SUNNY PAHUJA

12706 Bloomfield Avenue, Norwalk 90650, (949) 299-9667 , sunny.pahuja89@gmail.com

SUMMARY OF QUALIFICATIONS

- IT professional with 9+ years of experience as a IT manager, Database Administrator and Network Administrator, IT-Analyst, IT-Manager, ERP/EDI manager.
- Dedicated problem-solver and multitasked with outstanding communication, collaborative relationship-building and team leadership attributes.
- Solid understanding of LAN/WAN topology, extensive knowledge in designing and configuring DNS, DHCP, SNMP and DHCP Replay Agent, Router and VPN connection, TCP/IP, VLAN, Cyber Security.
- Experience in firewall design, installation, routing configuration & implementation. Manage and support Remote Access VPN setup for users and field locations with Nortel VPN Captivity Switch, RSA Secure IDS two-factor authentication and Juniper SSL VPN
- Setting and maintain system and server in Linux Operating System. Also, Server Migration and back-up.
- Configuring, and maintaining routers, switches, network appliances, firewalls, and other communication devices, Also maintained Web, SQL and Email Servers.
- Knowledge of Frame Relay, ISDN, PPP, HDLC, Network Troubleshooting using CLI Show commands, PING, Trace route, telnet.
- Proficient in Cisco IOS for configuration & troubleshooting of routing protocols: MP-BGP, OSPF, LDP, EIGRP, RIP, BGP v4, MPLS
- Experienced in installation of Routers, Switches, and Hubs. Strong knowledge of TCP/IP and OSI model.
- Experience with designing, deploying and troubleshooting LAN, WAN, Frame-Relay, and Ether-channel.
- Knowledge and experience of 802.11 a/b/g/n Ethernet standard for wireless Technology.

TECHNICAL SKILLS

- **Networking:** TCP/IP, DHCP, DNS, HTTP, HTTPS, FTP, SMTP, SNMP, vActive directory VPN LDAP etc
- **Applications:** MS Office 2013/2010/2007/2003/2000 , SharePoint
- **Operating System:** Windows 10, 8, 7, Windows XP, Server 2000, Server 2012 R2
- **Certification:** Embedded Systems, Business Analyst, HIPAA, ITIL, Bootcamp Coding
- **PROTOCOLS:** OSI, TCP/IP, DHCP, UDP, RIP v1, RIP v2, IGRP, EIGRP, TACACS+, RADIUS, OSPF, BGP, SSH, TFTP, FTP, SMTP, NTP, LDAP, Active Directory, Kerberos

PROFESSIONAL EXPERIENCE

Beach House group, Irvine,USA   **February 2021- Present**
Sr ERP/EDI Manager(Netsuite Administrator)

- Manage Internal and External Projects. Managed full documentation of the existing IT systems performed a root cause analysis of Dell Boomi and Celigo.
- Managing Shopify order flow.
- Generate reports and dashboards and provide data to management for the purpose of auditing and analysis in netsuite
- Managing risk assessment and making sure all the system has the security , including implementation of data security , recovery process.

Sena Technologies Inc, Irvine,USA   **June 2019 – February 2021**
ERP/EDI Manager(Netsuite Administrator)

- Manage Internal and External Projects. Managed full documentation of the existing IT systems performed a root cause analysis of Dell Boomi and other EDI platform.
- Implementation of CRM in Netsuite. Maintain Website and website development
- Generate reports and dashboards and provide data to management for the purpose of auditing and analysis in netsuite
- Manage the integrity of security design and engineering for the ERP applications and systems, including the implementation of backup and recovery processes. Administers ERP systems security measures to protect data, software, and hardware
- Works closely with both technical and business staff to maintain a high performing optimized technology environment that drives process improvement
- Manage their reporting tool i.e. Power Bi and Integrating the report and exporting that on power Bi to publish it to Netsuite dashboard
- Integration of Dell boomi in Netsuite
- Taking care of EDI system (Conexiom) in mapping and integrating it with netsuite.
- Taking care of all the Administrator work for Netsuite , also editing there website through Netsuite.
- Training Business team including marketing, sales for any processes in Netsuite.
- Collaborate with different Vendors and get the competitive pricing.

YUNEEC USA California, USA   **November 2018 – May 2019**
IT Manager/Netsuite Administrator

- Manage Internal and External Projects. Managed full documentation of the existing IT systems performed a root cause analysis of network & system reliability issues.
- Implementation of CRM in Netsuite. Maintain Website and website development
- Developed and implemented network security policies.
- Designed intranet for employees to share and search for information housed in the database, library or archives
- Adept in building strong relationships with IT staff, customers, vendors and third-party contractors.
- Actively administered and managed the network, workstation operating systems, security systems, safety backups and servers related to the systems of the resort.
- Integrated Payment gateway to the Netsuite. Ringcentral Integration with our In-Contact system, Also Implementing Chat system on the website.
- Front-End and back-end website development.
- Managing Team of IT System Engineers. Assisting them in managing cisco firewall and Cisco Switches. Log analysis, Server migration and Server backup.
- Work Parallelly with other department to fulfill their software needs
- Was liable to approve IT invoices and managing the IT budget.
- Support Manage the VLAN's, LDAP, Office 365 Administrator.
- Netsuite to SAP business one solution HANA Transition Project Lead.

YAPI (Practical dental Solution)   California, USA   April 2017- November 2018
Software Support Specialist

- Reviewed, analyzed, developed, installed, and modified Security Tools and systems.
- Implemented (Mobile device management). Installation of different plug-in for different PMS.
- Active Directory user's management and planning for authoritative and non-authoritative restore. Support, monitor and manage the IP network.
- Security policies using ACL, Sonicwall Firewall, IPSEC, SSL, VPN, IPS/IDS, AAA.

- Designed and implemented; Troubleshooting steps for data validation and maintenance.

Super Interns.Com   California, USA   **March 2016- August 2016**
SEO Expert/ Cyber security Specialist
- Served the organization as a IT Cybersecurity maintaining their Word press server, Served the organization in their infrastructure, Assist in maintaining the client servers. Assisting the CEO to Make their Website look better by SEO management.

HCL Technologies, India   **September 2014 – December 2015**
IT Analyst
- Weekly status meetings and other meetings, maintains incident tickets, Monitoring the malicious activities or violation with IDS and preventing the through IPS system using the event management system.
- Configuring and maintain the server with Linux Operating system and windows.

Kumar Enterprises, India   **November 2012 – August 2014**
Data Administrator
- Manage the Inventory in Inventory tool Busy bee, Setup and Maintain Workstations, User administration (setup and maintaining account) via network. Create, change, and delete user or dealers accounts per request

HCL Technologies (British Telecom) India,   **August 2011 – February 2012**
Technical Support Officer
- Configuring secured wireless network using MAC address filter
- Responsible for service request tickets generated by the helpdesk in all phases such as troubleshooting, maintenance, upgrades, patches, fix.

EDUCATION

Westcliff University Irvine, California   **2020 – Still Pursuing**
- Doctor of Business Administrator (DBA)

Westcliff University Irvine, California   **2018 - 2020**
- Master's in IT Project Management

California University Of Management And Sciences, Anaheim California 2016-2017
- Master's in Computer Information System