

**Visionary IT and Software Development Executive** deeply rooted in Cloud and Web technologies. Leverages business acumen, technical expertise and team leadership to deliver solutions superior in quality, scalability, performance and simplicity. Master at leading development through every phase. Achieves exceptional delivery quality and reduced development time. Big picture thinker with an eye for detail. *Noted for driving business value through:*

- **Development Process Improvements:** Aggressively pursues opportunities to streamline and improve the software development process. Optimizes productivity and performance. Establishes frameworks that reduce code (often over 50%) from the outset.
- **Flexible, Decisive Leadership:** Builds highly motivated teams while providing tools, training and knowledge for success. Inspires teams to work with a sense of urgency and an ethic to deliver quality results the first time. Readily accepts 100 percent ownership of initiatives to consistently execute to goal. Excels at gaining buy in.
- **Cost Controls:** Identifies and leads talented people to deliver better and faster results with improved versus organizations throwing dozens of resources at problems. Delivered major product releases six months before their deadlines and well under budget. Delivered one product for \$7 million compared to competitor's \$49 million.
- **Product Quality:** Achieves highest quality at every step of development. Builds performance into the first iteration delivering scalable applications. Intuitive User Experience apps where users use the apps within minutes. Quality also reflected in software and database designs as evidenced with a significant offering with an exceptional 97 percent initial acceptance test success rate.
- **Subject Matter Expertise:** Sought after SME. A cut above peer IT leaders with quick discovery and assessment of business value for new technologies.

### Core Competencies that Drive Results Across the Enterprise

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|---------------------------------|------------------------------|--------------------------------|
| ▪ Enterprise Architecture       | ▪ Software design principles | ▪ Technology Selection         |
| ▪ Cloud technologies            | ▪ Microservices              | ▪ Software Start-Up Operations |
| ▪ Team Building                 | ▪ Test Driven Development    | ▪ Project Management           |
| ▪ Agile Development Methodology | ▪ DevOps                     | ▪ Managing Offshore Resources  |

### A History of Leading Companies and Teams to Success

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#### MANAGER/ARCHITECT/CONSULTANT

##### Capgemini (Sogeti) client: Banner Health

2017 – Present

Started off as one of a handful of Sogetians at the client. Due to client contentment, the Sogeti team has grown and is still growing at an exceptional pace.

Recipient of Banner Health's 2018 Amazement Award – annually awarded to the members of a single project. (Banner employs around 50,000 employees.)

Transferred to client's Innovation group – a group to influence and drive organization's strategic technology roadmap. Leads the Azure development tower and also responsible for a few Banner sites (public and internal).

Conducts also daily training to team members.

Tools and Technologies: Azure with the focus on Serverless Computing (FAAS). Azure Search/Lucene, Azure DevOps, Cosmos DB, API Management, Azure Active Directory. .NET Core, C# 7, REST API, Github.

#### TECHNICAL ARCHITECT

##### Capgemini (Sogeti) client: State of Arizona

2016 – 2017

Provided technical assessment plus future direction guidance for client's 3-million-line application.

130-page assessment document delivered to client to cover:

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- Technical architecture.
- Application Architecture including code observations, following object-oriented principles, service-oriented architecture, microservices, n-tier architecture
- Database architecture.
- Test driven development.
- Infrastructure architecture.
- And concluding on governance, processes, manageability, security, release management, maintainability, extensibility, scalability, performance, availability, recoverability and best practices.

Provide client the level of effort, risk and benefits for three future direction options.

### ARCHITECT/MENTOR

**Capgemini (Sogeti) client: Avnet**

2016 – 2016

Took ownership of a five-month work in process AngularJS project for client who lost their architect.

- Stabilized the deliverable. Ended up with 1,480 unit tests for a total of 94 percent code coverage.
- The application went live without a single bug.
- Mentored the client developers on AngularJS and TDD using libraries such as Karma/Jasmine.
- Assisted the client developers with adopting TypeScript and Angular 2.

### ENGAGEMENT MANAGER/STRATEGY CONSULTANT

**Capgemini (Sogeti) client: Blue Cross Blue Shield of Arizona**

2015 – 2016

Entrusted as Engagement Manager to manage the relationship with Sogeti's second largest Arizona client.

- Monitor services delivery throughout the project against agreed schedule, quality, scope and budget.
- Report internally within Sogeti on project performance (services delivery, progress, economics, etc.)
- Influence and drive client organization's strategic technology roadmap.
- Enhance and upgrade all the client's mission critical Web portals. These refactoring efforts are made possible, for one, by providing flexible offshore development teams for the client on an as-needed basis.
- Training, coaching and mentoring Sogeti and client developers.
- Establish coding standards, development best practices, architectural guidelines, and proof of concepts for the client development organization.
- Lead technical designs for the development teams.
- Partake in getting the business unit educated on Agile.
- Consult organization on using TFS to manage workload and also on branching and merging including continuous integration.
- Devise processes so as to eliminate the typical boundaries between on- and offshore.

Tools and Technical environment: **Microsoft (hands on)** –TFS, Windows 2012, IIS 8, SQL Server, .NET, C#, Web API, MVC, NuGet and T-SQL. **Other (hands on)** – Dapper, Angular 2, Bootstrap, TypeScript, jQuery, JavaScript, JSON, SOAP and REST.

### IT MANAGEMENT & ARCHITECTURE

**Northcentral University**

2014 – 2015

Lead and managed multiple web-based applications -- applications using either Microsoft technology stack or Linux-based technologies.

- Provided strategic direction for all relevant technology efforts and managed competing priorities, workloads and activities to achieve multiple project objectives and ensure that information systems are defect-free and meet end-user requirements.
- Prepared and executed project plans to ensure timely and cost effective resource management.
- Planned and managed budgets, forecasts, projects and associated staffing requirements.

- Responsible for the hiring, promotion, performance evaluation, training, motivation and counseling of employees.
- Served on the Steering Committee together with school deans and senior leadership to collectively envision and support the growth and development of the applications.
- Inherited source code from a third party software supplier that previously went out of business. Recuperated the software and positioned company to strengthen its market position with essential functionality.
- Converted all students over to the new mission critical learner management application.
- Moved development organization to Angular, Bootstrap, TypeScript and Agile together with overhauling TFS workload management processes.
- Implemented web-based real time audio and video communication between faculty and students – “Skype”, if you will, inside a browser providing company with an essential competitive edge.
- 34 out of 39 successful and on time product releases.
- At a technical level, lead company's six development teams on:
  - Defining and implementing vertically partitioned software deliverables based on functional responsibilities. A rather uniquely different software development approach to keep applications skinny and it fits right in with SOA, delivered in this case by way of NuGet packages.
  - Turning a core faculty and student facing application into the Single Sign On principal for the other applications.
  - Identifying performance bottlenecks on the topmost mission critical application and developing appropriate solutions. Results include a 25 times scalability improvement enabling company to sustain its student membership growth.
  - Implementing Aspect-Oriented Programming to take care of cross cutting functionality, thereby imposing the single responsibility, open-close and DRY (do not repeat yourself) principles – the decorator pattern in action.
  - Introducing development teams to essential tools and techniques to improve developer efficiency.
  - Telephony integration with ShoreTel.

Tools and Technical environment: **Linux (not hands on)** -- AWS, Apache, Drupal, Liftweb, Casandra, Jetty, Putty, Scala, Akka, Comet, Jenkins and Varnish. **Microsoft (hands on)** – MS Project, TFS, Windows 2012, IIS 8, SQL Server, .NET, C#, Web API, MVC, Entity Framework, NuGet and T-SQL. **Other (hands on)** – Angular, Bootstrap, TypeScript, AtTask, WebRTC, jQuery, JavaScript, JSON, SOAP and REST. **Versed in the fundamentals** of TDD, NUnit, MongoDB, Node.js, Azure and SignalR

## CTO

### Sumo Mobi, LLC

2013

Built and operated an application development start-up. Provided feature-rich SaaS applications to enhance individual, team and organizational productivity. Lead all development and testing functions, operations, finance, business development, social and search engine marketing and full SDLC.

- Developed and commercialized Sumo Mobi's flagship productivity enhancement products with the following characteristics: Support for over a 100 device types (desktops, tablets and smartphones), multi-user, cloud-based and serving individuals, middle market companies and corporations.
- Established a modern-day company culture from the outset giving people the autonomy to be awesome. Results reflected in Sumo Mobi's product quality.
- Established a forward thinking architecture that reduced Sumo Mobi's total code base 55% and also resulted in an initial acceptance testing with 2.6% failure rate (16 failures resolved on 600 test cases).
- Developed a CAPTCHA alternative to more easily and securely authenticate users verses Web crawler software.
- Filed User Authentication and a Project Management-related patent.

Technical environment: Microsoft Technologies (hands on full stack), Windows 2012, IIS 8, SQL Server 2012, .NET and C# 4.5, MVC, Web Forms, HTML5, jQuery, jQuery Mobile, Knockout, TFS, JSON, Web API, SOAP, REST, LINQ, T-SQL, Google Chrome store and multiple platforms (Windows, Mac, Android, iOS, Windows Phone and BlackBerry).

## ENTERPRISE SOFTWARE ARCHITECT

### ADP Dealer Services

1996 – 2012

Designed, developed and delivered enterprise architecture for this \$1.5 billion company. Contributed to automobile dealers' Sales, Finance, Credit, Inventory, Trade-in, Evaluation, Quote, Service, Parts and CRM applications.

- One of three associates out of the 600 in the developer community operating at this level. Being transparent to the entire organization and executive leadership on technical strategy, design decisions, and architecture risk assessment across a diverse set of applications.
- Reduced functional redundancy amongst company's various applications (utilizing dissimilar technologies and running on dissimilar platforms). Devised a Service Oriented Architecture (SOA) augmented to also support UI plugins/widgets.
- Eradicated undesirable company application install costs:
  - Drove efforts to convert from single-tenant hosted to Internet-based multi-tenant hosted solutions.
  - Transitioned company to and delivered company's first zero install cost application.
- Evaluated J2EE and .NET and selected preferred technology stack. Performed ongoing proof of concepts on new technologies as they became available.
- Transitioned company (including development centers in Europe) to mobile environment, engineering a mobile infrastructure (to ease mobile adoption) that had zero support incidents in four years. Delivered two major versions of mobile infrastructure well ahead of schedule.
- Moved development from waterfall to agile methodology.
- Mentored developers on test-driven development, SEO and other technologies.
- Developed frameworks and libraries to expedite development cycles. Created efficient "assembly line" for product development.
- Delivered ADP's AJAX solution five years prior to AJAX's commercial appearance.

Most recent technologies: Microsoft technologies (full stack), Windows 2012, IIS 8, SQL Server 2012, .NET, C# 4.5, MVC, Web Forms, HTML5, jQuery, jQuery Mobile, Knockout, VS 2012, TFS, LINQ, Entity Framework, SOAP, NUnit, TDD and SVN.

## Prior Experience

### PRINCIPAL SOFTWARE CONSULTANT

**Blue Cross Blue Shield of OR | Arkla Gas | National Fuel Gas | Morgan Stanley**

- **BCBS of Oregon:** Performed data analytics to include development of a sort utility to reduce daily warehouse update cycle time from several days to two hours. Outperformed IBM's DFSORT utility.
- **Arkla Gas:** Managed 50-member software development team. Created utility to inspect compiled code for a series of bugs to ensure quality code from such a large team.
- **National Fuel Gas:** Delivered Utility Billing system at 14% of a similar system's cost. Same functionality but with threefold better response times. System supported 1,000,000 customers with only one incidence report in three years.
- **Morgan Stanley:** Implemented performance improvements reducing weekly batch process from three days to one and a half hours. Saved Morgan Stanley \$3M in hardware upgrade costs.

**SENIOR ENGINEER, Excel | ENGINEER, Slabbert & Meeding**

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## Education

**MBA | BSc Engineering**

University of Pretoria, South Africa

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## Certifications

**Sitecore Certified Professional Developer**

December 2015

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## Career at a Glance

