BODHI BOYD

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Experience

Cloud Security Analyst: Olathe Public School District, 2023 - Current
I am responsible for creating, testing, and enforcing security policies that meet cyber insurance requirements to protect over 4,200 staff and 30,000 students. I was the project lead for the district wide MFA rollout and have created and maintained documentation for support.

Network Operations Center Engineer: NetStandard Inc., 2022 - 2023
I was responsible for monitoring and maintaining physical and virtual infrastructure for customers as well as responding to critical events such as outages or security alerts. Worked with our Senior Systems Engineer and supporting team to onboard new clients.

Technology Support Specialist: NetStandard Inc., 2020 - 2022
I provided remote technical support for our team's customers. Maintained an average response time of 10 minutes or less and followed the chain of escalation to more senior engineers as needed.

Technology Support Specialist: Kansas City Missouri School District, 2017 - 2020
I provided technical support for district staff. This included assisting with device deployments and account management for over 2,100 staff members.

Skills

Languages:
Powershell, HCL

Certifications:
Microsoft 365 Modern Desktop Administrator Associate, Security+, AWS Certified Cloud Practitioner

Software:
Docker, Ansible, Terraform

Technology:
TCP/IP Network Protocol