The year 2018 is over, and we want to publish our statistic for you. We want give you some information about our project. You can use this information, if you are not commercial, to optimize your own.
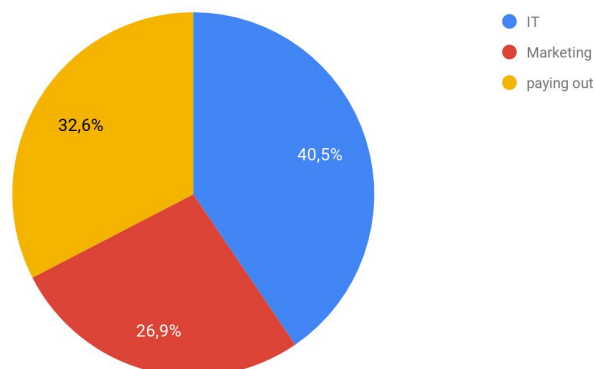
This year was great, with our small JavaScript Addon for the TeamSpeak³ Sinusbot, we grow from a single developer to a big community. We can finance our project by self. So we don't need external finance. This is a dream of so many project founder.

Finance:

Finance, this year we get **81 donations via PayPal** and total earnings of **176,29€ gross**. Without the **PayPal fee in the height of 23,90€**, we have a net amount from over **152,39€.**

We analyzed the donation behaviour. And that's the result:
 ~7 Donator each month, with an average amount of **1,88€**

Outgoing history:

18,90 €	IT	RD License for the Terminal Server
6,90 €	IT	Domain (support-pp.de)
7,50 €	IT	Hosting (API)
0,00 €	IT	Hosting Website, Project tools, GitHub, travis
10,20 €	IT	phone number
~35,00 €	PO	payout for team members
7,72 €	PR	Christmas cards (printing)

17,80 €	PR	Shipping fee
3,43 €	PR	Ads

We reject only one donation because of a wrong donation count was selecting.
One issues problem with the PayPal team, about a user who wants to reject the payment.
We won it.

We have **44,94€ profit** that we have to pay tax.

Customers

This year we have over **xxx people that joined** and **xxx people, that leaves** our Discord help server. Now we have a user count of **343 members**.

We have **8 subscribers** to our newsletter and **171 users**, that use the bot on their own guild server. And we have **76 users** on our pro newsletter list.

GitHub

The released version was downloaded **total: 225**
We get **12 stars** and **12 issues** were created. We **closed 7 issues** with a fix.
7 Forks were created from our main repository. And **6 contributor** on the main source.

46 commits on the main repository (github.com/support-pp/support-pp)
54 clones (33 unique)
727 views (51 unique)

Website

Sorry, but we don't use a good extra data analytics tool. So we haven't some information:

Traffic source:

Our website request counter is on **32.400 requests.** This year we have **6.600 unique users**. The traffic on all websites is over **960 GB**.

Product

We released this year **6 versions**. We reached the place 5 in the Sinusbot forum. We get **25 reviews**. And a **download count from 1.941** scripts.

Tools

We get 5 licenses from JetBrains for free.
Statuspage.io Enterprise for free.

Support

On our discord support channel, we write **~6,7 k messages**. Answered **31 email request** one Twitter answer and 5 YouTube Video comments.

Partnership:

We have one new partnership.