

Franklin Sumner

LinkedIn - <https://www.linkedin.com/in/franklin-sumner>

GitHub - <https://github.com/SumnerFrank>

SumnerFranklinM@Gmail.com

Education

University of Central Florida – Orlando, FL

Full Stack Development Coding Bootcamp - Spring 2023

- Completed weekly assignments based on classroom instruction
- 9 hours of class weekly and 20 hours of homework, assignments, and projects weekly
- Acted as project manager for all 3 group projects throughout the duration of the class
- Learned JavaScript, Node.js, SQL & NoSQL Databases, React.js
- Created full stack web applications
 - Weather Dashboard with 5 day forecast using a weather API
 - Fitness blog and social media platform with username and password functionality
 - Random password generator
 - Car Wash locator app using weather and location APIs

Bachelor's Degree in History - Spring 2020

Experience

Bristol West Insurance, Farmers Group - May 2021-Present

Senior Liability Claims Adjuster

Oklahoma Property & Casualty Adjuster License

- Evaluating injury claims based on severity and determining appropriate settlement payments to protect our insured customers as well as the company from future lawsuits or other litigation
- Led PTO initiative to ensure all activities and claims were still up to date and appropriately handled while representatives were out of the office for planned time off or sick days
- Managing 50 to 150 accounts at a time and ensuring a timely closure of all open issues
- Analyzing accident reports from first hand accounts and police reports and determining liability of accidents based on analysis
- Instructing new hires on diary management to ensure they maintain consistent activity in claims and with customers
- Consistently recognized for volume of claims handled and closed appropriately
- Creator of Colorado Office newsletter, *The Claim Representative* and writing a majority of the content

Forterra Precast & Pipe – December 2019-May 2021

Production and Logistics Project Manager

- Managed the logistics and dispatch team and ensuring completion of daily responsibilities to ensure efficient procedural output
- Communicated with project coordinators and contractors to discuss construction schedules
- Continuously improved efficiency by creating standard operating procedures for pipe and manhole deliveries
- Created Excel sheet and wrote manual for excel sheet used to calculate shipping capacities
- Consistently reached and surpassed shipping and production goals; highest recorded output for location in Feb. 2020
- Oversaw Colorado Department of Transportation compliance for all company drivers

Universal Studios Florida – March 2014-August 2019

Records & Information Compliance – August 2017-August 2019

- Completed multi-million dollar archival and re-use project between two major Universal parks in Singapore and Hollywood
- Maintained continuity of digital files to ensure naming standards, appropriate file location, and format standardization
- Provided clear communication, teamwork, and guidance with internal team members regarding receipt of, questions about, and editing of documents
- Delivered, received, and organized third party vendor drawings in accordance with folder structures
- Archived all media and drawings upon completion of each design phase
- Initiated and hosted collaborative online working sessions via **Bluebeam Revu**
- Pathfinder: Onboarded and trained new team members in process and procedures
- Utilized **Aconex** document management on a daily basis
- Distributed project files and documents including **RFIs, submittals, deliverables, and comments**

Operations & Technical Base Trainer – September 2015-August 2017

- Trained new team members in processes and procedures of opening satellite office
- Provided communication between Operations/Technical Base and all appropriate departments
- Created and tracked all work orders and requests via Maximo Work Order Tracking software

Entrance Operations Attendant - March 2014-September 2015

- Opened the Wizarding World of Harry Potter – Diagon Alley at The Hogwarts Express
- Created a memorable and fully immersive guest experience through interactive theming