

NX 22.00	4406/303	No. 17
DR Retrofit	Type 5400	No. 112
DX-D 100	Type 5410	No. 129
DX-D 100 Wireless	Type 5411	No. 167
DX-D 300	Type 8207	No. 152
DX-D 400	Type 5420	No. 109
DX-D 600	Type 5430	No. 171

Document ID: 74739202

Service Information Bulletin

This Bulletin is for information only.

Simplification of NX Service Manual and DX-D System Service Manuals

Task	
Timing	Category
<input checked="" type="radio"/> Next service	<input type="radio"/> Apply at all sites
	<input type="radio"/> Apply at affected sites as listed below
	<input checked="" type="radio"/> Optional to improve functionality of product

Purpose of this document:

- The version dependency of the NX / MUSICA Acquisition Workstation Service Manual has been removed, to make it easier to find the proper service information.
There is only one Service Manual for all versions.
- The same change will be introduced for the system version depending System Service Manuals for DR Retrofit, DX-D 100, DX-D 100 Wireless, DX-D 300, DX-D 400 and DX-D 600.
- For efficient information access, three instruction videos have been published. They apply for all published service information.
- This document introduces the changes.

Use, dissemination, distribution or reproduction of this bulletin by unauthorized personnel is not permitted and may be unlawful.
The controlled version of this document is available from the Agfa Medimg Library. Any printed copy of this document is uncontrolled.

Copyright © 2021 Agfa NV | Document ID: 74739202

1 Introduction

Up to 03-2021 the following Service Manuals depended on DR system or NX software versions:

- NX / MUSICA Acquisition Workstation
- DR Retrofit
- DX-D 100
- DX-D 100 Wireless
- DX-D 300
- DX-D 400
- DX-D 600

The version dependency for these Service Manuals is removed with the next publication, planned in the course of March and April 2021. There is only one Service Manual, regardless of the NX software or system version.

For more details refer to the FAQ section 1.1.



IMPORTANT:

The redesign of the Service Manuals and related publication in the Medimg Library was carried out with the aim of making the changes self-explanatory.

Important to know for Agfa HE Offline Sync Users: Replication in the course of March and April 2021 will delete ≈ 1 GB of data and write ≈ 50 MB of new data.



NOTE:

To improve the information access in general, three instruction videos have been published:

1. Finding information in the Library, Document ID [75641441](#)
2. Finding information on the local Service PC, Document ID [75640755](#)
3. Working with Adobe Acrobat Reader, Document ID [75641393](#)

1.1 Frequently asked questions

General questions, for NX and DX-D System Service Manuals

Question 1 Where do I find the previous, version dependent Service Manuals?

Answer The attached Excel document references to the archive download ID. Note that these “old” Service Manuals should not be required anymore. All required information is in the latest published Service Manuals.

Question 2 What happens if I click on a document ID in a PDF file that refers to a document that has been removed from the library??

Answer For frequently used documents, for example NX 21.00 Service Manual or DX-D 100 Wireless System Service Manual V9, a text file has been published, which guides to the new Service Manual and references to the archive on the AgfaBox.

For other documents, for example chapter “NX 20.00 Clean Installation”, the following message appears on the Library:

Document does not exist or has been unpublished or you do not have permission to view it. Refer to the Excel document with Document ID 75658329 with an overview of unpublished documents and their successors.

Questions specifically for NX Service Manual, Service Plan and Spare Parts List

Question 3 What happened to the single chapters of the NX Service Manuals, for example NX 20.00 Clean Installation, Document ID 60608526?

Answer The single chapters NX 1.0 to NX 22.00 have all been deleted from the Library. The information is still available in the ZIP archive of the complete NX 1.0 to NX 22.00 Service Manuals with Document ID [75192503](#). There should be no need however, to access the old NX Service Manuals. All required information is included in the new NX Service Manual for all versions, Document ID [74737949](#).

Question 4 What happened to the NX Spare Parts Lists and NX Service Plans, which were depending on the NX software version?

Answer Previous NX Service Plans were also archived in in the ZIP archive of the NX 1.0 to NX 22.00 Service Manuals with Document ID [75192503](#). The NX Spare Parts Lists were part of the complete NX Service Manuals, and are therefore included in the ZIP archive.

Question 5 Is the version dependency also removed for NX Service Bulletins?

Answer No, NX Service Bulletins are still published showing the affected NX version in the header and footer of the Service Bulletin.

2 Prerequisites



REFERENCED DOCUMENTS:

The following documents are published in the course of March and April 2021:

NX Service Manuals (new document IDs):

- NX/MUSICA Acquisition Workstation - Service Manual, Document ID [74737949](#)
- NX/MUSICA Acquisition Workstation - Spare Parts List, Document ID [72236819](#)
- NX/MUSICA Acquisition Workstation - Service Plan, Document ID [75549450](#)
- NX/MUSICA Acquisition Workstation - List of Service Documents, Document ID [75657084](#)

DR System Service Manuals (Document ID of latest published Service Manual remains)

- DX-D Retrofit System Service Manual, Document ID [66712297](#)
- DX-D 100 System Service Manual, Document ID [66209499](#)
- DX-D 100 Wireless System Service Manual, Document ID [66210593](#)
- DX-D 400 System Service Manual, Document ID [54016824](#)
- DX-D 300 System Service Manual, Document ID [63721148](#)
- DX-D 600 System Service Manual, Document ID [63721488](#)



NOTE:

The related Lists of Service Documents are also updated. Refer to the weekly notification email.



IMPORTANT:

The installation and service of the product(s) described herein is to be performed by qualified personnel who are employed by Agfa NV or one of its affiliates or who are otherwise authorized by Agfa NV or one of its affiliates to provide such services.



IMPORTANT:

Strictly observe all safety directions within the "Generic Safety Directions", Document ID [11849633](#).

3 Instructions

**REQUIRED TIME:**

10 minutes for download of new service documents.

The following step is only required, if “Agfa HE Offline Sync” is not used to replicate the service documents:

- (1) Download the updated and new service documents, listed in section 2 of this document, as soon as they are announced by the weekly notification email.

4 Verification

Not applicable

5 Keywords

Library, NX, DX-D Service Manual, not found

6 Version history

Version	Change	Date
1.0	Initial Version	03-2021