Step 1: Test Planning & Requirement Analysis

STLC (Software Testing Life Cycle) is an excellent testing approach for the Garibook website trip booking process. STLC Phases for Garibook Trip Booking Process:

STLC Phase	Activities for Garibook Trip Booking Process				
Requirement Analysis	Identify functional requirements Identify non-functional requirements Collaborate with stakeholders to clarify requirements.				
2. Test Planning	 Define the scope of testing Identify testing objectives and deliverables. Allocate resources (testers, tools, time). Define the test strategy (manual testing). 				
3. Test Case Development	 Create detailed test scenarios for trip booking Write test cases with clear steps, inputs, and expected results. Prioritize test cases based on critical functionalities. 				
4. Environment Setup	 Set up the test environment (browsers, devices, test data). Ensure the environment mirrors the production setup. Verify that the website is accessible and functional in the test environment. 				
5. Test Execution	 Execute test cases manually. Validate functionalities. Log defects for any discrepancies. 				
6. Test Closure	 Analyze test results and defect reports. Evaluate whether the trip booking process meets the requirements. Prepare a test summary report. Make a release decision (approve/reject) based on testing outcomes. 				

Functional Requirements:

- 1. User Authentication: Users must be able to log in using valid credentials.
- 2. **Location Functionality:** The system shall allow users to enter a Pick-Up Point and Drop-Off Point to search for available trips.
- 3. **Booking Cancellation:** The system shall allow users to cancel their booking before the trip starts.

Non-Functional Requirements:

- 1. **Performance:** The Pick-Up Point and Drop-Off Point search results should be displayed within 3 seconds of the user's request.
- 2. **Usability:** The website should be intuitive and user-friendly, allowing users to complete a booking with minimal effort.

Step 2: Test Scenario & Test Cases Creation

Test Scenarios for Trip Booking

- 1. **Location**: Verify that users can successfully search for a trip by entering a valid Pick-Up Point and Drop-Off Point.
- 2. **Date & Time Selection**: Verify that users cannot select a past date for the trip and must choose a valid Pick-Up Date & Time.
- 3. **Vehicle Selection**: Verify that users can select a vehicle type (e.g., Sedan) for a one-way trip.
- 4. **Booking Cancellation**: Verify that users can cancel a booking before the trip starts and the system should reflect the cancellation.
- 5. **Booking Confirmation**: Verify that users receive a confirmation message and a unique booking reference number after successfully booking a trip.

Test Cases for Trip Booking

T C N o	Section/Pat h	Test Case Description	Test Data	Expected Result	Actual Result	Test Statu s	Adde d By
#1	Home → Login →Trip Search	Check if users can successfull y search for a trip by entering a valid Pick-Up Point and Drop-Off Point.	Pick-Up Point: "Savar, Bangladesh" Drop-Off Point: "Mirpur-1, Dhaka, Bangladesh"	Area available for trip	Area available for trip	Pass	Shath i
#2	Home → Login →Date & Time Selection	Check if users cannot select a past date for the trip	Pick-Up Date: "02/16/2025" Pick-Up Time: "04:00 PM"	The system should restrict past dates and allow selection of	shows a message "	Pass	Shath i

		and must choose a valid Pick- Up Date & Time.		only future dates.	date and time must be set to a future date."		
#3	Home → Vehicle Selection	Check if users can select a vehicle type (e.g., Sedan) for a one-way trip.	Vehicle: "Sedan"	The selected vehicle type (e.g., Sedan) should be highlighted, and the system should allow the user to proceed.	The selected vehicle Sedan is highlighted, and the system allow the user to proceed.	Pass	Shath
#4	Home → Login →Confirm Booking → Booking Cancellatio n	Check if users can cancel a booking before the trip starts and the system should reflect the cancellatio n.	Booking Id: 25021631CBI A	The system should successfull y cancel the booking, notify the user, and update the booking status to Cancelled.	Trip canceled successfull y.	Pass	Shath
#5	Home → Login →Booking Confirmatio n	Check if users receive a confirmatio n message after successfull y booking a trip.	Booking Id: 25021631CBI A	The system should display a confirmatio n message	The system display a confirmation message	Pass	Shath

Step 3: Test Execution & Defect Reporting

Bug	Section/Path	Bug/Concern Description	Status	Priority	Tester	Developer
no	_				Name	Name
#1	Home →	Before clicking the "Send	Open	Medium	Shathi	
	Choose a	Code" Button the phone				
	trip →	number input field allows				
	Login →	invalid characters				
	Enter Phone					
	Number					
#2	Home →	Before clicking the "Send	Open	Medium	Shathi	
	Choose a	Code" Button the phone				
	trip →	number input doesn't enforce				
	Login \rightarrow	the correct country code				
	Enter Phone					
	Number					
#3	Home →	Before clicking the "Send	Open	Medium	Shathi	
	Choose a	Code" Button the input field				
	trip →	allows phone numbers with				
	Login →	spaces				
	Enter Phone					
	Number					
#4	Home →	Before clicking the "Send	Open	Medium	Shathi	
	Choose a	Code" Button Non-numeric				
	trip →	characters are accepted in				
	Login →	the phone number input.				
	Enter Phone					
	Number					
#5	Home \rightarrow	The input field doesn't	Open	Medium	Shathi	
	Choose a	prevent the user from typing				
	trip →	in an incorrect number of				
	Login →	digits for a phone number				
	Enter Phone					
	Number					
#6	Home \rightarrow	Full Name field allows 1	Open	High	Shathi	
	Garibook	Character				
	Club →					
	Join us →					
	Ready to get					
	Started?					
#7	Home →	Full Name field allows	Open	High	Shathi	
	Garibook	Numeric Number				
	Club →					
	Join us →					
	Ready to get					
	Started?					

#8	Home →	Full Name field allows Only	Open	High	Shathi
	Garibook	space		_	
	Club →				
	Join us →				
	Ready to get				
	Started?				
#9	Home →	Phone Number field accepts	Open	High	Shathi
	Garibook	one numeric number			
	Club →				
	Join us →				
	Ready to get				
	Started?				
#10	Home →	Mobile number accepts less	Open	High	Shathi
	Garibook	than 11 digits.			
	Club →				
	Join us →	It should accepts only 11			
	Ready to get	digits			
	Started?				

Step 4: Test Closure & Release Decision:

<u>Decision:</u> Yes, I would approve this feature for release.

<u>Justifications:</u> Although there are a few bugs related to the phone number input field, the issues identified are primarily related to input validation and formatting, which can be addressed in future updates. The feature is still functional and the core functionality of the phone number is operational.