DR 100e	Type 6012	SB 02
DR 400	Type 5520	SB 45
DR 600	Type 5530	SB 57
DX-D 100	Type 5410	SB 95
DX-D 100 Wireless	Type 5411	SB 107
DX-D 300	Type 8207	SB 96
DX-D 400	Type 5420	SB 67
DX-D 600	Type 5430	SB 107
DX-D Retrofit	Type 5400	SB 57
DX-D Mobile Retrofit	Type 5590	SB 21

DD+DIS105.17E

Service Information Bulletin

This Bulletin is for information only.

Service Quality Test Tool version 1.1.1 available

Task

Timing	Category	
Next service	○	**Apply at all sites**
	◉	**Apply at affected sites as listed below**
	○	**Optional to improve functionality of product**

Purpose of this document:

- This document announces the release of Service Quality Test (SQT) Tool V 1.1.1.
- SQT Tool V 1.1.1 replaces SQT Tool V 1.0.12.
  It has a new feature and solves several minor bugs.

Affected serial number(s) / batch: The Service Quality Test Tool is used for all DR systems listed on the front page of this document.

1 Introduction

Version 1.1.1 of the Service Quality Test Tool is available for download.
Main changes of SQT Tool V 1.1.1 compared to V 1.0.12:

- DR 100e analog and DR 100e digitial added.
- Several minor improvements

NOTE:

For more information to the SQT Tool see also DR 600 SB 11, Service ATPs replaced by unified Service Quality Test Tool, Document ID 54799858.

1.1 Open issues

1.1.1 Error message when running the Service Quality Test Tool on Windows 32 bit operating system

Symptom   When the SQT Tool V 1.0.12 or V 1.1.1 is started on a Windows 32-bit system, the following error message appears:

Compile Error in hidden module: DieseArbeitsmappe. This error commonly occurs when code is incompatible with the version, platform, or architecture of this application. Click "Help" for information on how to correct this error.

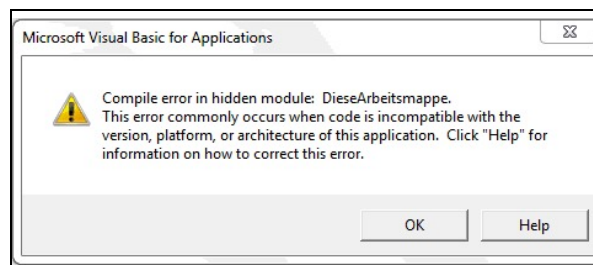After clicking OK, the SQT Tool does not start.

Figure 1

Cause   Windows 32 bit software issue.

Workaround
1) Quit MS Excel.
2) Create the directory **SysWOW64** in folder **C:\Windows.**
3) Copy the file **C:\Windows\System32\MSCOMCTL.OCX** to **C:\Windows\SysWOW64\MSCOMCTL.OCX.**
4) Start the SQT tool again.

Solution   The issue will be solved in one of the next SQT tool versions.

2   Prerequisites

TOOLS:

Service Quality Test Tool V 1.1.1 ZIP File (approx. 10 MB), Document ID 55022710, comprising:

- Service Quality Test Tool V 1.1.1 (self extracting) incl. test instructions (Online help)
- Readme 1st PDF document incl. video instructions

3   Instructions

REQUIRED TIME:

5 Minutes

IMPORTANT:

When performing the Service Quality Test at DR 100e, it is mandatory to use SQT 1.1.1 (or higher versions).

For all other systems it is also possible to use SQT 1.012. It is recommended however, to use the latest SQT version.

(1)   Download the SQT Tool V 1.1.1.

(2)   Unzip it to the same directory like the previous version 1.0.12.

- When unzipping, overwrite all existing files with new ones except SQT_Database.xls.

NOTE:

SQT_Database.xls contains the system data of all SQT sessions so far.

This file can be shared with colleagues.

The data can be loaded when selecting **Search System SN from Database**.

When overwriting with the default file, all collected system data are lost.
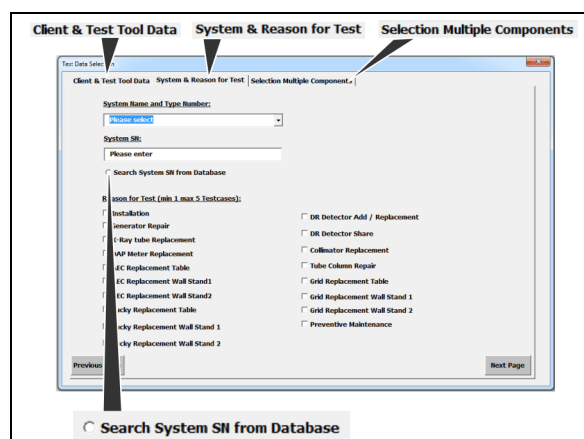

Figure 2

4   Verification

Not applicable

5   Keywords

ATP, verification

6   Version history

Version	Change	Date
1.0	Initial version	08-2017