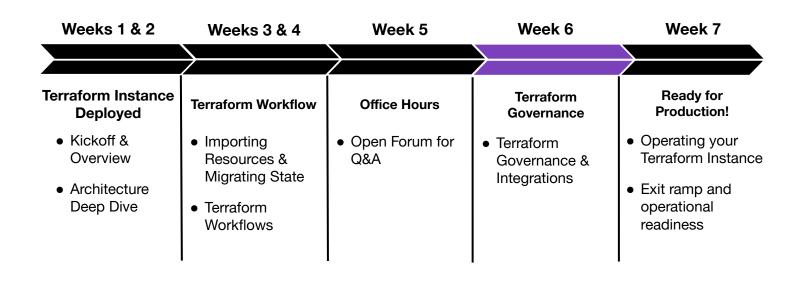


Terraform Governance & Integrations

Terraform Enterprise Path to Production







Agenda

- 1. Role Based Access Controls
- 2. Cloud Agents
- 3. Sentinel
- 4. TFE & ServiceNow
- 5. Run Triggers & Run Notifications

Role Based Access Controls

Terraform Enterprise RBAC Model



- Terraform Enterprise's access model is team-based
 - Permissions are assigned at the team level
 - Users inherit permissions based upon team assignment
- TFE's permission model is split into <u>organization-level</u> & <u>workspace-level</u> permissions
- Every Org has an <u>"owners" team</u> which have every available permission in that org
- Workspace permissions allow administrators to delegate access to specific collections of infrastructure

Workspaces and Projects



- Projects let you organize workspaces and scope access to workspace resources
- Each project has a separate permissions set which can be used to manage access to all workspaces in the project
- Project-level permissions
 - More granular than Org-level permissions
 - More specific than workspace-level grants
- Projects added in TFE 202302-1 (Feb 2023)

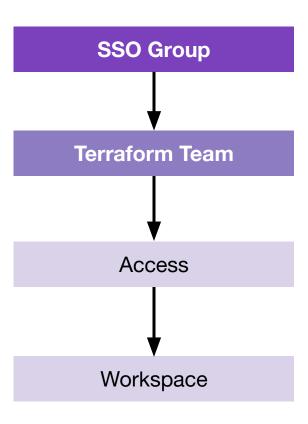
Common Scenarios



- TFE is often used by multiple Teams (i.e. Developers, QA, Security, etc)
- The best approach to managing permissions is:
 - a. Create Groups within your Single Sign-on (SSO) service for each team
 - b. Assign each group as a TFE Team
 - c. Determine how Workspaces will be divided, & assign permissions accordingly
- Data can be dynamically shared between Workspaces as read-only by using the "tfe_outputs" data source
- <u>Terraform remote state</u> Data Source

Permissions Flowdown





Workspace & Projects Permissions



- There are two ways to <u>assign permissions</u> to a TFE team:
 - Custom permissions
 - Fixed permission sets bundles of specific permissions, designed for delegated access patterns
- Each workspace has an "admin" permissions level with full control of the workspace
- Projects have specific permissions that can be assigned to teams
- Members of teams with "admin" permissions for a Project have permissions for every workspace in the project & <u>additional permissions</u>

Workspace Permissions Sets



Read

- Read runs
- Read variables
- Read state versions

Plan

- Queue plans
- Read variables
- Read state versions

Admin

- VCS Configuration
- Manage Team Access
- Execution Mode
- Delete Workspace
- Read & write workspace settings, general settings, notification configurations, run triggers, & more

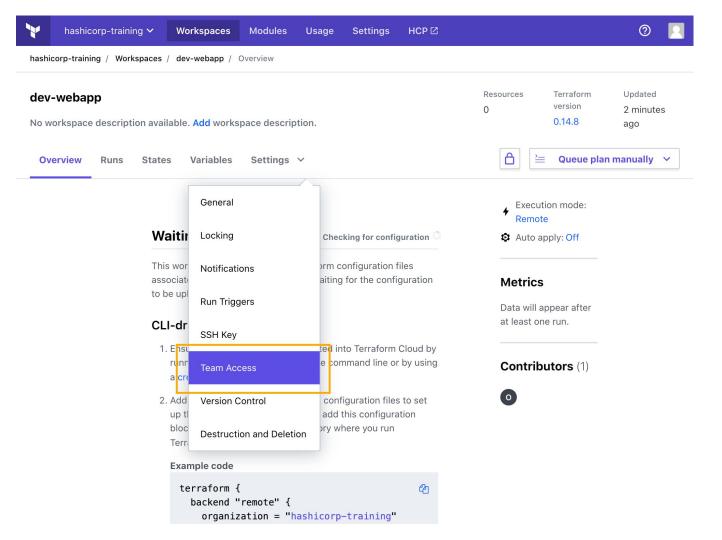
Write

- Lock/unlock Workspace
- Download Sentinel mocks
- Read and write Variables
- Read and write State Versions
- Approve Runs

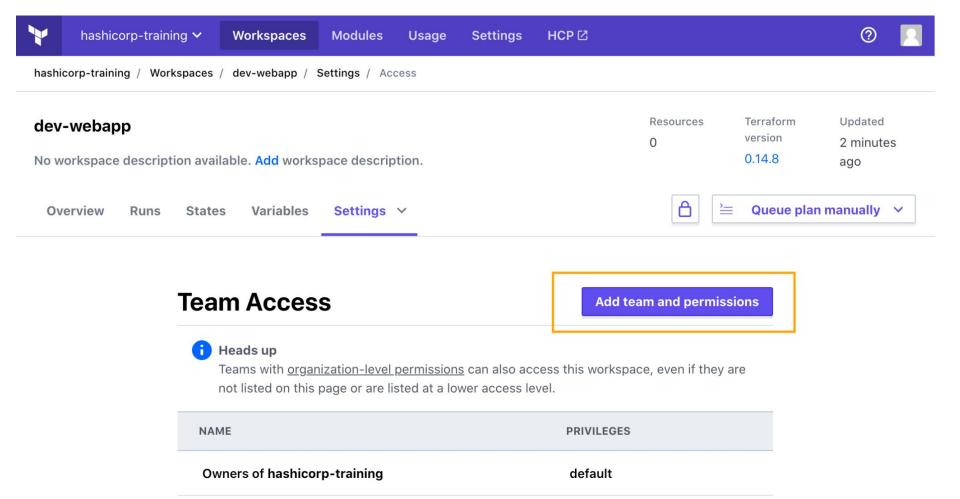
State Files

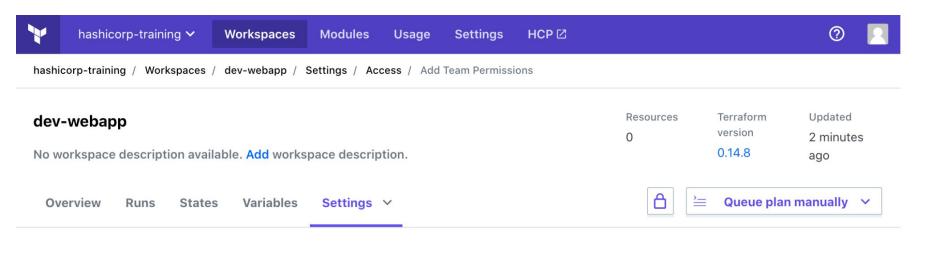


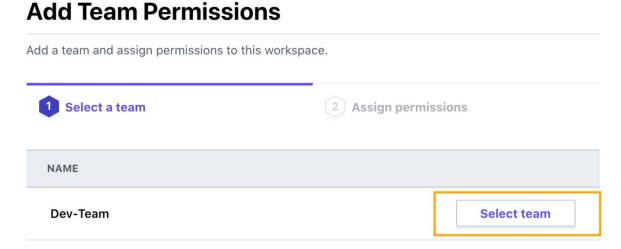
- May contain secrets, passwords, and API Tokens
- Should be handled as sensitive material when applying RBAC permissions
- Are encrypted at rest using HashiCorp Vault
- Data can still be read at runtime or directly from the TFE UI if a User has the necessary Workspace permissions



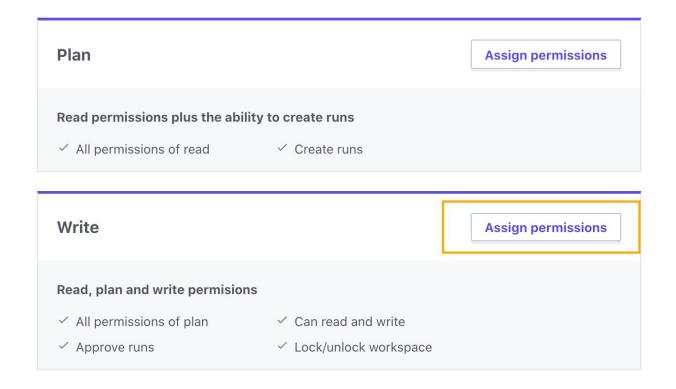












Team API Token



- A Team can only have a single API token
- The token can be regenerated
- The token capabilities is defined by the roles and permissions of the team
- The token can be used both by the CLI and API
- The token will bypass SSO and MFA
- Tokens can also be generated at Organisation and User level

Admin Roles



Super user roles

Manage Policies

Create, edit and delete Sentinel Policy Sets

Manage Workspaces

Create and administrate all workspaces in the organisation

Manage VCS Settings

Create and manage VCS settings and SSH Keys

Manage Policy Overrides

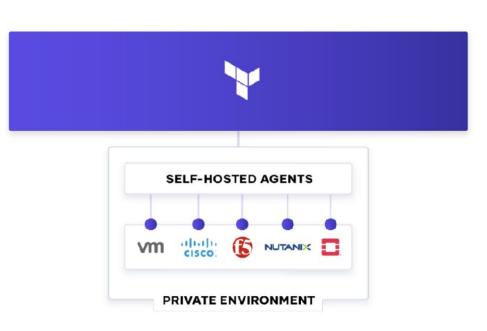
Override 'soft-mandatory' policy checks.

Cloud Agents

Terraform Cloud Agents



- x86-based Golang binary
- Only outbound connectivity required
- Communicate with isolated, private infrastructure, such as vSphere, Nutanix, OpenStack, or across multiple cloud accounts
- Can be hosted close to target infrastructure
- Deployable on bare metal, a VM, as a Docker container, or in a Kubernetes cluster



Requirements



Supported Platforms

- Baremetal
- Docker
- Kubernetes (K8S)
- Virtual Machine

Hardware Requirements

- x86-based Linux host
- 2 GB of RAM
- 4 GB of disk space

Networking Requirements

- TFE host via HTTPS (443)
- releases.hashicorp.com
- registry.terraform.io
- (Airgapped) if custom TF CLI binary is used external access is not needed.

Terraform Cloud Agents



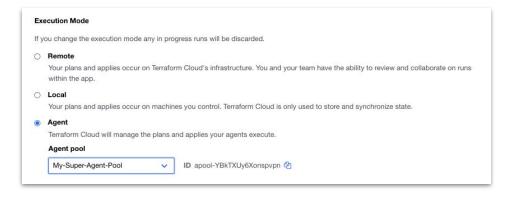
- No restriction on Agent or Agent Pool Count
- Agents must define the TFE hostname via either:
 - -address CLI flag
 - TFC_ADDRESS environment variable
- Agents support custom Terraform bundles
- Must be able to communicate with the TFE instance via HTTPS
- There are some restrictions on what versions of Agents can be registered

Terraform Cloud Agents



- Configured as an agent pool with many agents
- A token is generated and applied using a command line or ENV VAR and connects back to TFE
- Once an agent is in a pool, the pool can be assigned to a Workspace





Sentinel



Sentinel is: "Policy, Governance, & Security as Code"



Sentinel Benefits



Enforcement

Automation

Speed

Version Control

Reproducibility

Auditability

Reliability

Sentinel



- Has its own <u>language</u> that includes variables, loops, imports, conditionals, and functions
- Modules are useful for creating reusable code and libraries
- Ensures governance is applied automatically rather than relying on manual auditing
- Supports fine-grained policies using conditional logic
- Allows you to write complex logic and even call cost estimation

Sentinel



- Runs after a terraform plan and before a terraform apply terraform plan --> sentinel check --> terraform apply
- Enforcement levels:
 - Advisory: required, cannot bypass, fail the TF RUN (prod)
 - Soft mandatory: required, TF Owner can bypass with a comment in the TF UI, will halt the TF Run
 - o Hard mandatory: guard-rails warning, info warnings in the TF Run
- Includes a <u>CLI tool</u> to allow fast policy tests and runs
- Validates Config and State (Create, Edit, Destroy) of Terraform resources
- Foundational Policies Library of premade policies is available

Common Sentinel Use Cases



1. Cloud Provider	6. Resource Tagging
2. Account ID	7. Resource Types
3. Limit regions of Availability Zones	8. Resource Sizes
4. Cost Estimates	9. Resource Configuration
5. Cost Limiting	10. Resource Destruction

Workflow



- 1. Create Terraform Workspaces
 - 2. Create Sentinel Policies Git Repo
 - 3. Create Policy Sets in TFC
 - 4. Attach Policy Set to One (or more) Workspaces

Terraform Plan

Sentinel Check

Terraform Apply



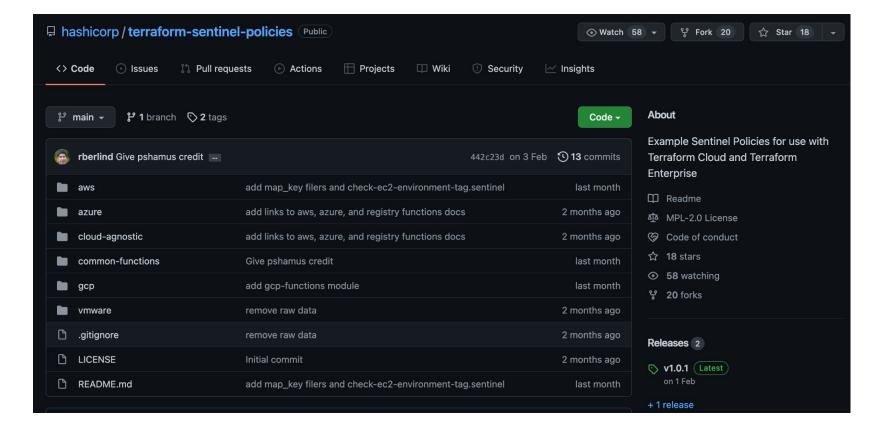
Syntax Example



```
import "units"
memory = func(job) {
  result = 0
  for job.groups as g {
    for g.tasks as t {
     result += t.resources.memory else 0
  return result
main = rule {
  memory(job) < 1 * units.gigabyte
```

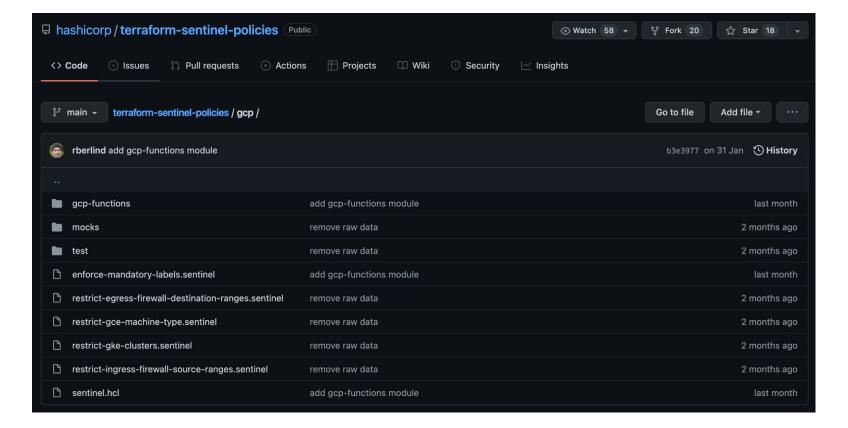
Sentinel Rule Git Repo





Policy Set File Structure





Automate Sentinel to Workspaces



```
# Get a list of Workspace IDs, based on matching a Regex pattern
variable "workspace name pattern" {
  type = string
 default = ".* dev vdm"
data "tfe workspace ids" "all" {
 names = ["*"]
 organization = var.tf org name
output "all workspace ids" { value = data.tfe workspace ids.all.ids }
locals {
  # filter by the Workspace Name, then return the Workspace ID, or null, then remove null entries
  filtered workspace ids = compact(flatten([
    for name, id in data.tfe workspace ids.all.ids : [
      (length(regexall(var.workspace name pattern, name)) > 0) ? id : null
  ]))
output "filtered workspace ids" { value = local.filtered workspace ids }
```

Limitations



- Can only enforce against Terraform deployed and managed resources.
- Cannot enforce "self-managed" services (ex: mysql on AWS EC2, Azure VM, GCP VM, VMware VM)
- Cannot enforce against resource logs / metrics (ex: AWS CloudTrail, Azure Monitor, GCP Cloud Audit Logs)
- Cannot continuously monitor (ex: AWS Config, Azure Policy, GCP Forseti)
- Sentinel uses the Cloud Provider's Cost Estimation API, which doesn't continuously run, and does not check costs for usage-based billing (ex: AWS Athena, Azure DataBricks, GCP BigQuery, GCP Pub/Sub)

Terraform & ServiceNow Integration

Integration with ServiceNow



- The Terraform ServiceNow Service Catalog integration enables end-users to provision self-serve infrastructure via ServiceNow
- Connecting ServiceNow to Terraform Enterprise lets users:
 - order Service Items
 - create workspaces
 - perform Terraform runs using prepared Terraform configurations hosted in VCS repositories
- <u>Terraform ServiceNow Service Catalog Integration Setup Instructions</u>
- Terraform ServiceNow Integration Administrator Guide

Integration Workflow



Terraform Admin	
Prepare an organization for use with the ServiceNow Catalog	ServiceNow Admin
Create a team that can manage workspaces in that organization	Install the Terraform Integration application from the ServiceNow App Store
Create a Team API so the integration can use that	Connect the integration application with TFE
Retrieve the oAuth token ID's and repository	Add the Terraform Service Catalog to ServiceNow
identifiers for TFC to identify your VCS	Configure the VCS repositories in ServiceNow
	Configure the Variable Sets for use with the VCS

Run Triggers & Run Notifications

Run Triggers

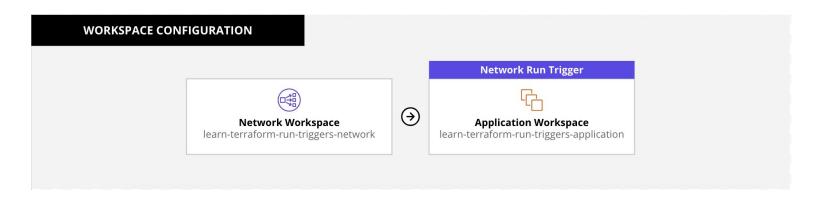


- Create infrastructure pipelines in TFE
- Allow teams to manage complex infrastructure in TFE by creating infrastructure pipelines between multiple workspaces
- When a source workspace is selected, multiple dependent workspaces can be linked
- When a successful apply is executed in the source workspace, the dependent workspaces have runs triggered and can be configured to auto-apply their configurations

Use Case: Application Configuration Management



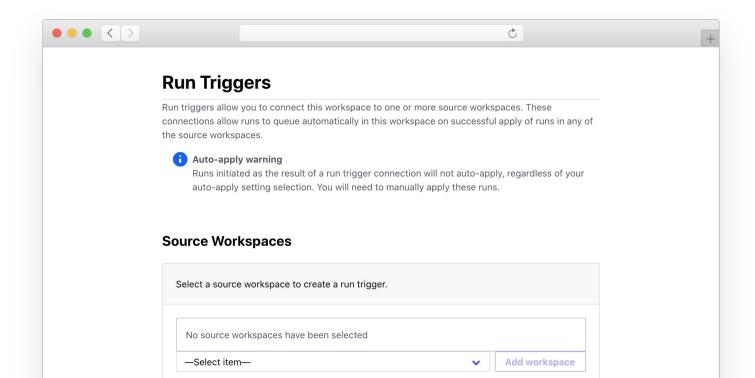
Run triggers automatically trigger updates to application configuration to rebalance servers across new subnets once they are successfully provisioned in the network workspace







Workspace Settings → **Run Triggers** → **Select Source Workspace**



Run Notifications



- Run Notifications send updates/notifications to external services with details on run progress
- Notifications can be sent to up to 20 destinations
- Each workspace can be configured with it's own notification settings
- Can send either POST message to any URL via webhook, email message, or sent to Slack & post updates in channels

Notification Triggers

Triagor



	irigger	Description
Created	"run:created"	When a run is created and enters the "Pending" state.
Planning	"run:planning"	When a run acquires the lock and starts to execute.
Needs Attention	"run:needs_attention"	Human decision required. When a plan has changes and is not auto-applied, or requires a policy override.
Applying	"run:applying"	When a run begins the apply stage, after a plan is confirmed or auto-applied.
Completed	"run:completed"	When the run has completed on a happy path and can't go any further.
Errored	"run:errored"	When the run has terminated early due to error or cancellation.

Description





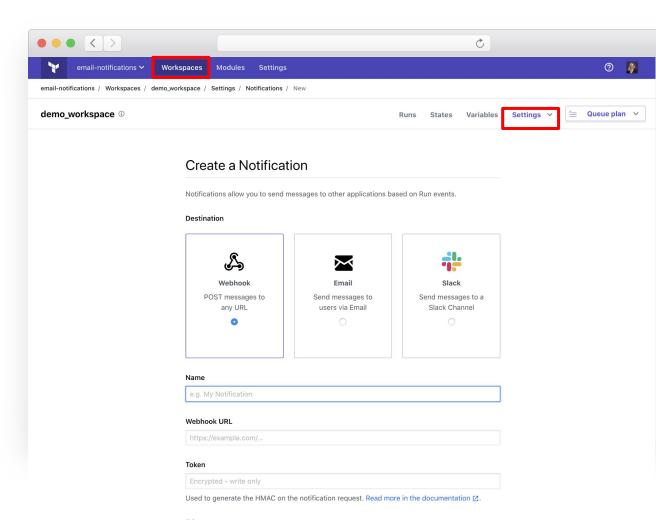
Sample Notification Payload

```
"payload_version": 1,
 "notification_configuration_id": "nc-AeUQ2zfKZzW9TiGZ",
 "run_url":
"https://app.terraform.io/app/acme-org/my-workspace/runs/run-FwnENkvDnrpyFC7M",
 "run_id": "run-FwnENkvDnrpyFC7M",
 "run_message": "Add five new queue workers",
 "run_created_at": "2019-01-25T18:34:00.000Z",
 "run_created_by": "sample-user",
 "workspace_id": "ws-XdeUVMWShTesDMME",
 "workspace_name": "my-workspace",
 "organization_name": "acme-org",
 "notifications": [
     "message": "Run Canceled",
     "trigger": "run:errored",
     "run_status": "canceled",
     "run_updated_at": "2019-01-25T18:37:04.000Z",
     "run_updated_by": "sample-user"
```



Create Notification Trigger

Workspace → Settings → Notifications



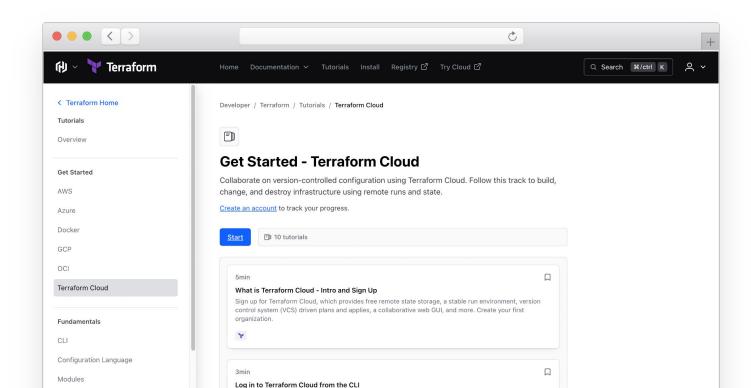
Next Steps

Tutorials

https://developer.hashicorp.com/terraform/tutorials



Step-by-step guides to accelerate deployment of Terraform Enterprise





Resources

- TFE Permissions
- API Tokens
- Organizing Workspaces with Projects
- <u>Terraform Cloud Agents on TFE</u>
- Manage Private Environments with Agents
- Cloud Agent Releases & Kubernetes Module
- Sentinel Language Reference
- Sentinel Foundational Policies Library
- Run Triggers & Registry: tfe run trigger
- Notifications API & Registry: tfe notifications

Need Additional Help?



Customer Success

Contact our Customer Success Management team with any questions. We will help coordinate the right resources for you to get your questions answered.

customer.success@hashicorp.com

Technical Support

Something not working quite right? Engage with HashiCorp Technical Support by opening a ticket for your issue at support.hashicorp.com.

Discuss

Engage with the HashiCorp Cloud community including HashiCorp Architects and Engineers discuss.hashicorp.com

Upcoming Webinars



Terraform Enterprise Operations

We take a deep dive into best practices for operating Terraform Enterprise instances including backup & restore operations, upgrade process, and monitoring

Program Closing

We conclude the webinar series with a short recorded session

The session and accompanying materials include an Operational Readiness Checklist for Terraform Enterprise and links to all of the program materials and recordings

Action Items



- Validate TFE architecture and design with appropriate stakeholders for approval (Security Team, Network Team, Developer Leads, etc)
- Start planning RBAC structure for the deployment (Orgs, Teams, Projects, Workspaces, Roles)
- Review Sentinel resources and determine which policy sets will be utilized in your environment(s)

Q & A



Thank You

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