


**GRAND HOLIDAYS**

CST#2001110-40

San Francisco

Los Angeles

New York

Vancouver

Beijing

*Receptive Inbound Tour Operator  
Ticketing Wholesaler  
Outbound Tour Wholesaler*

**Hotel Voucher**

**Date of Issue:** 31 May, 2013      **Station:** YVR  
**Reference:**      **Form of Payment:** bill to issuing office  
**Invoice:** 4326755

**Passenger Name:**      **Hotel:**  
WANG/NAN MS      EXECUTIVE AIRPORT PLAZA RICHMOND  
7311 WESTMINSTER HWY VANCOUVER  
VANCOUVER CANADA  
Tel: 604-278-5555

**Check In:** 25 Jun 2013      **Confirmation No.:** REAP2E264  
**Check Out:** 26 Jun 2013      **Room Type:** SGL  
**No. of Night(s):** 1      **No. of Room(s):** 1  
**Breakfast:** INCLUDED      **Transfer:** N/A

**Remark:** ROOM AND TAX ONLY (WHOLE PERIOD NON-REFUNDABLE)

**\*Special Request:** NON-SMOKING ROOM.

\*Any Special Request made, will subject to availability upon check in. We will not take responsibility for any inconvenience caused.

**GENERAL CONDITIONS AND RESPONSIBILITY**

Grand Holidays/Canadian Grand Holidays (Herein refer to as Grand) and all cooperation agencies act only in the capacity of agents for the hotels, airlines, transportation companies, or owners or contractors providing accommodations, transportation or other services and all coupons, exchange orders, receipts, contracts and tickets issued by Grand are issued subject to any and all tariffs, terms and conditions under which any accommodations, transportation of any other services whatsoever are provided by such hotels, airlines, transportation companies, or owners or contractors or by their person in employ. By the acceptance of travel membership and/or such coupons, exchange orders, receipts, contracts and tickets the customer agrees to the foregoing and also agrees that neither Grand nor any of its affiliates or subsidiaries shall be or liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodations, transportation, or other services, resulting directly or indirectly from any acts of God, dangers incident to the sea, fire, breakdown in machinery or equipment, acts of government or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, defaults, delays or cancellations of or change in itinerary or schedules, or from any causes beyond the control of Grand or for any loss or damage resulting from insufficient or improperly issued passports, visas, or other documents, and that neither Grand nor any of its affiliates or subsidiaries shall be or become liable or responsible nor any additional expenses or liability or substances or damage or delay incurred by the customer as a result of any of the foregoing causes. Grand reserves the right to decline to accept or retain any person as a customer, should such person's health, mental condition, physical infirmity or general deportment impede the operation of the travel arrangement or the rights, welfare or enjoyment of other tour passengers. The right is reserved to substitute hotels, and alter the itinerary or reverse the places to be visited or withdraw any service and to make any desirable alternation for the

convenience of the operation of travel arrangement. The right is reserved to cancel the travel arrangement prior to departure for any reason. In such a situation, liability is limited to full refund of monies received by Grand and this will constitute full settlement with the passenger. The airlines concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their plane or conveyances. The passenger contract in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and the purchaser of this travel arrangement and/or passenger. Any and/or all transportation companies herein mentioned shall have or incur no responsibilities for liability to any traveller aside from their liability as common carrier.