Test Description: Testing - MyVisit App.

Test Purpose: Sanity testing for MyVisit App.	
Testers Name: Sunny Kucherenko **Date of Test:** 26/11/2023 - 18/12/2023	**Prerequisites for this test:** None
	Application: "myVisit" Version:3.6.3 Operating System: Android 12 Device type: Redmi note 9 pro MIUI version: 14.0.3.0
	Required Configuration: 1. Stable internet connection required. 2. myVisit is checked on an android phone and the app is open in English. 3. The features are checked on Sunny's phone number 0543385212 and ID 319159018.
NOTES and RESULTS: The critical functions in the system are working properly.	
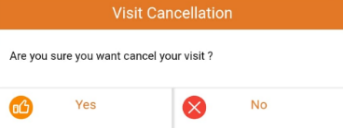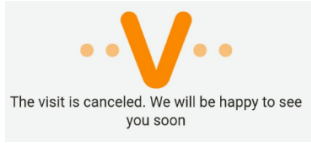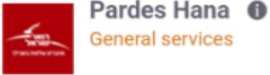
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
Install -				
1.	Go to the play store on your mobile phone	Play store opens	Play store opens	**PASS**
2.	Search for "myVisit" app and click on "install"	App downloads to phone	App downloads to phone	**PASS**
Uninstall -				
3.	Stand on the app for a couple of seconds and a bar will appear above	A bar appears	A bar appears	**PASS**
4.	Click "uninstall"	The app uninstalls from phone	The app uninstalls from phone	**PASS**
Feature - Registering/signing in without registering/closing the app				
Functionality- all of the feature				
Registering -				
5.	Click on the myVisit app on the mobile screen	The app opens	The app opens	**PASS**
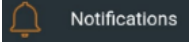
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
6.	Sign in to the app with Sunny's phone number: "0543385212" And type the characters in the picture Sign in or Continue without an account Enter your phone number. A verification code will be sent to you + 972 Your phone number To continue, type the characters you see in the picture NJKDD9 ENTER CHARACTERS HERE Send	The app will send a 6 digits code to the phone number with the sign in code	The app will send a 6 digits code to the phone number with the sign in code	**PASS**
7.	Enter the sing in code: 744524 And click "verify"	Page with all the service providers opens	Page with all the service providers opens	**PASS**
		Error handling - Negative Testing		
8.	In the phone number bar, Enter the number "0500000000" And the characters in the picture + 972 0500000000 To continue, type the characters you see in the picture B8PNT B8PNT	The app won't let you continue	The app let this phone number continue to the next step Enter the 6 digits code that has been sent to your phone number (+9720500000000) Sign in code Verify	**FAIL**
9.	In the phone number bar, Enter the number "2222222222" And the characters in the picture	The app won't let you continue	The app won't let you continue	**PASS**
10.	In the phone number bar, Enter the number "05432,#*349764" And the characters in the picture	The app won't let you continue	The app won't let you continue	**PASS**
11.	In the phone number bar, Enter the number "N" And the characters in the picture + 972 N To continue, type the characters you see in the picture M5596D M5596D	The app won't let you continue	The app won't let you continue	**PASS**

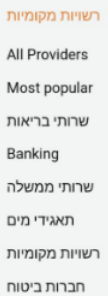| STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
12.	In the phone number bar. Enter Sunny's phone number "0543385212" But change the characters in the picture "5PM3P" from "5PM3R" + 972 0543385212 To continue, type the characters you see in the picture 5PM3R 5PM3P	The app won't let you continue	The app won't let you continue	**PASS**
		Error handling - Boundary testing		
13.	In the phone number bar, Enter the number "1" And the characters in the picture + 972 1 To continue, type the characters you see in the picture KBBTTK KBBTTK	The app won't let you continue	The app won't let you continue	**PASS**
14.	In the phone number bar, Enter the number "164649486466464646464646946464 6469464646" And the characters in the picture + 972 164649486466464646464646946464646469464646 To continue, type the characters you see in the picture KBBTTK KBBTTK	The app won't let you continue	The app won't let you continue	**PASS**
15.	In the phone number bar. Enter Sunny's phone number "0543385212" But change the characters in the picture "7" from "VH7JR"	The app won't let you continue	The app won't let you continue	**PASS**
	Sing in without registering -			
16.	Click on the myVisit app	The app opens	The app opens	**PASS**
17.	Stand on the welcome screen	There will be an option to sign in or continue without an account	There will be an option to sign in or continue without an account	**PASS**

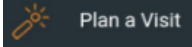| STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
18.	Click on "continue without an account"	To continue without registering, type the characters in the picture that is shown. WD5ET15 ENTER CHARACTERS HERE	To continue without registering, type the characters in the picture that is shown.	**PASS**
19.	Click "continue"	Page with all the service providers opens	Page with all the service providers opens	**PASS**
Error handling - Negative Testing(Sing in without registering)				
20.	In the character box type in "RUNDU" instead of "RUNDK" RUNDK RUNDU	The app won't let you continue	The app won't let you continue You must solve the CAPTHCA in order to sign in	**PASS**
21.	In the character box type in "127382" instead of "WCBJ48"	The app won't let you continue	The app won't let you continue	**PASS**
22.	In the character box type in "YKAXMB@#2" instead of "YKAXMB" YKAXMB YKAXMB@#2	The app won't let you continue	The app won't let you continue	**PASS**
Error handling - Boundary testing(Sing in without registering)				
23.	In the character box type in "W" instead of "WCBJ48" WCBJ48 W	The app won't let you continue	The app won't let you continue	**PASS**
24.	In the character box type in "ITJ5LSN9LS57SLTOBLSE9" instead of "YKAXMB"	The app won't let you continue	The app won't let you continue	**PASS**
Closing the app -				
25.	Close the app on the "open apps" on your phone	The app closes and the user is logged out	The app closed but the user is still logged in	**FAIL**
26.	Go to "settings" and force stop the app	The app forces working and the user is logged out	The app forces working but the user is still logged in	**FAIL**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
27.	Reboot your phone	Phone reboots	Phone reboots	**PASS**
28.	Click on the app	The app opens	The app opens	**PASS**
29.	Stand on the welcome screen	There will be an option to sign in or continue without an account	The user was already logged in, even though the phone rebooted	**FAIL**
**Feature - Three lines menu**			
**Functionality- all of the feature**			
30.	Open the app	The app opens on the welcome screen	The app opens on the welcome screen	**PASS**
31.	Click on the three lines on the left side of the screen ☰	Side window opens on the left side of the screen, of the actions you can do on the app	Side window opens on the left side of the screen, of the actions you can do on the app	**PASS**
**Feature - Plan a visit**			
**Functionality- all of the feature**			
32.	Click on "plan a visit" Plan a Visit	Page with all the providers opens	Page with all the providers opens	**PASS**
33.	Click on one of the providers: Click on "Eged"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
34.	Pick "Holon"	Page to pick a service opens	Page to pick a preferred city opens	**PASS**
35.	Click on "הנפקת רב קו"	Page to enter a phone number opens	Page to enter a phone number opens	**PASS**
36.	Enter Sunny's phone number "0543385212" And click continue	Page to pick a date opens	Page to pick a date opens	**PASS**
37.	Click on December 6 at 07:15 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
38.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
39.	Click on "cancel appointment" after you get the visit details	The appointment will be canceled	The appointment will be canceled	**PASS**
40.	Click on the new option on the screen to plan your next visit Plan Your Next Visit	The new visit will be set following the steps from the first option	The new visit will be set following the steps from the first option	**PASS**
**Error handling - GUI testing**			
41.	Click on the main screen to plan a visit	Main screen opens	Main screen opens	**PASS**
42.	Scroll to find all of the finance departments	The fiance places should be together all in one place	Everything is out of order and if you don't use the "all providers bar" it's very difficult to find things. Not nice on the users eyes.	**To improve**

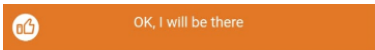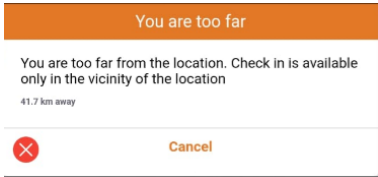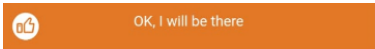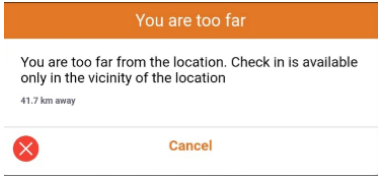| STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
Performance Testing				
43.	Click on different facilities and make number of appointment	Appointment are maid and the app is performing ok	After making some appointments in a row the app crashes and the user must log back in all over again.	FAIL
Feature - Cancel a visit				
Functionality- all of the feature				
44.	Click on "my visits"	Screen with all the visits opens	Screen with all the visits opens	PASS
45.	Click on the visit you want to cancel	Visit details open	Visit details open	PASS
46.	Click on "cancel appointment"	Pop up screen comes on to make sure about the cancelation op the visit Visit Cancellation Are you sure you want cancel your visit ? Yes No	Pop up screen comes on to make sure about the cancelation op the visit	PASS
47.	Click "yes"	The visit will be canceled	The visit is canceled V The visit is canceled. We will be happy to see you soon	PASS
Feature - My visits				
Functionality- all of the feature				
48.	Click on "my visits" My Visits	Screen with all the visits opens	Screen with all the visits opens	PASS
49.	Click on the visit to the postal office on December 6 at 09:05 AM	Visit details open	Visit details open	PASS
50.	Click on the name of the visit on top Pardes Hana ⓘ General services	Window opens with the address of the branch where the visit is scheduled **Pardes Hana** Address Derech HaBanim 1 Pardes Hana-Karkur 1.0 miles away Navigate	Window opens with the address of the branch where the visit is scheduled	PASS
51.	Click on the navigation button to navigate to the branch on your mobile phone Navigate	The navigation button will transfer the user to the WAZE app	The navigation button transfers the user to the play store to download the WAZE app, and there is no other option to continue from there.	FALE
52.	Click "Done" if the appointment is over	The visit will disappear	The visit will disappear	PASS
53.	Click "cancel appointment" for the appointment to be canceled	The appointment will be canceled	The appointment will be canceled	PASS
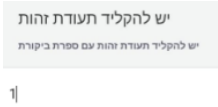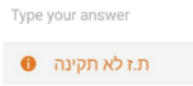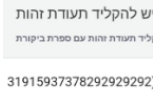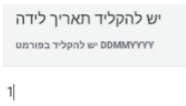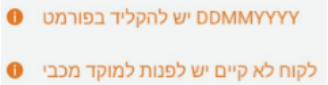
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
		Compatibility		
54.	Make an appointment on "myVisit app" for "bituach leumi"	Appointment was made	Appointment was made	**PASS**
55.	Go over to the bituach leumi website and schedule an appointment through their website	Their will be already and appointment because there is one from the myVisit app	There is already an appointment because there was one made from the myVisit app	**PASS**
		Feature - Notifications		
		Functionality- all of the feature		
56.	Click on "notifications" Notifications	Screen with all the notification opens	Screen with all the notification opens	**PASS**
57.	Click on a notification	Notification opens This is a reminder of your upcoming appointment with עפולה at ביטוח לאומי on 30/11/2023 9:10 2 minutes ago	Notification opens	**PASS**
58.	Go back to notification screen	The notification that was opened will no longer be in bold writing, because it will be read.	The notification that was opened will no longer be in bold writing, because it will be read.	**PASS**
		Feature - Settings		
		Functionality- all of the feature		
59.	Click on "settings" Settings	Setting screen opens	Setting screen opens	**PASS**
SMS Settings:				
60.	Click on "SMS settings"	SMS setting screen open	SMS setting screen open	**PASS**
61.	Swipe for "enable SMS notifications"	Now there will be SMS notifications sent to Sunnys mobile number, only after the otherization	There where already SMS notifications sent to Sunny's mobile number, without otherization After changing the option to "enable" nothing changed	**FAIL**
62.	Swipe against "enable SMS notifications"	The notifications will stop	The notifications didn't stop	**FAIL**
Email settings:				
63.	Click on "Email settings"	Email setting screen open	Email setting screen open	**PASS**
64.	Swipe for "enable SMS notifications"	Now there will be SMS notifications sent to Sunnys mobile number, only after the otherization	There are notifications	**PASS**
65.	Swipe against "enable SMS notifications"	The notifications will stop	The notifications stopped	**PASS**
Change language:				
66.	Click on "change language"	Select application language screen opens	Select application language screen opens	**PASS**

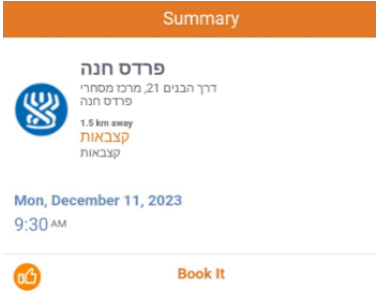| STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
67.	Click on "עברית"	App changes to Hebrew	App changes to Hebrew	**PASS**
68.	Click on "Francais"	App changes to Francais	App changes to Francais	**PASS**
69.	Click on "Italiano"	App changes to Italiano	App changes to Italiano	**PASS**
70.	Click on "Russian"	App changes to Russian	App changes to Russian	**PASS**
71.	Click on "Arabic"	App changes to Arabic	App changes to Arabic	**PASS**
Localization(change language)				
72.	Change the app to hebrew	All of the features of the app are in Hebrew	All of the features of the app are in hebrew	**PASS**
73.	Change the app to English	All of the features of the app are in English	Most of the app is in English, but when you want to schedule a visit most of the places are still in Hebrew and the steps are mostly in hebrew. For a native English speaker it would be a problem	**To improve**
74.	Change the app to French	All of the features of the app are in French	Most of the app is in French, but when you want to schedule a visit most of the places are still in Hebrew and the steps are mostly in hebrew. For a native French speaker it would be a problem	**To improve**
75.	Change the app to Italian	All of the features of the app are in Italian	Most of the app is in Italian, but when you want to schedule a visit most of the places are still in Hebrew and the steps are mostly in hebrew. For a native Italian speaker it would be a problem	**To improve**
76.	Change the app to Russian	All of the features of the app are in Russian	Most of the app is in Russian, but when you want to schedule a visit most of the places are still in Hebrew and the steps are mostly in hebrew. For a native Russian speaker it would be a problem	**To improve**
77.	Change the app to Arabic	All of the features of the app are in Arabic	Most of the app is in Arabic, but when you want to schedule a visit most of the places are still in Hebrew and the steps are mostly in hebrew. For a native Arabic speaker it would be a problem	**To improve**
Set your country:				
78.	Click on "set your country"	Select country screen opens	Select country screen opens	**PASS**
79.	Turn off the "Detect automatically"	The app will no longer be the default that is Israel	The app will no longer be the default that is Israel. And a new list opened up with all the possible countries available on the app	**PASS**
80.	Click on "Australia" And click save	The app will shoe service providers in Australia if its supported there	There was a message that there were no service provereds found in this country, The app is probably not supported.	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
Your identifiers:				
81.	Click on "your identifiers"	Screen with the identifiers that are in the system opens	Screen with the identifiers that are in the system opens	**PASS**
82.	Look at the screen	There will be one for the postal office appointment	There was one for the postal office appointment: U6HZ	**PASS**
Distance unit:				
83.	Click on "distance unit"	Page will open	Page will open	**PASS**
84.	Select the distance unit: km	The app will be in km	The app is in km	**PASS**
85.	Selekt the distance unit: miles	The app will be in miles	The app is in miles	**PASS**
Feature - About my visit				
Functionality- all of the feature				
86.	Click on "about myVisit" About myVisit	Page about the mobile app opens with all the information about it	Page about the mobile app opens with all the information about it	**PASS**
87.	Click on the corporate website link that is listed on the page www.qnomy.com	The link will lead to the apps service provider	The link will lead to the apps service provider	**PASS**
88.	Click on "privacy policy"	There will be a document of the privacy policy of the company behind the myVisit app.	There will be a document of the policy of the company behind the myVisit app.	**PASS**
89.	Click on "terms of use"	There will be a document of the terms of use of the company behind the myVisit app.	There will be a document of the terms of use of the company behind the myVisit app.	**PASS**
Feature - All providers bar				
Functionality- all of the feature				
90.	Click on "All providers" on the top off the page on the mane page All Providers	Screen pulls down רשויות מקומיות All Providers Most popular שרותי בריאות Banking שרותי ממשלה תאגידי מים רשויות מקומיות חברות ביטוח	Screen pulls down	**PASS**
91.	Click on "All providers"	Page will all providers is shown	Page will all providers shown	**PASS**
92.	Click on "Most popular"	Page will the most popular provider is shown	Page will the most popular provider is shown	**PASS**
93.	Click on "שירותי בריאות"	Page with all the health services providers opens	Page with all the health services providers opens	**PASS**
94.	Click on "Banking"	Page with all the banking providers opens	There were no banking providers yet	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
95.	Click on "שירותי ממשלה"	Page with all the government providers opens	Page with all the government providers opens	**PASS**
96.	Click on "תאגידי מים"	Page with all the water corporations opens	Page with all the water corporations opens	**PASS**
97.	Click on "רשויות מקומיות"	Page with all the local authorities opens	Page with all the local authorities opens	**PASS**
98.	Click on "חברות ביטוח"	Page with all the insurance companies opens	Page with all the insurance companies opens	**PASS**
**Feature - Maccabi**			
**Functionality- all of the feature**			
**1.Plan a visit -**			
99.	Click on the three lines on the left side of the app	Side window opens on the left of the screen	Side window opens on the left of the screen	**PASS**
100.	Click on "plan a visit" Plan a Visit	Page with all the providers opens	Page with all the providers opens	**PASS**
**2.Plan a visit -**			
101.	Stand on the main page and click on the service provider "מכבי"	Page for ID number opens up	Page for ID number opens up	**PASS**
102.	Type in Sunny's ID number: "319159018" And click continue	Page for birth date opens up	Page for birth date opens up	**PASS**
103.	Type in Sunny's birth date: 31/03/1994 And click continue	Page to pick a service type opens	Page to pick a service type opens	**PASS**
104.	Click on "מעבדה"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
105.	Click on "מרכז רפואי פרדס חנה"	Page to pick the service in the lab opens	Page to pick the service in the lab opens	**PASS**
106.	Click on "בדיקות דם"	Service window opens	Service window opens	**PASS**
107.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	**PASS**
108.	Click on "בדיקות דם לילדים עד גיל 4"	Service window opens	Service window opens	**PASS**
109.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
		arrived" and they will receive their appointment number	they will receive their appointment number	
110.	Click on "העמסת סוכר"	Service window opens	Service window opens	**PASS**
111.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	**PASS**
112.	Click on "מסירת דגימות ושונות"	Service window opens	Service window opens	**PASS**
113.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	**PASS**
114.	Go back to the service type screen	Page to pick a service type opens	Page to pick a service type opens	**PASS**
115.	Click on "משרד"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
116.	Click on "מרכז רפואי פרדס חנה"	Page to pick the service in the lab opens	Page to pick the service in the lab opens	**PASS**
117.	Click on "כרטיס מגנטי/סיסמאות און ליין"	Service window opens	Service window opens	**PASS**
118.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	**PASS**
119.	Click on "משרד"	Service window opens	Service window opens	**PASS**
120.	Click on "check in now"	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	The appointment will be saved for one hour, when the user arrives to the clinic they need to click "Yes, i arrived" and they will receive their appointment number	**PASS**
121.	Go back to the service type screen	Page to pick a service type opens	Page to pick a service type opens	**PASS**
122.	Click on "מכבי פארם"	Page to pick a preferred maccabi pharm opens	Page to pick a preferred maccabi pharm opens	**PASS**
123.	Click on "מכבי פארם רמת אביב ג"	Page to pick the service opens	Page to pick the service opens	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
124.	Click on "תור מהיר"	After i click on "ok, i will be there" button, The visit will be set 👍 OK, I will be there	A message pops up that informs me about my distance being too far away from the pharmacy. But there are no closer options available in the app, even though there are a lot of maccabi pharmacies nearby. **You are too far** You are too far from the location. Check in is available only in the vicinity of the location 41.7 km away ❌ Cancel	**FAIL**
125.	Click on "תור רגיל"	After i click on "ok, i will be there" button, The visit will be set 👍 OK, I will be there	A message pops up that informs me about my distance being too far away from the pharmacy. But there are no closer options available in the app, even though there are a lot of maccabi pharmacies nearby. **You are too far** You are too far from the location. Check in is available only in the vicinity of the location 41.7 km away ❌ Cancel	**FAIL**
		Error handling - Boundary testing		
126.	In the ID box enter "1" and click continue יש להקליד תעודת זהות יש להקליד תעודת זהות עם ספרת ביקורת 1	The app won't let the page continue	The app won't let the page continue Type your answer ❗ ת.ז לא תקינה	**PASS**
127.	In the ID box enter "319159373782929292929*" And click continue ש להקליד תעודת זהות ליד תעודת זהות עם ספרת ביקורת 31915937378292929292	The app won't let the page continue	The app won't let the page continue	**PASS**
128.	In the birth date box enter "1" that is an invalid date יש להקליד תאריך לידה DDMMYYYY יש להקליד בפורמט 1	The app won't let the page continue	The app won't let the page continue And a message pops up that said the customer does not exist in the database, and that the format is not ok ❗ DDMMYYYY יש להקליד בפורמט ❗ לקוח לא קיים יש לפנות למוקד מכבי	**PASS**

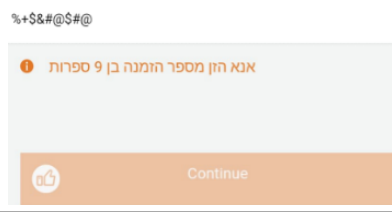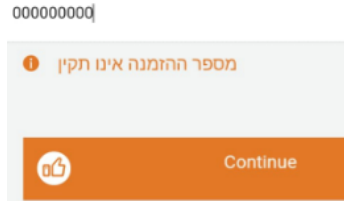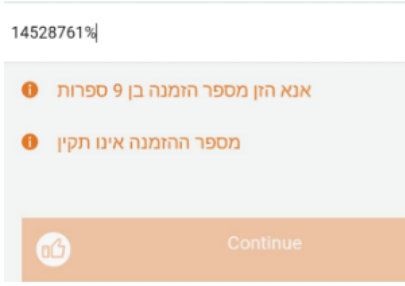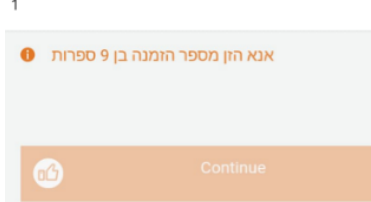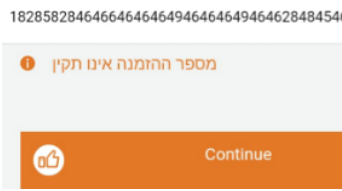| STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
129.	In the birth date box enter "1838392929292983839" that is an invalid date יש להקליד תאריך לידה יש להקליד בפורמט DDMMYYYY 1838392929292983839	The app won't let the page continue	The app won't let the page continue And a message pops up that said the customer does not exist in the database, and that the format is not ok ❶ יש להקליד בפורמט DDMMYYYY ❶ לקוח לא קיים יש לפנות למוקד מכבי	**PASS**
		Error handling - Negative testing		
130.	In the ID box enter "31915901*" And click continue יש להקליד תעודת זהות יש להקליד תעודת זהות עם ספרת ביקורת 31915901*	The app won't let the page continue	The app won't let the page continue	**PASS**
131.	In the ID box enter "319100000" And click continue יש להקליד תעודת זהות יש להקליד תעודת זהות עם ספרת ביקורת 319100000	The app won't let the page continue	The app won't let the page continue	**PASS**
132.	In the ID box enter "000000000" And click continue יש להקליד תעודת זהות יש להקליד תעודת זהות עם ספרת ביקורת 000000000	The app won't let the page continue	The app lets this ID continue, maybe because there are some elderly people that dont have ID numbers. But still in this case i would have a note for them that said to use a different ID form like passport number.	**To improve**
133.	In the birth date box enter "01011880" that is an invalid date יש להקליד תאריך לידה יש להקליד בפורמט DDMMYYYY 01011880	The app won't let the page continue	The app won't let the page continue And a message pops up that said the customer does not exist in the database ❶ לקוח לא קיים יש לפנות למוקד מכבי	**PASS**
134.	In the birth date box enter "00000000" that is an invalid date יש להקליד תאריך לידה יש להקליד בפורמט DDMMYYYY 00000000	The app won't let the page continue	The app won't let the page continue And a message pops up that said the customer does not exist in the database ❶ לקוח לא קיים יש לפנות למוקד מכבי	**PASS**
135.	In the birth date box enter "3103199!" that is an invalid date יש להקליד תאריך לידה יש להקליד בפורמט DDMMYYYY 3103199!	The app won't let the page continue	The app won't let the page continue And a message pops up that said the customer does not exist in the database, and that the format is not ok ❶ יש להקליד בפורמט DDMMYYYY ❶ לקוח לא קיים יש לפנות למוקד מכבי	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
Feature - Population & Immigration Authority			
Functionality- all of the feature			
Plan a visit -			
136.	Stand on the main page and click on the service provider - "רשות האוכלוסין וההגירה"	Page for identification opens	There is a message that the service for this provider is no longer available to schedule on this app. The message redirects to another app, but it's possible to still manage the visit if you already scheduled it from the myVisit app.	PASS
Feature - National Insurance Institute			
Functionality- all of the feature			
Plan a visit -			
137.	Click on "ביטוח לאומי"	Page for ID number opens up	Page for ID number opens up	PASS
138.	Type in Sunny's ID number: "319159018" And click continue	Page for phone number opens up	Page for phone number opens up	PASS
139.	Type in Sunny's phone number : "0543385212" And click continue	Page to pick a service type opens	Page to pick a service type opens	PASS
Department: "קצבאות"			
140.	Click on "קצבאות"	Page to pick a preferred city opens	Page to pick a preferred city opens	PASS
141.	Click on "פרדס חנה"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	PASS
142.	Click on "נכות"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	PASS
143.	Click on December 11 at 09:30 AM	A "summary" window will popup **Summary** פרדס חנה דרך הבנים 21, מרכז מסחרי פרדס חנה 1.5 km away קצבאות קצבאות Mon, December 11, 2023 9:30 AM **Book It**	A "summary" window will popup	PASS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
144.	Click "book it" Book It	The appointment will be set	The appointment is set Your appointment is set Mon, December 11, 2023 9:30 AM ✓ Done Cancel Appointment	**PASS**
Department: "גביה-תיק אישי"				
145.	Click on "גביה-תיק אישי"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
146.	Click on "עפולה"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
147.	Click on "ידועים בציבור"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
148.	Click on November 30 at 09:10 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
149.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
Department: "שיקום מקצועי/תעסוקתי מוזמנים"				
150.	Click on "שיקום מקצועי\תעסוקתי מוזמנים"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
151.	Click on "פתח תקווה"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
152.	Click on "שיקום"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
153.	Click on December 21 at 10:00 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
154.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
Interface testing				
155.	Click on "bituach leumi" and make a visit with "גביה- תיק אישי"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
156.	Click on "יפו"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
157.	Click on "ביטוח בריאות"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens and there are no available dates in december. But the system lets you schedule a visit still although there are no visits available. There are no available appointments for this date. Please select a different date. Dec 4th	12PM	1PM	12:00 PM	12:10 PM	12:20 PM	12:30 PM	**FAIL**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
158.	Click on December 4 at 12:00 AM	A "summary" window will popup	A "summary" window will popup	**FAIL**
159.	Click "book it"	The appointment will be set	The appointment is set	**FAIL**
Feature - Israel Electric Corporation				
Functionality- all of the feature				
Plan a visit -				
160.	Click on "ביטוח לאומי"	Page for ID number opens up	Page for ID number opens up	**PASS**
161.	Type in Sunny's ID number: "319159018" And click continue	Page for phone number opens up	Page for phone number opens up	**PASS**
162.	Type in Sunny's phone number : "0543385212" And click continue	Page to select a channel for meeting opens	Page to select a channel for meeting opens	**PASS**
163.	Click on "meeting over the phone"	Page to pick a service type opens	Page to pick a service type opens	**PASS**
Department: "General services"				
164.	Click on "General services"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
165.	Click on "Jerusalem and Ayalon"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
166.	Click on "Receipt of information"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
167.	Click on December 4 at 12:20 PM	A "summary" window will popup	A "summary" window will popup	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
168.	Click "book it" Book It	The appointment will be set	The appointment is set Your appointment is set Mon, December 4, 2023 12:20PM Done Cancel Appointment	**PASS**
169.	Go to the main screen to book another appointment at the "General services" department	Page to to click on the service opens	The option is no longer there, after making a visit from this category there is no option to make another visit. After canceling the visit, the option came back	**PASS**
Department: "Orders"				
170.	Click on "Orders"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
171.	Click on "Sharon(Netanya)"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
172.	Click on "Handling of several orders"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
173.	Click on November 30 at 09:10 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
174.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
Department: "Facility tests"				
175.	Click on "Facility tests"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
176.	Click on "Amakim"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
177.	Click on "Number of tests at the facility"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
178.	Click on December 4 at 12:10 PM	A "summary" window will popup	A "summary" window will popup	**PASS**
179.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
**Department: "Coordination of planning conversation"**				
180.	Click on "Coordination of planning conversation"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
181.	Click on "Amakim"	Page to enter a reservation number opens	Page to enter a reservation number opens	**PASS**
182.	The reservation number needs to be 9 digits. Enter the reservation number "318722946" And click continue	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
183.	Click on December 6 at 09:15 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
184.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
**Error handling - Negative Testing(coordination of planning conversation)**				
185.	Go back to the reservation number screen	Page opens	Page opens	**PASS**
186.	The reservation number needs to be 9 digits. Enter "%+$&#@$#@" At the reservation number box	The app won't let you continue/ there will be an error window	There isn't an option to click the "continue" button, and there is an error message: "אנא הזן מספר הזמנה בן 9 ספרות" %+$&#@$#@ 🛈 אנא הזן מספר הזמנה בן 9 ספרות 🛈 Continue	**PASS**
187.	The reservation number needs to be 9 digits. Enter "000000000" At the reservation number box	The app won't let you continue/ there will be an error window	There is and option to continue because its 9 digits, but it's only one digit so there is an error message: "מספר הזמנה אינו תקין" 000000000 🛈 מספר ההזמנה אינו תקין 🛈 Continue	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
188.	The reservation number needs to be 9 digits. Enter "14528761%" At the reservation number box	The app won't let you continue/ there will be an error window	There isn't an option to click the "continue" button, and there is an error message because there are only 8 digits and one special sign :מספר הזמנה אינו "9" and "אנא הזמן מספר הזמנה בן תקין ספרות" 14528761% ⓘ אנא הזן מספר הזמנה בן 9 ספרות ⓘ מספר ההזמנה אינו תקין Continue	**PASS**
	Error handling - Boundary testing(coordination of planning conversation)			
189.	Go back to the reservation number screen	Page opens	Page opens	**PASS**
190.	The reservation number needs to be 9 digits. Enter "1" At the reservation number box	The app won't let you continue/ there will be an error window	There isn't an option to click the "continue" button, and there is an error message :"אנא הזן מספר הזמנה בן 9 ספרות" 1 ⓘ אנא הזן מספר הזמנה בן 9 ספרות Continue	**PASS**
191.	The reservation number needs to be 9 digits. Enter above the 9 number limit At the reservation number box	The app won't let you continue/ there will be an error window	There is and option to continue because its 9 digits, but it's more than 9 so there is an error message :"מספר הזמנה אינו תקין" 1828582846466464646494646464946462848454 ⓘ מספר ההזמנה אינו תקין Continue	**PASS**
	Department: "PV-customer being set up/order stage"			
192.	Click on "PV-customer being set up/order stage"	Page to pick a preferred city opens	Page to pick a preferred city opens	**PASS**
193.	Click on "Amakim"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	**PASS**
194.	Click on "Orders-cost regulations-at all the implementation centers"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
195.	Click on December 13 at 08:10 AM	A "summary" window will popup	A "summary" window will popup	PASS
196.	Click "book it" Book It	The appointment will be set	The appointment is set	PASS
197.	Go to the main screen to book another appointment at the "PV-customer being set up/order stage" department	Page to to click on the service opens	The option is no longer there, after making a visit from this category there is no option to make another visit. After canceling the visit, the option came back	PASS
Department: "PV-connected customer, clarification for moving between suppliers and a smart meter"				
198.	Click on "PV - connected customer, clarification for moving between suppliers and a smart meter"	Page to pick a preferred city opens	Page to pick a preferred city opens	PASS
199.	Click on "Amakim"	Page to pick the topic of the meeting opens	Page to pick the topic of the meeting opens	PASS
200.	Click on "Bill clarifications/recommendations"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	PASS
201.	Click on December 7 at 08:50 AM	A "summary" window will popup	A "summary" window will popup	PASS
202.	Click "book it" Book It	The appointment will be set	The appointment is set	PASS
203.	Go to the main screen to book another appointment at the "PV - connected customer, clarification for moving between suppliers and a smart meter" department	Page to to click on the service opens	The option is no longer there, after making a visit from this category there is no option to make another visit. After canceling the visit, the option came back	PASS
Feature - Israel Postal company				
Functionality- all of the feature				
Plan a visit -				
204.	Click on "דואר ישראל"	Page for phone number opens up	Page for phone number opens up	PASS
205.	Type in Sunny's phone number : "0543385212" And click continue	Page to pick a preferred city opens	Page to pick a preferred city opens	PASS
206.	Click on "Pardes Hana"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	PASS
207.	Click on December 19 at 08:40 AM	A "summary" window will popup	A "summary" window will popup	PASS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
208.	Click "book it" Book It	The appointment will be set And you are given a code to be used as an identified at the location	The appointment is set And you are given a code U6HZ to be used as an identified at the location	**PASS**
	Feature - Mekorot			
	Functionality- all of the feature			
	Plan a visit -			
209.	Click on "מקורות" מקורות חברת המים הלאומית	Page to pick a service type opens	Page to pick a service type opens	**PASS**
210.	Click on "אתר ספיר"	Page to pick a service type opens	Page to pick a service type opens	**PASS**
211.	Click on "ביקור באתר ספיר"	Page to pick a type of population opens	Page to pick a type of population opens	**PASS**
212.	Click on "מבוגרים"	Page to pick the number of people in the group opens	Page to pick the number of people in the group opens	**PASS**
213.	Type in the number of people that are coming to the tour: 5 people Click continue	Page to name the group opens	Page to name the group opens	**PASS**
214.	Type in "the sun is up"	Page to to name the person that coordinates opens	Page to to name the person that coordinates opens	**PASS**
215.	Type in "Sunny"	Page for ID number opens up	Page for ID number opens up	**PASS**
216.	Type in Sunny's ID number: "319159018" And click continue	Page for phone number opens up	Page for phone number opens up	**PASS**
217.	Type in Sunny's phone number : "0543385212" And click continue	Page for the email address opens	Page for the email address opens	**PASS**
218.	Type in "sunny3131994@gmail.com"	Page to accept the terms of the cite opens	Page to accept the terms of the cite opens	**PASS**
219.	Click on "קראתי והבנתי"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
220.	Click on December 19 at 11:30 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
221.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**
	Feature - Haifa Municipality			
	Functionality- all of the feature			
	Plan a visit -			
222.	Click on "עיריית חיפה" חיפה Haifa	Page to pick a service type opens	Page to pick a service type opens	**PASS**

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
223.	Click on "אגף רישוי בנייה"	Page to pick a service type opens	Page to pick a service type opens	PASS
224.	Click on "אגרות- יעל יחיד"	Page for phone number opens up	Page for phone number opens up	PASS
225.	Type in Sunny's phone number : "0543385212" And click continue	Page for the appointment subject and the name of the visitor opens	Page for the appointment subject and the name of the visitor opens	PASS
226.	Type in "sunny" and "שינוי מסמכים"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	PASS
227.	Click on December 20 at 09:30 AM	A "summary" window will popup	A "summary" window will popup	PASS
228.	Click "book it" Book It	The appointment will be set	The appointment is set	PASS
Feature - Herzliya Municipality				
Functionality- all of the feature				
Plan a visit -				
229.	Click on "עירית הרצליה" הרצליה	Page to pick a service type opens	Page to pick a service type opens	PASS
230.	Click on "מחלקת חניה"	Page to pick a service type opens	Page to pick a service type opens	PASS
231.	Click on "תו חניה"	Page for phone number opens up	Page for phone number opens up	PASS
232.	Type in Sunny's phone number : "0543385212" And click continue	Page for ID number opens	Page for ID number opens	PASS
233.	Type in Sunny's ID number: "319159018" And click continue	Page to type in first and last name opens	Page to type in first and last name opens	PASS
234.	Type in "Sunny Kucherenko"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	PASS
235.	Click on December 21 at 03:00 PM	A "summary" window will popup	A "summary" window will popup	PASS
236.	Click "book it" Book It	The appointment will be set	The appointment is set	PASS
Feature - Migdal				
Functionality- all of the feature				
Plan a visit -				
237.	Click on "מגדל" מגדל	Page for ID number opens up	Page for ID number opens up	PASS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	PASS/FAIL
238.	Type in Sunny's ID number: "319159018" And click continue	Page to type in first name opens	Page to type in first name opens	**PASS**
239.	Type in "סאני"	Page to type in last name opens	Page to type in last name opens	**PASS**
240.	Type in "קוצרנקו"	Page to enter a phone number opens	Page to enter a phone number opens	**PASS**
241.	Type in Sunny's phone number : "0543385212" And click continue	Page to pick a service type opens	Page to pick a service type opens	**PASS**
242.	Click on "ביטוח"	A page to pick a date for the appointment opens	A page to pick a date for the appointment opens	**PASS**
243.	Click on December 18 at 08:20 AM	A "summary" window will popup	A "summary" window will popup	**PASS**
244.	Click "book it" Book It	The appointment will be set	The appointment is set	**PASS**