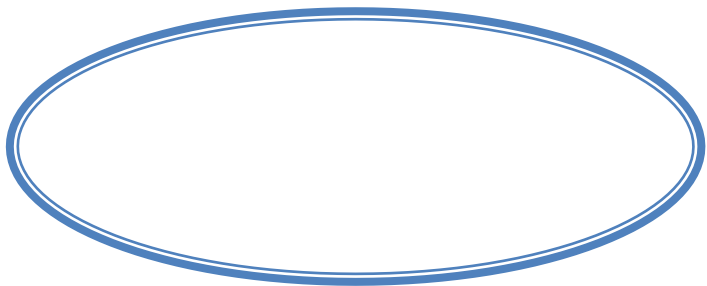


# Personal Action Plan: Honoring Veterans by Exceeding Expectations

## Instructions

- 1. Print out this form, then select one touchpoint and write it in the bubble
- 2. Now brainstorm actions for meeting expectations and write them down
- 3. What actions can you take that will exceed expectations? Write them in the lines provided. Make sure your actions are specific, measurable and timely



Actions to Meet Expectations	Actions to Exceed Expectations