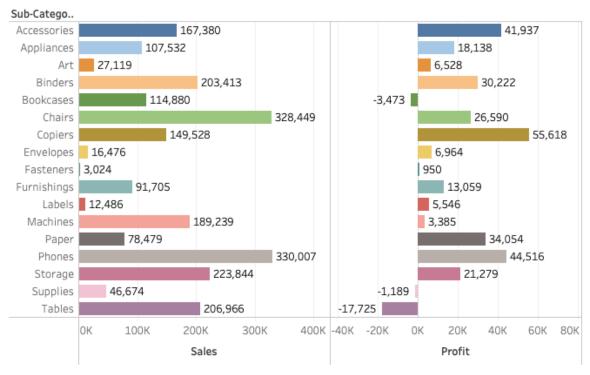
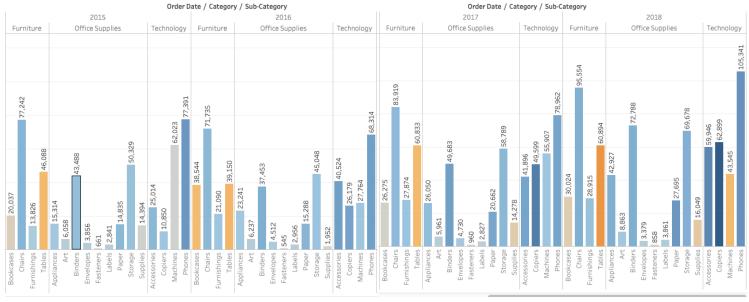
# America Market Sample Superstore From 2015 - 2018 Sales Performance By Region And Month Report JIALIU

#### **Check All Data**

From 2015-2018 compare with sales performance and profit, view of sales by category and sub-category we can see that bookcase, machine, tables, supplies are always losing money.

Compare performance and profit in sub-category





#### **Sales And Profit Analysis**

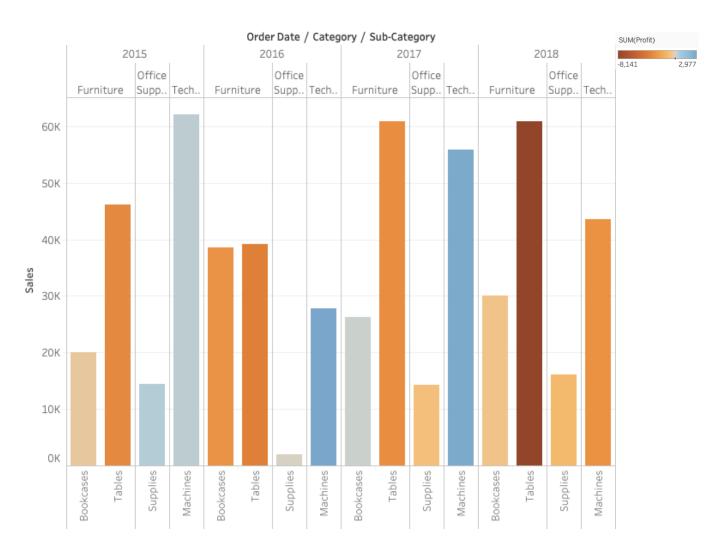
From 2015-2018, we took out all the loss-making items for an analysis.

Question 1:Why tables and bookcases from 2015-2018 keep losing the money. Solution and suggestion: Check the transaction record in the past 4 years, check the shipping mode cost. Cause we still not profitable from these 2 items, I suggest stop selling tables and bookcases or cut inventory.

Question 2: Why supplies from the 2016 beginning deficit.

Solution and suggestion: Working with the marketing team and transaction record. I suggest stopping stocking, cut inventory, or stop selling this item.

Question 3:Why machines were profitable in 2015-2017 but started to lose money in 2018. We need to find out the reason why machines start losing in 2018? Solution and suggestion: Maybe because of changing the sales plan and change the shipping mode or other reasons? Do we need to think about whether to change the sales plan or stop-sale this item in some of the states?



## **Year Over Year Growth Analysis**

We can clear to see 2018 Nov. our sales volume higher than 2017 Nov., the sales volume rate higher than 53.7%. We can see from 2018 the sales volume in August is much higher than 2015-2017. We need to find out why we increase so much in 2018? Special in 2018 August and November, why we increase too much? Which part did we change to help sales volume?



## Four-year performance

Compare with 2015, we can see each of region year over the year growth rate, East every year than 2015 is increasing, central is 2017 growth fast than the other region, we can to know what happened in 2017 and why growth so fast than the other region, and also higher than 2016 and 2017, do we have a big sale or the other promotion?

Solution and suggestion: need working with the marketing team, find out the 2017 central area promotion and which kind promotion.

	Region			
Year of Ord	Central	East	South	West
2015	103,838	128,680	103,846	147,883
2016	102,874	156,332	71,360	139,966
2017	147,429	180,686	93,610	187,480
2018	147,098	213,083	122,906	250,128
	Region			
		Reg	ion	
Year of Ord	Central	Reg East	ion South	West
Year of Ord 2015	Central	-		West
	Central -0.93%	-		West -5.35%
2015		East	South	

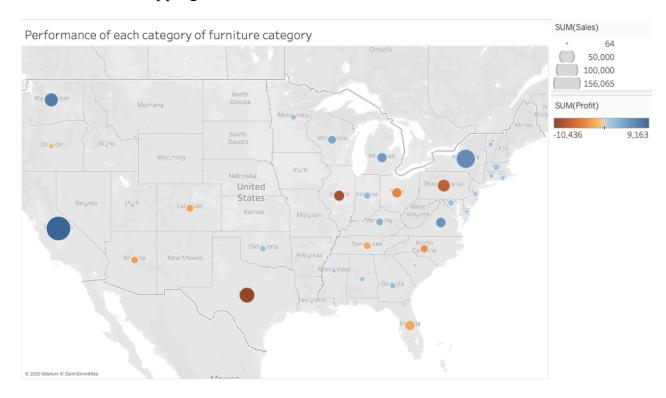
## **Performance Furniture Category**

Basie on the data we have, we can get more information to know which states have good profit, we can clear to see several markets for furniture seem to have the same problem of deficit (Red and orange). We can found out Illinois, Ohio, Pennsylvania, North Carolina, Florida, Texas are negative profit.

*Question*: 1:Why we got a negative profit from these big states?

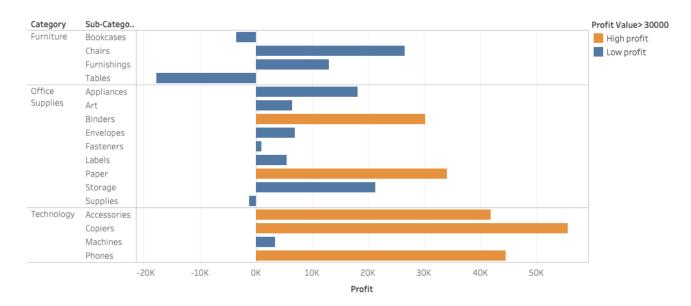
- 2:Do we need to change our sales plan?
- 3:Do we need to merge the warehouse to cut our costs?
- 4:Do we need to stop stocking, cut inventory?
- 5:Do we need to change the shipping mode?

Solution and suggestion: need working with the marketing team, find out this 4 years marketing strategy and still not increase performance reason also need to check with the shipping mode



#### **Performance Of Different Commodities**

We can see the vigorous performance of different commodities in the jurisdiction. Profits of more than \$30,000 are orange, and those with less than \$30,000 are blue. We also found out the Copiers are our most profitable goods. Tables are the least profitable goods

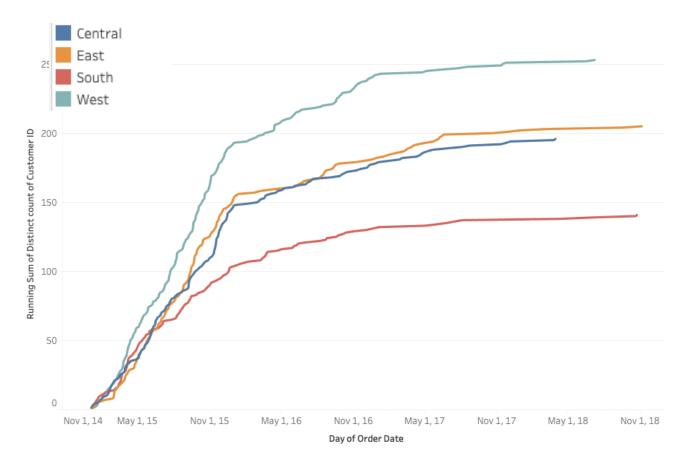




#### The Growth Rate Of New Customers

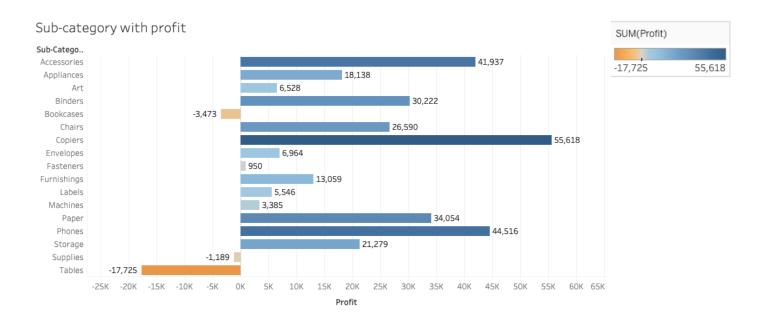
The number of daily new customer acquisitions by marketers in each region and the effectiveness of the organization in expanding new business. When performance is slow, marketing activities are needed to increase potential users.

Trend graph of the number of daily new customer acquisitions in each region. Each region has been slow to grow since 2016. We need to find out why the 2015-2016 growth rate growth so fast? Why 2017-2018, not growing too much? Not enough advertising or a decrease in market share?



#### **Sales Level**

We need to know whether sales volume and profit are positive rate, all sales higher and the company's profit performance is better. We found out the performance of tables is high but the profit is very low. If we still keep selling tables the more money lost, we need to know what's happened and how to solve this problem.



we can clear to see from 2015-2018, tables' low profit because of shipping mode, we need to change the shipping mode or increase freight, for example, if the customer buys the table they need to pay the shipping fee separately.

