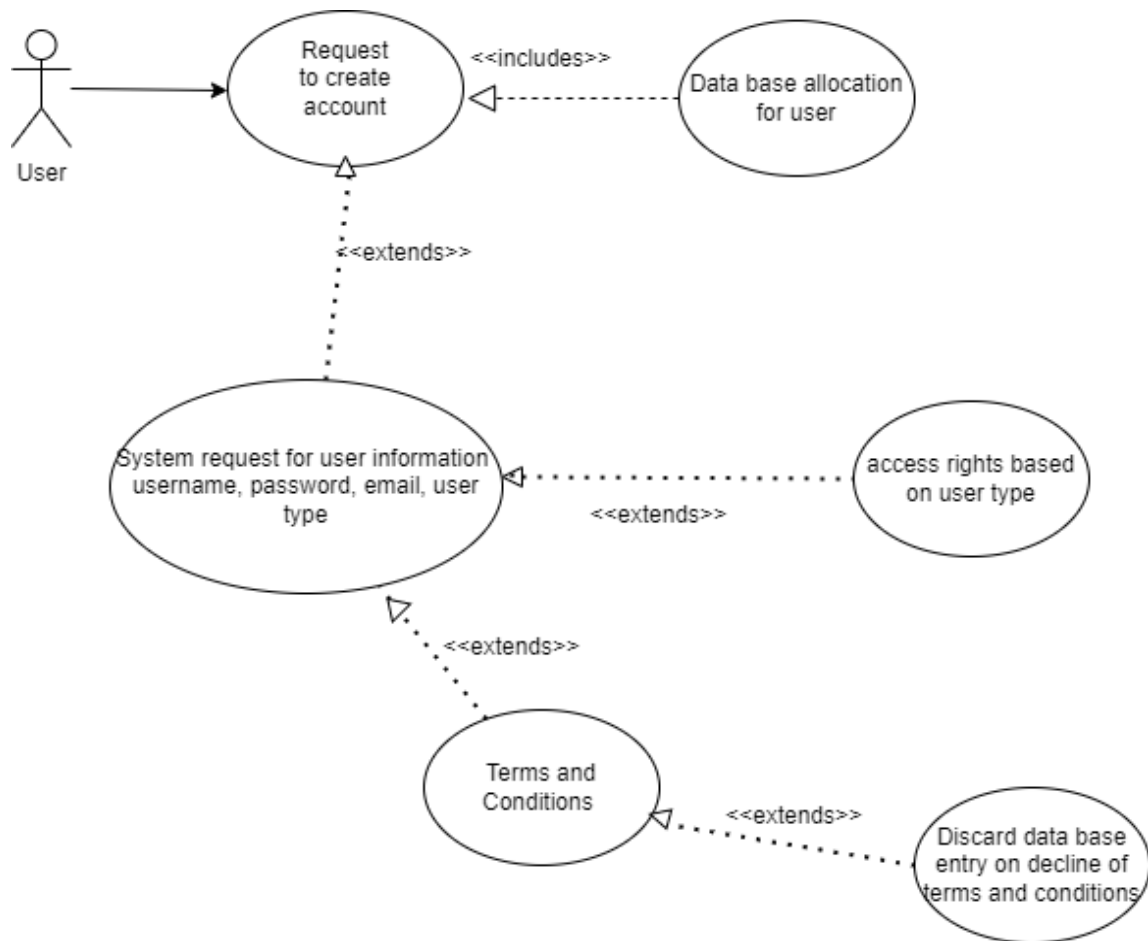


Diagram #1 - User Creation



Participating Actors: User

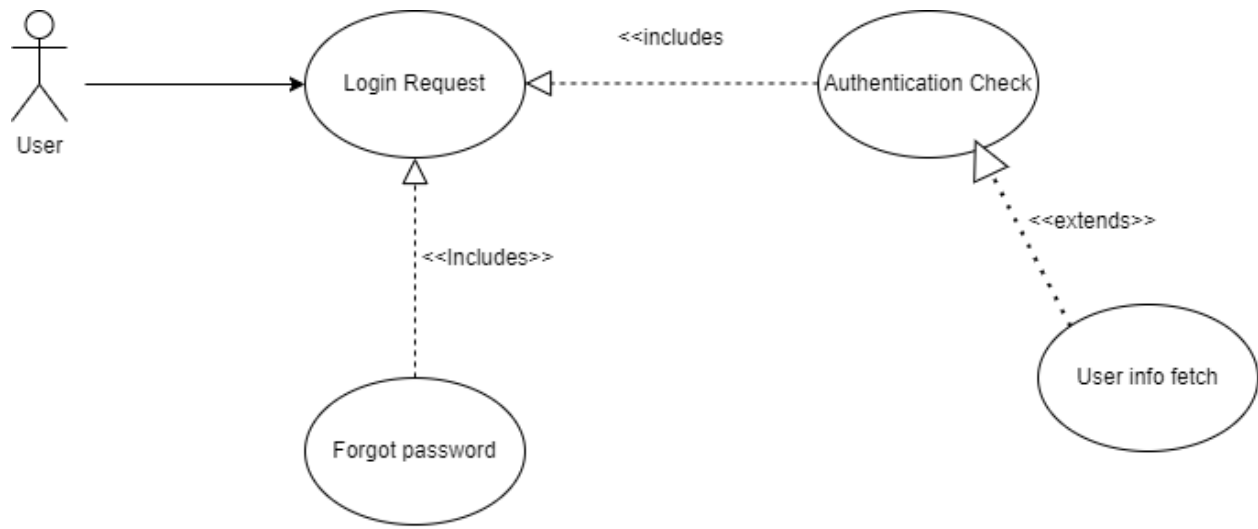
Entry condition: User requests to create an account

Exit condition: User cancels or completes account creation

Event Flow

1. User creates account ticket
2. Data base creates new temp space
3. System requests account information/user type
4. Terms agreement
5. System creates and stores account.

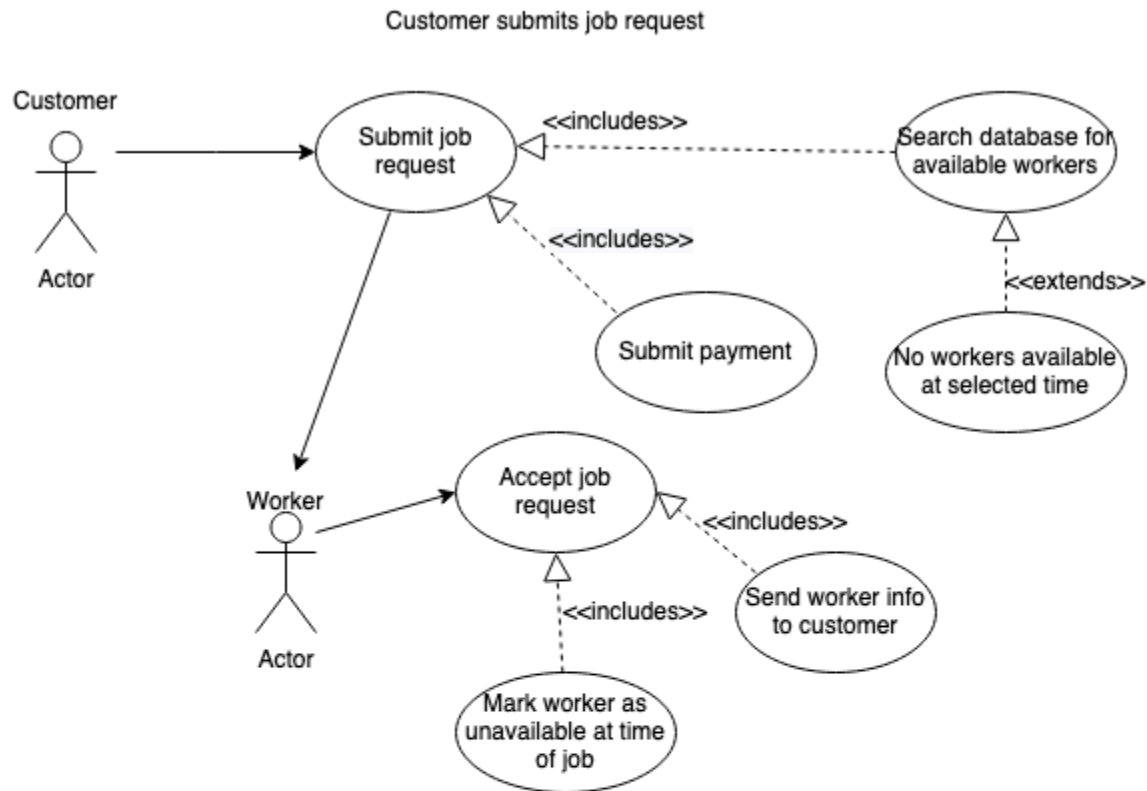
Diagram #2 - Login



Participating Actors: Customers, Workers, Owner
Entry Conditions: Users submit login request
Exit Conditions: Login information accepted or rejected

Event Flow:
1. User requests to login
2. Authentication Check
3. Fetch user information

Diagram #3 - Request Submission



Participating actors: Customer, Worker

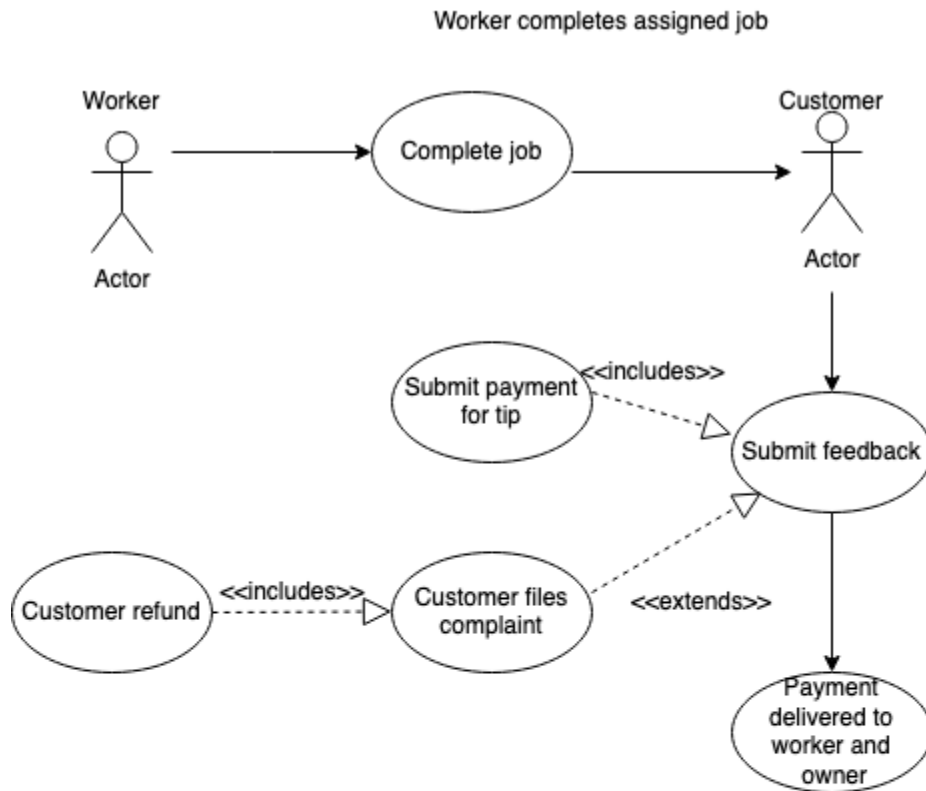
Entry conditions: Customer submits a job request

Exit conditions: Job request is accepted by a worker

Event flow:

1. Customer logs onto website
2. Customer initiates job request
3. Customer fills out form detailing job information
4. Customer submits payment
5. Alert with job information is sent to available workers
6. Worker accepts request
7. Worker information sent to customer

Diagram #4 - Job Completion



Participating actors: Customer, Worker

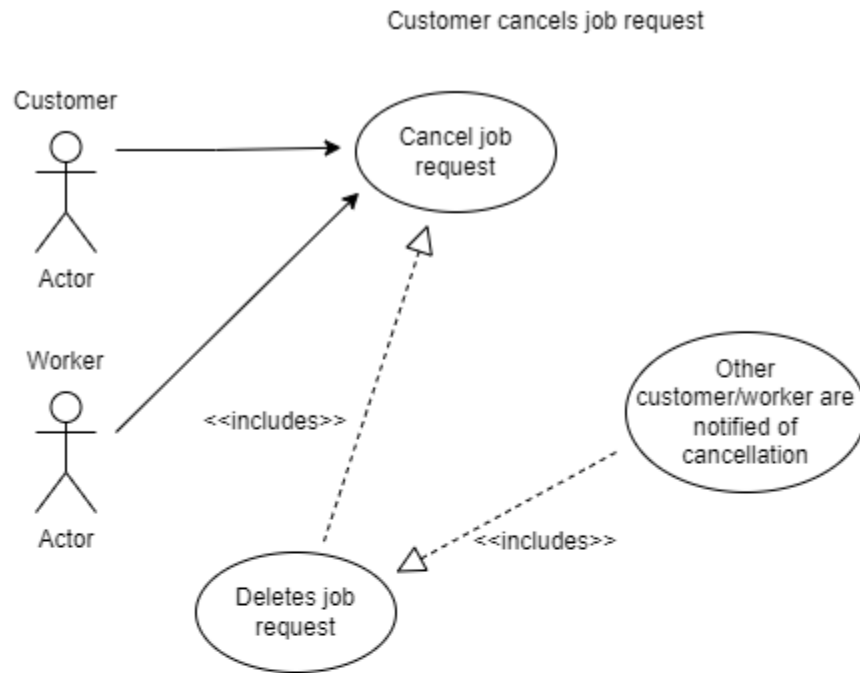
Entry conditions: Worker completes job at assigned time

Exit conditions: Customer submits feedback and payment is delivered
Customer files complaint and receives refund

Event flow:

1. Worker completes assigned job
2. Customer is notified of job completion
3. Customer submits feedback and optional tip
 - a. If work is incomplete or unsatisfactory, customer can file a complaint and receive a refund
4. Payment is delivered to worker

Diagram #5 - Cancel Request



Participating actors: Customer, Worker

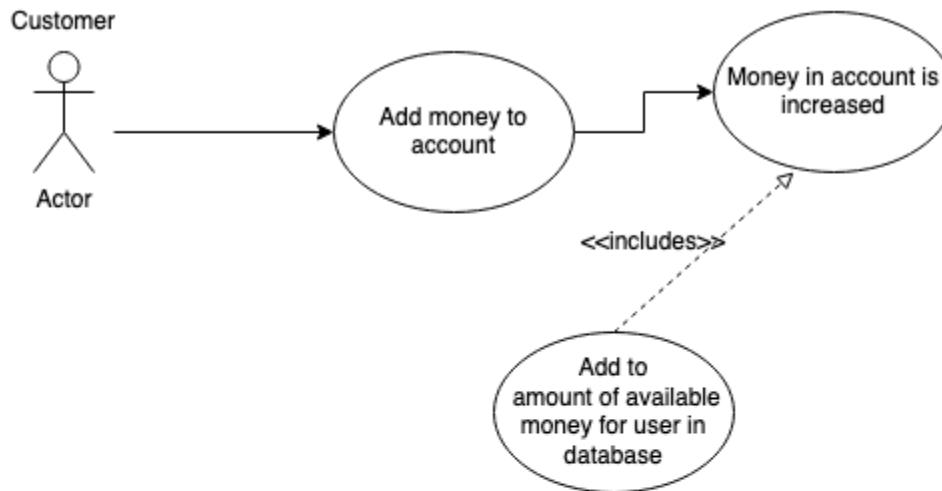
Entry conditions: Customer/worker cancels a job request

Exit conditions: Job request is deleted

Event flow:

1. Customer/worker logs onto website
2. Customer/worker initiates job cancellation
3. Job request is deleted
4. User who initiated cancellation is notified of cancellation
5. User who is being cancelled is notified of cancellation

Diagram #6 - Adding money to account



Participating actors: Customer

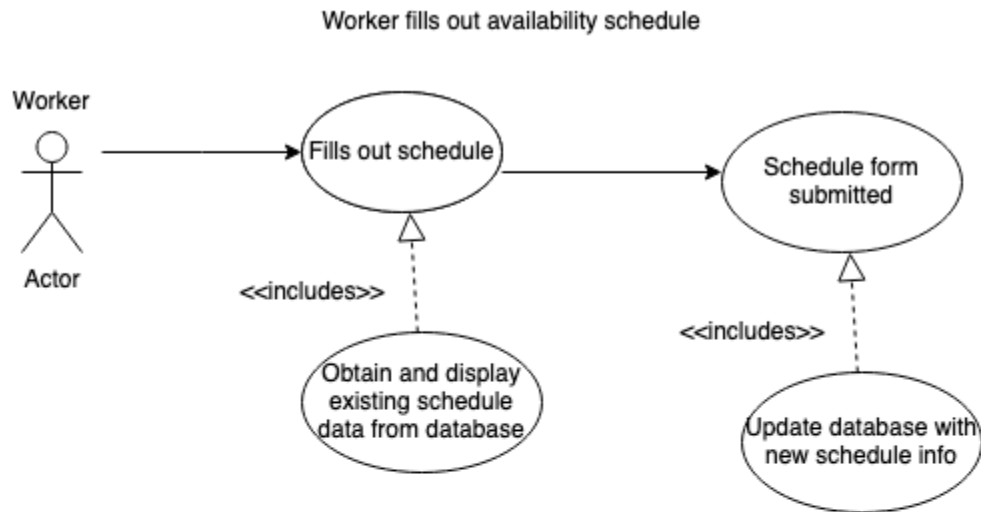
Entry conditions: Customer requests to add money to their account

Exit conditions: Customer's account is credited

Event flow:

1. Customer logs onto website
2. Customer goes to profile page
3. Customer clicks on "Add Money"
4. Customer enters a number
5. Customer clicks "Confirm"

Diagram #7 - Scheduling Setup



Participating actors: Worker

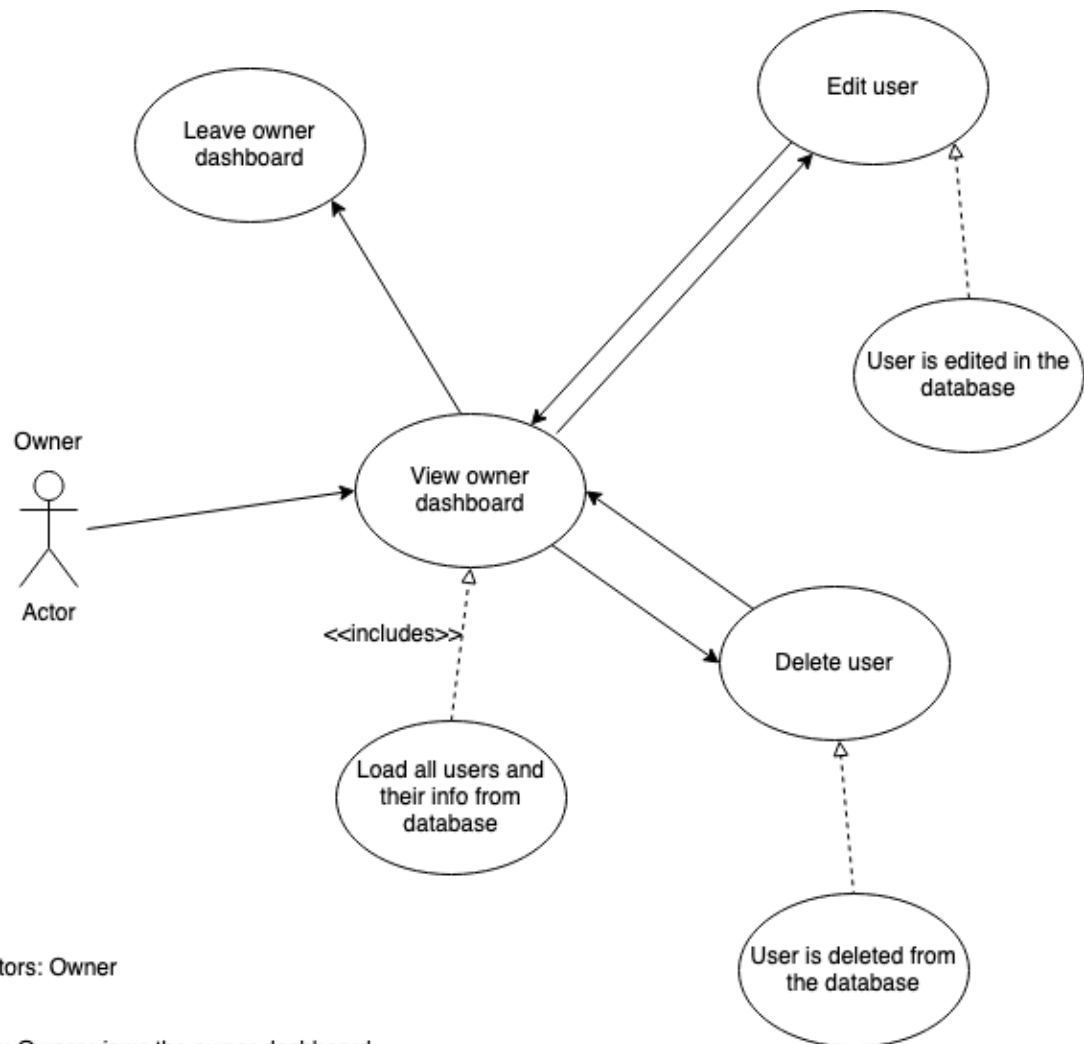
Entry conditions: Worker selects Schedule option

Exit conditions: Worker approves schedule

Event flow:

1. Worker logs into system.
2. Worker selects to fill out schedule
3. Worker adds or alters schedule
4. Worker submits schedule

Diagram #8 - Editing/deleting users



Participating actors: Owner

Entry conditions: Owner views the owner dashboard

Exit conditions: Owner leaves the owner dashboard

Event flow:

1. Owner logs onto website
2. Owner goes to admin dashboard page
3. Owner either edits a user, deletes a user, or does nothing
4. Repeat step 3 as many times as desired
5. Owner leaves the owner dashboard