During a disaster, search and rescue teams work round the clock to get as many people out of harm's way and to safety as possible. For the Glohaven Emergency Management System, the Search and Rescue user group will be used to denote these personnel, and this group will include:

- Firefighters
- Air Rescue Crews
- Park Rangers

Due to the nature of their work, this user group should have access to:

- Detailed information about accommodation availability.
- Ability to book space for evacuee groups.
- Contact information for the management teams of accommodations locations.
- Contact information for local medical facilities and staff.