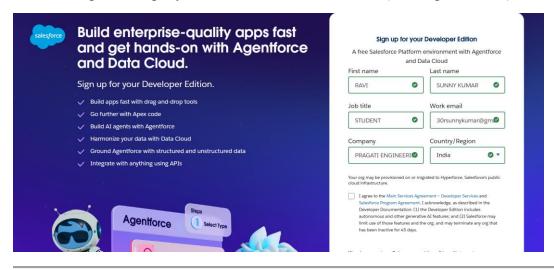
Salesforce Project Phase-2:-

Org setup & Configuration

Title :- Dairy Management System Private Limited Using Salesforce CRM

1. Salesforce Edition

- Login to your existing Salesforce Developer Org.
- Setup \rightarrow Company Information \rightarrow Check *Edition* (Developer Edition).



2. Company Profile Setup

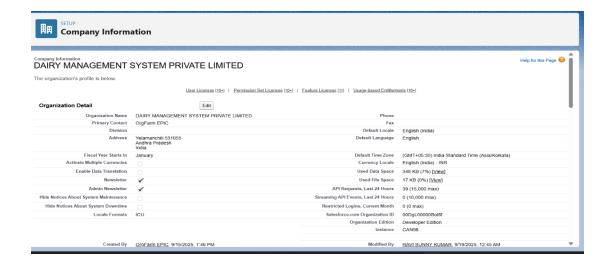
• Organization Name: Dairy Management System Private Limited

Primary Contact: Ravi Sunny Kumar

Default Locale: English (India)

Default Currency: INR

• Time Zone: (GMT+05:30) IST



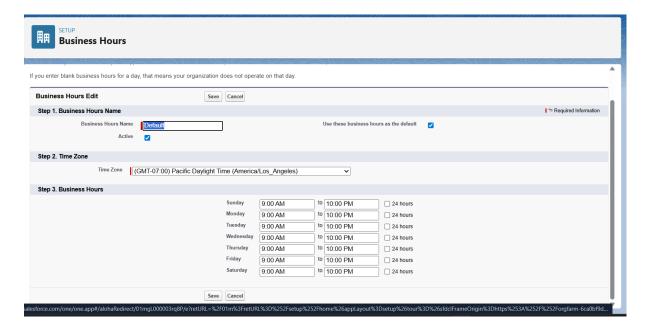
3. Business Hours & Holidays

Business Hours:

• Name: Dairy Company Standard Hours

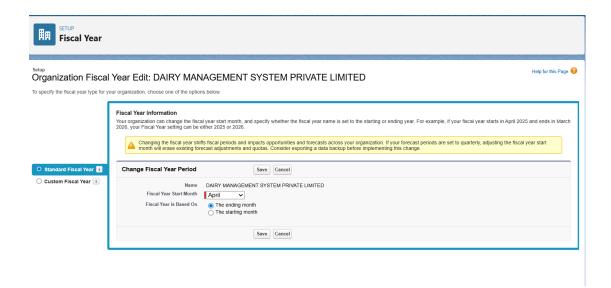
• Time Zone: IST

• Active for All Days (Mon-Sun)



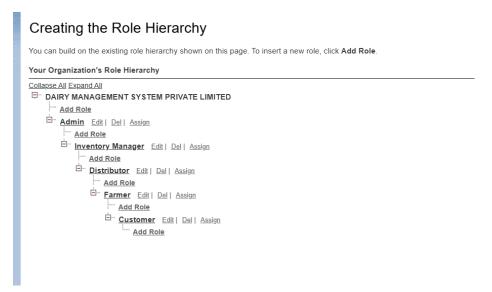
4. Fiscal Year

• Start Month: **April** (aligns with India's financial year).



5. Roles Setup

- **Dairy Admin** Full control
- Farmer Can manage cattle & milk production records
- **Inventory manager** Handles the products
- **Distributor** Handles orders and customers
- Customer Manager Manages customer orders & offers



6. Users

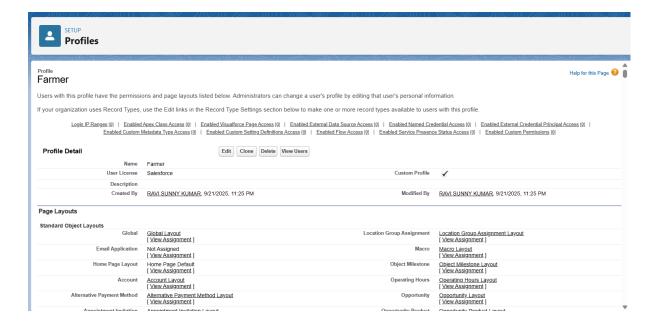
- Ravi Sunny Kumar System Admin
- Created demo user to assign each profile as the dev org has limited licenses

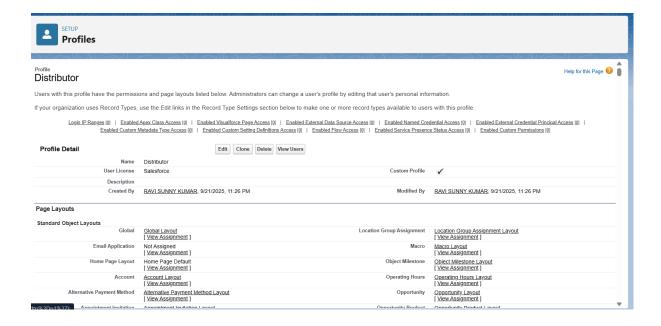
• Farmer User – Standard User (access to Cattle & Milk Production)



7. Profiles

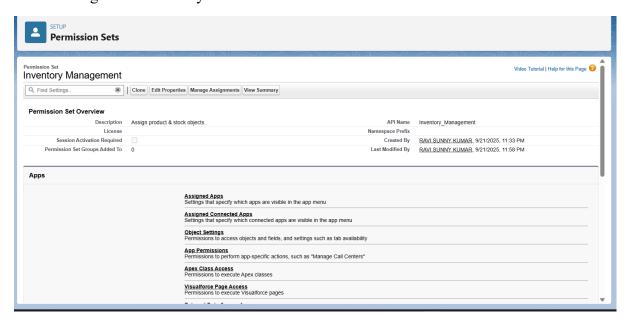
- **Dairy Admin Profile** → Clone System Admin
- Inventory Profile → Access to Cattle, Milk Production (Read, Create, Edit)
- Farmer Profile → Access to Cattle, Milk Production (Read, Create, Edit)
- **Distributor Profile** → Access to Inventory, Orders (Read, Create, Edit)
- Customer Profile → Access to Orders, Festival Offers (Read, Create, Edit)





8. Permission Sets

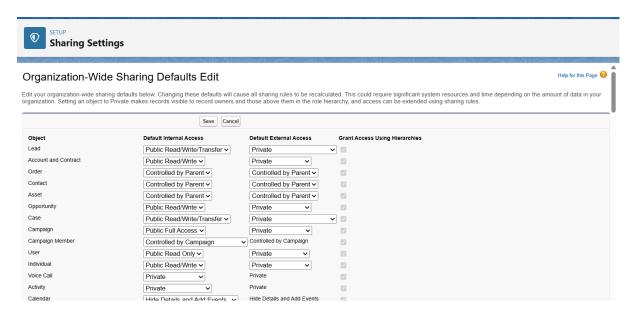
- Label: Inventory Management
- Objects: Orders (Read, Create, Edit), Inventory (Read, Create, Edit), Festival Offers (Read).
- Assigned to Inventory users.



9. Organization-Wide Defaults (OWD)

• Cattle \rightarrow Private

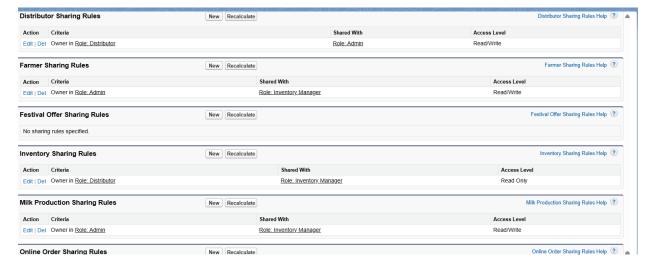
- Milk Production → Private
- Orders → Private
- Inventory → Public Read Only
- Festival Offers → Public Read/Write





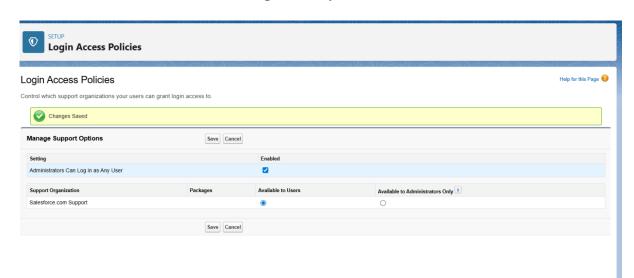
10. Sharing Rules

- Farmers → Milk Production: Share records with Dairy Admin (Read/Write).
- **Distributors** → **Orders:** Share scheduled orders with Distributor Role (Read).
- **Inventory** → **Customers:** Share available stock with Customer Manager (Read).
- **Festival Offers:** Share active offers with all Customers (Read Only).



11. Login Access Policies

Enable "Administrators can log in as any user."



11. Sandbox Usage:

- Dairy Management System Private Limited CRM Project, since we are working with a Salesforce Developer Org Sandboxes are not available.
- since we are working with a Salesforce Developer Org Sandboxes are not available.

12. Deployment Basics:

- Sandbox is not available, so all development and testing are done directly in the main org.
- Profiles, Roles, OWD, Sharing Rules, and Login Access Policies are applied to simulate real-world Dairy Management Access.