## Classification of Unstructured Text Data

#### **REVIEW REPORT**

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Prepared For

# INTELLIGENT DATABASE SYSTEMS (BCD3006) PROJECT COMPONENT

Submitted To

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#### **Abstract**

This project focuses on identifying and flagging duplicate questions on Quora, a platform for gaining and sharing knowledge. With over 100 million visitors each month, Quora aims to provide a space for people to ask questions and connect with individuals who offer unique insights and quality answers. However, multiple questions with similar intents can create confusion and waste time for both seekers and writers. By predicting whether a pair of questions are duplicates or not, this project aims to provide an efficient solution for seekers to find answers and for writers to focus on answering unique questions. This could be useful to instantly provide answers to questions that have already been answered. The goal is to create a better experience for active parties and offer more value to both groups in the long term. We will be training our model using the dataset from Kaggle which consists of a total of over 4 lakh data.

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## **CHAPTER 1: INTRODUCTION**

#### 1.1 Problem Statement

Quora aims to solve the problem of information overload and the challenge of finding reliable sources of knowledge by providing a centralized platform for knowledge sharing and acquisition. The platform connects individuals seeking answers to questions with people who have unique insights and can provide quality answers. Through this connection, Quora empowers individuals to learn from each other and gain a better understanding of the world. By leveraging technology, Quora aims to make knowledge more accessible, reliable, and useful, thereby bridging the gap between the knowledge that people seek and the sources of knowledge that are available to them.

Finding question similarity is necessary because many sites value canonical questions and want to improve the experience. Duplicate questions with similar intents waste time and can cause confusion. By identifying these duplicate questions, we can provide an efficient solution for users to find answers quickly and allow writers to focus on answering unique questions. Ultimately, this will provide a better experience for active seekers and writers and offer more value to both groups in the long term.

#### 1.2 Motivation and Need for the Problem Statement

It can be difficult to identify questions that are like Quora. The problem's natural language processing (NLP) component is one of the primary obstacles. It might be difficult to distinguish between similar questions because distinct questions can have similar wording and meanings. Also, the context of the query may alter slightly, which automated systems might not be able to detect. There are millions of questions on Quora, and more are being uploaded every day, so the size of the issue is another difficulty. Hence, effective algorithms are required to process duplicates rapidly and precisely. The issue of protecting data security and privacy while handling significant amounts of user-generated material is the last one. To provide an efficient method of determining question similarity on Quora, several issues must be addressed.

Finding duplicate questions is a challenge that Stack Overflow also has. Users can ask technical questions on Stack Overflow and receive responses from the community. Stack Overflow is a well-known question and answer website for programmers and developers. Due to the high volume of questions posted on the platform, it can take a while for users to look for the best solution because there are sometimes duplicate inquiries.

#### 1.3 Definition of Terminologies

Question similarity is the degree of resemblance or similarity between two or more questions depending on a variety of factors, such as context, context, and semantic meaning.

The level of connection or similarity between two texts' meanings, including the words, phrases, and ideas they employ, is known as semantic similarity.

Syntactic similarity is the degree of similarity or resemblance between two or more sentences or phrases based on the structure of those sentences or phrases, including their grammar, syntax, and word order.

Cosine similarity is a metric for comparing how similar two vectors are in a high-dimensional space. Cosine similarity is frequently used in the context of question similarity to compare the similarity between two questions based on their word vectors.

Word embedding is a method for representing words in natural language processing as vectors of real numbers so they may be analytically compared and evaluated.

A contiguous sequence of N items, such as a word, a sentence, or a character, from a given sample of text is referred to as an "N-gram." N-grams are frequently used in the context of question similarity to compare the similarities between two questions based on their overlapping N-grams.

## 1.4 Brief Description of Chapters

The literature on question similarity covers a wide range of topics, including machine learning, information retrieval, and natural language processing. Semantic, syntactic, and machine learning-based methods, including neural networks and deep learning, have all been presented by researchers as ways to measure question similarity.

To find similarities between questions based on their underlying concepts and themes, semantic approaches to question similarity place a strong emphasis on the meaning of the questions. These approaches use methods like word embeddings and semantic analysis.

A system that calculates question similarity often has several components, including a data source, a preprocessing module, a feature extraction module, and a module for familiarity measurement.

The following fields will be present in the dataset: id - the id of a training set question pair.

qid1, qid2 are the specific question identifiers (available only in train.csv) and question1, question2 are the complete question texts.

The goal variable, is duplicate, is set to 1 if questions 1 and 2 fundamentally mean the same thing and to 0 otherwise.

The present methodology for calculating question similarity is based on elementary text feature extraction techniques and machine learning algorithms. To increase accuracy, the project could be enhanced by adding sophisticated neural networks like CNNs and RCNNs as well as intricate feature extraction methods like BERT.

## **CHAPTER 2: LITERATURE SURVEY**

Sl.	<b>Details</b> of	<b>Methodologies Covered</b>	Advantages	Disadvantages
No.	the Paper			
1.	A Hybrid	The paper helps the users to	• 'Multinomial Naive	• Low accuracy of
	Auto-	tag the questions accurately	Bayes Classifier' is	72% is found for
	tagging	and adds more tags to	good for large	the model.
	System for	existing questions. This is	datasets and	• SVM classifiers
	Stack	performed by using	requires low	will require lots of
	Overflow	programming language	computational cost.	time to train a
	Forum	detection, and linear SVM	<ul> <li>Regular</li> </ul>	model, and it is not
	Questions	classifier.	expressions are	recommended for
			used to identify	large datasets.
			frequently used	
			programming	
			languages, which	
			makes the matching	
			easier.	
2.	PTM4Tag:	Multiple steps include.	• Better tag	• Data restrictions:
	Sharpening	• Data gathering: The	recommendation:	The quality and
	Tag	authors gathered a	When compared to	quantity of the
	Recommend	dataset of Stack	more conventional	training data, which
	ation of	Overflow postings	methods like TF-	may not fully
	Stack	and the tags that	IDF, using pre-	reflect the range of
	Overflow	were assigned to	trained models and	posts and tags on
	Posts with	them.	a neural network	Stack Overflow,
	Pre-trained	• Pre-processing:	strategy may	may place
	Models	Code snippets,	increase the	restrictions on the

- Links, and other extraneous information were removed from the postings during pre-processing.
- Tag
   recommendation:
   Using a TF-IDF
   based
   methodology, a
   fundamental tag
   recommendation
   model was created.
- Pre-trained models: The dataset was used to fine-tune a number of pretrained models, including BERT, RoBERTa, and DistilBERT. to provide embeddings for the posts.
- Using the pretrained embeddings as input, a neural network was trained to forecast the tags for a certain post.

- accuracy of tags that are recommended.
- Flexibility: Because pre-trained models can improved on various datasets, they can be flexible in terms of the language and subject matter of Stack Overflow posts.
- Generalizability: Because pre-trained models can be used create to embeddings for a variety of text data formats. the approach may be generalizable to other text classification applications outside Stack Overflow tag recommendation.
- Modern: The study offers a state-ofthe-art method for recommending tags

- performance of the technique.
- Computing power:
  Using pre-trained models and a neural network technique may call for a lot of computing power and training time, which could be difficult for some businesses or researchers.

		Evaluation: Many	on Stack Overflow,	
		metrics, including	which may be	
		precision, recall,	helpful for	
		and F1-score, were	academics and	
		used to assess the	professionals	
		PTM4Tag model's	involved in	
		performance.	information	
			retrieval and	
		In comparison to other innovative tag	natural language	
		recommendation	processing.	
			processing.	
		algorithms,		
		PTM4Tag's		
		performance was		
		evaluated.		
		The process, in general,		
		involved creating a model		
		that employed language		
		models that had already		
		been trained to provide		
		embeddings for Stack		
		Overflow postings, which		
		were then fed into a neural		
		network for tag		
		recommendation. To		
		determine the effectiveness		
		of the method, it was		
		reviewed and contrasted		
		with alternative models.		
3.	Post2Vec:	Post2Vec is a deep learning	For the tag	Effectiveness of state-of-
	Learning	architecture which extracts	recommendation task,	the-art solutions for the
	Distributed	distributed representations	Post2Vec achieves 15-25	three tasks by substantial
	Representati	of Stack Overflow posts.	percent improvement in	margins: Relatedness

	ons of Stack	Post2Vec integrates	terms of F1-score@5 at a	prediction - 10 % in terms
	Overflow	different types of content	lower computational cost.	of F1 score
	Posts	present in Stack Overflow		Post Classification - 7% in
		posts, i.e., title, description,		terms of F1-score
		and code snippets to learn		API Recommendation -
		post representations		10% in terms of
				correctness
4.	Automatic	The paper has used two	• The model is	• Algorithms
	tag	approaches, graph based	reusable for	performed
	recommenda	and prototype-based	different	differently for
	tion	method. Each category has	applications and	different datasets
	algorithms	tags ranked, and based on	systems, scalable to	namely, CiteULike,
	for social	joint probabilities	large websites,	Del.icio.us and
	recommende	recommended to new input	resulting in being	BibSonomy,
	r systems	documents	effective for all of	showing web page
			them.	tag
			• Compared to other	recommendation
			classification	has degraded
			methods, the two-	performance than
			way PMM has the	document tag
			advantage of	recommendation.
			modelling the	Algorithm fails if
			multivariate	the URL content
			distribution of	contains necessary
			words at each class.	information (i.e.,
			This makes it	words).
			capable of	
			clustering words	
			simultaneously	
			while classifying	
			documents.	
			Resulting at	

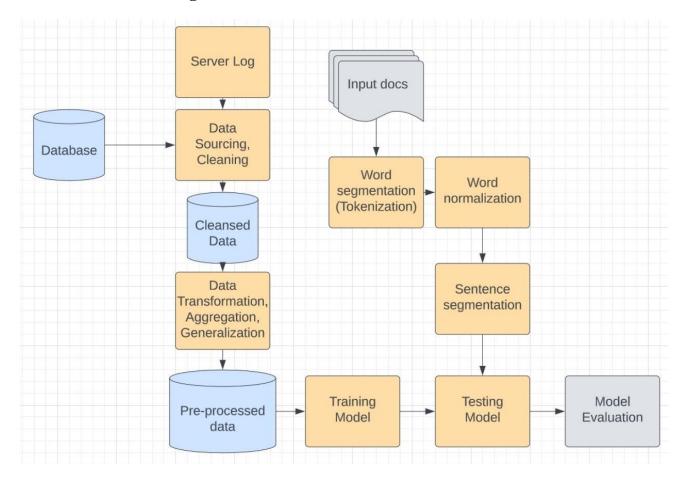
				dimensionality		
				reduction of the		
				document-word		
				matrix.		
5.	Tag Stack: Automated System for Predicting Tags in Stack Overflow	The paper suggests 'TagStack system', being the most effective ML during its performance of predicting tags on Stack Overflow. It experiments on real world datasets, to make tagging of questions easier.	•	Feedback is used on the system which makes the accuracy increase from 96% to 99%.  TagStack system extracts features from the questions present at training dataset such as title and body and builds a model based on	•	Naïve Bayesian classifier predicts 0 for categorical data in dataset.  Dataset is small, better results can be achieved.
				Naïve Bayesian classifier. The classifier is quick		
				and easily predicts		
				the classes of test		
				dataset.		
				Gattasot.		

## **CHAPTER 3: ARCHITECTURE DESIGN**

#### 3.1 Model Chosen

We chose Random Forest and XG Boost as the models for the project. Random Forest and XGBoost are popular classification algorithms due to their high accuracy and ability to handle complex datasets. Random Forest combines multiple decision trees, while XGBoost sequentially adds trees. The dataset that we are using for the model is a huge dataset with 30,000 rows and 6,000 columns. Hence, both random forest and XGBoost would be efficient algorithms for this task.

#### 3.2 Architecture Design



## 3.3 Elaboration of Components

#### **Approach 1: Naive-Approach:**

We will be finding the Bag of words for the first question and then finding the Bag of words for the second question and will come up with an output variable Y that can have a value of either '0' or '1' which corresponds to the two questions being different and the same respectively. To extract the bag of words from the questions by using the sklearn Count vectorizer function. Since our dataset has around 8 lakh questions, the size of the bag will be arbitrarily large. Thus, to limit the size of the bag, we set the max\_features value to 3000.

After getting the bag of words for question 1 and question 2 we use the y array with all the output values and apply random forest algorithm using sklearn library and check the accuracy. The accuracy was found to be 0.74 and when the same input while analyzed using XGBoost resulted in an accuracy of 0.733 rendering the approach not much impactful.

Note: We must note that we didn't perform any pre-processing or feature extraction on our input data.

#### **Approach 2: Bag of Words with Basic Features**

We will create a new modified dataset from the previous dataset already generated where the following fields are added:

- Length of Q1
- Length of Q2
- Number of Words in Q1
- Number of Words in Q2
- Number of Words in common
- Total Number of Words
- Words Sharing (Number of Words in common / Total Number of Words)

Where the Words Sharing will be calculated as the Number of Words in

Common divided by the Total Number of Words.

#### **Approach 3: Advanced Tokenization Techniques**

First, let's understand what Token, Words and Stop Words are as follows:

Token: Total number of words

Stop words: Stop words are the words in a stop list filtered out before or after processing natural language data because they are insignificant. (e.g., is was, am, of)

Words: Token - Stop Words

E.g.: I am studying at VIT.

Tokens: [I] [am] [studying] [in] [VIT] = 5

Stop words: [am][in] = 2

Words: [I] [studying] [VIT] = 3

We incorporate new advanced features in the dataset in approach 3. These advanced features are given below.

#### **Token Features:**

- cwc\_min: This is the ratio of the number of common words to the length of the smaller question.
- cwc\_max: This is the ratio of the number of common words to the length of the larger question.
- csc\_min: This is the ratio of the number of common stop words to the smaller stop word count among the two questions
- csc\_max: This is the ratio of the number of common stop words to the larger stop word count among the two questions.

- ctc\_min: This is the ratio of the number of common tokens to the smaller token count among the two questions.
- ctc\_max: This is the ratio of the number of common tokens to the larger token count among the two questions.
- last\_word\_eq: 1 if the last word in the two questions is same, 0 otherwise.
- first\_word\_eq: 1 if the first word in the two questions is same, 0 otherwise.

#### **Length-Based Features:**

- mean\_len: Mean of the length of the two questions (number of words)
- abs\_len\_diff: Absolute difference between the length of the two questions (number of words)
- longest\_substr\_ratio: Ratio of the length of the longest substring among the two questions to the length of the smaller question

#### **Fuzzy Features:**

- fuzz\_ratio: fuzz\_ratio score from fuzzy-wuzzy
- fuzz\_partial\_ratio: fuzz\_partial\_ratio from fuzzy-wuzzy
- token\_sort\_ratio: token\_sort\_ratio from fuzzy-wuzzy
- token\_set\_ratio: token\_set\_ratio from fuzzy-wuzzy

#### **Text preprocessing:**

- 1. Converting symbols to words:
  - % is written as percent
  - \$ is written as the dollar.
- 2. Converting numbers with strings:
  - ,000 is written as k.
  - ,000,000 is written as m.
- 3. Deconstructing words:
  - Isn't is written as is not.
  - Don't is written as do not.
- 4. Remove HTML tags if any and remove punctuations

Finally, we create our trainer, datasetcreator and predictor files which perform the following functions:

- 1. Trainer.py: It preprocesses the dataset using approach 3 and trains the random forest model on this data so that it can be used by the predictor.
- 2. Datasetcreater.py: It combines all the questions already provided in the dataset and adds newer ones when asked.
- 3. Predictor.py: This function takes in a question as the input and returns all the questions that are like it.

## **CHAPTER 4: RESULTS AND DISCUSSIONS**

#### 4.1 Dataset

#### 4.1.1 Source of the Dataset

Kaggle Data Set Link - <a href="https://www.kaggle.com/competitions/quora-question-pairs/data">https://www.kaggle.com/competitions/quora-question-pairs/data</a>

#### 4.1.2 About the Dataset

We will be training our model using the dataset from Kaggle which consists a total of over 4 lakh data points which will be downloaded and saved in a file named train.csv. The data itself has been generated to train models to identify similarity in questions.

#### 4.1.3 Attributes of the Dataset

- id the id of a training set question pair
- qid1, qid2 unique ids of each question (only available in train.csv)
- question1, question2 the full text of each question
- is\_duplicate the target variable, set to 1 if question1 and question2 have essentially the same meaning, and 0 otherwise.

#### 4.1.4 Rows and Columns

The dataset has about 4 Lakhs rows and 6 columns.

#### 4.1.5 General Description and Analysis

The given data set consists of 255027 pairs that are duplicates and 149263 pairs are different, giving us statistical info of 63.080% duplicate pairs and 36.919% different pairs making our dataset unbalanced.

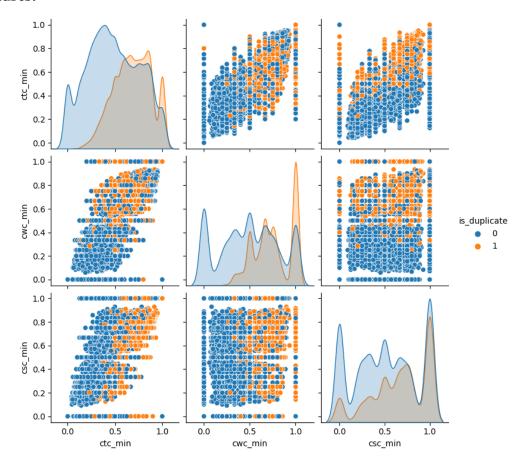
Number of unique questions: 537933

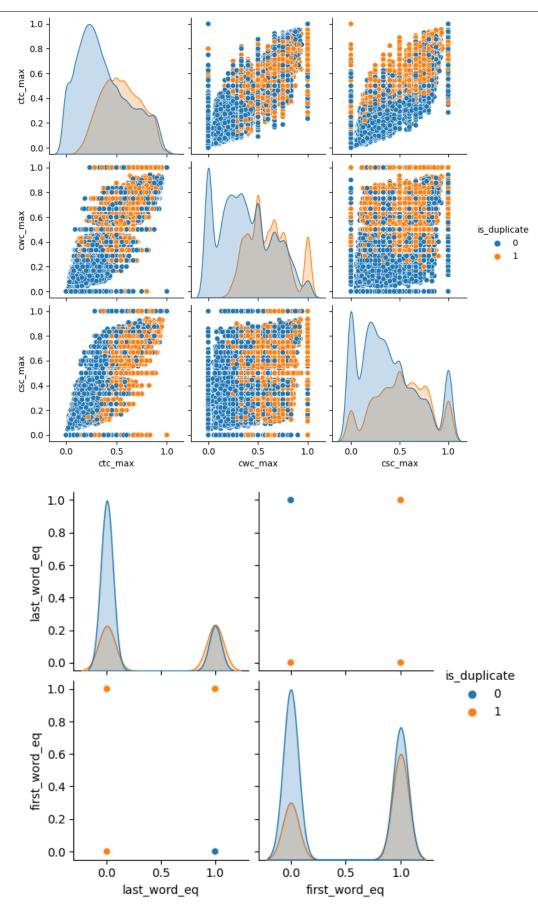
Questions getting repeated: 111780.

## 4.2 Results

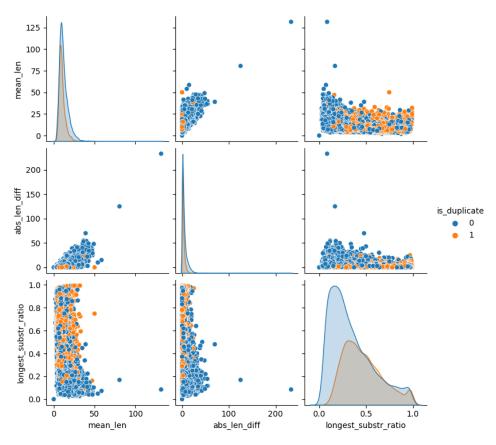
Pair plots between the various columns of the dataset formed after processing via Approach 3:

### **Token features:**

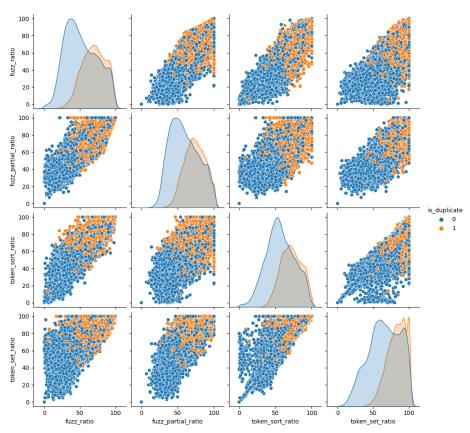




## **Length Features:**



## **Fuzzy Features:**



#### **Results of the model:**

RandomForest Result

Accuracy: 0.7891666666666667

Precision: 0.7435356200527704

Recall: 0.6439670932358318

F1 Score: 0.6901787901053147

Confusion Matrix: [[3326 486] [ 779 1409]]

XGBoost Result

Confusion Matrix: [[3247 565] [ 660 1528]]

#### **Accuracy:**

Random forest: 0.79

XGBoost: 0.80

#### F1 score:

Random forest: 0.69

XGBoost: 0.71

#### **Precision score:**

Random forest: 0.74

XGBoost: 0.73

#### **Recall score:**

Random forest: 0.64

XGBoost: 0.69

	Random Forest	XGBoost
Accuracy	0.79	80
F1 Score	0.69	0.71
<b>Precision Score</b>	0.74	0.73
Recall	0.64	0.69

#### **Results of the Main API Function:**

```
PS C:\Users\LENOVO\Documents\VIT\Sem6\IDS Projec> python -u "c:\Users\LENOVO\Documents\VIT\Sem6\IDS Projec\main.py"
Sample Ouestion:
Sent...
Dataset Loaded...
Processed...
Model Loaded...
15Ω
                                  what is purpose of life
        what is the purpose of life what is life actu...
159
598
                        what the meaning of this all life
599
                          what is are the meaning of life
                          what is the best lesson in life
1098
        what is the meaning of life whats our purpose...
1180
                  what do you feel is the purpose of life
1181
1452
                  what is the meaning and purpose to life
                what are the biggest regrets of your life
2508
2612
        what is the purpose of double pulsing a thyristor
                              what is the purpose of life
2613
                              what is your theory of life
2844
28/15
                           what are some theories of life
3680
                              what is the purpose of life
            what is the importance of culture in our life
4115
Name: question1, dtype: object
Enter what you wish to do(train,predict,createdataset,exit)
```

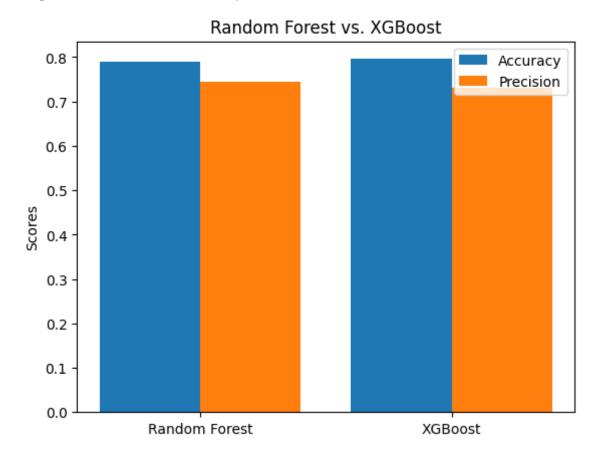
```
Enter what you wish to do(train,predict,createdataset,exit)
predict
Enter the question:
How to find duplicates in a dataset?
Question Asked: How to find duplicates in a dataset?
Dataset Loaded...
Processed...
Model Loaded...
Existing Questions:
NULL
```

```
Enter the question:
How to answer questions in Quora?
Ouestion Asked: How to answer questions in Ouora?
Dataset Loaded...
Processed...
Model Loaded...
Existing Questions:
318
                  why nobody answer my questions in quora
319
            why is no one answering my questions in quora
549
        how does it feel to see upvotes to your answer...
888
                    how do you answer a question on quora
                   how do i delete my questions off quora
3388
               how many questions have you asked on quora
3720
3721
              how many questions have been asked on quora
4610
           how do i ask questions with pictures on quora
Name: question1, dtype: object
Enter what you wish to do(train, predict, created at a set, exit)
```

```
Enter what you wish to do(train, predict, created at a set, exit) created at a set

Dataset Created
```

#### 4.2.1 Graph on Precision and Accuracy



#### 4.2.2 Comparison and Reason

We have showcased three different approaches for preprocessing the data and deriving the right features from it. The first approach uses a naive bag of words model without any pre-processing or feature extraction, resulting in limited accuracy. The second approach adds basic features to the bag of words model, which slightly improves accuracy. The third approach uses advanced tokenization techniques and fuzzy features, resulting in the highest accuracy.

Comparing the performance of XGBoost and Random Forest based on the given results, we can see that XGBoost has a slightly higher accuracy of 0.7958 compared to Random Forest's accuracy of 0.7892. However, Random Forest has a higher precision score of 0.7435 compared to XGBoost's precision score of 0.7301. This indicates that Random Forest is better at minimizing false positives.

XGBoost, on the other hand, has a higher recall score of 0.6984 compared to Random Forest's recall score of 0.6440. This indicates that XGBoost is better at identifying true positives and minimizing false negatives.

Both algorithms have similar F1 scores, but it's important to note that F1 score is a tradeoff between precision and recall.

#### 4.2.3 Inference

The third approach of using Advanced Tokenization Features is the most effective due to its use of advanced features and techniques. It gives the highest accuracy.

The choice between XGBoost and Random Forest depends on the specific problem requirements and dataset characteristics. If minimizing false positives is a priority, Random Forest may be a better choice. If identifying true positives is more important, XGBoost may be a better choice.

## CHAPTER 5: CONCLUSION AND FUTURE WORK

#### 5.1 Conclusion

The project of identifying and flagging duplicate questions on Quora is a valuable initiative towards improving the user experience and efficiency of the platform. With over 100 million visitors each month, Quora's users can benefit greatly from having a streamlined process for finding answers to their questions. By predicting whether a pair of questions are duplicates or not, the project aims to offer a faster and more efficient solution to seekers and writers alike. The dataset used in the project, sourced from Kaggle, is extensive, with over 4 lakh data. This provides a robust dataset for training the model and ensures that the model is able to capture a wide range of question patterns and intents. Overall, the project has the potential to provide immense value to users of the Quora platform. With an efficient system for identifying duplicate questions, seekers can find answers faster and writers can focus on answering unique questions. The long-term benefits of this project could lead to improved user satisfaction, increased engagement on the platform, and the potential for Quora to become an even more valuable resource for gaining and sharing knowledge.

#### **5.2 Future Work**

#### **Incorporating Neural Networks:**

As we have not been exposed to deep learning and neural networks, we have not trained our model with those and have used simple ML algorithms like Logistic Regression, Random Forest and XGBOOST. We can improve this project to increase the accuracy by using CNNs, RCNNs and other complex neural networks as we learn about them in our further semesters.

#### **Advanced text feature extraction:**

For text feature extraction we have explored various methods like token feature extraction, fuzzy feature extraction and length-based feature extraction. There are even more complex feature extraction techniques

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