

**DR 100e**

Type 6012 No. 36

**DR 100s**

Type 6013 No. 20

**DR 400**

Type 5520 No. 144

**DR 600**

Type 5530 No. 181

**DR Retrofit**

Type 5400 No. 117

**DX-D 100**

Type 5410 No. 132

**DX-D 100 Wireless**

Type 5411 No. 173

**DX-D 300**

Type 8207 No. 157

**DX-D 400**

Type 5420 No. 113

**DX-D 600**

Type 5430 No. 176

**Mammo DR Retrofit**

Type 5400 No. 14

**NX 22.00**

Type 4403 No. 24

Document ID: 75971546

## Service Information Bulletin

This Bulletin is for information only.

## Release of Message History Tool 1.0 SU1

### Task

Timing		Category	
<input checked="" type="radio"/>	Next service	<input type="radio"/>	Apply at all sites
		<input checked="" type="radio"/>	Apply at affected sites as listed below
		<input type="radio"/>	Optional to improve functionality of product

### Task Tracking

After completion of your task the following entry in your Service Report is required:

75971546

\*

\* Insert the document number into the field "Comment" (SMS form).

Purpose of this document:

This document announces the release of the Message History Tool (MHT) Software Update 1 (SU1). MHT 1.0 SU1 is a full release and replaces MHT 1.0.

Affected systems:

All NX 22.00 / XREDI 22.1 DR systems can be updated with MHT 1.0 SU1.

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## 1 Introduction

Message History Tool 1.0 Software Update 1 (MHT 1.0 SU1) has been released to solve a software issue in MHT 1.0.



### NOTE:

The Message History Tool 1.0 (Build 1.0.0400) has been released for installations on NX and on the Service PC in 01-2021.

For details refer to NX 22.00 SB 19, Document ID [75574613](#) and SB with Document ID [75700688](#) which announces release of MHT 1.0 for DR 100e, DR 100s, DR 400, DR 600, DR Retrofit, DX-D 100, DX-D 100 Wireless, DX-D 300, DX-D 400, DX-D 600, Mammo DR Retrofit.

### Software issue in MHT 1.0: Events are not logged

The following software issue has been detected at inhouse tests:

**Symptom** The MHT 1.0 initially works as expected, but suddenly no entries are visible in the MHT anymore. Infos, warnings and errors that are appearing in the soft console are not logged.

**Cause** Software issue that appears, as soon as messages containing a single quote (') are sent, for example DR Detector calibration or temperature warnings.

**Workaround** None

**Solution** Install MHT 1.0 SU1 (Build 1.0.0401). This is a full release and replaces MHT 1.0. For details refer to section 3.

## 2 Prerequisites



### SOFTWARE:

Download the following software from the Medimg Library or directly from the AgfaBox: Message History Tool 1.0 SU1, Document ID [75589857](#) (size ≈ 3 MB).

Note that the Document ID did not change compared to MHT 1.0. It is the intention to keep the Document ID 75589857 for the MHT. Always the latest version will be downloaded. The latest MHT will be compatible with all XRDl versions ≥ 22.1.



### IMPORTANT:

The installation and service of the product(s) described herein is to be performed by qualified personnel who are employed by Agfa NV or one of its affiliates or who are otherwise authorized by Agfa NV or one of its affiliates to provide such services.

**IMPORTANT:**

Strictly observe all safety directions within the "Generic Safety Directions", Document ID [11849633](#).

### 3 Instructions

**REQUIRED TIME:**

- 5 minutes for MHT 1.0 SU1 installation

#### 3.1 Installing software

- (1) Update all NX where MHT 1.0 is installed with MHT 1.0 SU1. Follow the installation instructions which are part of the Message History Tool 1.0 SU1, Document ID [75589857](#).
- (2) For new installations of the MHT on NX, use MHT 1.0 SU1.
- (3) Recommendation: Despite the software issue solved in MHT 1.0 SU1 does not affect the MHT functionality on the Service PC, update also the Service PC with MHT 1.0 SU1.

### 4 Verification

- (1) Check that the Message History Tool can be started via MUSICA Acquisition Control Center.
- (2) In case of an update of MHT 1.0 to MHT 1.0 SU1: Confirm that messages are displayed in the MHT.

### 5 Keywords

Message history, SU1, troubleshooting, NX

### 6 Version history

Version	Change	Date
1.0	Initial Version	03-2021