During a disaster, medical personnel are crucial to ensure that as few casualties as possible, and to keep victims of it alive and healthy. For the Glohaven Emergency Management System, the EMS user group will be used to denote medical personnel, and this group will include:

- Paramedics
- ER Doctors
- Physicians
- Nurses

Due to the nature of their work, this user group should have access to:

- Detailed information about where evacuees are being sent.
- Detailed information about the current occupancy of accommodation locations.
- Contact information for the management teams of accommodations locations.