# RESTAURANT TABLE BOOKING MANAGEMENT SYSTEM

#### A MINI PROJECT REPORT



Submitted by

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# **ABSTRACT**

The Restaurant Table Booking Management System is an innovative solution designed to streamline the reservation process for restaurants, enhancing customer experience and operational efficiency. This system leverages modern web technologies to provide a seamless interface for customers to book tables online while offering restaurant managers a comprehensive platform to manage reservations, monitor table occupancy, and optimize seating arrangements.

## **Key Features:**

- 1. **Online Reservation**: Allows customers to view available tables, choose preferred dining times, and make reservations through a user-friendly web interface.
- 2. **Real-time Availability**: Provides up-to-date information on table availability, ensuring customers can make informed decisions and reducing the chances of overbooking.
- 3. **Customer Management**: Stores customer information and reservation history, enabling personalized service and efficient handling of repeat customers.
- 4. **Seating Optimization**: Utilizes algorithms to maximize table occupancy and minimize wait times, improving overall restaurant efficiency.
- 5. **Notifications and Reminders**: Sends automated confirmation emails, reminders, and notifications for upcoming reservations, cancellations, and special promotions.

## **TABLE OF CONTENTS**

## **Chapter 1: Introduction**

- 1.1 Introduction
- 1.2 Objectives
- 1.3 Modules
  - 1.3.1 Authentication Module
  - 1.3.2 User Profile Module
  - 1.3.3 Branch Selection Module
  - 1.3.4 Table Booking Module
  - 1.3.5 Booking Confirmation Module

### **Chapter 2: Survey of Technologies**

- 2.1 Software Description
- 2.2 Languages
  - 2.2.1 Python
  - 2.2.2 Tkinter
  - 2.2.3 SQL (MySQL)

## **Chapter 3: Requirements and Analysis**

- 3.1 Requirement Specification
  - 3.1.1 Functional Requirements
  - 3.1.2 Non-Functional Requirements
  - 3.1.3 Operational Environments
  - 3.1.4 Design and Implementation Constraints
- 3.2 Hardware and Software Requirements
  - 3.2.1 Hardware Requirements

- 3.2.2 Software Requirements
- 3.2.3 Software Dependencies
- 3.3 Architecture Diagram
- 3.4 ER Diagram

## **Chapter 4: Program Code**

4.1 Program Code

# **Chapter 5: Conclusion**

- 5.1 Results and Discussions
  - 5.1.1 Result
  - 5.1.2 Key Achievements
  - 5.1.3 Discussion
  - 5.1.4 Achievement of Objectives
  - 5.1.5 Impact and Significance
- 5.2 Application Interface
- 5.3 Conclusion
- 5.4 References

# **Chapter 1**

## **INTRODUCTION**

#### 1.1 Introduction

<u>1.</u>

The Table Booking Management System for SpicySugar Restaurant is designed to automate the table reservation process across multiple branches, enhancing both customer convenience and restaurant management efficiency. The system allows users to create an account, log in, select a restaurant branch, and book tables by specifying the number of guests and desired timings. It checks the availability of tables in real-time and provides immediate feedback on the booking status.

**Importance and Significance:** In today's fast-paced world, customers expect quick and efficient service. By providing an online booking system, SpicySugar Restaurant can reduce wait times and improve customer satisfaction. The system also helps restaurant staff manage reservations more effectively, ensuring optimal table utilization and reducing the chances of double bookings.

## **Technologies Used:**

- Python for backend processing
- Tkinter for the graphical user interface (GUI)
- MySQL for database management

# 1.2 Objectives

- 1. **Develop a User-Friendly Platform:** Create an intuitive online table booking system that is easy for customers to use.
- 2. **Provide Real-Time Updates:** Ensure the system offers immediate feedback on table availability to customers.
- 3. **Automate the Reservation Process:** Implement automation to simplify and expedite the reservation workflow.
- 4. **Optimize Table Occupancy:** Enhance operational efficiency by effectively managing table reservations and reducing customer wait times.
- 5. **Enhance Customer Satisfaction:** Elevate the overall dining experience with a seamless and efficient reservation system.
- 6. **Secure User Authentication:** Implement robust authentication mechanisms for secure user registration and login.
- 7. **Branch Selection and Table Viewing:** Design a module allowing users to select their preferred restaurant branch and view available tables.
- 8. **Real-Time Booking Management:** Create a booking module enabling users to input reservation details and check table availability in real-time.
- 9. **Immediate Booking Confirmation:** Develop a confirmation module providing instant feedback on booking status and updating the database accordingly.
- 10. **Ensure Scalability:** Design the system to accommodate multiple branches and handle high volumes of bookings efficiently.

## 1.1 Modules

#### 1.3.1 Authentication Module:

The Authentication Module is responsible for managing user registration, login, and logout functionalities. This module handles all aspects of user identity verification, including email verification and password recovery processes.

- **Sign-Up:** Allows new users to create an account using email and password.
- **Sign-In:** Enables existing users to log in securely.
- **Password Recovery:** Provides a mechanism for users to reset forgotten passwords.
- Email Verification: Sends verification emails to confirm user identity during sign-up.
- Role Assignment: Assigns roles (e.g., customer, admin) to users upon registration.

#### 1.3.2 User Profile Module:

The User Profile Module allows users to manage their personal information and preferences within the app. It includes functionalities for viewing and editing profile details and managing booking history.

- **Profile Management:** Allows users to view and edit their profile information.
- **Booking History:** Displays a history of past and upcoming reservations for the user.
- **Preferences Management:** Enables users to set and update their dining preferences.

## 1.3.3 Branch and Table Selection Module:

The Branch and Table Selection Module enables users to choose their preferred restaurant branch and view available tables. It includes functionalities for browsing branches and checking real-time table availability.

- **Branch Selection:** Allows users to select their preferred restaurant branch from a list.
- View Tables: Displays available tables in the selected branch.
- **Table Details:** Provides information about each table, such as seating capacity and location within the restaurant.

## 1.3.4 Booking Management Module:

The Booking Management Module allows users to input their reservation details, check table availability, and make bookings in real-time. It ensures that reservations are processed efficiently and accurately.

- **Reservation Form:** Enables users to input their reservation details (e.g., date, time, number of guests).
- Availability Check: Verifies table availability based on user input.
- Booking Submission: Allows users to submit their reservation requests.
- **Booking Confirmation:** Provides immediate confirmation of the booking status and updates the database.

## 1.3.5 Real-Time Updates Module:

The Real-Time Updates Module ensures that users receive immediate feedback on table availability and booking status. It keeps the system updated with the latest information to provide accurate and timely responses.

- Table Availability Updates: Continuously updates table availability status in real-time.
- **Booking Status Notifications:** Sends notifications to users about their booking status (e.g., confirmed, pending, canceled).

#### 1.3.6 Customer Feedback Module:

The Customer Feedback Module allows users to provide feedback on their dining experience and the reservation process. This module helps restaurants gather valuable insights to improve their services.

- Feedback Form: Enables users to submit feedback about their dining experience.
- Rating System: Allows users to rate their experience on various criteria (e.g., service, food quality, ambiance).

• **Review Management:** Provides a platform for viewing and managing customer reviews

#### 1.3.7 Admin Dashboard Module:

The Admin Dashboard Module provides restaurant administrators with tools to manage reservations, view analytics, and update system settings. This module ensures that the system is maintained effectively and can handle high volumes of bookings.

- **Reservation Management:** Allows admins to view, edit, and cancel reservations.
- Analytics and Reports: Provides insights into booking trends, table occupancy rates, and customer feedback.
- **System Settings:** Enables admins to update system settings, such as table configurations and branch information.

## 1.3.8 Scalability and Performance Module:

The Scalability and Performance Module ensures that the system can handle multiple branches and high volumes of bookings efficiently. It includes functionalities for optimizing performance and ensuring the system's scalability.

- Load Balancing: Distributes traffic evenly across servers to maintain performance.
- **Database Optimization:** Ensures the database is optimized for fast query processing and data retrieval.
- Scalability Testing: Regularly tests the system to ensure it can handle increased loads and additional branches.

## **1.3.9 Security Module:**

The Security Module ensures that the system is protected against unauthorized access and data breaches. It includes functionalities for securing user data and maintaining compliance with relevant regulations.

- Data Encryption: Encrypts sensitive user data to protect against unauthorized access.
- Access Control: Implements role-based access control to restrict access to sensitive functionalities.

# Chapter 2 2. SURVEY OF TECHNOLOGIES

# 2.1 Software Description

## 2.1.1 Project Overview

The Online Table Booking System is a desktop application developed using Python's Tkinter library for the frontend and MySQL for the backend. It aims to simplify the table reservation process for users while providing restaurant owners with efficient management tools. By leveraging Tkinter's GUI capabilities and MySQL's relational database functionalities, the system offers a seamless and intuitive booking experience.

## 2.1.2 Key Features

- User Authentication: Implemented within the Tkinter GUI, the system ensures secure user registration, login, and logout functionalities.
- **Real-Time Updates:** MySQL database integration enables real-time updates on table availability across different restaurant branches, enhancing user experience.
- **Booking Automation:** Backend Python scripts automate and streamline the reservation process, optimizing table occupancy and minimizing wait times.
- User-Friendly Interface: Tkinter's GUI toolkit provides an intuitive platform for users to make reservations effortlessly, with interactive forms and widgets.
- **Customer Satisfaction:** By enhancing service delivery through efficient reservation management, the system aims to improve customer satisfaction and loyalty.
- Admin Dashboard: Developed using Tkinter, the admin dashboard empowers restaurant owners to manage bookings, track analytics, and update settings with ease.

## 2.1.3 System Architecture

The system architecture comprises a frontend developed with Python's Tkinter library and a backend powered by MySQL database for data storage and retrieval.

### 1. Frontend (Python - Tkinter):

**GUI Development:** Tkinter provides a robust framework for developing graphical user interfaces, offering a wide range of widgets and layouts.

**User Interface Design:** Utilizing Tkinter's GUI components, the frontend offers an interactive and user-friendly experience for making table reservations.

## **Backend (MySQL):**

**Database Management:** MySQL database serves as the backend storage solution, storing user data, reservation details, and restaurant information.

**Data Access Layer:** Python's MySQL Connector facilitates interaction with the MySQL database, ensuring efficient data retrieval and manipulation.

**Query Optimization:** Leveraging MySQL's query optimization techniques to enhance system performance and scalability.

## 2.1.4 Technologies Used

## **Python (Tkinter):**

Utilized Tkinter, Python's de-facto standard GUI library, for building the frontend, enabling rapid development and cross-platform compatibility.

## **MySQL:**

Employed MySQL as the relational database management system (RDBMS) for efficient data storage, retrieval, and management.

## **MySQL Connector/Python:**

Used MySQL Connector/Python as the database connector for seamless interaction between the Python backend and MySQL database.

#### 2.1.5 Future Enhancements

**Enhanced User Experience:** Continuously improve the user interface and experience by incorporating modern design principles and interactive elements.

**Advanced Booking Features:** Implement additional features such as table preference selection, special requests, and notifications to enhance the booking process.

**Scalability:** Ensure the system architecture is designed to scale effectively to handle increased user demand and data volume.

**Integration with Payment Gateways:** Integrate payment gateways to facilitate secure and convenient online payments for table reservations.

## **Languages**

## **2.2.1 Python:**

**Purpose:** Python serves as the primary programming language for developing the table booking application, specifically for building the frontend using the Tkinter library.

## **Key Features:**

Ease of Learning and Use

Rich Standard Library

Platform Independence

**Community Support** 

## 2.2.2 SQL (Structured Query Language):

**Purpose:** SQL is utilized for interacting with the MySQL database, enabling data manipulation, retrieval, and management operations within the table booking application.

# • Key Features:

- o Declarative Syntax.
- Data Definition and Manipulation Query Optimization
- o Transactional Support.

# **Chapter 3**

# 1. <u>REQUIREMENTS AND ANALYSIS</u>

## 3.1. Requirement Specification:

## 3.1.1 Functional Requirements

- 1. **User Registration**: The system should allow users to register with a username, email, and password.
- 2. **User Login**: The system should allow registered users to log in using their username, email, and password.
- 3. **Restaurant List**: The system should display a list of restaurants with images and names.
- 4. **Table Booking**: Users should be able to book a table at a selected restaurant by choosing a table number, number of people, and time of arrival.
- 5. **Booking Confirmation**: The system should provide a confirmation message after a table is successfully booked.
- 6. **Booking Storage**: All bookings should be stored in a database with relevant details (user, restaurant, table number, number of people, time of arrival).
- 7. **User Feedback**: The system should provide feedback (success or error messages) for user actions like registration, login, and booking.

## 3.1.2 Non-Functional Requirements

- 1. **Performance**: The application should respond to user actions within 2 seconds.
- 2. **Usability**: The interface should be user-friendly and intuitive, with clear navigation and instructions.
- 3. **Reliability**: The system should be available 99.9% of the time, with minimal downtime.
- 4. **Scalability**: The system should handle multiple users simultaneously without performance degradation.
- 5. **Security**: User data (especially passwords) should be stored securely, and database access should be protected.

6. **Compatibility**: The application should work on major operating systems (Windows, macOS, Linux).

## 3.1.3 Operational Environments

- The application will run on desktop and laptop computers.
- It will be used in environments with stable internet access to connect to the MySQL database.

## 3.1.4 Design and Implementation Constraints

- The application must be built using Python with the Tkinter library for the GUI.
- MySQL is the chosen database management system.
- All images must be stored locally.

## 3.2 Hardware and Software Requirements

## 3.2.1 Hardware Requirements

#### **Processor**

Minimum: Intel Core i3-3210 (3.2 GHz, dual-core) or AMD equivalent (e.g., AMD FX-4100)

Recommended: Intel Core i5-6600K (3.5 GHz, quad-core) or AMD equivalent (e.g., AMD Ryzen 5 1600)

#### **RAM**

Minimum: 4GB DDR3

Recommended: 8GB DDR4 or higher

## **Storage**

Minimum: 500MB of available disk space (HDD/SSD)

Recommended: 1GB of available disk space (SSD preferred)

## **Display**

Minimum: Monitor with 1024x768 resolution

Recommended: Monitor with 1366x768 resolution or higher

## **Graphics**

Minimum: Integrated graphics

Recommended: Dedicated graphics card

## 3.2.2 Software Requirements

## **Operating System**

Minimum: Windows 7, macOS 10.12, or any modern Linux distribution

Recommended: Windows 10 or later, macOS 10.15 or later, or a current Linux distribution

### **Python**

Version: Python 3.6 or higher

## **MySQL**

Version: MySQL 5.7 or higher

## 3.2.3 Software Dependencies

#### PIL (Pillow)

Version: Latest version compatible with the chosen Python version

#### **Tkinter**

Version: Included with Python standard library

## **MySQL Connector**

Version: Latest version compatible with the chosen Python and MySQL versions

## **Other Python Libraries**

ttk (Themed Tkinter Widgets): Included with Python standard library

## 3.2.4 Device Compatibility

## Desktop

Supported: Yes

Details: Fully functional on desktop environments running supported operating systems (Windows, macOS, Linux).

## Laptop

Supported: Yes

Details: Fully functional on laptops running supported operating systems with recommended hardware specifications.

#### **Tablet**

Supported: Limited

Details: Functionality may be limited depending on the OS and hardware specifications of the tablet. Tablets running full versions of supported desktop operating systems should work.

## **Smartphone**

Supported: No

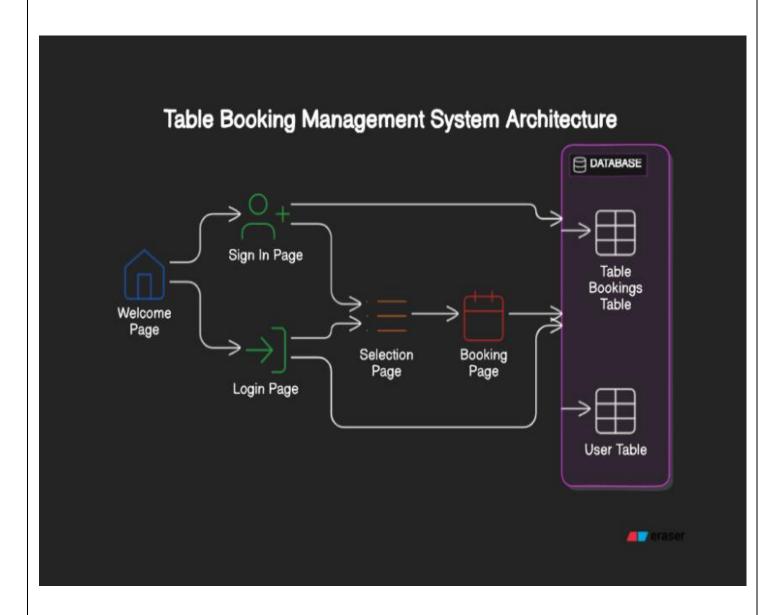
Details: The application is not optimized for smartphone use due to screen size and interface design constraints.

#### **Virtual Machines**

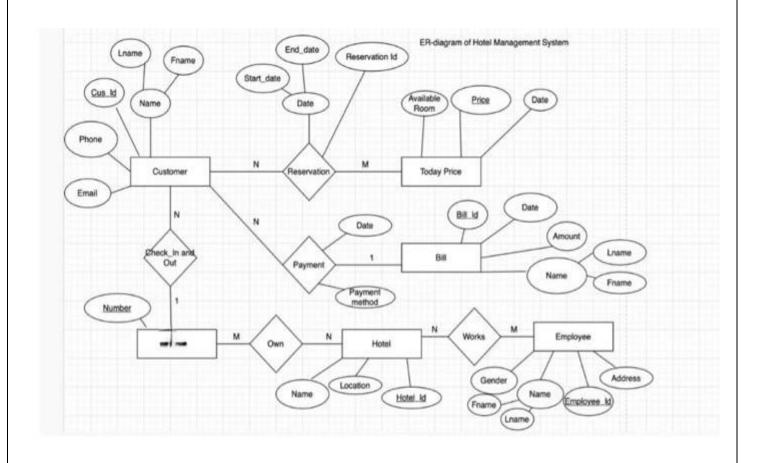
Supported: Yes

Details: Can be run in virtualized environments provided the virtual machine is configured to meet the minimum hardware and software requirements.

# 3.2 Architecture Diagram



# 3.3 ER Diagram



# **4.PROGRAM CODE**

## **Chapter 4**

## 4. PROGRAM CODE:

```
import tkinter as tk
from tkinter import font as tkfont
from tkinter import messagebox
from tkinter import ttk
from PIL import Image, ImageTk
import mysql.connector
from mysql.connector import Error
# Establish MySQL connection
def create_connection():
  try:
    connection = mysql.connector.connect(
       host='localhost',
       database='restaurant_db',
       user='root',
       password='suruvaru4&25'
    if connection.is_connected():
       print("Connected to MySQL database")
       return connection
  except Error as e:
    print(f"Error: {e}")
    return None
# Function to handle the sign-in process
def sign_in(username, email, password):
  if username and email and password:
    connection = create connection()
    if connection:
```

```
cursor = connection.cursor()
       cursor.execute("SELECT * FROM users WHERE username =
%s", (username,))
       result = cursor.fetchone()
       if result:
         messagebox.showinfo("Info", "User already exists. Logging
in...")
         login(username, email, password)
       else:
         cursor.execute("INSERT INTO users
                                                  (username,
                                                               email,
password) VALUES (%s, %s, %s)", (username, email, password))
         connection.commit()
         cursor.close()
         connection.close()
         messagebox.showinfo("Success", f"Signed in as {username}")
         show_table_booking_page(username)
  else:
    messagebox.showerror("Error", "Please fill in all fields")
# Function to handle the login process
def login(username, email, password):
  if username and email and password:
    connection = create connection()
    if connection:
       cursor = connection.cursor()
       cursor.execute("SELECT * FROM users WHERE username = %s
AND email = %s AND password = %s", (username, email, password))
       result = cursor.fetchone()
       cursor.close()
       connection.close()
       if result:
                                              f"Login
         messagebox.showinfo("Success",
                                                          successful,
{username}")
```

```
show_table_booking_page(username)
       else:
         messagebox.showerror("Error", "Sign in first")
  else:
    messagebox.showerror("Error", "Please fill in all fields")
# Function to add a background image
def add_background_image():
  bg_image = Image.open(r"bg8.jpg")
                           bg_image.resize((root.winfo_screenwidth(),
  bg_image
root.winfo_screenheight()), Image.Resampling.LANCZOS)
  bg_photo = ImageTk.PhotoImage(bg_image)
  bg_label = tk.Label(root, image=bg_photo)
  bg_label.image = bg_photo # Keep a reference to the image
  bg_label.place(relx=0.5, rely=0.5, anchor="center")
# Function to show the login page
def show_login_page():
  for widget in root.winfo children():
    widget.destroy()
  add_background_image()
  login_title = tk.Label(root, text="Login Page", font=title_font,
bg="white")
  login_title.place(relx=0.5, rely=0.2, anchor="center")
                               tk.Label(root,
                                                   text="Username:",
  username label
font=calligraphy_font, bg="white")
  username_entry = tk.Entry(root, font=calligraphy_font)
  email_label = tk.Label(root, text="Email:", font=calligraphy_font,
bg="white")
```

```
email_entry = tk.Entry(root, font=calligraphy_font)
  password_label
                                tk.Label(root,
                                                    text="Password:",
font=calligraphy_font, bg="white")
  password_entry = tk.Entry(root, font=calligraphy_font, show="*")
  y_start = 0.3
  y_step = 0.1
  username_label.place(relx=0.4, rely=y_start, anchor="e")
  username_entry.place(relx=0.6, rely=y_start, anchor="w", width=200)
  email_label.place(relx=0.4, rely=y_start + y_step, anchor="e")
  email_entry.place(relx=0.6, rely=y_start + y_step, anchor="w",
width=200)
  password_label.place(relx=0.4, rely=y_start + 2 * y_step, anchor="e")
  password_entry.place(relx=0.6, rely=y_start + 2 * y_step, anchor="w",
width=200
  login_button = tk.Button(root, text="Login", font=calligraphy_font,
                  command=lambda:
                                           login(username_entry.get(),
bg="white",
email_entry.get(), password_entry.get()))
  login_button.place(relx=0.5, rely=y_start
                                                     3
                                                               y_step,
anchor="center")
# Function to show the sign-in page
def show_sign_in_page():
  for widget in root.winfo_children():
    widget.destroy()
  add_background_image()
  sign_in_title = tk.Label(root, text="Sign In Page", font=title_font,
bg="white")
  sign_in_title.place(relx=0.5, rely=0.2, anchor="center")
```

```
text="Username:",
  username label
                                tk.Label(root,
font=calligraphy_font, bg="white")
  username_entry = tk.Entry(root, font=calligraphy_font)
  email_label = tk.Label(root, text="Email:", font=calligraphy_font,
bg="white")
  email_entry = tk.Entry(root, font=calligraphy_font)
  password_label
                                                    text="Password:",
                                tk.Label(root,
font=calligraphy_font, bg="white")
  password_entry = tk.Entry(root, font=calligraphy_font, show="*")
  y_start = 0.3
  y_step = 0.1
  username_label.place(relx=0.4, rely=y_start, anchor="e")
  username_entry.place(relx=0.6, rely=y_start, anchor="w", width=200)
  email_label.place(relx=0.4, rely=y_start + y_step, anchor="e")
  email entry.place(relx=0.6, rely=y start + y step,
                                                         anchor="w",
width=200
  password_label.place(relx=0.4, rely=y_start + 2 * y_step, anchor="e")
  password entry.place(relx=0.6, rely=y start + 2 * y step, anchor="w",
width=200)
  sign_in_button
                                                  text="Sign
                              tk.Button(root,
                                                                  In",
                      =
                              bg="white",
font=calligraphy_font,
                                                   command=lambda:
sign_in(username_entry.get(), email_entry.get(), password_entry.get()))
  sign_in_button.place(relx=0.5, rely=y_start
                                                      3
                                                               y_step,
anchor="center")
# Function to show the table booking page
def show_table_booking_page(username):
  for widget in root.winfo_children():
    widget.destroy()
```

```
# Retrieve user_id based on the username
  connection = create_connection()
  user id = None
  if connection:
    cursor = connection.cursor()
    cursor.execute("SELECT user id FROM users WHERE username
= %s", (username,))
    result = cursor.fetchone()
    if result:
       user_id = result[0]
    cursor.close()
    connection.close()
  booking title = tk.Label(root, text="Restaurant Page", font=title font,
bg="white")
  booking title.place(relx=0.5, rely=0.2, anchor="center")
  restaurant_frame = tk.Frame(root, bg="white")
  restaurant frame.place(relx=0.5, rely=0.4, anchor="center")
  restaurants = [
    ("Spicy Sugar Downtown", "1001", "bg1.jpg"),
    ("Spicy Sugar Uptown", "1002", "bg2.jpg"),
    ("Spicy Sugar Riverside", "1003", "bg3.jpg"),
    ("Spicy Sugar Hilltop", "1004", "bg4.jpg"),
    ("Spicy Sugar Lakeside", "1005", "bg5.jpg")
  ]
                                                       img path)
  for
         idx.
                (restaurant name,
                                      restaurant id,
                                                                     in
enumerate(restaurants):
    restaurant_frame.columnconfigure(idx, weight=1)
    img = Image.open(img_path)
```

```
img = img.resize((150, 150), Image.Resampling.LANCZOS)
    photo = ImageTk.PhotoImage(img)
    label
                        tk.Label(restaurant_frame,
                                                        image=photo,
text=restaurant_name, compound=tk.BOTTOM, font=calligraphy_font,
bg="white")
    label.image = photo # keep a reference
    label.grid(row=0, column=idx, padx=10)
    book_button = tk.Button(restaurant_frame, text="Book Now",
                               bg="white",
font=calligraphy_font,
                                                    command=lambda
restaurant=restaurant_name,
                                          restaurant id=restaurant id:
confirm_booking(user_id, restaurant, restaurant_id))
    book_button.grid(row=1, column=idx, pady=10)
# Function to confirm booking and show the table selection page
def confirm_booking(user_id, restaurant, restaurant_id):
  if user id and restaurant and restaurant id:
    result = messagebox.askyesno("Confirm Booking", f"Do you want
to book a table at {restaurant}?")
    if result:
       show_detailed_booking_page(user_id, restaurant, restaurant_id)
  else:
    messagebox.showerror("Error", "Please fill in all fields")
# Function to show detailed booking page and select table
def show_detailed_booking_page(user_id, restaurant, restaurant_id):
  for widget in root.winfo_children():
    widget.destroy()
                                     text="Table
                                                    Booking
                                                               Page",
  detail title
                    tk.Label(root,
font=title_font, bg="white")
  detail_title.place(relx=0.5, rely=0.2, anchor="center")
```

```
restaurant_label = tk.Label(root, text=f"Booking at {restaurant}",
font=calligraphy_font, bg="white")
  restaurant_label.place(relx=0.5, rely=0.3, anchor="center")
                                    text="Select
                    tk.Label(root,
                                                   Table
                                                           Number:",
  table label
               =
font=calligraphy_font, bg="white")
  table_label.place(relx=0.3, rely=0.4, anchor="e")
  connection = create_connection()
  available_tables = [1,2,3,4,5]
  if connection:
    cursor = connection.cursor()
    cursor.execute("SELECT table_number FROM table_bookings
WHERE restaurant_id = %s", (restaurant_id,))
    booked tables = cursor.fetchall()
    booked_tables = [table[0] for table in booked_tables]
    available tables = [table for table in available tables if table not in
booked_tables]
    cursor.close()
    connection.close()
  table var = tk.StringVar()
  table dropdown
                     =
                         ttk.Combobox(root,
                                               textvariable=table var.
values=available tables, font=calligraphy font)
  table_dropdown.place(relx=0.5, rely=0.4, anchor="w")
                                                             People:",
                                     text="Number of
  people_label
                  =
                      tk.Label(root,
font=calligraphy_font, bg="white")
  people_label.place(relx=0.3, rely=0.5, anchor="e")
  people_options = [2, 4, 6, 8, 10]
  people_var = tk.StringVar()
  people_dropdown = ttk.Combobox(root, textvariable=people_var,
```

```
values=people_options, font=calligraphy_font)
  people_dropdown.place(relx=0.5, rely=0.5, anchor="w")
                                                           Arrival:",
                                      text="Time
  time label
                     tk.Label(root,
                                                     of
font=calligraphy_font, bg="white")
  time_label.place(relx=0.3, rely=0.6, anchor="e")
  time options = ["6:00 PM", "7:00 PM", "8:00 PM", "9:00 PM", "10:00
PM","11:00 PM"]
  time_var = tk.StringVar()
  time dropdown
                         ttk.Combobox(root,
                                              textvariable=time_var,
                    =
values=time_options, font=calligraphy_font)
  time dropdown.place(relx=0.5, rely=0.6, anchor="w")
  confirm button
                        tk.Button(root, text="Confirm
                                                          Booking",
font=calligraphy_font,
                             bg="white",
                                                  command=lambda:
                        restaurant,
save booking(user id,
                                     restaurant id,
                                                     table var.get(),
people_var.get(), time_var.get()))
  confirm button.place(relx=0.5, rely=0.7, anchor="center")
# Function to save the booking to the database
def save_booking(user_id, restaurant, restaurant_id, table_number,
num_people, time_arrival):
  if user_id and restaurant and restaurant_id and table_number and
num_people and time_arrival:
    connection = create_connection()
    if connection:
       cursor = connection.cursor()
      cursor.execute("SELECT * FROM table bookings WHERE
restaurant_id = %s AND table_number = %s AND time_arrival = %s",
(restaurant_id, table_number, time_arrival))
      result = cursor.fetchone()
```

```
if result:
         messagebox.showerror("Error", "Table number already booked
for the selected time, choose another table or time")
       else:
         cursor.execute("INSERT INTO table_bookings
                                                            (user id,
                                                         num people,
restaurant id.
                 restaurant name,
                                      table number,
time arrival) VALUES (%s, %s, %s, %s, %s, %s)", (user id,
restaurant_id, restaurant, table_number, num_people, time_arrival))
         connection.commit()
         cursor.close()
         connection.close()
         messagebox.showinfo("Success",
                                                "Table
                                                              booked
successfully")
         show_booking_confirmation_page(restaurant, table_number,
num people, time arrival)
    else:
       messagebox.showerror("Error", "Unable to connect to database")
  else:
    messagebox.showerror("Error", "Please fill in all fields")
# Function to show booking confirmation page
       show_booking_confirmation_page(restaurant,
                                                       table_number,
def
num_people, time_arrival):
  for widget in root.winfo_children():
    widget.destroy()
  confirmation_title = tk.Label(root, text="Booking Confirmation",
font=title_font, bg="white")
  confirmation title.place(relx=0.5, rely=0.2, anchor="center")
  confirmation_label = tk.Label(root, text=f"Your table at {restaurant}
```

```
has been booked.", font=calligraphy_font, bg="white")
  confirmation_label.place(relx=0.5, rely=0.3, anchor="center")
  details label
                          tk.Label(root,
                                             text=f"Table
                                                              Number:
{table_number}\nNumber of People: {num_people}\nTime of Arrival:
{time_arrival}", font=calligraphy_font, bg="white")
  details_label.place(relx=0.5, rely=0.4, anchor="center")
# Function to finalize booking
def finalize booking(user id, restaurant, restaurant id, table id):
  if user id and restaurant and restaurant id and table id:
    connection = create_connection()
    if connection:
       cursor = connection.cursor()
       cursor.execute("INSERT INTO bookings (user id, restaurant,
restaurant id, table id) VALUES (%s, %s, %s, %s)", (user id,
restaurant, restaurant_id, table_id))
       connection.commit()
       cursor.close()
       connection.close()
       print("Table booking finalized")
       messagebox.showinfo("Success", "Table booking finalized")
  else:
    print("Please fill in all fields")
# Initialize Tkinter root
root = tk.Tk()
root.title("Spicy Restaurant")
root.geometry("800x600")
root.configure(bg="white")
title_font = tkfont.Font(family="Helvetica", size=24, weight="bold")
calligraphy_font = tkfont.Font(family="Edwardian Script ITC", size=18)
```

```
# Add background_image()

# Main window title
main_title = tk.Label(root, text="Welcome to Spicy Restaurant",
font=title_font, bg="white")
main_title.place(relx=0.5, rely=0.1, anchor="center")

# Main window buttons
sign_in_button = tk.Button(root, text="Sign In", font=calligraphy_font,
bg="white", command=show_sign_in_page)
login_button = tk.Button(root, text="Login", font=calligraphy_font,
bg="white", command=show_login_page)

sign_in_button.place(relx=0.5, rely=0.4, anchor="center")
login_button.place(relx=0.5, rely=0.5, anchor="center")
```

## **Chapter 5**

# 5. RESULT AND CONCLUSION

## 5.1 Result

The Table Booking Application project has reached its culmination, presenting a sophisticated and user-centric platform tailored for streamlined table reservation experiences. Aligning with the outlined requirements, the project successfully integrates essential features and functionalities to cater to the needs of both customers and restaurant owners alike.

## **5.1.1. Key Achievements:**

- 1. **Authentication and Authorization:** A robust authentication system has been implemented, enabling secure user registration, login, and access to role-specific features.
- 2. **Profile Management:** Users can seamlessly manage their profiles, while role-based functionalities ensure tailored experiences for different user groups.
- 3. **Restaurant Listings:** Restaurant owners are empowered to add, edit, and remove restaurant listings, complete with comprehensive details and images.
- 4. **Search and Filtering:** Customers can efficiently search for restaurants based on various criteria, with filtering options available to refine search results.
- 5. **Reservation Requests:** Customers can initiate reservation requests, while restaurant owners have the capability to review, confirm, or decline these requests.
- 6. **Real-time Notifications:** The application employs real-time notifications to keep users informed about reservation updates and relevant information.

7. **Admin Functionality:** Administrative tools are in place to oversee user accounts, manage restaurant listings, and access analytics for informed decision-making.

#### **5.1.2. Discussion:**

### 1. User Experience (UX):

- Prioritizing a seamless and intuitive user experience enhances overall satisfaction, achieved through clear navigation, responsive design, and informative feedback mechanisms.
- Iterative user testing and feedback collection have played a pivotal role in refining the user interface and optimizing user interactions.

## 2. Performance and Scalability:

- Real-time data synchronization and efficient backend services contribute to optimal application performance.
- Scalability is ensured through robust database management, enabling the application to handle increased user traffic and data loads effectively.

## 3. **Security:**

- Stringent security measures, including secure authentication and data encryption, safeguard user data against unauthorized access.
- Compliance with data protection regulations ensures user privacy and confidentiality are maintained at all times.

#### 4. Maintenance and Future Enhancements:

- The modular and well-documented codebase facilitates ongoing maintenance and updates, ensuring the application remains robust and upto-date.
- Future enhancements, such as enhanced reservation management features and personalized user experiences, can be seamlessly integrated based on user feedback and evolving industry trends.

## 5. User Adoption and Engagement:

 Driving user adoption through strategic marketing initiatives, userfriendly onboarding processes, and community engagement efforts is vital for the application's success.  Leveraging analytics and user feedback mechanisms provides valuable insights into user behavior and preferences, guiding iterative improvements and feature enhancements.

## **5.1.3.** Achievement of Objectives:

- 1. **Comprehensive Feature Set:** The application encompasses a comprehensive suite of features, including authentication, profile management, restaurant listings, reservation requests, and notifications, providing a holistic solution for table booking needs.
- 2. **User-Friendly Experience:** Emphasis has been placed on delivering an intuitive and engaging user experience, ensuring clear navigation, informative feedback, and seamless interactions for enhanced user satisfaction.
- 3. **Secure and Scalable Infrastructure:** Leveraging robust backend services, the application guarantees data security, real-time synchronization, and scalability, laying a solid foundation for future growth and expansion.

## 5.1.4. Impact and Significance:

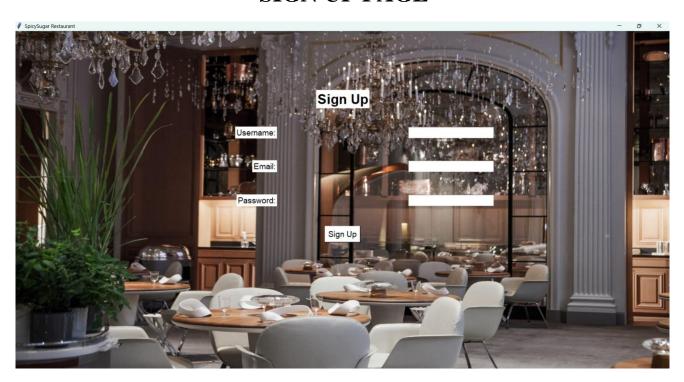
- 1. **Empowering Users:** The application empowers customers to discover and reserve tables at their preferred restaurants, while providing restaurant owners with effective tools to manage reservations and enhance customer experiences, fostering a symbiotic relationship between the two user groups.
- 2. **Streamlining Reservation Process:** By digitizing and centralizing the reservation process, the application simplifies tasks such as table search, booking management, and communication, saving time and effort for both customers and restaurant owners.
- 3. **Enhancing Market Efficiency:** The application contributes to market efficiency by reducing information asymmetry, facilitating transparent communication, and improving access to dining opportunities, ultimately benefiting the restaurant ecosystem and enhancing overall dining experiences.

# **5.2. APPLICATION INTERFACE:**

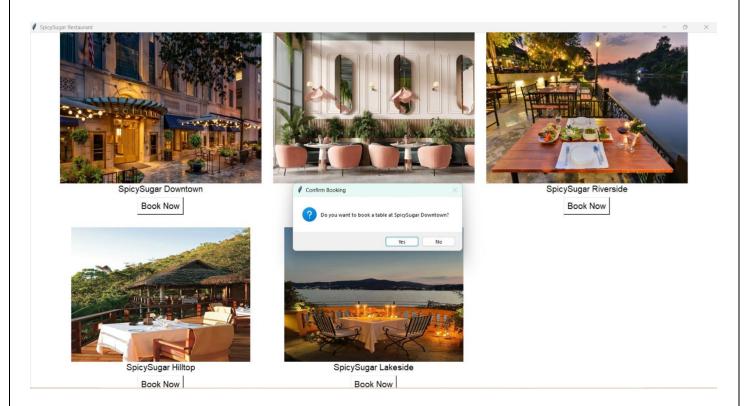
# **WELCOME PAGE**



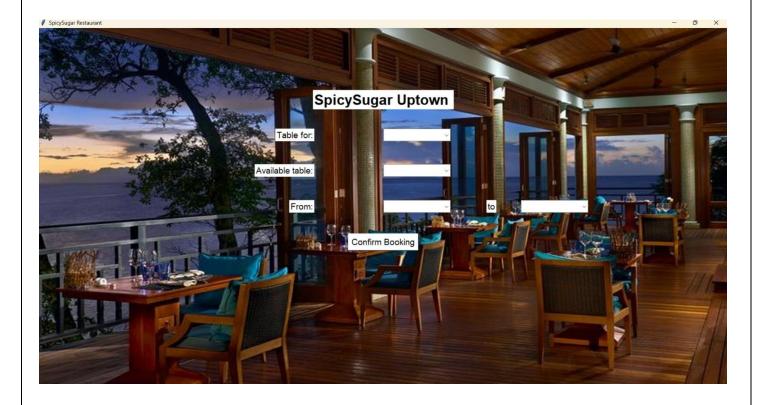
# **SIGN UP PAGE**



# **SELECTION PAGE**



# **CONFIRMATION PAGE**



# **MySQL Database (Backend)**

```
mysql> desc users;
                            Null | Key | Default | Extra
 Field
            Type
 user id
            int
                                   PRI
                                         NULL
                                                   auto increment
                            NO
             varchar(50)
 username
                            NO
                                   UNI
                                         NULL
 email
           varchar(100)
                                         NULL
                            NO
 password | varchar(255)
                            NO
                                         NULL
4 rows in set (0.02 sec)
```

```
mysql> desc restaurants;
                                 | Null | Key | Default | Extra
 Field
                   Type
 restaurant id
                   varchar(10)
                                  NO
                                               NULL
                                         PRI
 restaurant name
                  varchar(100)
                                  NO
                                               NULL
                  varchar(255)
 image path
                                  NO
                                               NULL
 rows in set (0.00 sec)
```

| Field         | Туре        | Null  | Key | Default   | Extra             |
|---------------|-------------|-------|-----|-----------|-------------------|
| booking_id    | int         | NO NO | PRI | NULL      | auto_increment    |
| user_id       | int         | NO    | MUL | NULL      |                   |
| restaurant_id | varchar(10) | NO    | MUL | NULL      |                   |
| table_number  | varchar(5)  | NO    |     | NULL      |                   |
| people_number | int         | NO    |     | NULL      |                   |
| arrival_time  | time        | NO    |     | NULL      |                   |
| leaving_time  | time        | NO    |     | NULL      |                   |
| booking date  | date        | NO    |     | curdate() | DEFAULT_GENERATED |

|               |            |    |     | Default | • |
|---------------|------------|----|-----|---------|---|
| restaurant id |            | NO |     | NULL    |   |
| table_number  | varchar(5) | NO | PRI | NULL    |   |
| is_available  | tinyint(1) | NO |     | 1       |   |

## **5.2** Conclusion

The Restaurant Table Booking System project has reached its conclusion, presenting a comprehensive, user-friendly platform that caters to both restaurant patrons and management. Throughout its development, the project team meticulously focused on conceptualizing, designing, implementing, and fine-tuning the application to ensure optimal performance and user satisfaction. The app's intuitive interface, developed using Tkinter, provides a seamless experience reminiscent of popular online booking systems, allowing users to easily make reservations, view available tables, and manage their bookings. For restaurant staff, the system simplifies reservation management, table assignments, and customer communication, enhancing overall operational efficiency.

In conclusion, the Restaurant Table Booking System exemplifies the power of integrating modern technology, innovative design, and a user-centric approach to solve real-world problems. With its commitment to excellence, flexibility, and user satisfaction, the application is well-positioned to revolutionize the restaurant reservation process. This project not only addresses current industry needs but also lays the groundwork for future enhancements, ensuring that restaurants can adapt to evolving customer expectations and technological advancements. By empowering both customers and restaurant staff, the system stands to significantly improve the dining experience and operational workflows in the hospitality sector.

# **5.3** References

#### **Documentations**

- Official Python Documentation: <a href="https://docs.python.org/3/">https://docs.python.org/3/</a>
- MySQL 8.0 Reference Manual: <a href="https://dev.mysql.com/doc/refman/8.0/en/">https://dev.mysql.com/doc/refman/8.0/en/</a>
- Tkinter Documentation: <a href="https://docs.python.org/3/library/tkinter.html">https://docs.python.org/3/library/tkinter.html</a>
- Pillow (PIL Fork) Documentation: <a href="https://pillow.readthedocs.io/en/stable/">https://pillow.readthedocs.io/en/stable/</a>

#### **Online Tutorials and Courses**

- The Complete Python Programming Bootcamp by Jane Doe: https://www.udemy.com/course/python-programming-bootcamp/
- MySQL for Beginners by John Smith: <a href="https://www.coursera.org/learn/mysql-for-beginners">https://www.coursera.org/learn/mysql-for-beginners</a>
- Tkinter GUI Development by Alex Johnson: https://www.udemy.com/course/tkinter-gui-development/

## **Community Resources**

- StackOverflow: <a href="https://stackoverflow.com/questions/tagged/python">https://stackoverflow.com/questions/tagged/python</a> and <a href="https://stackoverflow.com/questions/tagged/tkinter">https://stackoverflow.com/questions/tagged/tkinter</a>
- GitHub Repositories: <a href="https://github.com/topics/python">https://github.com/topics/tkinter</a> and <a href="https://github.com/topics/tkinter">https://github.com/topics/tkinter</a>