



Sri Meenakshi Govt.Arts College for Women (A),

Madurai - 625 002

Department of Physics

Naan Mudhalvan Scheme

Domain: **Sales Force Associate**

Project Title: **PROPERTY MANAGEMENT APPLICATION USING SALESFORCE**

Submitted by

TEAM VII

TEAM ID : NM2023TMID08294

Team Lead: NM_ID: 25EDCE64CDB4603A6BD44AC98FE2E9DC

Team Member 1 NM_ID: 219DBC1047244A7AB5348B057F9C8BEE

Team Member 2 NM_ID: 22519C67648D485BDE34667DE1BF3D5D

Team Lead: Ms. SUNDHARAVALLI.T

Team Member 1: Ms. SWETHA.R

Team Member 2: Ms. VIJAYALAKSHMI.S

Mentors : Dr. K. Vijaya Kumar & Dr. P. Indra Devi

Assistants Professors, Department of Physics, Sri Meenakshi Govt.Arts College for Women, Madurai

April, 22 - 2023

PROJECT REPORT TEMPLATE

1 INTRODUCTION

1.1 Overview

Project Description

Real Estate Management System is a project which provides the facility where users can easily buy, sell and rent their properties such as land, houses and shops. In this project, we use PHP and MySQL database.

1.2 Purpose

Sales force property management enables the realty managers to keep track of crucial data about financial & household properties incorporating associated cash flow, primary tenants, and occupancy rates.

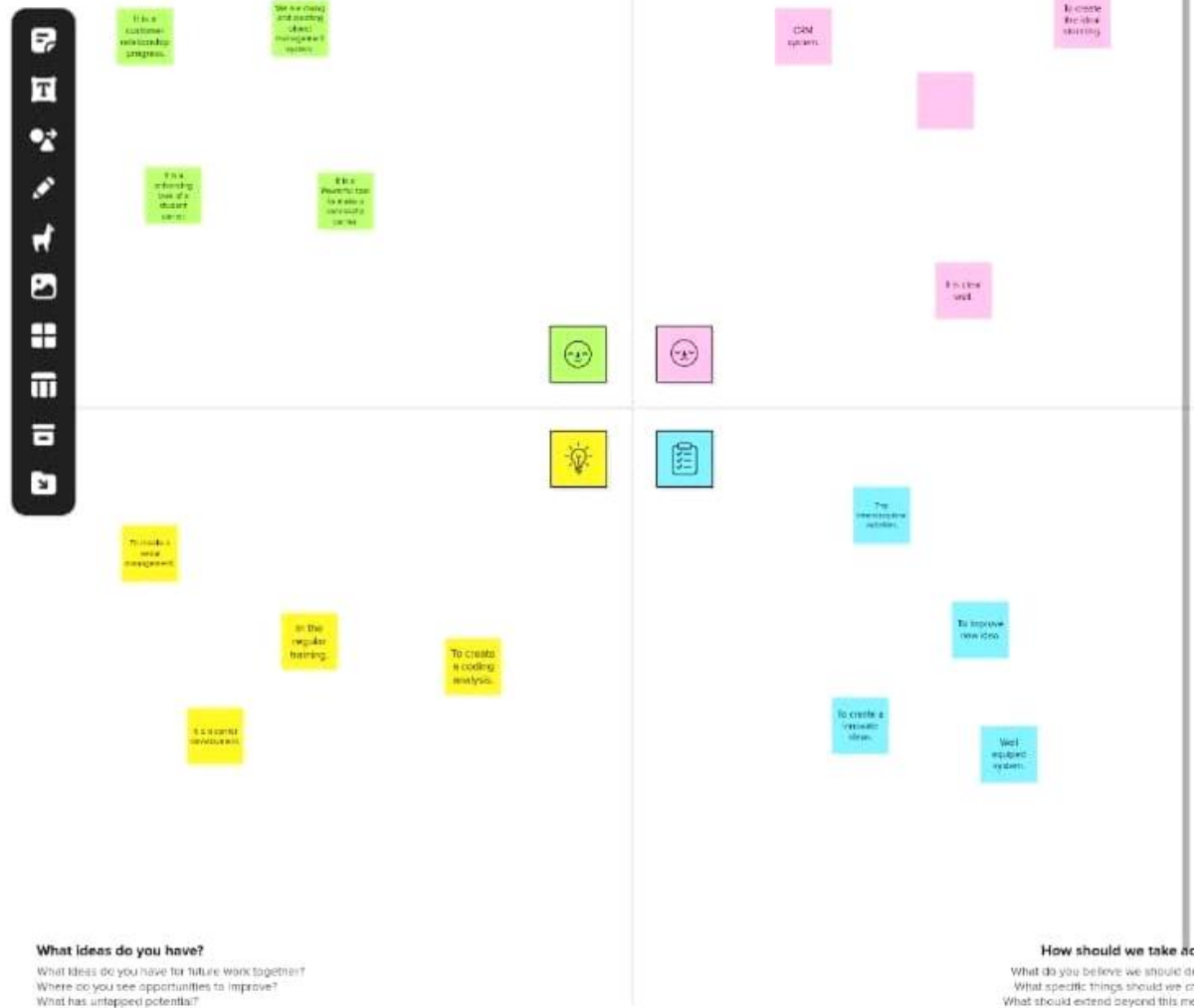
2. Problem Definition & Design Thinking

2.1 Empathy Map



What went well?
What should we keep doing?
What should we celebrate?
Where did we make progress?

TDHC
Workstation
engineering team
Sprint 10



2.2 Ideation & Brainstorming Map

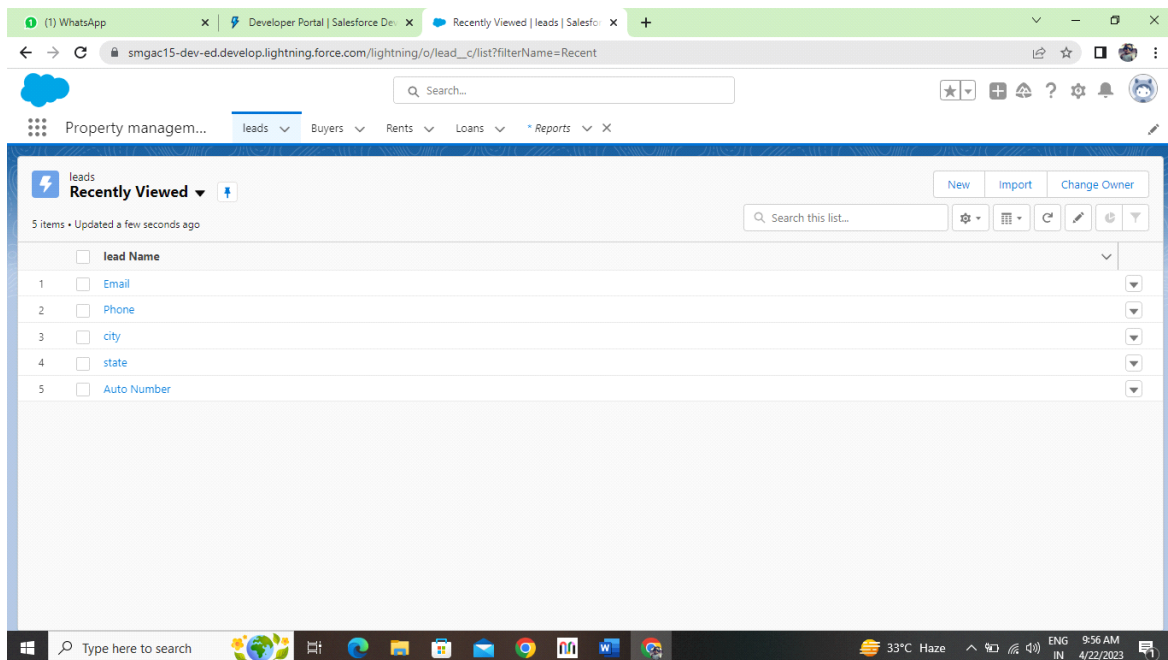


3 Result

3.1 Data Model:

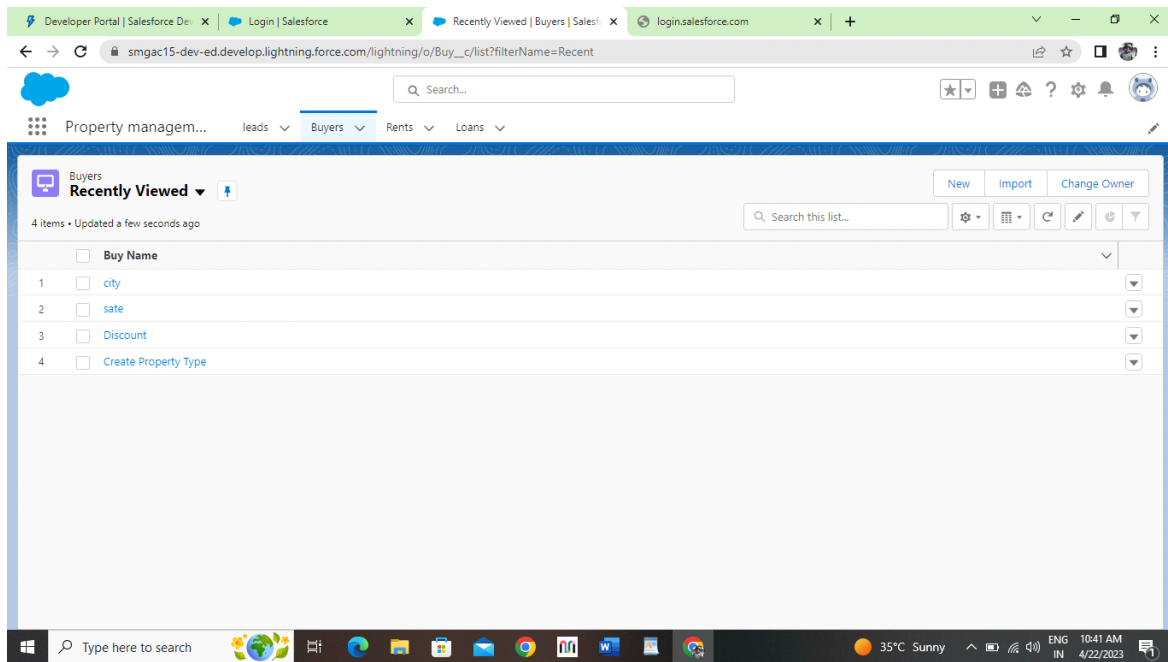
Object name	Fields in the Object	
obj1 LEAD		
	Field label	Data type
	Lead	Auto Number
	State	Picklist
obj2 BUY		
	Field label	Data type
	Create Property Type	Picklist
	Discount	Percentage

3.2 Activity & Screenshot



Description

A sales lead is a retail sales worker who is responsible for coordinating the sales department, supporting management, and ensuring sales quotas are reached.



Description

A buy description is the marketing copy that explains what a product is and why it's worth purchasing. The purpose of a product description is to supply customers with important information about the features and key benefits of the product.

The screenshot displays a Salesforce Lightning web interface. The browser's address bar shows the URL: `smgac15-dev-ed.develop.lightning.force.com/lightning/r/Report/0005i0000072wEuEA/view`. The page title is 'Report: Accounts' and the report name is 'New Accounts Report'. The report is a table with 12 rows and 8 columns. The columns are: Last Activity, Account Owner, Account Name, Billing State/Province, Type, Rating, and Last Modified Date. The data shows various accounts, all owned by 'Sundharavalli T', with different account names, states, and types. The report is filtered to show 12 results. The interface includes a search bar, a navigation menu, and a toolbar with options like 'Enable Field Editing', 'Add Chart', and 'Edit'.

	Last Activity	Account Owner	Account Name	Billing State/Province	Type	Rating	Last Modified Date
1	-	Sundharavalli T	GenePoint	CA	Customer - Channel	Cold	10/04/2023
2	-	Sundharavalli T	United Oil & Gas, UK	UK	Customer - Direct	-	10/04/2023
3	-	Sundharavalli T	United Oil & Gas, Singapore	Singapore	Customer - Direct	-	10/04/2023
4	-	Sundharavalli T	Edge Communications	TX	Customer - Direct	Hot	10/04/2023
5	-	Sundharavalli T	Burlington Textiles Corp of America	NC	Customer - Direct	Warm	10/04/2023
6	-	Sundharavalli T	Pyramid Construction Inc.	-	Customer - Channel	-	10/04/2023
7	-	Sundharavalli T	Dickenson plc	KS	Customer - Channel	-	10/04/2023
8	-	Sundharavalli T	Grand Hotels & Resorts Ltd	IL	Customer - Direct	Warm	10/04/2023
9	-	Sundharavalli T	Express Logistics and Transport	OR	Customer - Channel	Cold	10/04/2023
10	-	Sundharavalli T	University of Arizona	AZ	Customer - Direct	Warm	10/04/2023
11	-	Sundharavalli T	United Oil & Gas Corp.	NY	Customer - Direct	Hot	10/04/2023
12	-	Sundharavalli T	sForce	CA	-	-	10/04/2023

Description

To establishing the feasibility of the proposed convention centre, describing the amenities to be provided at the convention centre particularly mentioning any speical or distinctive features.

4 Trailhead Profile Public URL

Team Lead -

<https://trailblazer.me/id/s200329>

Team

Member 1 - <http://trailblazer.me/id/swetha9123>

Team Member2 -

<https://trailblazer.me/id/vijayalakshmi1234>

5 ADVANTAGES AND DISADVANTAGES

Advantage

- Leverage real-time reports and dashboards.
- Streamline lead, opportunity, and contact management.
- Simplify document management and data sharing.
- Enhance communication and collaboration tool

Disadvantage

- Time-consuming if you choose the wrong system. ...
- Might seem expensive for a small business. ...
- Training (Cost and Time)

6 APPLICATIONS

A property management system (PMS) is a software application for the operations of hospitality accommodations and commercial residential rental properties. PMS is also used in manufacturing industries, local government and manufacturing.

7 CONCLUSIONS

They make accounting, monitoring, and communicating processes simpler. In the owner's tab, all the details are available about the properties. While reducing third-party resources, property management software accelerates business processes so that you can achieve greater management uniformity and improve performance.

8 FUTURE SCOPES

The longer term, we expect sales force to integrate data science and big data capabilities to its Service Cloud and Marketing Cloud. This would result in automated customer service tasks (via Service Cloud) and would let marketers leverage data for predictive and targeted marketing (via Marketing Cloud).