APOLONIO ORTIZ

FULL-STACK SOFTWARE DEVELOPER

San Diego, CA

CONTACT

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TECHNICAL SKILLS

Languages
- Ruby
- JavaScript
- HTML
- CSS
- SQL
- API

Frameworks
- Ruby on Rails
- React

Databases
- PostgreSQL
- Active Query

Testing
- Jest
- RSpec

SOFT SKILLS

- Over eight years of experience in a professional clerical setting.
- Over 10 years of customer service experience.
- Excellent problem-solving skills.
- Strong attention to detail.
- Ability to multitask and work in high-pressure situations.
- Works well within a team oriented and individual environment.

EDUCATION

LEARN Academy
Full Stack Software Developer Certificate
2023

University of Washington
Bachelor of Arts; Law & Policy
2016-2018

South Puget Sound CC
Associate in Arts: Business
2013 - 2016

PROFILE

Full Stack Software Developer possessing a bachelor's degree, 10+ years of computer expertise with demonstrated application of Ruby, JavaScript, SQL, and other languages. Seeking position in software development.

WORK EXPERIENCE

LEARN Academy

Full-stack Software Junior Developer Student   March 2023 - Present
- Effective communication and cooperation through pair and mob programming with other developers
- Completed 640+ hours of direct coding
- Working knowledge with Ruby, JavaScript, and SQL
- Gained proficiency developing and producing full applications in Ruby on Rails and React

California Dept. of Corrections & Rehabilitation

Office Technician   October 2021 - October 2022
- Develops, maintains, and updates patient health care appointments schedule tracking system.
- Retrieves, maintains, distributes, and files health record documents.
- Compiles and distributes daily health care appointment ducat list and ensures protection of patient's healthcare information.
- Provides administrative clerical support and maintains information, types, edits, tracks, distributes, and files correspondence, memorandums, reports, and other materials..
- Schedules health care appointments; develops, maintains, and updates patient healthcare appointments schedule tracking system.
- Assists in maintaining the tracking systems identified in Inmate Medical Services Policies and Procedures.

Washington State Dept. of Social & Health Services

Public Benefits Specialist 3   June 2018 - March 2021
- Conduct intensive interviews in person to determine eligibility and re-eligibility for all public assistance programs.
- Answer all questions regarding benefits or available services.
- Receive, review necessary data, documentation and verification for federal and state assistance as it relates to the person's specific circumstance.
- Identify discrepancies and obtain clarifying data through inquiries, correspondence and interviews.
- Analyze oral and written information to determine accurate benefits and continued program eligibility.
- Establish overpayments and underpayments.
- Other duties as assigned.

Pierce County Juvenile Court

Probation Officer Case Aide Intern   March 2018 - June 2018
- Coordinate all contacts, meet and consult with Probation Officer daily; review cases and plans to ensure that messages and follow-through with youth and family are consistent.
- Knowledgeable of the computer systems that the agency uses. Among the required duties includes updating Excel logs for specific task monitoring.
- Maintain company confidentiality of sensitive information.
- Attend court hearings to gather important specific case-based information for Probation Officer or other appropriate parties.
- Consult email service for important task information.

University of Washington

Facilities Services Office Assistant   October 2016 - June 2018

- Provide receptionist support for Facilities Services.
- Answer main department lines.
- Receive visitors to the department suite.
- Process general requests from clientele, vendors, UWT personnel and others as needed.
- Maintain calendars.
- Assist with project reporting within work order system.
- Order needed supplies and materials for department.

J.P. Morgan Chase

Lead Vault Teller   September 2014 - October 2016

- Greet and assists clients on the phone and in person.
- Assist customers with deposits, withdrawals, and other financial inquiries.
- Knowledge in the operation of office machinery, such as: photocopiers, scanners, facsimile, and personal computers.
- Maintain customer confidentiality as well as financial institution's private policies and procedures.
- Responsible for handling and maintaining all of the institution's financial assets.