

## Service Bulletin

### Improved fixation of telescopic arm introduced with DX-D 100 / 100 Wireless system version 4.6.05

Task			
Timing		Category	Scope
Next service as agreed with customer	<input type="radio"/>	Apply at all sites	PowerHelp complaint / HQ issue: PR1403040005
	<input type="radio"/>	Apply at affected sites as listed below	
	<input checked="" type="radio"/>	Optional to improve functionality of product	

#### Task Tracking

After completion of your task the following entry in your Service Report is required:

DD+DIS092.14E

\* Insert the document number into the field "Comment" (SMS form).

Purpose of this document:

- This document announces the improved fixation of telescopic arm as of DX-D 100 / 100 Wireless system version 4.6.05
- It contains the solution for the listed PR case.

The signatures on the approval page indicate the solutions described in this Service Bulletin have been reviewed and are NOT reportable because no actions are taken to reduce a "Risk to Health" according to our risk assessment process.

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Release date: 07-2014

DX-D 100 / DX-D 100 Wireless

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Type 5410 / 5411

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## 1 Introduction/purpose

This document contains all necessary information about the improved telescopic arm fixation which has been introduced with DX-D 100 / 100 Wireless system version 4.6.05.

### 1.1 Solved Problem Records

*Symptom* The following issue has been reported for the DX-D 100 / 100 Wireless systems:

Telescopic arm getting stuck close to the tube head.

*Cause* Loose bolt in telescopic arm close to the tube head.

*Solution* As of production the quality of the screws has been improved. Also, the angle of the countersink holes in the arm was already modified in order to have a bigger contact surface between the screw head and the hole.



Figure 1

## 2 Prerequisites

Not applicable

## 3 Instructions



**NOTE:**

Modification of installed base is not possible.

## 4 Verification

Not applicable

## 5 Keywords

Fixation bolts, contact surface

## 6 Version history

Version	Change	Date
1.0	Initial Version	07 - 2014



## Details as of PDF Creation Date

### Document Metadata

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**This document was approved by:**

### Signatures:

1. Josef Wagner (agwj) on 2014-07-02 04:03 PM CET
2. Paul Merckx (amdag) on 2014-07-03 01:21 PM CET
3. Bart Biesemans (amajm) on 2014-07-07 09:37 AM CET

### Detailed Approver History:

- **Approval Workflow started on 2014-07-01 01:49 PM CET**
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### Version & Status History

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