

Topic 3: AI-Powered Customer Support Platform

Problem:

Companies struggle to provide timely and personalized customer support, resulting in poor customer satisfaction and retention.

Solution:

We provide an AI-powered customer support platform that automates ticket resolution, offers real-time assistance, and enhances customer engagement through personalized interactions.

Market:

The AI customer support market is expected to grow from \$12 billion to \$35 billion over the next five years, driven by increasing demand for automated and efficient support solutions.

Business Model:

We offer a subscription-based model with tiered pricing plans for startups, medium-sized businesses, and enterprises.

Financials:

- Projected revenue for the first year: \$1.8 million.
- Projected revenue for the second year: \$4.5 million.
- Projected revenue for the third year: \$9 million.

Team:

- Sarah Carter - CEO & Co-Founder
- Kevin Chen - CTO & Co-Founder
- Laura Green - Customer Success Manager
- Daniel Wright - Marketing Strategist