Salesforce Project Phase-8: Reporting, Dashboards & Security Review

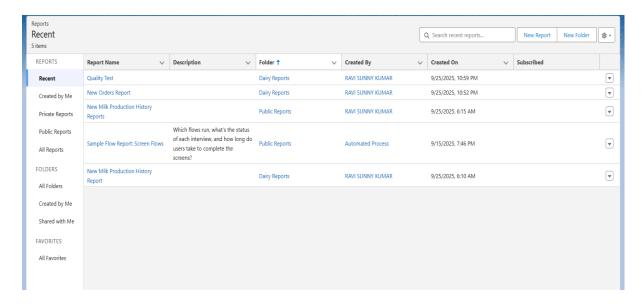
Title :- Dairy Management System Private Limited Using Salesforce CRM

Reports

Reports were created to provide insights on milk production, orders, and quality control. The specific reports developed are:

• Quality Test Report

- Type: Summary Report
- Purpose: Tracks results of milk quality tests for each batch of milk collected.
- o Use:
 - Shows Cattle ID, Collection Date, Milk Quality Score, and Test Result.
 - Helps identify batches that fail quality standards for timely action.



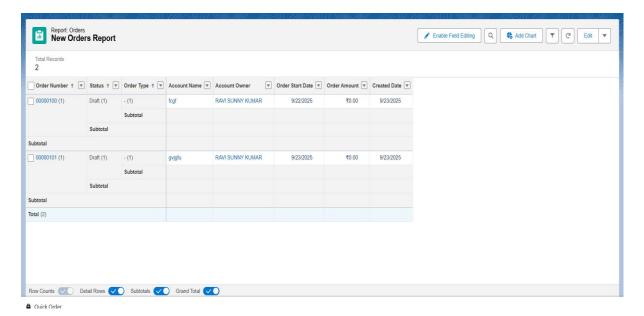
• New Orders Report

o **Type**: Tabular Report

• Purpose: Lists all recent orders placed by customers.

o Use:

- Displays Order Number, Customer, Order Date, Product, Quantity, and Total Amount.
- Helps track sales activity and manage order fulfillment efficiently.



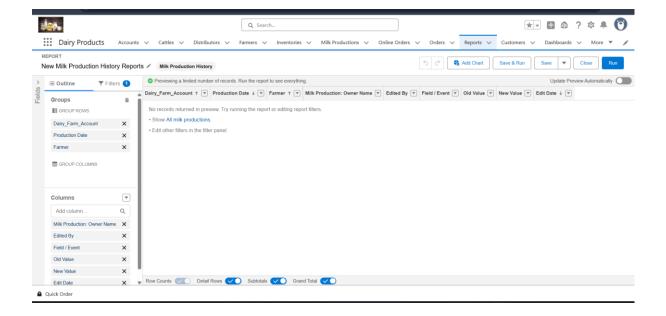
• New Milk Production History Report

o **Type**: Summary Report

• Purpose: Monitors milk production trends for each cattle over time.

o Use:

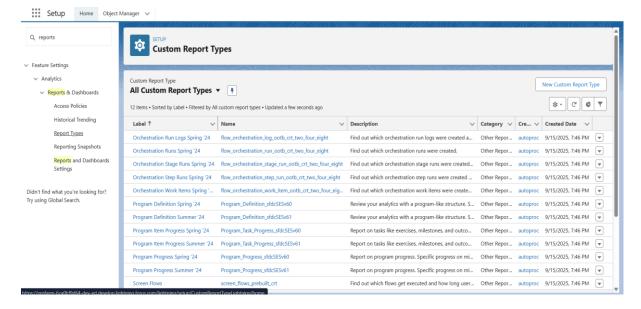
- Shows Cattle ID, Date, Milk Quantity, and Total Daily Production.
- Enables identification of high and low-producing cattle and supports farmer performance evaluation.



Report Types

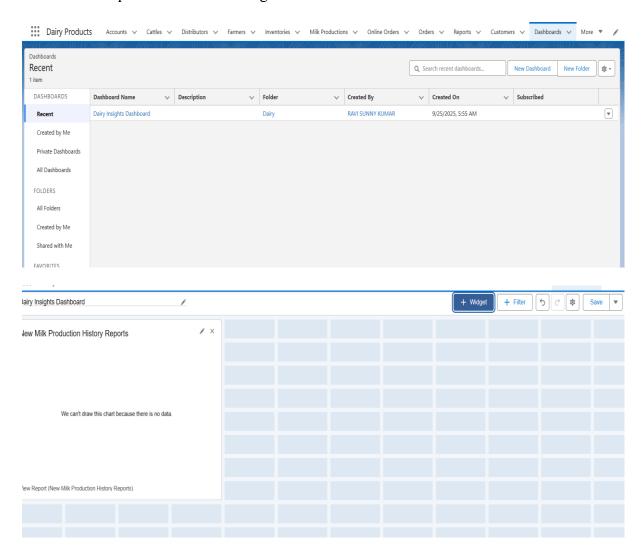
Custom report types were used to enable accurate reporting:

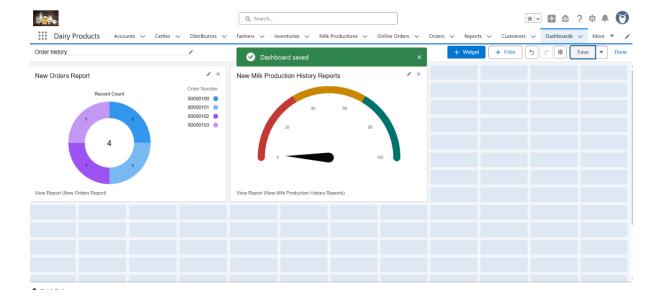
- Milk Production Report Type: Links Cattle with Milk Production History.
- Order Report Type: Links Orders with Customers.
- Quality Test Report Type: Links Milk Production with Quality Test records.



Dashboard

- Dairy Insights Dashboard
 - Created a consolidated dashboard that brings together all the important reports.
 - o Components Included:
 - Bar/Line Chart (Milk Production Trends) From New Milk Production History Report.
 - **Table/Chart of New Orders** From *New Orders Report*.
 - Donut Chart of Quality Results (Pass/Fail %) From Quality Test Report.
 - o **Purpose**: Provides a single-page overview of production, quality, and sales performance for managers and stakeholders.





Audit Trail

- **Purpose**: Tracks all administrative and data changes.
- Implementation in Project:
 - Monitored changes made to Reports, Dashboards, Farmer, Milk Production, and Orders.
 - o Setup Audit Trail in Salesforce was enabled and reviewed regularly.
- Outcome: Provided transparency, accountability, and ensured data integrity.

