need to be configure on Paynamics side on production.
		rsbinstall	Robinsonsbank Cards Installment	Allowed, need to be configure on Paynamics side on production.
		rcbcisntall	RCBC Bankard Installment	Allowed, need to be configure on Paynamics side on production.
		mybinstall	Maybank Ezy Pay Installment	Allowed, need to be configure on Paynamics side on production.

