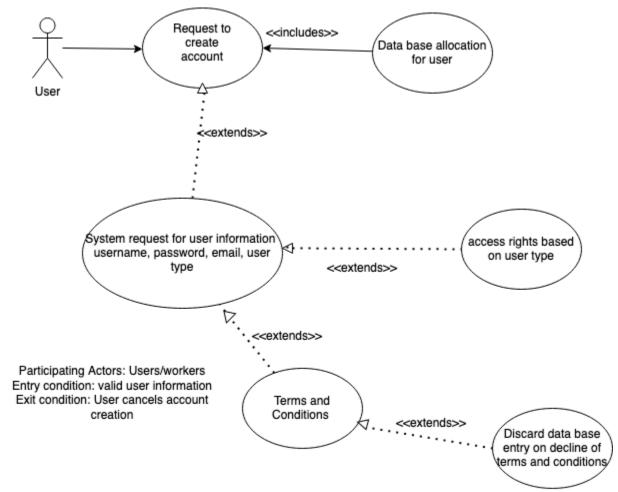
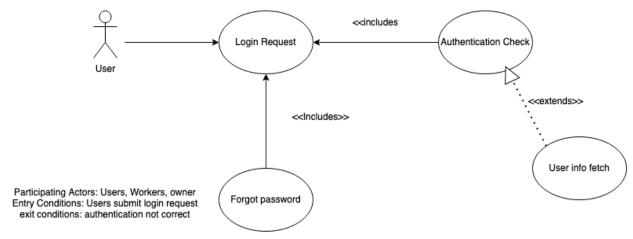
Diagram #1 - User Creation



Event Flow

- 1. user creates account ticket
- Data base creates new temp space
 - system requests account information/user type
 - 4. terms agreement
- system creates and stores account.

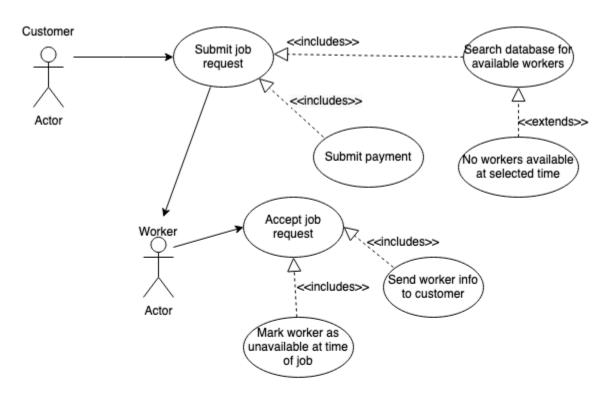
Diagram #2 - Login



- User requests to login
 Authentication Check
- 3. fetch user information

Diagram #3 - Request Submission

Customer submits job request



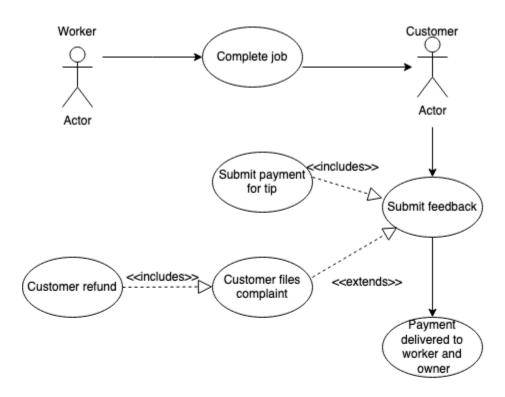
Participating actors: Customer, Worker

Entry conditions: Customer submits a job request

Exit conditions: Job request is accepted by a worker

- 1. Customer logs onto website
- 2. Customer initiates job request
- 3. Customer fills out form detailing job information
- 4. Customer submits payment
- 5. Alert with job information is sent to available workers
- 6. Worker accepts request
- 7. Worker information sent to customer

Worker completes assigned job



Participating actors: Customer, Worker

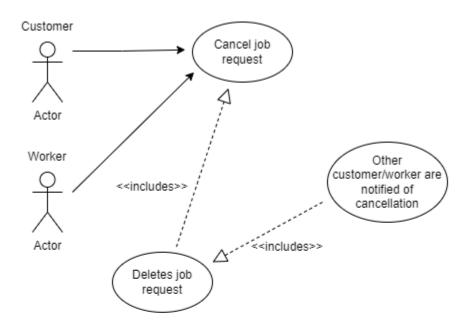
Entry conditions: Worker completes job at assigned time

Exit conditions: Customer submits feedback and payment is delivered Customer files complaint and receives refund

- 1. Worker completes assigned job
- 2. Customer is notified of job completion
- 3. Customer submits feedback and optional tip
 - If work is incomplete or unsatisfactory, customer can file a complaint and receive a refund
- 4. Payment is delivered to worker

Diagram #5 - Cancel Request

Customer cancels job request



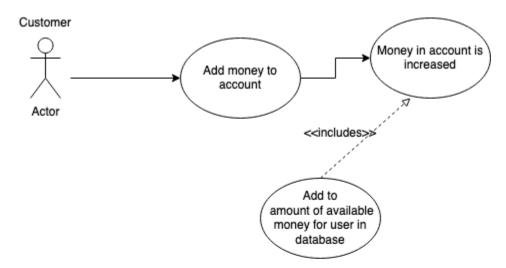
Participating actors: Customer, Worker

Entry conditions: Customer/worker cancels a job request

Exit conditions: Job request is deleted

- 1. Customer/worker logs onto website
- 2. Customer/worker initiates job cancellation
- 3. Job request is deleted
- 4. User who initiated cancellation is notified of cancellation
- 5. User who is being cancelled is notified of cancellation

Diagram #6 - Adding money to account



Participating actors: Customer

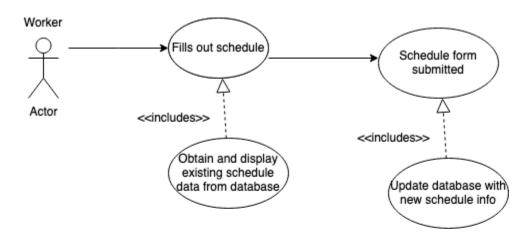
Entry conditions: Customer requests to add money to their account

Exit conditions: Customer's account is credited

- 1. Customer logs onto website
- 2. Customer goes to profile page
- 3. Customer clicks on "Add Money"
- 4. Customer enters a number
- 5. Customer clicks "Confirm"

Diagram #7 - Scheduling Setup

Worker fills out availability schedule



Participating actors: Worker

Entry conditions: Worker selects Schedule option

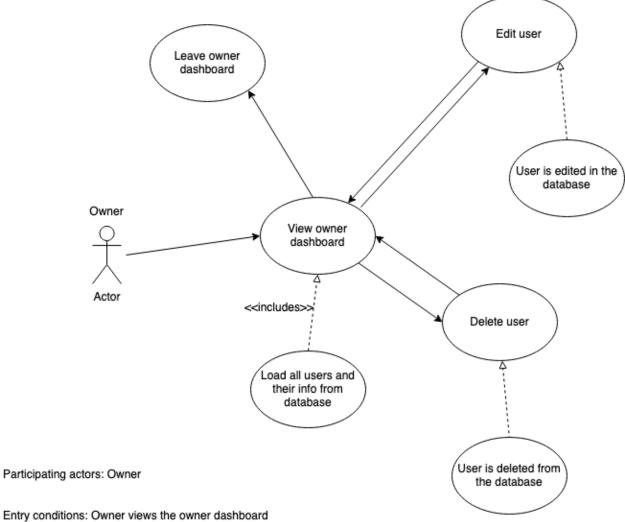
Exit conditions: Worker approves schedule

Event flow:

1. Worker logs into system.

- 2. Worker selects to fill out schedule
- 3. Worker adds or alters schedule
- 4. Worker submits schedule

Diagram #8 - Editing/deleting users



Exit conditions: Owner leaves the owner dashboard

- Owner logs onto website
 Owner goes to admin dashboard page
- 3. Owner either edits a user, deletes a user, or does nothing
- 4. Repeat step 3 as many times as desired
- 5. Owner leaves the owner dashboard