

DEFINITIONS AND DEFINED TERMS:

"PROVIDER" is in the business of providing wholesale telecommunications services. Customer desires to purchase from PROVIDER, and PROVIDER desires to sell to Customer, wholesale telecommunication services, in accordance with the terms and conditions set forth in this Agreement.

"Service" shall mean those telecommunication services described in the attached relevant Attachment(s) incorporated herein by reference.

"Service Date" shall mean the date of completion of provisioning and testing of the Services, which date will be notified promptly in writing to the Customer by PROVIDER.

NOW THEREFORE, in consideration of the mutual covenants and agreements contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. DESCRIPTION OF SERVICES.

PROVIDER, either directly or through its affiliates or underlying Carriers, shall provide the Services, and Customer shall purchase and utilize the Services per the terms and conditions of this Agreement. The Parties may, by mutual written agreement, add and incorporate additional services by executing additional Attachment(s) and incorporating them herein.

2. TERM

as per the Purchase Order.

3. OPERATIONAL MATTERS.

Where applicable, the Customer shall be responsible to connect to PROVIDER network at one of PROVIDER network interconnection locations, and the Customer shall be responsible to procure, at its own expense, the necessary facilities or equipment required to interconnect to such locations. PROVIDER shall use best efforts to provide the Services on the Service Date and the Customer shall be solely responsible to coordinate the provisioning of its respective matching facilities and/or equipment (where applicable) by the Service Date. The Parties shall coordinate the management of their respective system facilities, with each Party being responsible for providing and operating, at its own expense, its respective network facilities. The Parties also shall interface on a 24 hours/7 days a week basis to assist each other with the isolation and repair of any facility faults in their respective networks. The service is provided to Customer on an "As Is" basis. The parties agree that, not with standing anything contained in this Agreement to the contrary, no warranty, express or implied, is made concerning the Services or PROVIDER's systems, including without limitation, the implied warranties of merchantability and fitness for a particular purpose. PROVIDER does not warrant that the functions contained in the Services or in PROVIDER's systems will be error free or free from unauthorized intrusion.

4. PRICING, BILLING and CAPS.

For the services provided under this agreement, the customer must pay the provider according to the pricing and terms outlined in the relevant attachment(s) provided. Payment for services must be made in advance by depositing funds with the provider. If the customer's account balance becomes negative, the provider reserves the right to disconnect services without notice, with potential late fees and a reconnect fee. The customer is responsible for replenishing their deposit account as necessary. The provider may adjust the terms outlined in the attachment(s) at its discretion, with changes taking effect twenty-four hours after written notice to the customer. The provider also reserves the right to modify, cancel, or amend services for any destination with twenty-four hours' notice to the customer. Weekly or monthly invoices will be provided, with payment due in

U.S. dollars upon receipt, on a prepaid basis for services rendered. The provider is not liable for fraudulent or illegal use of services by customers or their end-users, nor for any uncollectible amounts owed by customers or end-users. The customer agrees to defend the provider against claims related to fraudulent, illegal, or improper use of services. Disputes regarding invoiced amounts must be submitted in writing within ten days of receipt, with both parties investigating and, if necessary, resolving the dispute. International calls to destinations not specified will be rated at \$1.00 per minute.

5. TAXES.

All Services pricing and other charges due hereunder are exclusive of all applicable taxes, including value added tax, sales taxes, and duties or levies imposed by any authority, government or government agency, the payment of which shall be the sole responsibility of Customer, and Customer agrees to indemnify and hold PROVIDER harmless from any liability therefore. Payment of any income or similar taxes imposed by any authority, government or government agency resulting from PROVIDER's receipt of payments from Customer hereunder shall be the sole responsibility of PROVIDER, and PROVIDER agrees to indemnify and hold Customer harmless from any applicable income or similar tax liabilities arising from or appurtenant to amounts paid PROVIDER hereunder by Customer.

6. TERMINATION.

In addition to any other rights at law or in equity, the PROVIDER reserves the right to take immediate action in various circumstances: (i) Failure to provide a Deposit as required. (ii) Failure to make timely payments for prepaid domestic US service or other measured services, with failure to remedy non-payment within one business day after receiving written notice. (iii) The Customer's insolvency, bankruptcy, or cessation of debt payments. (iv) Breach of any material terms of this Agreement, with failure to remedy such breach within fifteen days after receiving written notice. Upon termination of this Agreement, the Customer must settle all outstanding payments for Services rendered. In case of early termination of the fixed term by the PROVIDER or Customer, the Customer remains liable for defined charges for the remainder of the term. The Customer acknowledges that any breach of its obligations under this Agreement also constitutes a breach under any other agreements with the PROVIDER and/or its affiliates, authorizing immediate suspension or termination of said agreements for default if breaches are not remedied within the specified time.

7. LIMITATION OF LIABILITY.

Customer acknowledges that PROVIDER has no control over how a foreign administration or third party Customer establishes its own rules and conditions pertaining to international telecommunications services. Customer agrees that absent willful misconduct by PROVIDER, its directors, officers, employees and agents, PROVIDER, its directors, officers, employees and agents shall not be liable for any loss or damage sustained by Customer, its interconnecting Customers, its customers or its end-users due to any failure in or breakdown of the communication facilities associated with providing the Services, for any delay, interruption or degradation of the Services whatsoever shall be the cause or duration thereof, or for any other cause or claim whatsoever arising under this Agreement. In no event shall either Party be liable to the other Party for consequential, special or indirect losses or damages sustained by Customer or any third parties in using the Service howsoever arising and whether under contract, tort or otherwise (including, without limitation, third party claims, loss of profits, loss of Customers or damage to reputation or goodwill).

8. ASSIGNMENT.

This Agreement is personal to the Parties and may not be assigned or transferred by either Party without the prior written consent of the other Party which consent shall not be unreasonably withheld, conditioned, or delayed; except that PROVIDER may assign this Agreement without consent to any affiliated entity or to any successor in interest whether by merger, reorganization or transfer of all or substantially all of its assets or otherwise. Except as provided herein, any assignment in contravention of the above shall be void and ineffective.

9. TELEMARKETING OR OUTBOUND CALL CENTER TRAFFIC.

PROVIDER or Provider's affiliates do not accept for termination any traffic of such origin, without express written permission. Absent express permission, any such traffic in excess of 20% of the Customer's traffic under this Agreement, may be billed at a 10% surcharge and/or discontinued at any time by PROVIDER without liability to PROVIDER.

10. CALLING PARTY NUMBER.

The Customer must pass a valid and correct US or Canada number as Caller ID (CLID) or ANI. PROVIDER reserves the right to refuse service if such ANI is not passed.

11. FORCE MAJEURE.

No failure or omission by either Party to carry out or observe any of the terms and conditions of this Agreement (other than any payment obligation) shall give rise to any claim against such Party or be deemed a breach of this Agreement if such failure or omission arises from an act of God, an act of Government, any cause reasonably beyond the control of a Party, or any other circumstance commonly known as force majeure.

12. PUBLICITY, CONFIDENTIALITY.

For a duration of two (2) years starting from the date of disclosure, both Parties agree to maintain the confidentiality of all information or data ("Information") provided by either Party, marked as "Confidential" or "Proprietary," or inherently confidential (such as customer or cost data). This Agreement and its Attachments are deemed confidential. Each Party commits to applying reasonable efforts, at minimum, to safeguard the received Information, akin to how it protects its own data. These obligations do not extend to Information already in possession of the receiving Party without breaching any confidentiality obligation, publicly available information not violating this Agreement, or independently developed by the receiving Party. The Agreement does not prohibit disclosure of Information as required by law or regulation, provided the receiving Party makes reasonable efforts to notify the disclosing Party beforehand. Both Parties recognize that any breach or threatened breach of this provision may result in irreparable harm to the disclosing Party, inadequately compensable by monetary damages. Therefore, in case of such breach or threat, the receiving Party agrees that the disclosing Party is entitled to seek equitable relief, including injunctions, alongside any legal remedies. Upon termination of this Agreement or at the Disclosing Party's written request, the Receiving Party shall promptly, within five (5) days, return all proprietary information in its possession to the Disclosing Party, or alternatively, destroy all copies of such information and certify the destruction in writing to the Disclosing Party.

13. DISCLOSURE.

Without obtaining the prior written consent of the other Party hereto, a Party shall not (i) refer to itself as an authorized representative of the other Party in promotional, advertising or other materials; (ii) use the other Party's logos, trademarks, service marks, or any variations thereof in any of its promotional, advertising, or other materials, or (iii) release any public announcements referring to the other Party or this Agreement without first having obtained said Party's prior written consent.

14. NOTICES.

All notices, requests or other communications hereunder shall be in writing, addressed to the Parties at the address indicated in the caption of this Agreement or as otherwise stated in the relevant Attachment hereto. Notices mailed by registered or certified mail shall be deemed to have been received by the addressee on the fifth business day following the mailing or sending thereof. Notices sent by telex, facsimile or electronic mail shall be conclusively deemed to have been received when the delivery confirmation is received. Any notice of change of address shall be deemed to be received only when actually received.

15. COMPLIANCE WITH LAWS.

This Agreement and its continuance hereof is contingent upon the obtaining and the continuance of such approvals, consents, governmental and regulatory authorizations, licenses and permits as may be required or deemed necessary by the Parties, and the Parties shall use commercially reasonable efforts to obtain and continue same in full force and effect throughout the term of this Agreement. Customer shall not use the Services in any manner or for any purpose, which constitutes a violation of applicable laws in any jurisdiction in which the Services are being provided and each Party shall indemnify the other against any such unlawful use of the Services arising from its use or provision of the Services (as applicable). The Parties acknowledge that Services provided pursuant to this Agreement are subject to the Communications Act as amended, and that the terms set forth in any relevant PROVIDER tariff on file with the FCC and any state public utilities or services commission or comparable body (herein collectively referred to as the "Tariffs") are incorporated herein by reference and shall supplement the terms of this Agreement where applicable.

16. SEVERABILITY AND WAIVER.

If any part or any provision of this Agreement is or becomes illegal, invalid or unenforceable, that part or provision shall be ineffective to the extent of such invalidity or unenforceability only, without in any way affecting the validity or enforceability of the remaining parts of said provision or the remaining provisions of this Agreement. No waiver by either Party to any provisions of this Agreement shall be binding unless made in writing. No waiver by either Party to any provision(s) of or failure to perform under this Agreement shall be deemed a waiver of any other or future provision(s) of and/or failure to perform under this Agreement.

17. RELATIONSHIP OF THE PARTIES.

The relationship between the Parties shall not be that of partners, and nothing herein contained shall be deemed to constitute a partnership between them, a joint venture, or a merger of their assets or their fiscal or other liabilities or undertakings. Neither Party shall have the right to bind the other Party, except as expressly provided for herein. This Agreement is non-exclusive. Nothing in this Agreement shall be deemed to prevent either Party from entering into an agreement or negotiation of any kind or nature with third parties. All persons employed by either Party in connection with the Services provided under this Agreement shall be considered employees or agents of such party only, and shall in no way, either directly or indirectly, be considered employees or agents of the other Party.

18. GOVERNING LAW.

This Agreement shall be governed by the laws of the State of New Jersey, without reference to its principles of conflict of laws. Customer irrevocably consents and submits to personal jurisdiction in the courts of Middlesex County, New Jersey for all matters arising under this Agreement. In the event an action is brought or an attorney is retained by any part to this Agreement to enforce the terms of this Agreement or to collect any moneys due hereunder, the prevailing party will be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorney's fees, court costs, reasonable costs of investigation and other related expenses incurred in connection therewith.

19. WAIVER OF TRIAL BY JURY.

The Parties hereto hereby knowingly, irrevocably, voluntarily and intentionally waive any rights to a trial by jury in respect of any action, proceeding or counterclaim based on this Agreement or arising out of, under, or in connection with this Agreement or any document or instrument executed in connection with this Agreement, or any course of conduct, course of dealing, statements (whether verbal or written) or action of any Party hereto. This provision is a material inducement for PROVIDER and Customer entering into the subject transaction.

20. COUNTERPARTS.

This Agreement may be executed in any number of counterparts, any one and all of which shall constitute the Agreement of the parties and each of which shall be deemed an original.

21. DID NUMBERS.

PROVIDER will make available to Customer all reasonably requested DID (telephone numbers) where PROVIDER has access to such numbers. Subject to conditions, CUSTOMER has the right to port the assigned numbers or will surrender all rights to those telephone numbers after termination of this Agreement. It is understood it is a Customer responsibility to test the numbers assigned before activating them and delivering the service to Customer's end-user.

22. 911/E911 and CALEA.

Customer acknowledges awareness of various pending state and federal regulatory actions which may affect the nature and treatment of VoIP traffic including the determination as to the appropriate obligations of VoIP Providers with regard to 911/E911 and CALEA obligations. Customer further recognizes that additional governmental action, ruling, or interpretation thereof, including but not limited to legislative action, might be taken to address the public safety obligations of VoIP Providers. Customer agrees to immediately conform this Attachment and the resulting network service arrangements in order to comply with any regulatory or governmental law, action, order or ruling, or the interpretation or application thereof related to such obligations. 911/E911 Customer agrees that it will provide all of its end-users with notice that Customer's VoIP services may not be 911/E911 compliant and Customer shall obtain from its end-users adequate waivers releasing Customer and PROVIDER of any and all liabilities that may arise out of claims that could be brought related to 911/E911 issues. Customer agrees that PROVIDER's sole responsibility with regard to the provision of 911/E911 services for Customer's end-users is only the obligation to ensure that the interconnection arrangements are 911/E911 compatible. CUSTOMER bears sole responsibility for the provisioning of 911/E911 or Alternative 911 services to its end-users and for any costs associated with the provisioning of these services including but not limited to interconnecting with the appropriate 911 Public Service Access Point ("PSAP") and the payment of any governmental fees or assessments related to 911/E911 or Alternative 911 services. Customer agrees to indemnify and hold PROVIDER and all of its affiliates, subsidiaries, employees, shareholders, agents, vendors and representatives harmless for any and all claims, damages (direct and indirect), suits, costs, charges or fees (including attorney's fees and court costs) arising from or related to the provision of 911/E911 services associated with the provision of Customer's Origination Services described herein. Universal Service Fund (USF) Customer acknowledges awareness of FCC determination requiring all interconnected VoIP providers to assess Universal Service Fund to end-users. Customer agrees that PROVIDER will indicate USF tax liability on Customer's wholesale billing statements and will collect and remit USF funds for those Customers qualified as "de minimus", at a rate and under terms and conditions according to Universal Service Fund Fact Sheet (hereafter "USF Fact Sheet") herein attached as Schedule 2 and incorporated as a term of this Agreement. Payment of USF funds by Customer to PROVIDER is subject to the same terms and conditions as payment for Services, including, but not limited to, pre-payment terms. Any Customer not qualifying as "de minimus" agrees to immediately conform to the registration requirements as detailed in the USF Fact Sheet, and agrees that Customer will supply PROVIDER with all requested documentation as detailed in the USF Fact Sheet prior to the 15th day of the month following execution of this Agreement

23. CALEA.

Customer understands and agrees that there is uncertainty regarding the obligations of VoIP Providers as it relates to compliance with CALEA obligations. Nonetheless, PROVIDER and Customer agree to put forth their best efforts in order to respond within the requested parameters to any legally authorized CALEA law enforcement intercept request presented, related to the Services offered pursuant to this Agreement or to services that Customer may be providing utilizing Origination Services set forth in this Agreement. Not with standing the forgoing, Customer agrees that it bears the sole responsibility with regard to compliance with CALEA obligations and any requests that may be presented related to Origination Services provided under this Attachment. Customer agrees to indemnify and hold PROVIDER and all of its affiliates, subsidiaries, employees, shareholders, agents, vendors and representatives harmless for any and all claims, damages (direct and indirect), suits, costs, charges or fees (including reasonable attorney's fees and court costs) arising from or related to compliance with CALEA obligations that arise from the provision of any Services described herein.

24. LOCAL NUMBER PORTABILITY.

Porting In. Customer may elect to port an existing number/ANI to PROVIDER ("Port-In") for use of PROVIDER Origination service. PROVIDER will support all valid requests and will cooperate with Customer to perform any Port-In in accordance with Customer's reasonable directions and PROVIDER's standard operating procedures and charges. In order to accomplish any Port-In, Customer will be required to provide PROVIDER with Letter of Agency on behalf of the number subscriber in form and substance as reasonably requested by PROVIDER. Customer hereby represents and warrants to PROVIDER that Customer has all necessary rights and authority necessary for any Port-In, and Customer hereby agrees to indemnify, defend and hold harmless PROVIDER, its Affiliates and their officers, directors, employees and against any third party claim related to or arising out of any Port-In (or request for Port-In). Porting Out. Customer acknowledges and agrees that PROVIDER may receive requests by Customer, Customer's end-user/customer or a third-party Provider acting as agent on behalf of Customer or such end-user/customer ("Requesting Party") to port a number currently assigned to Customer, to a third party Provider ("Port-Out"). The parties agree that PROVIDER will support all such requests and will cooperate with the Requesting Party to perform any Port-Out in accordance with the Requesting Party's reasonable directions and PROVIDER's standard operating procedures. In the event of any Port-Out, Customer agrees that until such time as the Port-Out is complete and no further traffic for such ANI traverses the PROVIDER network, Customer shall remain bound by the terms of this Agreement for any and all traffic related to that number. Port-Outs will incur a charge which must be paid by Customer.

25. ENTIRE AGREEMENT.

This Agreement, including the relevant Attachments thereto represents the entire understanding between the Parties in relation to the matters herein and supersedes all previous agreements whether oral or written made between the Parties in relation to the subject matter hereof. Except as otherwise agreed herein, this Agreement may only be modified by a writing signed by authorized representatives of both Parties. The headings in this Agreement are for convenience of reference and shall not affect its construction or interpretation. In the event of any conflict, inconsistency or ambiguity between the provisions of this Agreement, any Attachment and/or the Tariffs, the interpretation shall be resolved by giving precedence to such documents in the following descending order: (a) the Agreement; (b) the Agreement; (c) the Tariffs.

IN WITNESS WHEREOF, the Parties have executed this Agreement to be executed by a duly authorized officer, as of the 11th day of April, 2025

Vitel Global Communication (Customer)

BY: Vitel Global Communications LLC. BY: amritha.vitel@gmail.com

Address & Contact Info: 295 Durham Avenue, Suite D, South Address & Contact Info: White House, Suite No 814 to 816, Begumpet,

Plainfield, NJ-07080. 732-444-3132 Telangana, IN, 500016, 7356889520

Purchase Order follows, is attached hereto and is made part of this Master Services Agreement.

PURCHASE ORDER

Customer Information

Business Name: Milana Couture

Install Address: 7th Street

Billing Address: White House, Suite No 814 to 816, Begumpet, Telangana, IN, 500016.

Billing Contact:

(Name, Email) amritha.vitel@gmail.com

Phone# at Install Location: 9856235689

Fax#:

Additional Information about the Install

Address: None

Service Name	Setup Fee	Rate	Description
US & Canada Local Outbound(Flat)/Call	\$ 0.0	\$ 0.014	0
US & Canada Local Inbound (Flat)/Call	\$ 0.0	\$ 0.012	0
DID MRC	\$ 1.0	\$ 1.49	per number
SMS Inbound/SMS	\$ 0.0	\$ 0.007	/ SMS
SMS Outbound/SMS	\$ 0.0	\$ 0.007	/ SMS
MMS Inbound/MMS	\$ 0.0	\$ 0.07	/ MMS
MMS Outbound/MMS	\$ 0.0	\$ 0.07	/ MMS

E 911	\$ 0.0	\$ 2.0	100/Call with out E911 Submisson
C Name Inbound	\$ 0.0	\$ 2.0	0
C Name Outbound	\$ 0.0	\$ 10.0	0
DL	\$ 1.0	\$ 1.0	0
Porting	\$ 18.0	\$ 0.0	0
Vfax	\$ 1.0	\$ 1.49	0
Toll Free	\$ 1.0	\$ 2.0	0.05/ Per Page (In or Out)
Toll Free Inbound/Call	\$ 0.0	\$ 0.0145	
Toll Free Outbound/Call	\$ 0.0	\$ 0.0	0
Custom or Vanity Toll Free	\$ 20.0	\$ 0.0	0
Outbound(Flat)/Call	\$ 0.0	\$ 0.0	0
Inbound(Flat)/Call	\$ 0.0	\$ 0.0	0
Argentina	\$ 2.0	\$ 1.0	0
Austria	\$ 0.0	\$ 1.0	0
Australia	\$ 0.0	\$ 1.0	0
Belgium	\$ 0.0	\$ 1.0	0
Bulgaria	\$ 0.0	\$ 1.0	0
Bahrain	\$ 0.0	\$ 1.0	0
Brazil	\$ 0.0	\$ 1.0	0
Switzerland	\$ 0.0	\$ 1.0	0
Chile	\$ 0.0	\$ 1.0	0
Colombia	\$ 0.0	\$ 1.0	0
China	\$ 0.0	\$ 1.0	0
Cyprus	\$ 0.0	\$ 1.0	0
Czech Republic	\$ 0.0	\$ 1.0	0
Denmark	\$ 0.0	\$ 1.0	0
Dominican Republic	\$ 0.0	\$ 1.0	0
Algeria	\$ 0.0	\$ 1.0	0
Spain	\$ 0.0	\$ 1.0	0
Finland	\$ 0.0	\$ 1.0	0
France	\$ 0.0	\$ 1.0	0

United Kingdom	\$ 0.0	\$ 1.0	0
Georgia	\$ 0.0	\$ 1.0	0
Guatemala	\$ 0.0	\$ 1.0	0
Croatia	\$ 0.0	\$ 1.0	0
Hungary	\$ 0.0	\$ 1.0	0
Ireland	\$ 0.0	\$ 1.0	0
Israel	\$ 0.0	\$ 1.0	0
Jordan	\$ 0.0	\$ 1.0	0
Lithuania	\$ 0.0	\$ 1.0	0
Luxembourg	\$ 0.0	\$ 1.0	0
Latvia	\$ 0.0	\$ 1.0	0
Malta	\$ 0.0	\$ 1.0	0
ROCHESTER MINNESOTA	\$ 0.0	\$ 1.0	0
Mexico	\$ 0.0	\$ 1.0	0
Netherlands	\$ 0.0	\$ 1.0	0
Norway	\$ 0.0	\$ 1.0	0
New Zealand	\$ 0.0	\$ 1.0	0
Peru	\$ 0.0	\$ 1.0	0
Poland	\$ 0.0	\$ 1.0	0
Panama	\$ 0.0	\$ 1.0	0
Romania	\$ 0.0	\$ 1.0	0
Sweden	\$ 0.0	\$ 1.0	0
Slovenia	\$ 0.0	\$ 1.0	0
Slovakia	\$ 0.0	\$ 1.0	0
El Salvador	\$ 0.0	\$ 1.0	0
Venezuela	\$ 0.0	\$ 1.0	0
Vietnam	\$ 0.0	\$ 1.0	0
South Africa	\$ 0.0	\$ 1.0	0

Emergency Contact Information

Primary Contact		Technical Contact	
Name: Email: Phone:	Amritha amritha@vitelglobal.com 7356889520	Name: Email: Phone:	Amritha@vitelglobal.com 7356889520
PBX Equipment	Information (FOR OFFIC	E USE ONLY)	
Make:			
IP Address: Additional Features: Total# of Lines:			
minute over 3,500 minut		tomer purchases in bulk, s	ch channel is unlimited; however, "unlimited" is defined as each channel being restricted to 3,500 minutes. Each additional uch rate shall apply for each additional minute over the bulk. For example, if Customer purchases ten (10) lines, which is

TERM. The term of the Master Services Agreement shall commence on the Service Date and shall continue on a month-to-month basis. Customer must provide thirty (30) day's written notice to discontinue Service. The terms and conditions are applied to all the new lines that may be added in the future.

IN WITNESS WHEREOF, this Attachment is made part of the foregoing Master Services Agreement, and is signed below by a duly authorized officer, as of the date first above written.

For Provider: Vitel Global Communications LLC. For Customer: amritha.vitel@gmail.com

IP Address : 103.211.36.18
Date & Time : April 11, 2025, 4:40 a.m.
Name : Amritha
EIN : 12315566
Sales Person : amritha

Signature :