

MICHAEL MAESTAS

9124 Anacapa Ave NW
Albuquerque, NM 87121
(505) 263-4714

Skills Summary

Excellent customer service and strong leadership skills. Strong computer skills to include Microsoft applications, Publisher, Photoshop and other Adobe applications. Excellent verbal and written communication.

Education

High school diploma/St. Pius High School

Experience

Chick-Fil-A

Shift Manager/12-2018 to Present

- Manage shift ensuring adequate staffing levels are maintained, breaks are taken and staff are completely assigned tasks.
- Ensure staff provides accurate and timely orders while providing excellent customer service.
- Identify efficiencies to improve response times.
- Address customer concerns and/or complaints.
- Provide ongoing coaching and training to staff.
- Manage safe and balance cash registers.
- Ensure restaurant is clean at all times, all shelves are adequately stocked and that customers needs are always met.
- Ensure overall smooth operation of restaurant.