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Personal Profile

- A result-oriented professional having **9 years 8 months** of experience in Salesforce CRM and Lightning Platform.
- Work in various roles such as **Lead Developer, Consultant, Business Analyst, Administrator** and **Data Expert**.
- Evaluating legacy applications and being able to propose a cloud enabled application stack that leverages the Lightning platform for a future state application.
- In-depth understanding of the Salesforce.com CRM application as well as the Lightning platform from a development standpoint, including configuration using standard OOB features like Salesforce **Flows**, Workflows, Approval Process, Sharing Settings etc. and customization using Lightning Components using **Lightning Web Component** and **Aura Component Framework** and, SLDS, Lightning Data Service, **Apex** and **Visualforce**.
- Good hands-on experience in developing **Integrations** between Salesforce and external systems using REST and SOAP based web services.
- Experience with data management, transformation, cleaning, and de-duplication to ensure Data quality and smooth flow of data between Salesforce and External systems.
- Strong knowledge of issues related to large scale Enterprise Salesforce orgs.
- Excellent knowledge of Salesforce **governor limits** and **development best practices**.
- Leading Integration testing and User Acceptance Testing during each sprint.
- Working knowledge of salesforce deployment tools such as Change sets, Git and Bit Bucket.
- Providing functional/technical trainings/demos to end users after implementation.
- Good hands on experience in Salesforce DX, Salesforce CLI and Scratch orgs.
- Good Knowledge on Vlocity development and Financial Services Cloud.
- Mentoring junior teammates and assisting them to up skill technologies.

Technical Skills

Salesforce Platform: Configuration, Lightning Web Components(LWC),Aura, Apex, JavaScript, HTML, CSS, Visual force, SOQL, SOSL, REST and SOAP APIs.

Tools: Data Loader, Developer Console, Workbench, Salesforce Inspector.

Salesforce Products: Sales Cloud, Service Cloud, Marketing Cloud, Financial Services Cloud, Vlocity.

Certifications

- Salesforce Certified Platform Developer II
- Salesforce Certified Platform Developer I
- Salesforce Certified JavaScript Developer
- Salesforce Certified Administrator
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Marketing Cloud Email Specialist
- Salesforce Certified Marketing Cloud Developer

- Salesforce Certified OmniStudio Developer (Vlocity Platform developer)
- Salesforce Certified Platform App Builder.

Salesforce Senior Lightning Developer

Dec 2021 – Current

Apexon , United Kingdom (Client: Goldman Sachs)

Responsibilities

- Building reusable Lightning Components that can be used across internal and customer-facing Salesforce environments.
- Design and implement customized solutions that improve the customer experience for bankers, based on the requirements provided by the Product owners.
- Communicate effectively with Product owners to understand and fine-tune the requirements and provide accurate estimations for project delivery.
- Work in an Agile environment to ensure timely delivery of quality deliverables within Sprint timelines.
- Be involved in release management activities, including release planning, pre-deployment steps, package validation, deployment, post-deployment steps, and technical validation.
- Conduct peer-to-peer code reviews to ensure code quality and consistency.
- Provide system administration support of internal and customer-facing Salesforce environment, including customized applications, user permissions, security settings, custom objects, workflows, process builders, and flows.
- Be involved in the entire project delivery life cycle, which includes gathering requirements, designing, developing, testing, and deploying.

Salesforce Senior Developer, Data Expert

Mar 2015 – Dec 2021

Infosys Limited, Manchester, UK (Jan 2020 to Dec 2021) (Client: Syngenta)

Infosys Limited, Hyderabad, India (Jan 2019 to Jan 2020) (Client: Syngenta)

Infosys Limited, Sao Paulo, Brazil (Sep 2017 to Dec 2018) (Client: Syngenta)

Infosys Limited, Hyderabad, India (Mar 2015 to Sep 2017) (Client: Syngenta)

Responsibilities

- Develop customized solutions within the Salesforce platform to support critical business functions and meet project objectives, client requirements.
- Communicate with project managers, clients, and other developers to design project strategies and ensure effective collaboration throughout all phases of development, testing and deployment.
- Collaborate with various internal departments, including marketing, product development and operations, to ensure Salesforce environment supports internal needs relating to functionality and performance.
- Leading Onshore and offshore team members for development, testing and deployment activities.
- Create Data migration and integration user stories based on business requirements.
- Support Production incidents related to Data.
- Debug the data issues and collaborate with various third-party teams like SAP, Informatica Cloud, and EBI to fix the issues.
- Perform data quality checks and develop solution strategy to avoid duplicates and to ensure data Integrity.

Salesforce Admin/Developer

Dec 2013 – Feb 2015

Infosys Limited, India (Client: CA Technologies)

Responsibilities

- Worked in various roles, implementing multiple projects for CA Technologies.
- Worked on process builder, Approval Processes, Custom Objects, Custom fields, Record Types, Page layouts, profile setting and security settings for different users.
- Created Reports and dashboards, workflows, Email templates, custom and standard fields, Contact management, Account management, Opportunities management.

- Optimized existing configuration to provide accurate results.
- Developed Visualforce pages using the extension controller according to the client requirements.

Education

- Bachelor of Technology in Electronics and Communication from Vignan Institute of Engineering & Technology, Hyderabad
(2008 – 2012)

Achievements

- Achieved 225+ Badges on Salesforce Trailhead Platform including 16 super badges.
<https://trailhead.salesforce.com/en/me/sunil-mailavarapu>