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Completed the project named as Phase\_3\_ TECHNOLOGY

PROJECT NAME: IBM-NJ-FEEDBACK COLLECTION SYSTEM

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# FEEDBACK COLLECTION SYSTEM

## **MVP IMPLEMENTATION**

# **Project Setup:**

#### **Project Overview**

A web-based Feedback Collection System that allows users to submit feedback, which can be stored, reviewed, and managed. Useful for websites, apps, events, or customer services.

#### Tech Stack

• Frontend: React.js / HTML, CSS, JavaScript

Backend (optional): Node.js + Express (for storing feedback in a DB)

• Database: MongoDB / Firebase / LocalStorage (for local state)

Version Control: Git + GitHub

#### **Installation & Setup**

# Clone the repo

git clone https://github.com/username/feedback-collection-system.git

cd feedback-collection-system

# Install dependencies

npm install

# Start development server

npm start

## **Core Features Implementation**

#### **Feedback Form**

- User inputs:
  - Name
  - Email (optional)
  - Rating (1-5 stars or emojis)
  - Comments
- Validation for empty fields and proper formats.

## **Display Feedback**

- List of submitted feedbacks.
- Show feedback details in cards or a table.

## **Edit/Delete Feedback**

• Option to edit or remove submitted feedback.

## **Admin Panel (Optional)**

- Admin login to view/export/manage feedback.
- Filters: Rating, Date, Keyword Search.

# **Data Storage (Local State / Database)**

Option A: Local State (Frontend Only)

- Use React useState + useEffect.
- Store feedbacks in localStorage:

JS:

localStorage.setItem('feedbacks', JSON.stringify(feedbackList));

Option B: Database Storage (Full Stack)

- Use MongoDB or Firebase to store feedback remotely.
- Sample MongoDB schema:

```
JS:

{
    name: String,
    email: String,
    rating: Number,
    comment: String,
    date: { type: Date, default: Date.now }
}
```

## **Testing Core Features:**

#### **Manual Testing:**

- Test form validation.
- Submit feedback and check localStorage/database.
- Edit and delete feedback.
- UI responsiveness across devices.

## **Unit Testing (Optional):**

- Use Jest or React Testing Library for:
  - Form input validations
  - API calls (mocking)
  - Component rendering

#### JS:

```
test('renders feedback form', () => {
  render(<FeedbackForm />);
  expect(screen.getByText(/submit feedback/i)).toBeInTheDocument();
});
```

## **Version Control (GitHub):**

#### **Git Commands:**

bash

git init

git add.

git commit -m "Initial commit"

git remote add origin https://github.com/username/feedback-collection-system.git

git push -u origin main

#### **GitHub Practices:**

- Create a new repo on GitHub.
- Use .gitignore for node\_modules.
- Branches:
  - main Stable production code
  - o dev Development branch
- Pull Requests for feature merges.
- Descriptive commit messages:

- $\circ \quad \text{feat: add feedback form component} \\$
- $\circ\quad \mbox{fix: validation error for rating input}$