**Brazil Project** 

# WHY MAGIST CANNOT DELIVER WHAT WE NEED



### BIG PICTURE: CAN MAGIST MEET OUR NEEDS?



find a good fit



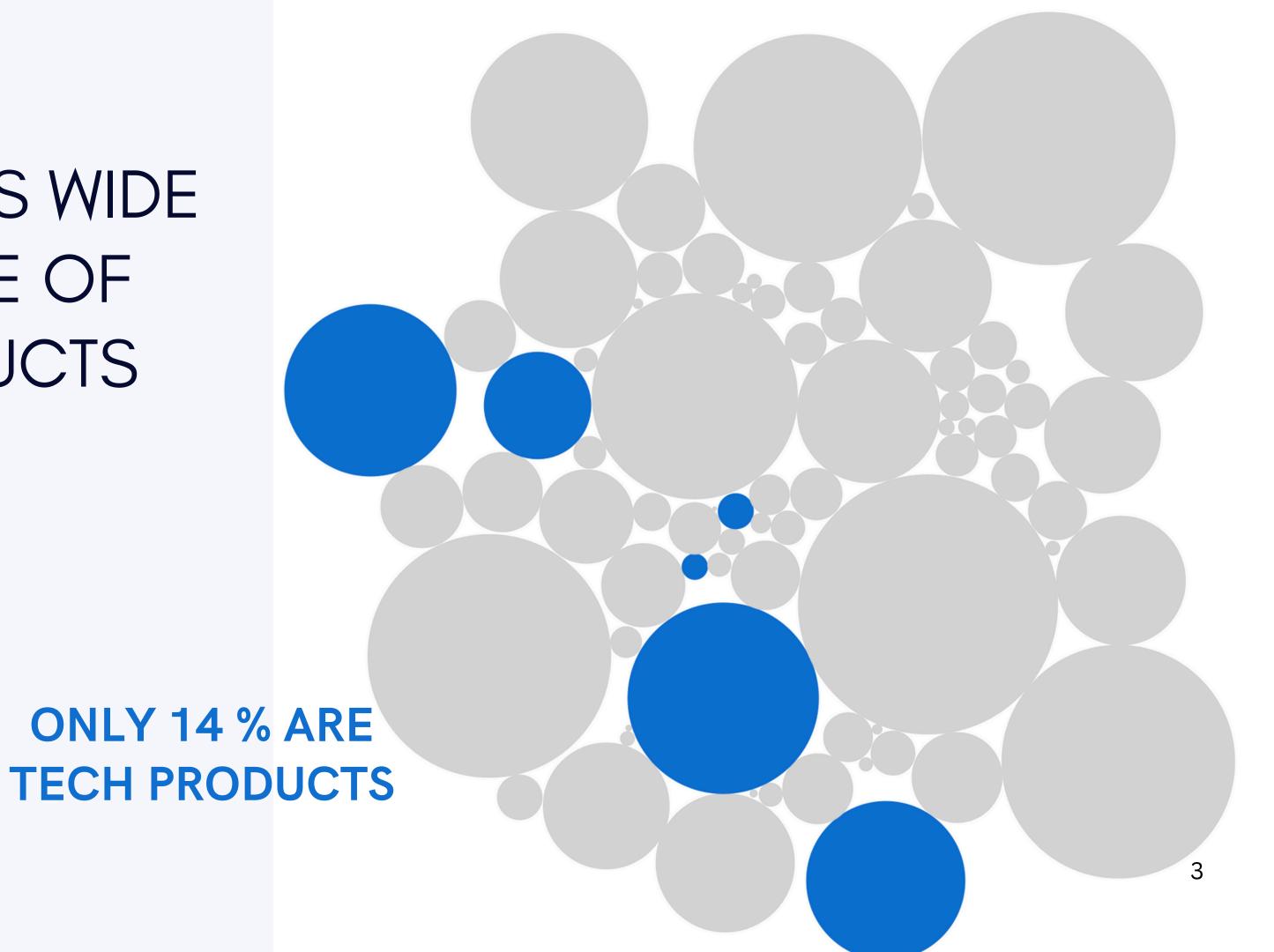


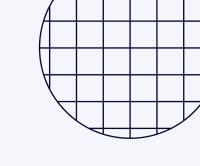
reliable and fast delivery



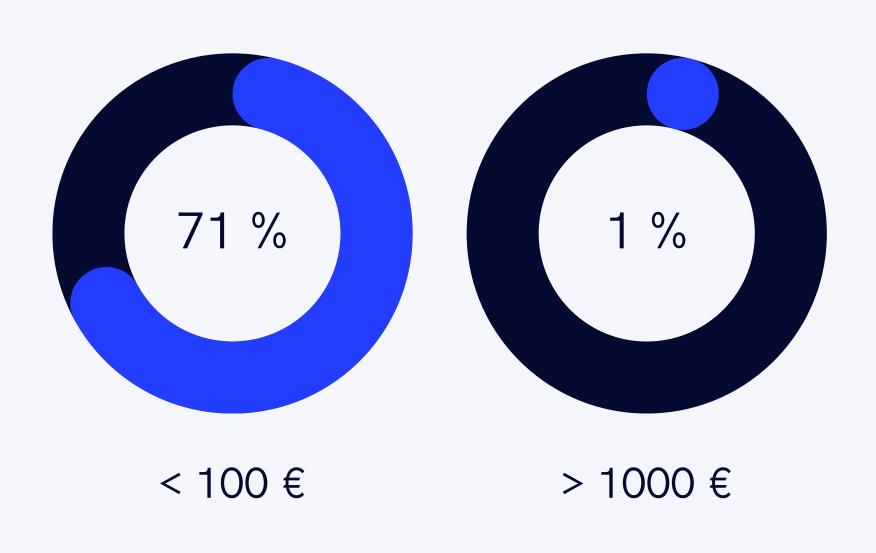
customer satisfaction

MAGIST'S WIDE RANGE OF PRODUCTS





## MAGIST IS NOT SPECIALISED ON HIGH-END TECH PRODUCTS



AVERAGE TECH ITEM PRICE

132, 50 €

OUR AVERAGE ITEM PRICE

540 €

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# 99/0

OF MAGIST'S DELIVERIES ARE DELAYED



### DO NOT PARTNER WITH MAGIST

#### WHAT THEY OFFER

- 1 Product catalogue too wide
- 2 Delivery unreliable and slow

#### WHAT WE NEED

- 1 Specialised services
- 2 Prioritise brand image
- 3 Consider current market

### NEXT STEPS



search for a better fit or renegotiate



ensure specialised and reliable partner



focus on customer satisfaction



maintain good brand image

The End

### THANK YOU

DO YOU HAVE ANY QUESTIONS?

