

Addressing Health Literacy, Cultural Competency, and Limited English Proficiency



**Credits** 

# **Acknowledgements**

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- U.S. Department of Health and Human Services Staff Reviewers
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Office of the Administrator

Office of Communications

Office of Information Technology

**Cultural Competency Committee** 

**Health Literacy Training Team** 

**Health Literacy Work Group** 

**Pilot Study Participants** 

U.S. Department of Justice Staff Reviewers

Equal Employment Opportunity Commission Staff Reviewer

American Association for Health Education

American Medical Association Ethical Force Oversight Body

American Medical Association Foundation

American Academy of Physician Assistants

American Pharmacists Association

Institute of Medicine Health Literacy Roundtable

Joint Commission Health Literacy and Patient Safety Roundtable

National Committee for Quality Assurance



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Partnership for Clear Health Communication at National Patient Safety Foundation

**Public Health Foundation** 

TrainingFinder Real-time Affiliate Integrated Network

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# **Continuing Education Statement**

The following organizations offer continuing education credits for completion of this course.

The American Academy of Physician Assistants (AAPA), American Association for Health Education (AAHE), American Pharmacists Association (APhA), and National Committee for Quality Assurance (NCQA)

In the future, please go online to <a href="http://www.train.org/">http://www.train.org/</a> for additional professional accrediting organizations who agree to offer credits for completion of this course

#### **American Academy of Physician Assistants (AAPA)**

This program has been reviewed and is approved for a maximum of 5 hours of AAPA Category I CME credit by the Physician Assistant Review Panel. Approval is valid for two years from the issue date of November 7, 2007.

Participants may submit the self-assessment at any time during that period.

This program was planned in accordance with AAPA's CME Standards for Enduring Material Programs and for Commercial Support of Enduring Material Programs.



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#### **American Association for Health Education (AAHE)**

This program has been reviewed and is approved by the American Association for Health Education (AAHE) for 6 Category I Continuing Education Contact Hours for Certified Health Education Specialists (CHES). AAHE is a designated provider of Continuing Education Contact Hours by the National Commission for Health Education Credentialing, Inc. (NCHEC).

#### **American Pharmacists Association (APhA)**

The American Pharmacists Association (APhA) and the Health Resources and Services Administration are currently working together to provide continuing pharmacy education credit for "Unified Health Communication: Addressing Health Literacy, Cultural Competency, and Limited English Proficiency."

APhA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Credit for this course should be available to pharmacists by January 2008.

# National Committee for Quality Assurance (NCQA)

The National Committee for Quality Assurance (NCQA) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

NCQA designates this educational activity for a maximum of XX AMA PRA Category 1  $Credits^{TM}$ . Physicians should only claim credit commensurate with the extent of their participation in the activity.

NCQA is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This activity is approved for XX nursing education contact hours.

NCQA's mission statement is to improve the quality of health care.

NCQA's vision is to transform health care quality through measurement, transparency, and accountability.