

APOLONIO ORTIZ

FULL-STACK SOFTWARE DEVELOPER

San Diego, CA

CONTACT

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TECHNICAL SKILLS

Languages

- Ruby
- JavaScript
- HTML
- CSS
- SQL
- API

Frameworks

- Ruby on Rails
- React

Databases

- PostgreSQL
- Active Query

Testing

- Jest
- RSpec

SOFT SKILLS

- Over eight years of experience in a professional clerical setting.
- Over 10 years of customer service experience.
- Excellent problem-solving skills.
- Strong attention to detail.
- Ability to multitask and work in high-pressure situations.
- Works well within a team oriented and individual environment.

EDUCATION

LEARN Academy

Full Stack Software Developer Certificate
2023

University of Washington

Bachelor of Arts; Law & Policy
2016-2018

South Puget Sound CC

Associate in Arts: Business
2013 - 2016

PROFILE

Full Stack Software Developer possessing a bachelor's degree, 10+ years of computer expertise with demonstrated application of Ruby, JavaScript, SQL, and other languages. Seeking position in software development.

WORK EXPERIENCE

LEARN Academy

Full-stack Software Junior Developer

March 2023 - Present

- Developed and deployed full-stack web applications using JavaScript, Ruby on Rails, React, HTML, and CSS, utilizing agile development methodologies to ensure optimal performance, security, and scalability of each application.
- Designed and maintained relational databases using SQL, implementing complex queries and data modeling techniques to ensure efficient and accurate data storage and retrieval.
- Built and integrated APIs using Ruby on Rails and JavaScript.
- Effective communication and cooperation through pair and mob programming with other developers
- Completed 640+ hours of direct coding

California Dept. of Corrections & Rehabilitation

Office Technician

October 2021 - October 2022

- Developed, maintained, and updated a web-based scheduling system for patient healthcare appointments.
- Implemented security measures to protect patients' healthcare information in the web-based appointment scheduling system.
- Integrated a web-based healthcare scheduling system with existing tracking systems for medical services.

Washington State Dept. of Social & Health Services

Public Benefits Specialist 3

June 2018 - March 2021

- Conducted user interviews to determine eligibility and re-eligibility for various web-based public assistance programs.
- Provided exceptional customer service by answering user questions regarding benefits and available services in a web-based interface or via chat support.
- Reviewed and processed data, documentation, and verification for federal and state assistance programs using web-based tools and databases, ensuring accuracy and completeness of user information.

University of Washington

Facilities Services Office Assistant

October 2016 - June 2018

- Developed and maintained virtual receptionist support systems for Facilities Services, utilizing web-based communication tools and custom software solutions.
- Implemented web-based visitor registration systems to facilitate efficient and secure reception of visitors to the department suite, integrating with digital communication tools to provide remote access and tracking of visitor information.

J.P. Morgan Chase

Lead Vault Teller

September 2014 - October 2016

- Developed and maintained web-based customer service systems for a financial institution, utilizing custom software solutions and digital communication tools to greet and assist clients on the phone and in person.
- Designed and implemented web-based transaction processing tools for customer deposits, withdrawals, and other financial inquiries, integrating with existing banking systems and databases to ensure accurate and secure handling of financial data..