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What is the purpose of this web-based Readiness Skills Verification (RSV) Tool and who should use it?

The Air Force Medical Service Readiness Skills Verification Program (RSVP) provides the means for personnel in medical career fields to validate AFSC-specific sustainment training, thereby ensuring all members are fully qualified to perform their duties. The web-based RSV tool, consisting of several smaller assessment instruments, standardizes the BE skill verification process of the RSVP and provides supervisors and flight commanders with comprehensive feedback to enhance training and mission readiness.

Enlisted personnel with a 5-level or greater, and officers awarded a fully qualified AFSC are required to complete recurring skill verification IAW AFI 41-106, *Medical Readiness*.

The web-based RSV Tool does not replace hands-on training. Rather, the tool is designed to verify skills, training, and knowledge provided by formal school training and base-level on-the-job and in-service training. The web-based RSV Tool is just one of the requirements necessary to complete your BE Readiness Skills Verification requirements. Complete RSV program requirements are outlined in the BE RSV task list and can be found on the AFMS Knowledge Exchange (Kx).

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How is the RSV Tool organized?

This tool provides an interactive environment that assesses perishable BE skills through knowledge-based tests and response-oriented scenarios.

The RSV Tool includes an introduction module that describes how to use the tool, two knowledge assessments, and four scenario-driven assessments. Each module is accessed through the Med+Learn course window.

Within each assessment module, progression is locked so you must complete every aspect of a screen before you can move forward to the next. Once a module is completed with a score of 70% or higher, that module is marked as "Passed". If you do not attain a score of 70% or higher, you need to attempt the assessment again.

You should complete each module in order.

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How do I get credit for the assessments in this program?

A score of 70% or higher must be obtained to pass an assessment, or module. Every assessment must be passed for the RSV Tool to be completed successfully.

Your scores for each assessment, or module, are recorded automatically in the Med+Learn system. It is highly recommended that you also print a copy of both Hotwash pages that display at the end of each assessment for your records.

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Why don't I get feedback about whether I answered a question correctly or incorrectly?

This is a test to determine your individual level of proficiency for perishable skills. Similar to other testing formats that you are familiar with, you are not given the correct answer on questions you miss. In scenario-based assessments, screen text or audio will provide you the information you need to move forward successfully with each question, even if you missed the question on the prior page. Pay close attention to the information provided on every screen.

You will be provided information on the Hotwash pages at the end of each assessment regarding which objectives you answered correctly. Additionally, you are provided specific

training references at the end of each assessment for the material covered in that assessment.

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What is the purpose of the Hotwash pages?

At the conclusion of each assessment, Hotwash screens are displayed which provide specific feedback for that knowledge assessment or scenario. The purpose of the Hotwash is to allow you to see overall feedback on the assessment that you have just completed as well as identify specific areas in which you may need additional training. Use this feedback to identify your strengths and weaknesses.

The first Hotwash page notifies you of your score for that assessment, displays the percentage of objective points earned, and identifies the competency areas and key topics covered through the assessment.

The second Hotwash page indicates which objective-based questions you answered correctly. It also provides the full objective that was tested, the corresponding STS line item(s), the corresponding RSV area(s), and the corresponding training references. The training references provide information you may need before completing your next verification attempt. You must click on each objective to display the correlated information in the display box on the right. In knowledge assessments and scenarios that have a large number of objectives, you may have to click on "Next Page" to display and review all objectives covered.

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Why are there different roles for the scenarios?

When you enter each scenario, you will randomly be assigned one of three roles: BE Team Lead, BE Team Member, or Exercise Evaluator. After your role is determined, you will be required to answer scenario-related questions from the perspective you have been assigned. Different roles have been developed so that you have an opportunity to think about situations from multiple perspectives, which helps enhance your ability to perform a variety of BE tasks.

For example, if you are assigned as a BE Team Lead, you may be asked to determine in what order your team should complete identified activities or if the actions your team members took were correct. This helps prepare you for leadership roles if you are not already in that kind of a position. Likewise, it helps simulate your current role if that is the function you generally serve on your team.

If you are assigned the Team Member role, you'll be asked to answer questions using provided information or situation-specific details. While in this role, you may be sent down several paths to give you the opportunity to play the part of multiple team members.

If you are assigned the Exercise Evaluator role, you'll be asked to watch movies that represent the actions and decisions of the BE Team. If you disagree with the answers selected, you will be given an opportunity to go through the segment yourself and select the answers you feel are correct. Scenarios provided in this role allow you to step back from the situation and evaluate the actions of others.

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How does the Exercise Evaluator role work?

If you are assigned the Exercise Evaluator role, you'll be asked to watch movies that represent the actions and decisions of the BE Team. While listening to and watching a segment of one of the other two roles, you will determine whether you agree with the answers selected by the team. If you disagree with the answers selected, you will be given an opportunity to go through the segment yourself and select the answers you feel are correct. You may review the questions and the selections made by the BE Team in the movie by using the player bar functions to pause, play, or rewind the movie.

In some of the evaluator movies, you will notice small icons that appear to the left of the movie as it is playing. These icons provide links to resources that relate to the current screen displayed in the movie. Selecting an icon will launch the resource and pause the movie. After viewing the resource, you must hit the play button on the player bar for the movie to continue.

When the movie has finished playing, click the "X" button on the right side of the player bar to close the movie and return to the decision making screen.

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How do I know what to click?

Highlighted or selectable text or graphics can trigger a number of actions, such as:

- Playing audio
- Playing animation
- Displaying text or another graphic
- Navigating within a scenario
- Interacting with the characters in a scenario

Selectable items are usually highlighted in a turquoise blue color and, once triggered, will remain highlighted for later reference.

When blue highlighting is not provided, the prompt or other triggers on the screen will indicate which item or items should be selected. A flashing red phone, used on several pages to indicate an incoming phone call, is an example of an exception to the use of blue highlighting.

If you select a graphic to launch audio, re-selecting that graphic will play the audio again. If a larger image or a document is displayed from a selectable item, an X in the upper right hand corner can close the image or document when you're done reviewing the item.

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Why am I being asked questions about tasks I don't perform?

The web-based RSV Tool is designed to verify skills, training, and knowledge provided by formal school training and base-level on-the-job and in-service training that corresponds to the Bioenvironmental Engineering (BE) RSV task list which supports the RSV Program. The RSV Tool standardizes the BE skill verification process of the RSVP and provides supervisors and flight commanders with comprehensive feedback to enhance training and mission readiness.

While you may not currently perform a certain task, the skills and knowledge assessed through the RSV Tool encompass tasks that BE personnel should be able to perform if called upon to do so.

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How are the questions in the assessments scored?

In scenario-based assessments, the questions you are asked represent both questions that assess RSV objectives and questions that include some degree of subjectivity.

If the question is **not** tied to an RSV objective, your response to the question has no impact on the successful completion of your verification package. The answers recorded as correct responses for this kind of a question is determined based on "best practices".

When you successfully complete a question associated with an objective, you will receive objective credit for the question. Your progress toward successfully passing the assessment can be viewed using the Player Info button from the Options Menu found at the bottom left side of the screen.

Every question in a knowledge assessment is an objective-based question. You will earn objective credit for each correct answer.

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Can I skip questions or pages in an assessment?

Within each assessment, progression is locked so you must complete every aspect of a screen before you can move forward to the next.

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When I entered the program today, the work I completed yesterday wasn't saved. Why not?

You should always use the Exit button located at the bottom right side of the screen when you want to leave the RSV Tool. When you select Exit, you will be prompted to ensure that you are ready to leave the program. It's important to close the program this way so that your scores and progress are saved properly. Using the X button on your browser window will not necessarily save your progress correctly.

If you exit the program in the middle of a knowledge assessment, the data will **NOT** be saved and you will need to begin the assessment again when you return. Knowledge assessments are short enough that they can be completed in one sitting without difficulty.

If you exit the program before you have completed a scenario, you will be immediately returned to the beginning of the portion of the scenario in which you are working. For example, if the screen title indicates you are in Part I of the scenario and you exit the course, the system will bookmark your location as the beginning of Part I, even if you're on the last page of that portion. All progress and points earned while in that portion, past the point of the bookmark, will be lost upon exiting.

Therefore, it is highly recommended that if you must exit the program before completing a scenario that you exit immediately after you enter a new portion or "Part" of the scenario.

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How can I see a transcript of the audio?

When audio is played or available, a corresponding audio transcript can be displayed by selecting the Audio Transcript button from the Options Menu found at the bottom left side of the screen.

Audio transcripts do not automatically appear when audio is playing and the button is not active unless there is audio playing. You must select the Audio Transcript button from the menu again to remove the transcript from the screen.

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How do I replay the audio on a page?

Audio may be set to auto play or it may be triggered by selecting a graphic or text. You will use the "Audio Replay" button located at the lower left side of the screen to replay audio that launches automatically.

If you select a graphic to launch audio, re-selecting that graphic will play the audio again.

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I want to review information presented earlier in a scenario. Is there a way for me to go back to a previous screen?

You may not go back to a previous screen in the RSV Tool. You are only allowed one attempt for each question. Therefore, be sure to carefully read all information on the page,

including the prompt in the lower center of the screen, and listen closely to any audio that plays so you can answer the questions to the best of your knowledge and ability.

It is highly recommended that you take notes throughout each scenario so that you can refer to information provided previously.

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I have questions about the tool or the information presented in the knowledge assessments and scenarios. Is there someone I can contact?

You can receive assistance regarding the web-based RSV Tool through the following contacts.

For technical assistance related to Med+Learn, please contact:

medlearn@us.af.mil

For technical assistance related to software on your computer please contact your local Help Desk.

For all other inquiries, please contact:

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