

DX-D 100	Type 5410	SB No. 27
DX-D 100 Wireless	Type 5411	SB No. 25
DX-D 300	Type 8207	SB No. 35
DX-D 400	Type 5420	SB No. 06
DX-D 600	Type 5430	SB No. 19
DX-D 800	Type 5440	SB No. 09
DX-D Retrofit System	Type 5400	SB No. 09
DD+DIS138.13E		

Service Information Bulletin

This Bulletin is for information only.

New Service Documentation for all DR Equipment

Task		
Timing		Category
Next service	<input type="radio"/>	Apply at all sites
	<input checked="" type="radio"/>	Apply at affected sites as listed below
	<input type="radio"/>	Optional to improve functionality of product

Purpose of this document:

This document informs about the new structure of service documentation and software repositories for DR Equipment and its impact on field service.

Affected serial number(s) / batch:

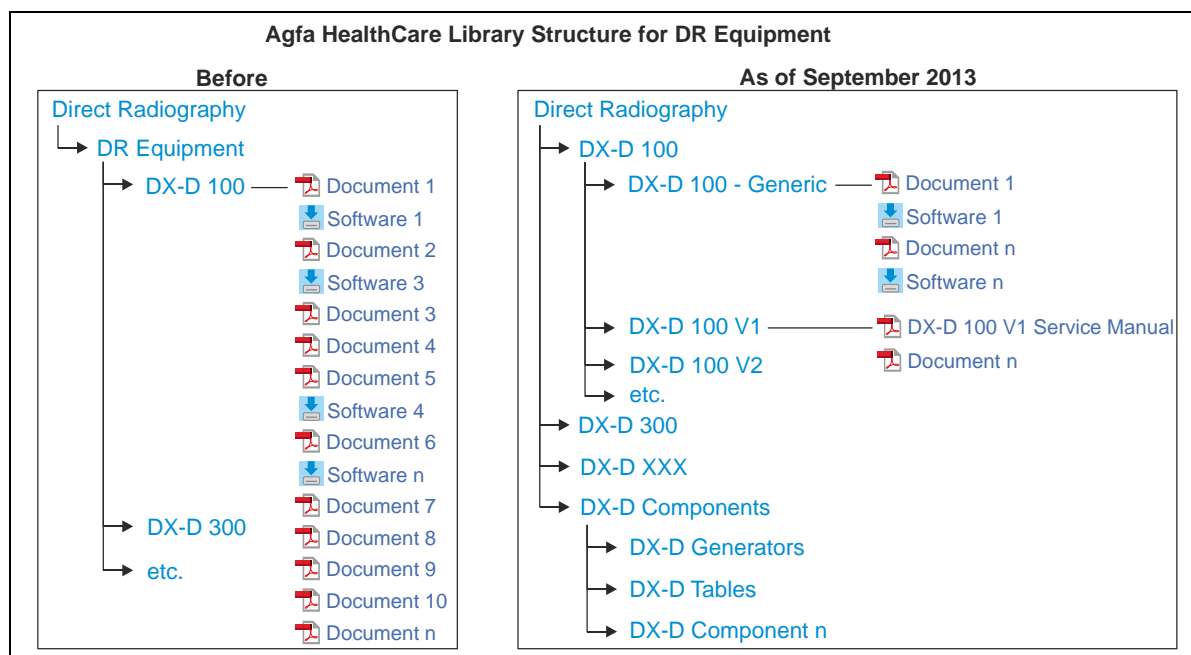
Service information for DR Equipment is affected.

1 Introduction

Service information on the Agfa HealthCare Library under **Direct Radiography > DR Equipment** is restructured as of Sept 2013.

Changes in a nutshell:

- Service Documentation is provided system version specific (example: DX-D 600 V3).
- Service documents shared between systems are available separately (example: DR detectors, generators). Same applies for software.
- Single chapters are combined into one Service Manual.
- Content of all Agfa written system and component service documents is updated and revised.
- The Agfa HealthCare Library structure for DR Equipment is adapted, to reflect the new approach. See figure below.



Required actions for the FSE:

- In case of "Agfa HE Library offline sync" (available for Agfa employees only): Plan more time for the next replication. A maximum of estimated 1,5 GB of new and shifted documents will be replicated. Old documents are deleted at the same time. The amount of data depends on the notification interest settings.
- In case the "Agfa HE Library offline sync" is not used: Download the new documents according to the weekly notification email.

For more details refer to the next pages.

Reworked system and component manuals:

Following system manuals are reworked:

- DX-D 100 V4
- DX-D 100 Wireless V4
- DX-D 300 V3
- DX-D 400 V3
- DX-D 600 V3
- DX-D Retrofit System V3

Following component manuals are new / reworked:

- DX-D 10 / DX-D 20 / DX-D Fixed detector service manual
- DX-D 30C / DX-D 35C detector service manual
- DX-D Retrofit Box service manual

Status and storage location of previous service documents



Documents for previous system versions are not reworked. They are available via ZIP files on the FTP server. Use the documentation in these ZIP files when you need to re-create a system, e.g. after replacement of the NX.

Example: In item DX-D 600 V1 you find a download link to the ZIP file on the FTP Server "DX-D 600 V1 - Service Documentation - ZIP file download from fileshare".

Note, that the old system version documents are not part of the "Agfa HE Library offline sync", as they are stored on the FTP server.

Advantages of the DR Equipment Service Documentation Reorganization

- Less service documents
- Less software files
- System documentation structure is easier to maintain and more simple
- Removal of "Offline Navigation" links
- Clear references from documents to other documents: Chapter Name, document ID & Agfa Intranet Link & Agfa Portal via Internet Link

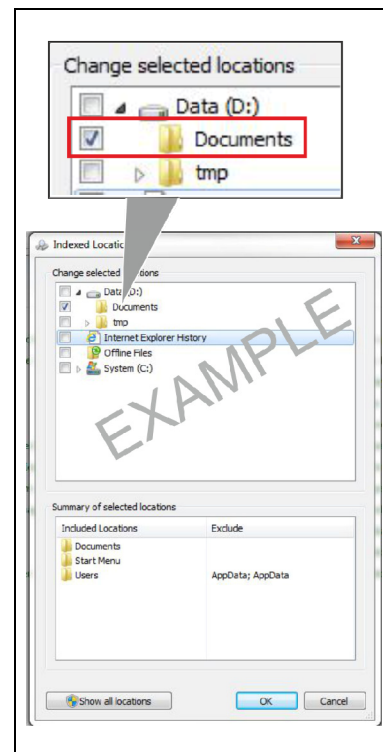
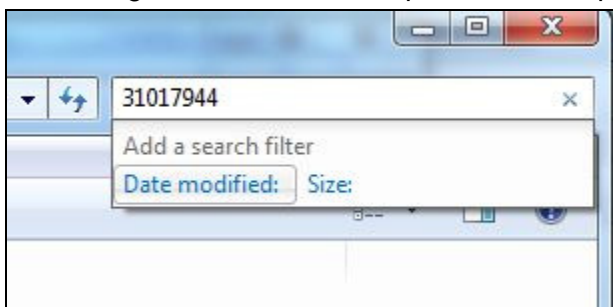
#	Document	Reference
1	List of Service Documents	Document ID 41754819  Agfa Intranet  Agfa Portal via Internet

**NOTE:**

The document reference number is the “Document ID“, instead of the “DD+DIS number“. The Document ID is the clear identifier for documents on the Agfa HealthCare Library. Entering the Document ID in the Library search window will give an immediate search result.

Hint: Add the directory where you have your documents on your local PC to the Windows search index (E.g. for Windows 7: **Control panel > Indexing Options > Modify**).

Each new document in this directory will be indexed. Fulltext search, e.g. for document ID is possible via explorer.

**Advantages of the DR Equipment Service Documentation Reorganization continued**

- All Spare Parts Lists in DR equipment are provided as document type „Service Spare Parts“. Using this filter results in very fast access to spare parts lists.
- All documents, including manuals from 3rd parties are opened with bookmarks panel expanded for easy navigation.
- Unified document structure for all reworked Agfa service manuals. This document structure will also be used for all other new manuals for other categories (e.g. CR).
- New document „List of Service Document“ lists all documents that are relevant for a system. It replaces the former „Orderlist for Documentation“.

New Content

- The new DX-D 10 / DX-D 20 / DX-D Fixed detector service manual informs about a new, central email address for the Varian DAT file conversion: dat_file_conversion@agfa.com.
- The new DX-D 30C / DX-D 35C manual contains procedures for loading defect pixel map and new firmware. These are procedures that may be asked to be performed during a detector repair process.
- DX-D 10 / DX-D 20 / DX-D Fixed detector as well as DX-D 30C / DX-D 35C contain overview for:
 - Installation activities for initial installation / adding a detector later on / replacing a defective detector / clean installation.
 - Configuration of different modalities at NX (DX-D 100, DX- D 300, DX- D 600, DX-D Retrofit System etc.)

New Content continued

- All system manuals are updated to reflect the current version status.
- Chapters that were partly incomplete (e.g. Wiring diagrams, Release information, Upgrade procedure) are completed for all system and component manuals.
- All available Project Management Guides for DR systems are updated. This was required as some hyperlinks were not correct anymore.

2 Prerequisites

None

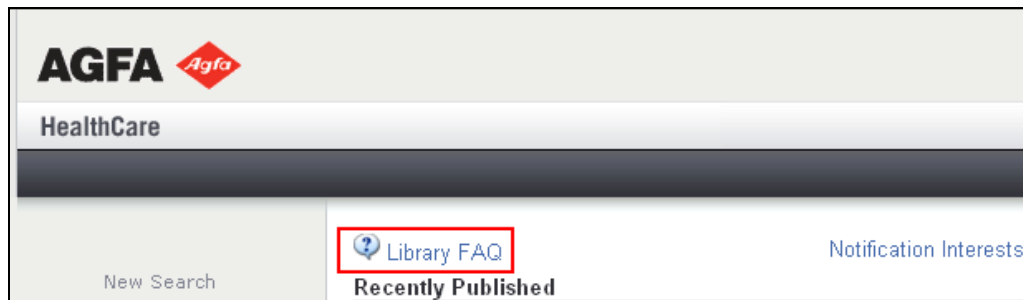
3 Instructions

**REQUIRED TIME:**

Depends on service documents that need to be downloaded or replicated.

Agfa Employees:

- In case of “Agfa HE Library offline sync” (available for Agfa employees only): Plan more time for the next replication. A maximum of estimated 1,5 GB of new / shifted documents will be replicated. Old documents will be deleted. The amount of data depends on the notification interest settings.
- In case the “Agfa HE Library offline sync” is not used: Download the new documents according to the weekly notification email.
- Agfa HealthCare Library notification interest settings are updated automatically to the new document structure. It is recommended however to check the notification interest settings in case of specific settings under “Direct Radiography > DR Equipment”. Refer to the Library FAQ for more information on the Notification Interest settings.



- Download the documentation ZIP files for the previous system version from the FTP server. For access information refer to Service Information Bulletin “Global Secure FTP Server – Imaging”, DD+DIS114.12E, Document ID 36831163, [Intranet Link](#) / [Extranet Link](#).

External partners:

- Download the new documents and software according to the notification email.
- Download the documentation ZIP files for the previous system version from the FTP server. For access information, refer to Service Information Bulletin “Global Secure FTP Server – Imaging”, DD+DIS114.12E, Document ID 36831163, [Intranet Link](#) / [Extranet Link](#).

**NOTE:**

The notification email “Agfa HealthCare Library - New Documents Aug 24, 2013 to Aug 31, 2013” which will be sent automatically at the end of week 35-2013, will only contain these documents, that are modified or new.

Documents that were shifted only (e.g. Service Bulletins, Service Application Manuals etc.) but no content modified, are not listed.

4 Verification

Not required.

5 Keywords

DR Equipment Service Documentation reorganisation

6 Version history

Version	Change	Date
1.0	Initial version	08-2013