

<b>DX-D 100 Wireless</b>	<b>SB No. 21</b>
<b>DX-D 100</b>	<b>SB No. 22</b>
<b>DX-D 300</b>	<b>SB No. 32</b>
<b>DX-D 400</b>	<b>SB No. 03</b>
<b>DX-D 500</b>	<b>SB No. 24</b>
<b>DX-D 600</b>	<b>SB No. 16</b>
<b>DX-D 800</b>	<b>SB No. 07</b>

DD+DIS051.13E

## Service Bulletin

### Necessary Paint Retouches for several DX-D Solutions

Task			
Timing		Category	Scope
Next service as agreed with customer	<input type="radio"/>	Apply at all sites	PowerHelp complaint / HQ issues: HQ_1209130003, HQ_1201260002
	<input checked="" type="radio"/>	Apply at affected sites as listed below	
	<input type="radio"/>	Optional to improve functionality of product	

### Task Tracking

After completion of your task the following entry in your Service Report is required:

DD+DIS051.13E

\*

\* Insert the document number into the field "Comment" (SMS form).

Purpose of this document:

- This document describes the necessary steps for re-touching damages in the paint coat where paint has worn off.
- It contains the solution for the listed HQ cases.

Affected serial number(s) / batch:

The signatures on the approval page indicate the solutions described in this Service Bulletin have been reviewed and are NOT reportable because no actions are taken to reduce a "Risk to Health" according to our risk assessment process.

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Release date: 04-2013DX-D 100 Wireless, DX-D 100, DX-D 300, DX-D 400, DX-D 500, DX-D 600, DX-D 800

## 1 Introduction/Purpose

The coat of paint on the DX-D 100 Wireless / 100 / 300 / 400 / 500 / 600 / 800 is subject to wear and tear.

Because the original correct spare paint can not be distributed world-wide due to shipping and storage limitations, it is advised to buy the appropriate paint types locally.

*Symptom* The following HQ cases have been reported for the DX-D solutions mentioned above:

HQ Case Number	Description
HQ_1209130003	Poor quality of Agfa Labels on the machine; No spray paint available to fix the coat of paint if the color wears off.
HQ_1201260002	Spare color cans and official spare part numbers should be provided for retouching DX-D 100, DX-D 300, DX-D 600, DX-D 800 (DX-D 500) machine bodies if required.

*Solution* These HQ cases have been solved with the measure described in this bulletin.

## 2 Prerequisites

RAL paint types:

- White: RAL9003
- Grey : RAL7037



**NOTE:**

The RAL coding is an international standard, so these color shades will be available world-wide.



**TOOLS:**

N. a.

### 3 Instructions

**REQUIRED TIME:**

N.a.

**Steps:**

- (1) If possible, dismount a part of the machinery and use it as a sample part.
- (2) Take it to any local paint shop.
- (3) There, have the required shade mixed from the two RAL paint types mentioned in 2.
- (4) Have the mixed paint filled into spray cans.

**NOTE:**

It is advised to use an acrylic-based paint (non-surface critical appliance, fast drying time, scratch-resistant).

**IMPORTANT:**

Make sure to observe the security hints of the paint manufacturers on the paint cans!

### 4 Verification

N. a.

### 5 Keywords

Paint; White: RAL9003; Grey: RAL7037; spray paint

### 6 Version history

Version	Change	Date
1.0	Initial version	04-2013



## Details as of PDF Creation Date

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**This document was approved by:**

### Signatures:

1. Josef Wagner (agwj) on 2013/04/11 10:49 AM CET
2. Paul Merckx (amdag) on 2013/04/11 09:22 AM CET
3. Bart Biesemans (amajm) on 2013/04/15 01:00 PM CET
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### Version & Status History

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