Daraz App

User Stories & Acceptance Criteria

User Stories	Acceptance Criteria
As a user, I want to easily search for products on the Daraz app so that I can quickly find what I'm looking for.	The search bar should be prominently displayed on the home screen, allowing me to search by product name, brand, category, or keyword.
As a user, I want to view detailed product descriptions and specifications on the Daraz app so that I can make informed purchase decisions.	The product page should include clear and accurate information about the product's features, dimensions, materials, and other relevant details. It should also have high-quality photos, and customer reviews with pictures.
As a user, I want to quickly add products to my cart on the Daraz app so that I can save them for later or proceed to checkout.	The "Add to Cart" button should be clearly visible on the product page, and add the product to my cart with a confirmation message. The cart should be accessible from the home screen and display the total cost of my items.
As a user, I want to save products to my wishlist on the Daraz app so that I can easily find them later or share them with others.	The "Add to Wishlist" button should be prominently displayed on the product page, allowing me to create a new wishlist or add the product to an existing one. The wishlist should be accessible from the home screen and display the saved products.
As a user, I want to easily navigate the Daraz app so that I can find what I'm looking for without getting lost or confused.	The app should have clear and intuitive navigation menus with categories and subcategories that make sense. There should be a "back" button that allows me to return to the previous screen quickly and a search bar that will enable me to find specific products or pages quickly.
As a user, I want to track my orders on the Daraz app so that I can see when they will be delivered and where they are in the shipping process.	The app should provide real-time updates on the status of my orders, including the estimated delivery date and time, the current location of the package, and any delays or issues. It should also allow me to contact the seller or delivery agent for any questions or concerns.

As a user, I want to quickly pay for my orders on the Daraz app so that I can complete my purchase quickly and securely.	The app should provide multiple payment options, including credit/debit cards, mobile wallets, and cash on delivery. The payment process should be secure and user-friendly, with clear instructions and confirmation messages.
As a user, I want to view my purchase history on the Daraz app so that I can track my spending and see what products I have bought in the past.	The app should display a list of my previous orders, with details such as the order date, order number, and total cost. It should also allow me to view each order's product details and tracking information.
As a user, I want to leave feedback and reviews on the Daraz app so that I can share my opinions with other users and help them make informed purchase decisions.	The app should allow me to rate and review products that I have purchased, with options for giving a star rating and writing a comment. The reviews should be displayed on the product page and sorted by relevance
As a user, I want to quickly contact customer support on the Daraz app so that I can get help with any issues or questions I have about my orders or the app.	The app should provide multiple options for contacting customer support, including live chat, email, or phone. The customer support team should be responsive and helpful, with clear instructions and guidance for resolving issues. The app should also provide a FAQ section or help center that answers common questions and provides self-help resources.