

Project Name: Zoho CRM

Domain: CRM

Scenarios Type: Integration Test Scenarios

1. To check that, open browser and enter URL, click on GO, Login page should be displayed.
2. Enter all valid credentials and click on login button, Home page should be displayed.

1. CAMPAIGN MODULE:

3. Login as user A and then click on Campaign major tab, Campaign list page should be displayed.
4. Login as user A and then click on Campaign major tab, then click on New Campaign button, Create Campaign page should be displayed.
5. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on calendar icon beside Start Date text field, a calendar window will popup, select a date, then the date selected should be filled in Start Date text field.
6. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on Calendar icon beside End Date text field, a calendar window will popup, select a date, then the date selected should be filled in End Date text field.
7. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on Start date text field and select current or upcoming date, then click on End date text field and enter the previous or past date, and then click on save, the warning message should pop up as “End Date should be greater than or equal to start date”.
8. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on calculator icon beside Expected Revenue text field, a calculator window will popup, calculate the revenue with valid inputs, then the calculated value should be filled in Expected Revenue text field.
9. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on calculator icon beside Expected Revenue text field, a calculator window will popup, calculate the revenue with valid inputs, then the calculated value should be filled in Expected Revenue text field.
10. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on calculator icon beside Actual Cost text field, a calculator window will popup, calculate the revenue with valid inputs, then the calculated value should be filled in Actual Cost text field.
11. Login as user A and then click on Campaign major tab, then click on New Campaign button, in Create Campaign page, click on calculator icon beside Budgeted Cost text field, a calculator window will popup, calculate the revenue with valid inputs, then the calculated value should be filled in Budgeted Cost text field.

12. Login as user A and then click on Campaign major tab, then click on New Campaign button, Create Campaign page should be displayed, after entering all the valid details and then click on save, then Campaign details page should be displayed.
13. Login as user A and then click on Campaign major tab, then click on New Campaign button, Create Campaign page should be displayed, after entering all the valid details and then click on save, then Campaign details page should be displayed. The created Campaign should appear in Recent items as well.

1.1 NEW TASK:

14. Login as user A and then click on Campaign major tab, then click on New Campaign button, Create Campaign page should be displayed, after entering all the valid details and then click on save, then Campaign details page should be displayed. Then click on New Task button, New Task page should be displayed.
15. Login as user A and then click on Campaign major tab, then click on New Campaign button, Create Campaign page should be displayed, after entering all the valid details and then click on save, then Campaign details page should be displayed. Then click on New Task button, New Task page should be displayed. Click on Subject icon, subject pop-up window should be displayed, then select a subject, the selected subject should reflect in Subject text field.

-
16. Admin is able to create Campaign.
 17. Admin is able to edit Campaign.
 18. Admin is able to create Lead.
 19. Admin is able to convert Lead to Potential.
 20. Admin is able to edit Lead.
 21. Admin is able to change status of Lead.
 22. Admin is able to get Print Preview of the Lead.
 23. Admin is able to Find and Merge the duplicate Lead.
 24. Admin is able to delete the Lead.
 25. Admin is able to
 26. Admin is able to clone a Campaign.
 27. Admin is able to delete a Campaign.
 28. Admin is able to restore a Campaign.
 29. Admin is able to create Account.
 30. Admin is able to edit an Account.
 31. Admin is able to delete an Account.
 32. Admin is able to restore the Account.
 33. Admin is able to clone the Account.
 34. Admin is able to get the Print Preview of the Account.
 35. Admin is able to clone Contact.
 36. Admin is able to get Print Preview of Contact.
 37. Admin is able to link the Account to Campaign.
 38. Admin is able to link the Contact to Campaign.
 39. Admin is able to create Contact.
 40. Admin is able to edit Contact.
 41. Admin is able to link Contact to Account.

42. Admin is able to clone Contact.
43. Admin is able to delete Contact.
44. Admin is able to restore Contact.
45. Admin is able to create Task.
46. Admin is able to edit Task.
47. Admin is able to delete Task.
48. Admin is able to restore a Task.
49. Admin is able to create Event.
50. Admin is able to edit an Event.
51. Admin is able to delete the Event.
52. Admin is able to restore the Event.
53. Admin is able to create New Task in the Contact.
54. Admin is able to create New Event in the Contact.
55. Admin is able to get recently created Tasks in the Recent Items.
56. Admin is able to get recently created Events in the Recent Items.
57. Admin is able to get recently created Campaign in the Recent Items.
58. Admin is able to get recently created Lead in the Recent Items.
59. Admin is able to get recently created Potential in the Recent Items.
60. Admin is able to get recently created Contact in the Recent Items.
61. Admin is able to get recently created Account in the Recent Items.
62. Admin is able to get recently cloned Campaign in the Recent Items.
63. Admin is able to get recently cloned Lead in the Recent Items.
64. Admin is able to get recently cloned Contact in the Recent Items.
65. Admin is able to get recently cloned Account in the Recent Items.
66. Admin is able to get recently cloned Potential in the Recent Items.
67. Admin is able to get deleted Campaign in the Recycle Bin.
68. Admin is able to get deleted Task in the Recycle Bin.
69. Admin is able to get deleted Event in the Recycle Bin.
70. Admin is able to get deleted Contact in the Recycle Bin.
71. Admin is able to get deleted Account in the Recycle Bin.
72. Admin is able to get deleted in the Recycle Bin.
73. Admin is able to get deleted Potential in the Recycle Bin.
74. Admin is able to create New Product.
75. Admin is able to edit Product.
76. Admin is able to delete Product.
77. Admin is able to get Print Preview in Product Details page
78. Admin is able to clone Product.
79. Admin is able to get Print Preview of Product created.
80. Admin is able the cancel the edit of Product.
81. Admin is able to create New Price Book.
82. Admin is able to edit Price Book.
83. Admin is able to delete Price Book.
84. Admin is able to get Print Preview in Price Book Details page
85. Admin is able to add Products in Created Price Book.
86. Admin is able to edit the added Product in Price Book.
87. Admin is able to delete the added Product in Price Book.
88. Admin is able to add Price Book to Created Product.
89. Admin is able to edit the added Price Book in Products.
90. Admin is able to delete the added Price Book in Products.
91. Admin is able to get recently created Price Book in Recent Items.
92. Admin is able to get recently created Product in the Recent Items.
93. Admin is able to get recently edited Price Book in Recent Items.
94. Admin is able to get recently edited Product in the Recent Items.
95. Admin is able to get recently cloned Price Book in Recent Items.

96. Admin is able to get recently cloned Product in the Recent Items.
97. Admin is able to get deleted Price Book in Recycle Bin.
98. Admin is able to get deleted Product in the Recent Items.
99. Admin is able to restore deleted Price Book in Recycle Bin.
100. Admin is able to restore deleted Product in the Recent Items.
101. Admin is able to create New Quote.
102. Admin is able to get the recently created Quote in Recently created Quote in Recent Items.
103. Admin is able to edit the Quote.
104. Admin is able to delete the Quote.
105. Admin is able to get the recently deleted the Quote in the Recycle Bin.
106. Admin is able to clone the Quote.
107. Admin is able to get Print Preview in Quote details page
108. Admin is able to access Potential List page in Create Quote page.
109. Admin is able to access Contact List page in Create Quote page.
110. Admin is able to access Account List page in Create Quote page.
111. Admin is able to access Product List page in Create Quote page.
112. Admin is able to access Price Book page in Create Quote Page.
113. Admin is able to create New Purchase Order.
114. Admin is able to get the recently created Purchase order in Recently created Purchase Order in Recent Items.
115. Admin is able to edit the Purchase Order.
116. Admin is able to delete the Purchase Order.
117. Admin is able to get Print Preview in Purchase Order page
118. Admin is able to get the recently deleted the Purchase Order the Recycle Bin.
119. Admin is able to clone the Purchase Order.
120. Admin is able to access Contact List page in Purchase Order page.
121. Admin is able to access Vendor List page in Purchase Order page.
122. Admin is able to access Product List page in Purchase Order page.
123. Admin is able to access Price Book page in Purchase Order Page.
124. Admin is able to create New Sales Order.
125. Admin is able to get the recently created Sales Order in Recently created Sales Order in Recent Items.
126. Admin is able to edit the Sales Order.
127. Admin is able to delete the Sales Order.
128. Admin is able to get the recently deleted the Sales Order the Recycle Bin.
129. Admin is able to clone the Sales Order.
130. Admin is able to access Contact List page in Sales Order page.
131. Admin is able to access Account List page in Sales Order page.
132. Admin is able to get Print Preview in Sales Order page.
133. Admin is able to access Potential List page in Sales Order page.
134. Admin is able to access Product List page in Sales Order page.
135. Admin is able to access Price Book page in Sales Order Page.
136. Admin is able to create New Invoice.
137. Admin is able to get the recently created Invoice in Recently created Invoice in Recent Items.
138. Admin is able to edit the Invoice.
139. Admin is able to delete the Invoice.
140. Admin is able to get the recently deleted the Invoice the Recycle Bin.
141. Admin is able to clone the Invoice.
142. Admin is able to access Contact List page in Invoice page.
143. Admin is able to access Account List page in Invoice page.