



# Sung Jung

## QA ENGINEER

### PROFILE

Data-driven QA engineer with 3 years of hands-on experience in both manual and automated testing. Proficient in designing comprehensive test plans and scenarios to ensure alignment with provided specifications and documentation. Skilled at identifying test management issues based on interactions between product owners and customers. Effective communicator with developers, collaborating to troubleshoot and achieve our shared vision.

### EXPERIENCE

Dec 2021 - Present

Studio Sai I Seattle, Washington

#### QA ENGINEER

- Developed 50+ test plans, test cases, test reports on Eternight Project which Sony PlayStation Exclusive Title. **Eternight**
- Ensured all aspects of testing, including manual execution, regression, performance testing are completed.
- Contributed to the development of software which increased process efficiency for a client by 18%
- Collaborated with 3 software development engineers to build a deep understanding of features and architecture prior to testing.
- Drafted testing reports, reducing data to key insights that helped increase team efficiency by 26%
- Spearheading the QA process for both Korean and Japanese versions of subtitles and dialogue audio, ensuring linguistic accuracy and cultural appropriateness, enhancing the user experience for regional players.

June 2016 - Nov 2021

Gps Logix INC.(Headquarter) I Carson, California

#### DATABASE MANAGER

- Create operation plans for 40 to 50 clients of 3PL progress, and manages the inventory of products stored in the warehouse and delivers packages in various forms according to client requirements.
- Maintained Sales site (G-market, Aution, G9 in E-bay Korea) system that resulted in repeat sales and referrals and contributed to overall customer satisfaction
- Using **selenium**, extracting the data requested by the GPS system and creates a Python code that can automate the creation of a new Excel sheet and upload it to the GPS system. [Code review](#)
- Work efficiency increased by 20-28%.

Mar 2013 - Nov 2015

Gps Logix INC. I Portland, Oregon

#### 3PL WAREHOUSE MANAGER

- Create and receive 300-400 daily order and feedback from Korean customer of 10 client of 3PL progress
- Starting as an early member of the Portland Branch, it tripled in size and achieved top sales in the 4th Quarter of 2014.
- Assisted in Air import, Air Export and provide export clearance for shipments based on county requirements.

#### Address

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#### Phone

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#### E-mail

Sungjung0616@gmail.com

#### Linkedin

[www.linkedin.com/in/sungjung0616](http://www.linkedin.com/in/sungjung0616)

#### GitHub

<https://github.com/SungJung0616>

### Education

2020-2023

Computer Science

California State University, Northridge

### Pro Skills

Proficient IDE (Visual Studio code, Visual Studio2022 )

Programming languages  
( Java / C++ / Python)

Unreal Engine 5 - [Game Project](#)

HTML, CSS, JavaScript

### CERTIFICATION

ISTQB foundation Level

ISTQB Agile Tester

Microsoft Office Specialist  
Certification

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Dec, 2023

## Dear QA Engineer Hiring Manager:

I am writing to express my strong interest in the Quality Assurance Engineer position. With a diverse background in quality assurance and a passion for delivering flawless software experiences, I am confident in my ability to contribute effectively to your team.

Having been involved in various QA projects, I have gained a broad perspective on software testing, especially within Agile environments. My experience has underscored the importance of not only identifying bugs but also understanding the broader vision of a project to align my testing strategies effectively. Here's a brief outline of my key competencies:

**QA Methodologies:** I have played a pivotal role in designing and overseeing QA systems in my previous roles. My expertise in executing test cases, especially during Functional and Regression testing, ensures that software products meet the highest standards of quality.

**Team Collaboration:** I firmly believe in the power of teamwork and open communication. My past roles have emphasized maintaining an open dialogue with cross-functional teams, ensuring a shared vision and consistent quality.

**Gaming Experience:** While I have a professional connection to QA, I also understand the user perspective, having been an active player of various games. This dual perspective allows me to approach testing with both a technical eye and a user-centric mindset.

This Company commitment to innovation and quality resonates with me. I am particularly drawn to the inclusive culture and focus on continuous improvement, which aligns with my professional values and aspirations.

I am eager to bring my QA expertise to here and contribute to the high standards of software quality that your company is known for.

Thank you for considering my application. I am looking forward to the possibility of contributing to your team and ensuring that your software products offer a seamless and enjoyable experience to users.

Warm regards,

Sung Jung