

## DX-D 100

Type 5410

No. 52

DX-D 100 Wireless Type 5411

No. 49

DD+DIS092.14E

## **Service Bulletin**

# Improved fixation of telescopic arm introduced with DX-D 100 / 100 Wireless system version 4.6.05

#### Task

| Timing                      |          | Category                                     | Scope  |
|-----------------------------|----------|--|--|
|                             | 0        | Apply at all sites                           |  |
| Next service as agreed with | <u> </u> | Apply at affected sites as listed below      | PowerHelp complaint / HQ issue: PR1403040005 |
| customer                    | •        | Optional to improve functionality of product |  |

### **Task Tracking**

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|---|---------------|---|--|
| After completion of your task the following entry in your Service Report is required: | DD+DIS092.14E | * |  |
| * Insert the document number into the field "Comment" (SMS form).                     |               |   |  |

#### Purpose of this document:

- This document announces the improved fixation of telescopic arm as of DX-D 100 / 100 Wireless system version 4.6.05
- It contains the solution for the listed PR case.

The signatures on the approval page indicate the solutions described in this Service Bulletin have been reviewed and are NOT reportable because no actions are taken to reduce a "Risk to Health" according to our risk assessment process.

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Release date: 07-2014 DX-D 100 / DX-D 100 Wireless



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## 1 Introduction/purpose

This document contains all necessary information about the improved telescopic arm fixation which has been introduced with DX-D 100 / 100 Wireless system version 4.6.05.

#### 1.1 Solved Problem Records

Symptom The following issue has been reported for the DX-D 100 / 100 Wireless systems:

Telescopic arm getting stuck close to the tube head.

Cause Loose bolt in telescopic arm close to the tube head.

As of production the quality of the screws has been improved.

Also, the angle of the countersink holes in the arm was already modified in order to have a bigger contact surface between the screw head and the hole.

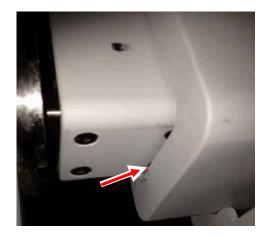




Figure 1



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## 2 Prerequisites

Not applicable

## 3 Instructions



#### NOTE:

Modification of installed base is not possible.

## 4 Verification

Not applicable

## 5 Keywords

Fixation bolts, contact surface

## **6** Version history

| Version | Change          | Date      |
|---------|-----------------|-----------|
| 1.0     | Initial Version | 07 - 2014 |

Release date: 07-2014

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DX-D 100 / DX-D 100 Wireless Type 5410 / 5411



#### **Details as of PDF Creation Date**

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| Document Metadata  |   |
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## This document was approved by:

### Signatures:

- 1. Josef Wagner (agwj) on 2014-07-02 04:03 PM CET
- 2. Paul Merckx (amdag) on 2014-07-03 01:21 PM CET
- 3. Bart Biesemans (amajm) on 2014-07-07 09:37 AM CET

#### **Detailed Approver History:**

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#### **Version & Status History**

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