# Phase 3: Data Modeling & Relationships for

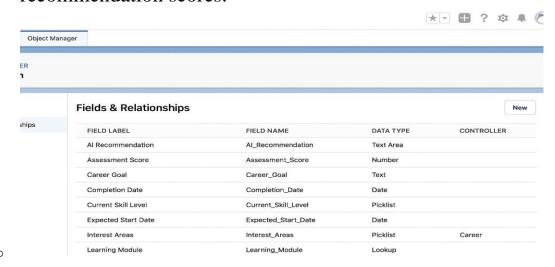
## **AI Career Coach**

## 1. Standard & Custom Objects

- Standard Objects: Use Salesforce standard objects such as User, Account, Contact, and Task to manage core information like coaches, students, and interactions.
- **Custom Objects:** Create custom objects to store AI-specific data:
  - Career Profile Stores students' skills, interests, and assessment results.
  - Learning Module Stores course content, videos, and quizzes.
  - AI Recommendation Stores suggestions generated by AI algorithms.
  - Session Tracking Logs coaching sessions, AI interactions, and student feedback.

#### 2. Fields

- Define fields to capture relevant information for each object:
  - o Text, picklist, multi-select picklist (for skills or interests)
  - Date/Time (for session scheduling)
  - Lookup or Master-Detail (for relationships)
  - Formula fields to calculate progress percentage or AI recommendation scores.



## 3. Record Types

- Use record types to differentiate objects with multiple business processes:
  - Career Profile: Undergraduate, Graduate, Working Professional
  - Learning Module: Beginner, Intermediate, Advanced
  - Record types help show relevant fields and page layouts for each category.

## 4. Page Layouts

- Customize page layouts to display important data for each user type:
  - Coach Page Layout: Student career profiles, AI recommendations, progress chart
  - Student Page Layout: Personal skills, AI suggestions, completed modules, session history

## 5. Compact Layouts

- Use compact layouts to show key fields on record highlights:
  - Student Name, Current Skill Level, Last AI Recommendation, Upcoming Session.

#### 6. Schema Builder

- Use **Schema Builder** to visually design objects, fields, and relationships:
  - Helps ensure proper linkages between Students, Career Profiles, AI Recommendations, and Learning Modules.

### 7. Lookup vs Master-Detail vs Hierarchical Relationships

## • Lookup Relationship:

- Example: AI Recommendation linked to Career Profile
- o Optional relationship; records can exist independently

## • Master-Detail Relationship:

- Example: Session Tracking linked to Career Profile
- Child records inherit sharing and security from parent

## Hierarchical Relationship:

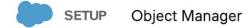
- Used only for User object
- Example: Coach reports to Senior Coach or Admin

## 8. Junction Objects

- Use junction objects to create many-to-many relationships:
  - Example: A Learning Module can be recommended to multiple Career Profiles, and a Career Profile can have multiple Learning Modules
  - Junction Object: Career Module Assignment linking Career Profile and Learning Module

## 9. External Objects

- Integrate **external AI systems or data sources** using external objects via Salesforce Connect:
  - Example: Fetch AI-generated skill recommendations or assessment scores from external AI platforms
  - Enables real-time data access without storing all AI results in Salesforce.



Object Manager	
Label	API Name
Account	Account
Activity	Activity
Campaign	Campaign
Case	Case
Candidate	ai_career_coachCandidate
Assessment	ai_career_coachAssessment
CareerPath	ai_career_coachCareerPath