

```
In [1]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
```

```
In [2]: df=pd.read_csv(r"C:\Users\HOME\Desktop\WA_Fn-UseC_-Telco-Customer-Churn.csv")
```

```
In [3]: df.head()
```

Out[3]:

|   | customerID | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines    | InternetService | OnlineSecurity | ... | DeviceProtection | TechS |
|---|------------|--------|---------------|---------|------------|--------|--------------|------------------|-----------------|----------------|-----|------------------|-------|
| 0 | 7590-VHVEG | Female | 0             | Yes     | No         | 1      | No           | No phone service | DSL             | No             | ... | No               |       |
| 1 | 5575-GNVDE | Male   | 0             | No      | No         | 34     | Yes          | No               | DSL             | Yes            | ... | Yes              |       |
| 2 | 3668-QPYBK | Male   | 0             | No      | No         | 2      | Yes          | No               | DSL             | Yes            | ... | No               |       |
| 3 | 7795-CFOCW | Male   | 0             | No      | No         | 45     | No           | No phone service | DSL             | Yes            | ... | Yes              |       |
| 4 | 9237-HQITU | Female | 0             | No      | No         | 2      | Yes          | No               | Fiber optic     | No             | ... | No               |       |

5 rows × 21 columns

```
In [4]: df=df.drop("customerID",axis=1)
```

```
In [5]: df.head()
```

Out[5]:

|   | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines    | InternetService | OnlineSecurity | OnlineBackup | DeviceProtection | TechS |
|---|--------|---------------|---------|------------|--------|--------------|------------------|-----------------|----------------|--------------|------------------|-------|
| 0 | Female | 0             | Yes     | No         | 1      | No           | No phone service | DSL             | No             | Yes          | No               |       |
| 1 | Male   | 0             | No      | No         | 34     | Yes          | No               | DSL             | Yes            | No           | Yes              |       |
| 2 | Male   | 0             | No      | No         | 2      | Yes          | No               | DSL             | Yes            | Yes          | No               |       |
| 3 | Male   | 0             | No      | No         | 45     | No           | No phone service | DSL             | Yes            | No           | Yes              |       |
| 4 | Female | 0             | No      | No         | 2      | Yes          | No               | Fiber optic     | No             | No           | No               |       |

```
In [6]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 20 columns):
#   Column                Non-Null Count  Dtype
---  -
0   gender                7043 non-null  object
1   SeniorCitizen         7043 non-null  int64
2   Partner               7043 non-null  object
3   Dependents            7043 non-null  object
4   tenure                7043 non-null  int64
5   PhoneService          7043 non-null  object
6   MultipleLines         7043 non-null  object
7   InternetService       7043 non-null  object
8   OnlineSecurity        7043 non-null  object
9   OnlineBackup          7043 non-null  object
10  DeviceProtection      7043 non-null  object
11  TechSupport           7043 non-null  object
12  StreamingTV           7043 non-null  object
13  StreamingMovies       7043 non-null  object
14  Contract              7043 non-null  object
15  PaperlessBilling      7043 non-null  object
16  PaymentMethod         7043 non-null  object
17  MonthlyCharges        7043 non-null  float64
18  TotalCharges          7043 non-null  object
19  Churn                 7043 non-null  object
dtypes: float64(1), int64(2), object(17)
memory usage: 1.1+ MB
```

```
In [7]: df.describe()
```

```
Out[7]:
```

|       | SeniorCitizen | tenure      | MonthlyCharges |
|-------|---------------|-------------|----------------|
| count | 7043.000000   | 7043.000000 | 7043.000000    |
| mean  | 0.162147      | 32.371149   | 64.761692      |
| std   | 0.368612      | 24.559481   | 30.090047      |
| min   | 0.000000      | 0.000000    | 18.250000      |
| 25%   | 0.000000      | 9.000000    | 35.500000      |
| 50%   | 0.000000      | 29.000000   | 70.350000      |
| 75%   | 0.000000      | 55.000000   | 89.850000      |
| max   | 1.000000      | 72.000000   | 118.750000     |

```
In [8]: df["TotalCharges"]=pd.to_numeric(df["TotalCharges"])
```

```
-----
ValueError                                Traceback (most recent call last)
File ~\anaconda3\lib\site-packages\pandas\_libs\lib.pyx:2369, in pandas._libs.lib.maybe_convert_numeric()

ValueError: Unable to parse string " "

During handling of the above exception, another exception occurred:

ValueError                                Traceback (most recent call last)
Cell In[8], line 1
----> 1 df["TotalCharges"]=pd.to_numeric(df["TotalCharges"])

File ~\anaconda3\lib\site-packages\pandas\core\tools\numeric.py:185, in to_numeric(arg, errors, downcast)
    183 coerce_numeric = errors not in ("ignore", "raise")
    184 try:
--> 185     values, _ = lib.maybe_convert_numeric(
    186         values, set(), coerce_numeric=coerce_numeric
    187     )
    188 except (ValueError, TypeError):
    189     if errors == "raise":

File ~\anaconda3\lib\site-packages\pandas\_libs\lib.pyx:2411, in pandas._libs.lib.maybe_convert_numeric()

ValueError: Unable to parse string " " at position 488
```

```
In [9]: df["TotalCharges"].nunique()
```

```
Out[9]: 6531
```

```
In [10]: df[df["TotalCharges"]==" "].shape
```

```
Out[10]: (11, 20)
```

```
In [11]: df.shape
```

```
Out[11]: (7043, 20)
```

```
In [12]: df_final=df[df["TotalCharges"]!=" "]
```

```
In [13]: df_final.shape
```

```
Out[13]: (7032, 20)
```

```
In [14]: df_final.isnull().sum()
```

```
Out[14]: gender                0
SeniorCitizen                0
Partner                      0
Dependents                   0
tenure                       0
PhoneService                 0
MultipleLines                0
InternetService              0
OnlineSecurity               0
OnlineBackup                 0
DeviceProtection             0
TechSupport                  0
StreamingTV                  0
StreamingMovies              0
Contract                     0
PaperlessBilling             0
PaymentMethod                0
MonthlyCharges               0
TotalCharges                 0
Churn                        0
dtype: int64
```

In [15]: `df_final["TotalCharges"]=pd.to_numeric(df_final["TotalCharges"])`

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\1716929626.py:1: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame.  
Try using `.loc[row_indexer,col_indexer] = value` instead

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy) ([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
`df_final["TotalCharges"]=pd.to_numeric(df_final["TotalCharges"])`

In [16]: `df_final["TotalCharges"].dtype`

Out[16]: `dtype('float64')`

In [17]: `df_final.info()`

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 7032 entries, 0 to 7042
Data columns (total 20 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   gender                7032 non-null   object
 1   SeniorCitizen         7032 non-null   int64
 2   Partner               7032 non-null   object
 3   Dependents            7032 non-null   object
 4   tenure                7032 non-null   int64
 5   PhoneService          7032 non-null   object
 6   MultipleLines         7032 non-null   object
 7   InternetService       7032 non-null   object
 8   OnlineSecurity        7032 non-null   object
 9   OnlineBackup          7032 non-null   object
10   DeviceProtection      7032 non-null   object
11   TechSupport           7032 non-null   object
12   StreamingTV           7032 non-null   object
13   StreamingMovies       7032 non-null   object
14   Contract              7032 non-null   object
15   PaperlessBilling      7032 non-null   object
16   PaymentMethod         7032 non-null   object
17   MonthlyCharges        7032 non-null   float64
18   TotalCharges          7032 non-null   float64
19   Churn                 7032 non-null   object
dtypes: float64(2), int64(2), object(16)
memory usage: 1.1+ MB
```

In [18]: `df_final.head()`

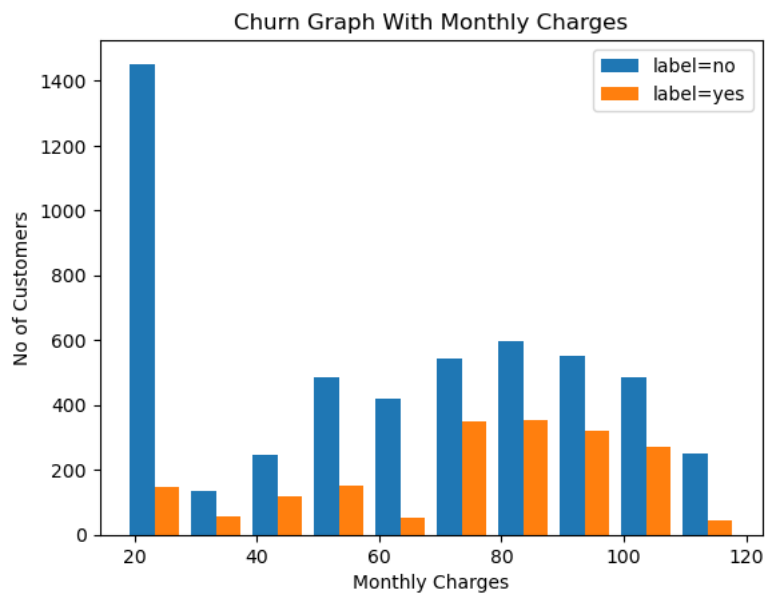
Out[18]:

|   | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines    | InternetService | OnlineSecurity | OnlineBackup | DeviceProtection | TechS |
|---|--------|---------------|---------|------------|--------|--------------|------------------|-----------------|----------------|--------------|------------------|-------|
| 0 | Female | 0             | Yes     | No         | 1      | No           | No phone service | DSL             | No             | Yes          | No               |       |
| 1 | Male   | 0             | No      | No         | 34     | Yes          | No               | DSL             | Yes            | No           | Yes              |       |
| 2 | Male   | 0             | No      | No         | 2      | Yes          | No               | DSL             | Yes            | Yes          | No               |       |
| 3 | Male   | 0             | No      | No         | 45     | No           | No phone service | DSL             | Yes            | No           | Yes              |       |
| 4 | Female | 0             | No      | No         | 2      | Yes          | No               | Fiber optic     | No             | No           | No               |       |

In [19]: `MonthlyCharges_Churn_no=df_final[df_final["Churn"]=="No"].MonthlyCharges`  
`MonthlyCharges_Churn_yes=df_final[df_final["Churn"]=="Yes"].MonthlyCharges`

```
In [20]: plt.hist([MonthlyCharges_Churn_no,MonthlyCharges_Churn_yes],label=["label=no", "label=yes"])
plt.xlabel("Monthly Charges")
plt.ylabel("No of Customers")
plt.legend()
plt.title("Churn Graph With Monthly Charges")
```

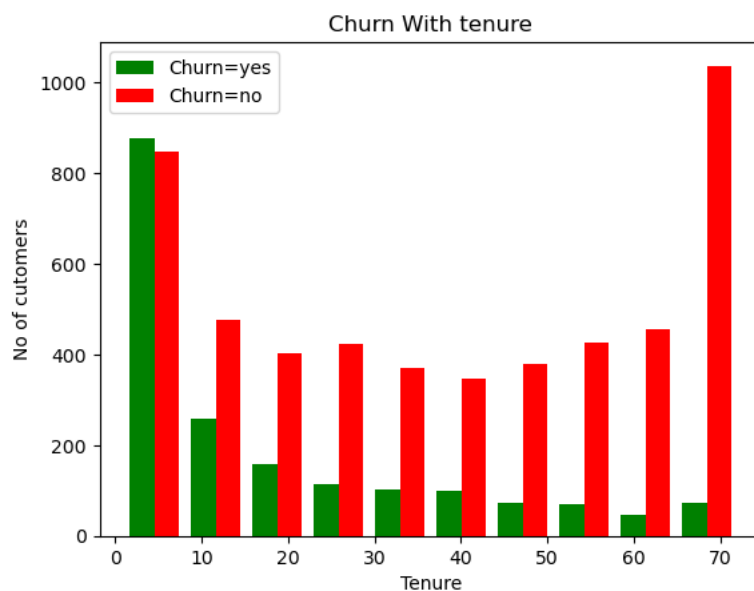
Out[20]: Text(0.5, 1.0, 'Churn Graph With Monthly Charges')



```
In [21]: Tenure_Churn_no=df_final[df_final["Churn"]=="No"].tenure
Tenure_Churn_yes=df_final[df_final["Churn"]=="Yes"].tenure
```

```
In [22]: plt.hist([Tenure_Churn_yes,Tenure_Churn_no],color=["green", "red"],label=["Churn=yes", "Churn=no"])
plt.xlabel("Tenure")
plt.ylabel("No of customers")
plt.legend()
plt.title("Churn With tenure")
```

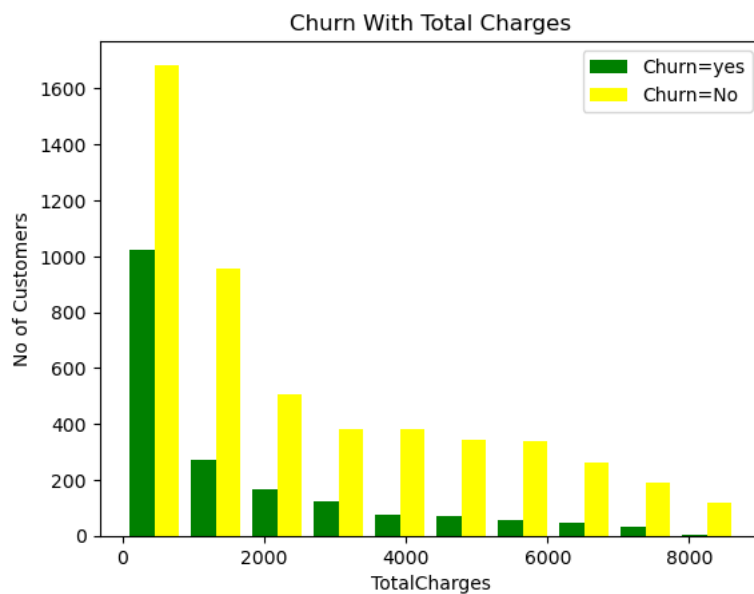
Out[22]: Text(0.5, 1.0, 'Churn With tenure')



```
In [23]: TotalCharges_Churn_yes=df_final[df_final["Churn"]=="Yes"].TotalCharges
TotalCharges_Churn_no=df_final[df_final["Churn"]=="No"].TotalCharges
```

```
In [24]: plt.hist([TotalCharges_Churn_yes, TotalCharges_Churn_no], color=["green", "yellow"], label=["Churn=yes", "Churn=No"])
plt.xlabel("TotalCharges")
plt.ylabel("No of Customers")
plt.legend()
plt.title("Churn With Total Charges")
```

Out[24]: Text(0.5, 1.0, 'Churn With Total Charges')



```
In [25]: df_final.corr()
```

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\2875322423.py:1: FutureWarning: The default value of numeric\_only in DataFrame.corr is deprecated. In a future version, it will default to False. Select only valid columns or specify the value of numeric\_only to silence this warning.

```
df_final.corr()
```

Out[25]:

|                | SeniorCitizen | tenure   | MonthlyCharges | TotalCharges |
|----------------|---------------|----------|----------------|--------------|
| SeniorCitizen  | 1.000000      | 0.015683 | 0.219874       | 0.102411     |
| tenure         | 0.015683      | 1.000000 | 0.246862       | 0.825880     |
| MonthlyCharges | 0.219874      | 0.246862 | 1.000000       | 0.651065     |
| TotalCharges   | 0.102411      | 0.825880 | 0.651065       | 1.000000     |

```
In [26]: df_final.columns
```

Out[26]: Index(['gender', 'SeniorCitizen', 'Partner', 'Dependents', 'tenure', 'PhoneService', 'MultipleLines', 'InternetService', 'OnlineSecurity', 'OnlineBackup', 'DeviceProtection', 'TechSupport', 'StreamingTV', 'StreamingMovies', 'Contract', 'PaperlessBilling', 'PaymentMethod', 'MonthlyCharges', 'TotalCharges', 'Churn'], dtype='object')

In [27]: `df_final.info()`

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 7032 entries, 0 to 7042
Data columns (total 20 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   gender                7032 non-null   object
 1   SeniorCitizen         7032 non-null   int64
 2   Partner               7032 non-null   object
 3   Dependents            7032 non-null   object
 4   tenure               7032 non-null   int64
 5   PhoneService          7032 non-null   object
 6   MultipleLines         7032 non-null   object
 7   InternetService       7032 non-null   object
 8   OnlineSecurity        7032 non-null   object
 9   OnlineBackup          7032 non-null   object
10   DeviceProtection      7032 non-null   object
11   TechSupport           7032 non-null   object
12   StreamingTV           7032 non-null   object
13   StreamingMovies       7032 non-null   object
14   Contract              7032 non-null   object
15   PaperlessBilling      7032 non-null   object
16   PaymentMethod         7032 non-null   object
17   MonthlyCharges        7032 non-null   float64
18   TotalCharges          7032 non-null   float64
19   Churn                 7032 non-null   object
dtypes: float64(2), int64(2), object(16)
memory usage: 1.1+ MB
```

In [28]: `for i in df_final.columns:
 if df_final[i].dtypes=="object":
 print(i,":",df_final[i].unique())`

```
gender : ['Female' 'Male']
Partner : ['Yes' 'No']
Dependents : ['No' 'Yes']
PhoneService : ['No' 'Yes']
MultipleLines : ['No phone service' 'No' 'Yes']
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : ['No' 'Yes' 'No internet service']
OnlineBackup : ['Yes' 'No' 'No internet service']
DeviceProtection : ['No' 'Yes' 'No internet service']
TechSupport : ['No' 'Yes' 'No internet service']
StreamingTV : ['No' 'Yes' 'No internet service']
StreamingMovies : ['No' 'Yes' 'No internet service']
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : ['Yes' 'No']
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
 'Credit card (automatic)']
Churn : ['No' 'Yes']
```

In [29]: `Col_to_be_renamed=["StreamingMovies","StreamingTV","TechSupport","DeviceProtection","OnlineBackup","OnlineSecurity"]`

In [30]: `for i in Col_to_be_renamed:
 if 'No internet service' in df_final[i].unique():
 df_final[i].replace('No internet service',"No",inplace=True)`

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\1990900800.py:3: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy)  
([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
`df_final[i].replace('No internet service',"No",inplace=True)`

In [32]: `for j in Col_to_be_renamed:
 print(j,":",df_final[j].unique())`

```
StreamingMovies : ['No' 'Yes']
StreamingTV : ['No' 'Yes']
TechSupport : ['No' 'Yes']
DeviceProtection : ['No' 'Yes']
OnlineBackup : ['Yes' 'No']
OnlineSecurity : ['No' 'Yes']
```

```
In [33]: for i in df_final.columns:
         if df_final[i].dtypes!="object":
             print(i,":",df_final[i].unique())
```

```
gender : ['Female' 'Male']
Partner : ['Yes' 'No']
Dependents : ['No' 'Yes']
PhoneService : ['No' 'Yes']
MultipleLines : ['No phone service' 'No' 'Yes']
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : ['No' 'Yes']
OnlineBackup : ['Yes' 'No']
DeviceProtection : ['No' 'Yes']
TechSupport : ['No' 'Yes']
StreamingTV : ['No' 'Yes']
StreamingMovies : ['No' 'Yes']
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : ['Yes' 'No']
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
                 'Credit card (automatic)']
Churn : ['No' 'Yes']
```

```
In [34]: df_final["MultipleLines"]=df_final["MultipleLines"].astype("str")
```

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\3019708431.py:1: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame.  
Try using .loc[row\_indexer,col\_indexer] = value instead

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy) ([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
df\_final["MultipleLines"]=df\_final["MultipleLines"].astype("str")

```
In [35]: df_final["MultipleLines"].replace('No phone service','No',inplace=True)
```

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\3124602703.py:1: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy) ([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
df\_final["MultipleLines"].replace('No phone service','No',inplace=True)

```
In [36]: for i in df_final.columns:
         if df_final[i].dtypes!="object":
             print(i,":",df_final[i].unique())
```

```
gender : ['Female' 'Male']
Partner : ['Yes' 'No']
Dependents : ['No' 'Yes']
PhoneService : ['No' 'Yes']
MultipleLines : ['No' 'Yes']
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : ['No' 'Yes']
OnlineBackup : ['Yes' 'No']
DeviceProtection : ['No' 'Yes']
TechSupport : ['No' 'Yes']
StreamingTV : ['No' 'Yes']
StreamingMovies : ['No' 'Yes']
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : ['Yes' 'No']
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
                 'Credit card (automatic)']
Churn : ['No' 'Yes']
```

```
In [37]: for column in df_final:
         print(column,":",df_final[column].unique())
```

```
gender : ['Female' 'Male']
SeniorCitizen : [0 1]
Partner : ['Yes' 'No']
Dependents : ['No' 'Yes']
tenure : [ 1 34  2 45  8 22 10 28 62 13 16 58 49 25 69 52 71 21 12 30 47 72 17 27
          5 46 11 70 63 43 15 60 18 66  9  3 31 50 64 56  7 42 35 48 29 65 38 68
          32 55 37 36 41  6  4 33 67 23 57 61 14 20 53 40 59 24 44 19 54 51 26 39]
PhoneService : ['No' 'Yes']
MultipleLines : ['No' 'Yes']
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : ['No' 'Yes']
OnlineBackup : ['Yes' 'No']
DeviceProtection : ['No' 'Yes']
TechSupport : ['No' 'Yes']
StreamingTV : ['No' 'Yes']
StreamingMovies : ['No' 'Yes']
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : ['Yes' 'No']
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
                 'Credit card (automatic)']
MonthlyCharges : [29.85 56.95 53.85 ... 63.1 44.2 78.7 ]
TotalCharges : [ 29.85 1889.5 108.15 ... 346.45 306.6 6844.5 ]
Churn : ['No' 'Yes']
```

```
In [38]: df_final["gender"]=df_final["gender"].apply(lambda x:0 if x=="Female" else 1)
```

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\2053909378.py:1: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame.  
Try using .loc[row\_indexer,col\_indexer] = value instead

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy) ([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
df\_final["gender"]=df\_final["gender"].apply(lambda x:0 if x=="Female" else 1)

```
In [40]: df_final["gender"].value_counts()
```

```
Out[40]: 1    3549
         0    3483
         Name: gender, dtype: int64
```

```
In [41]: for column in df_final:
         print(column,":",df_final[column].unique())
```

```
gender : [0 1]
SeniorCitizen : [0 1]
Partner : ['Yes' 'No']
Dependents : ['No' 'Yes']
tenure : [ 1 34  2 45  8 22 10 28 62 13 16 58 49 25 69 52 71 21 12 30 47 72 17 27
          5 46 11 70 63 43 15 60 18 66  9  3 31 50 64 56  7 42 35 48 29 65 38 68
          32 55 37 36 41  6  4 33 67 23 57 61 14 20 53 40 59 24 44 19 54 51 26 39]
PhoneService : ['No' 'Yes']
MultipleLines : ['No' 'Yes']
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : ['No' 'Yes']
OnlineBackup : ['Yes' 'No']
DeviceProtection : ['No' 'Yes']
TechSupport : ['No' 'Yes']
StreamingTV : ['No' 'Yes']
StreamingMovies : ['No' 'Yes']
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : ['Yes' 'No']
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
                 'Credit card (automatic)']
MonthlyCharges : [29.85 56.95 53.85 ... 63.1  44.2  78.7 ]
TotalCharges : [ 29.85 1889.5  108.15 ... 346.45  306.6 6844.5 ]
Churn : ['No' 'Yes']
```

```
In [42]: yes_no=["Partner", "Dependents", "Churn", "PaperlessBilling", "StreamingMovies", "StreamingTV", "TechSupport", "DeviceProtection", "Contract"]
```

```
In [44]: for i in yes_no:
         df_final[i]=df_final[i].apply(lambda x:1 if x=="Yes" else 0)
```

C:\Users\HOME\AppData\Local\Temp\ipykernel\_10456\4171918526.py:2: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame.  
Try using .loc[row\_indexer,col\_indexer] = value instead

See the caveats in the documentation: [https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy) ([https://pandas.pydata.org/pandas-docs/stable/user\\_guide/indexing.html#returning-a-view-versus-a-copy](https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy))  
df\_final[i]=df\_final[i].apply(lambda x:1 if x=="Yes" else 0)

```
In [45]: for column in df_final:
         print(column,":",df_final[column].unique())
```

```
gender : [0 1]
SeniorCitizen : [0 1]
Partner : [1 0]
Dependents : [0 1]
tenure : [ 1 34  2 45  8 22 10 28 62 13 16 58 49 25 69 52 71 21 12 30 47 72 17 27
          5 46 11 70 63 43 15 60 18 66  9  3 31 50 64 56  7 42 35 48 29 65 38 68
          32 55 37 36 41  6  4 33 67 23 57 61 14 20 53 40 59 24 44 19 54 51 26 39]
PhoneService : [0 1]
MultipleLines : [0 1]
InternetService : ['DSL' 'Fiber optic' 'No']
OnlineSecurity : [0 1]
OnlineBackup : [1 0]
DeviceProtection : [0 1]
TechSupport : [0 1]
StreamingTV : [0 1]
StreamingMovies : [0 1]
Contract : ['Month-to-month' 'One year' 'Two year']
PaperlessBilling : [1 0]
PaymentMethod : ['Electronic check' 'Mailed check' 'Bank transfer (automatic)'
                 'Credit card (automatic)']
MonthlyCharges : [29.85 56.95 53.85 ... 63.1  44.2  78.7 ]
TotalCharges : [ 29.85 1889.5  108.15 ... 346.45  306.6 6844.5 ]
Churn : [0 1]
```



In [46]: df\_final.info()

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 7032 entries, 0 to 7042
Data columns (total 20 columns):
#   Column                Non-Null Count  Dtype
---  -
0   gender                 7032 non-null  int64
1   SeniorCitizen          7032 non-null  int64
2   Partner                7032 non-null  int64
3   Dependents             7032 non-null  int64
4   tenure                 7032 non-null  int64
5   PhoneService           7032 non-null  int64
6   MultipleLines          7032 non-null  int64
7   InternetService        7032 non-null  object
8   OnlineSecurity         7032 non-null  int64
9   OnlineBackup           7032 non-null  int64
10  DeviceProtection       7032 non-null  int64
11  TechSupport            7032 non-null  int64
12  StreamingTV            7032 non-null  int64
13  StreamingMovies        7032 non-null  int64
14  Contract               7032 non-null  object
15  PaperlessBilling       7032 non-null  int64
16  PaymentMethod          7032 non-null  object
17  MonthlyCharges         7032 non-null  float64
18  TotalCharges           7032 non-null  float64
19  Churn                  7032 non-null  int64
dtypes: float64(2), int64(15), object(3)
memory usage: 1.1+ MB
```

In [47]: onehot=["Contract", "PaymentMethod", "InternetService"]

In [48]: df1=pd.get\_dummies(data=df\_final,columns=onehot)

In [51]: df1.head()

Out[51]:

|   | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines | OnlineSecurity | OnlineBackup | DeviceProtection | ... | Contract_Month-to-month |
|---|--------|---------------|---------|------------|--------|--------------|---------------|----------------|--------------|------------------|-----|-------------------------|
| 0 | 0      | 0             | 1       | 0          | 1      | 0            | 0             | 0              | 1            | 0                | ... | 1                       |
| 1 | 1      | 0             | 0       | 0          | 34     | 1            | 0             | 1              | 0            | 1                | ... | 0                       |
| 2 | 1      | 0             | 0       | 0          | 2      | 1            | 0             | 1              | 1            | 0                | ... | 1                       |
| 3 | 1      | 0             | 0       | 0          | 45     | 0            | 0             | 1              | 0            | 1                | ... | 0                       |
| 4 | 0      | 0             | 0       | 0          | 2      | 1            | 0             | 0              | 0            | 0                | ... | 1                       |

5 rows × 27 columns

In [52]: df1.info()

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 7032 entries, 0 to 7042
Data columns (total 27 columns):
#   Column                Non-Null Count  Dtype
---  -
0   gender                 7032 non-null  int64
1   SeniorCitizen          7032 non-null  int64
2   Partner                7032 non-null  int64
3   Dependents             7032 non-null  int64
4   tenure                 7032 non-null  int64
5   PhoneService           7032 non-null  int64
6   MultipleLines          7032 non-null  int64
7   OnlineSecurity         7032 non-null  int64
8   OnlineBackup           7032 non-null  int64
9   DeviceProtection       7032 non-null  int64
10  TechSupport            7032 non-null  int64
11  StreamingTV            7032 non-null  int64
12  StreamingMovies        7032 non-null  int64
13  PaperlessBilling       7032 non-null  int64
14  MonthlyCharges         7032 non-null  float64
15  TotalCharges           7032 non-null  float64
16  Churn                  7032 non-null  int64
17  Contract_Month-to-month 7032 non-null  uint8
18  Contract_One year      7032 non-null  uint8
19  Contract_Two year      7032 non-null  uint8
20  PaymentMethod_Bank transfer (automatic) 7032 non-null  uint8
21  PaymentMethod_Credit card (automatic)    7032 non-null  uint8
22  PaymentMethod_Electronic check           7032 non-null  uint8
23  PaymentMethod_Mailed check               7032 non-null  uint8
24  InternetService_DSL                      7032 non-null  uint8
25  InternetService_Fiber optic              7032 non-null  uint8
26  InternetService_No                       7032 non-null  uint8
dtypes: float64(2), int64(15), uint8(10)
memory usage: 1.0 MB
```

```
In [53]: X=df1.drop("Churn",axis=1)
```

```
In [63]: X1=df1.drop("Churn",axis=1).values
```

```
In [57]: X.head()
```

```
Out[57]:
```

|   | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | MultipleLines | OnlineSecurity | OnlineBackup | DeviceProtection | ... | Contract_Month-to-month |
|---|--------|---------------|---------|------------|--------|--------------|---------------|----------------|--------------|------------------|-----|-------------------------|
| 0 | 0      | 0             | 1       | 0          | 1      | 0            | 0             | 0              | 1            | 0                | ... | 1                       |
| 1 | 1      | 0             | 0       | 0          | 34     | 1            | 0             | 1              | 0            | 1                | ... | 0                       |
| 2 | 1      | 0             | 0       | 0          | 2      | 1            | 0             | 1              | 1            | 0                | ... | 1                       |
| 3 | 1      | 0             | 0       | 0          | 45     | 0            | 0             | 1              | 0            | 1                | ... | 0                       |
| 4 | 0      | 0             | 0       | 0          | 2      | 1            | 0             | 0              | 0            | 0                | ... | 1                       |

5 rows × 26 columns

```
In [59]: X.shape
```

```
Out[59]: (7032, 26)
```

```
In [60]: y=df1["Churn"]
```

```
In [61]: y.head()
```

```
Out[61]: 0    0
1    0
2    1
3    0
4    1
Name: Churn, dtype: int64
```

```
In [62]: y.shape
```

```
Out[62]: (7032,)
```

```
In [64]: X1
```

```
Out[64]: array([[0., 0., 1., ..., 1., 0., 0.],
 [1., 0., 0., ..., 1., 0., 0.],
 [1., 0., 0., ..., 1., 0., 0.],
 ...,
 [0., 0., 1., ..., 1., 0., 0.],
 [1., 1., 1., ..., 0., 1., 0.],
 [1., 0., 0., ..., 0., 1., 0.]])
```

```
In [65]: from sklearn.preprocessing import StandardScaler
from sklearn.model_selection import train_test_split
from sklearn.metrics import confusion_matrix,classification_report,accuracy_score
```

```
In [66]: sc=StandardScaler()
X=sc.fit_transform(X)
```

```
In [69]: X_
```

```
Out[69]: array([[ -1.00943013, -0.44032709,  1.03561683, ...,  1.38224311,
 -0.88689648, -0.52513044],
 [ 0.99065797, -0.44032709, -0.9656081 , ...,  1.38224311,
 -0.88689648, -0.52513044],
 [ 0.99065797, -0.44032709, -0.9656081 , ...,  1.38224311,
 -0.88689648, -0.52513044],
 ...,
 [ -1.00943013, -0.44032709,  1.03561683, ...,  1.38224311,
 -0.88689648, -0.52513044],
 [ 0.99065797,  2.27103902,  1.03561683, ..., -0.72346173,
  1.12752731, -0.52513044],
 [ 0.99065797, -0.44032709, -0.9656081 , ..., -0.72346173,
  1.12752731, -0.52513044]])
```

```
In [145]: X_train,X_test,y_train,y_test=train_test_split(X,y,test_size=0.3,random_state=0)
```

```
In [146]: train_score=lg.score(X_train,y_train)
train_score
```

```
Out[146]: 0.8073953677366924
```

```
In [147]: test_score=lg.score(X_test,y_test)
          test_score
```

```
Out[147]: 0.8042654028436019
```

```
In [148]: from sklearn.linear_model import LogisticRegression
          from sklearn.ensemble import RandomForestClassifier
          from sklearn.tree import DecisionTreeClassifier
          from sklearn.svm import SVC
```

```
In [188]: lg=LogisticRegression(penalty="l2",solver='lbfgs')
          lg.fit(X_train,y_train)
          y_pred=lg.predict(X_test)
          accuracy=accuracy_score(y_pred,y_test)
```

```
In [189]: accuracy
```

```
Out[189]: 0.8004739336492891
```

```
In [198]: rf=RandomForestClassifier(max_depth= 10, min_samples_leaf= 4, min_samples_split= 5, n_estimators= 100)
          rf.fit(X_train,y_train)
          y_pred_rf=rf.predict(X_test)
          accuracy_rf=accuracy_score(y_pred_rf,y_test)
```

```
In [199]: accuracy_rf
```

```
Out[199]: 0.7995260663507109
```

```
In [153]: dt=DecisionTreeClassifier(criterion="entropy",splitter="best",min_samples_split=5)
          dt.fit(X_train,y_train)
          y_pred_dt=dt.predict(X_test)
          accuracy_dt=accuracy_score(y_pred_dt,y_test)
```

```
In [154]: accuracy_dt
```

```
Out[154]: 0.7298578199052133
```

```
In [155]: cls=Classification_report(y_pred,y_test)
          print(cls)
```

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0            | 0.89      | 0.84   | 0.87     | 1648    |
| 1            | 0.54      | 0.65   | 0.59     | 462     |
| accuracy     |           |        | 0.80     | 2110    |
| macro avg    | 0.72      | 0.74   | 0.73     | 2110    |
| weighted avg | 0.82      | 0.80   | 0.81     | 2110    |

```
In [156]: cf=confusion_matrix(y_pred,y_test)
```

```
In [157]: print(cf)
```

```
[[1391 257]
 [ 164 298]]
```

```
In [158]: import xgboost
```

```
In [160]: from xgboost import XGBClassifier
```

```
In [161]: xg=XGBClassifier()
          xg.fit(X_train,y_train)
          y_pred_xg=xg.predict(X_test)
          Accuracy_xg=accuracy_score(y_pred,y_test)
```

```
In [162]: Accuracy_xg
```

```
Out[162]: 0.8004739336492891
```

```
In [163]: from sklearn.ensemble import AdaBoostClassifier
```

```
In [172]: ad=AdaBoostClassifier(algorithm='SAMME')
          ad.fit(X_train,y_train)
          y_pred_ad=ad.predict(X_test)
          Accuracy_ad=accuracy_score(y_pred_ad,y_test)
```

In [173]: Accuracy\_ad

Out[173]: 0.7985781990521327

In [174]: `from sklearn.model_selection import GridSearchCV`

In [177]: `param_grid={  
 "penalty":["l1","l2"],  
 "solver":["lbfgs","liblinear","newton_cg","newton_cholesky","sag","saga"]  
}  
model=LogisticRegression()`

In [179]: `grid_search_lg=GridSearchCV(estimator=model,param_grid=param_grid,cv=5,scoring="accuracy")`

In [180]: `grid_search_lg.fit(X,y)`

```
-----
5 fits failed with the following error:
Traceback (most recent call last):
  File "C:\Users\HOME\anaconda3\lib\site-packages\sklearn\model_selection\_validation.py", line 686, in _fit_and_score
    estimator.fit(X_train, y_train, **fit_params)
  File "C:\Users\HOME\anaconda3\lib\site-packages\sklearn\linear_model\logistic.py", line 1162, in fit
    solver = _check_solver(self.solver, self.penalty, self.dual)
  File "C:\Users\HOME\anaconda3\lib\site-packages\sklearn\linear_model\logistic.py", line 54, in _check_solver
    raise ValueError(
ValueError: Solver sag supports only 'l2' or 'none' penalties, got l1 penalty.

warnings.warn(some_fits_failed_message, FitFailedWarning)
C:\Users\HOME\anaconda3\lib\site-packages\sklearn\model_selection\_search.py:952: UserWarning: One or more of the test scores are non-finite:
      nan 0.80346874      nan      nan      nan 0.76336828
0.80418008 0.80389568      nan      nan 0.7694829  0.76336828]
  warnings.warn(

C:\Users\HOME\anaconda3\lib\site-packages\sklearn\linear_model\logistic.py:458: ConvergenceWarning: lbfgs failed to converge (status=1):
STOP: TOTAL NO. of ITERATIONS REACHED LIMIT.
```

In [184]: `best=grid_search_lg.best_params_`

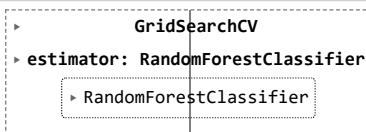
In [185]: `best`

Out[185]: {'penalty': 'l2', 'solver': 'lbfgs'}

In [190]: `param_grid = {  
 'n_estimators': [50, 100, 200],  
 'max_depth': [None, 10, 20, 30],  
 'min_samples_split': [2, 5, 10],  
 'min_samples_leaf': [1, 2, 4]  
}`

In [191]: `grid_search_rf=GridSearchCV(param_grid=param_grid,scoring="accuracy",estimator=rf,cv=5)`

In [192]: `grid_search_rf.fit(X,y)`

Out[192]: 

In [193]: `best=grid_search_rf.best_params_`

In [194]: `print(best)`

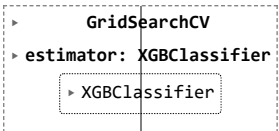
```
{'max_depth': 10, 'min_samples_leaf': 4, 'min_samples_split': 5, 'n_estimators': 100}
```

In [200]: `param = {  
 'n_estimators': [50, 100, 200],  
 'learning_rate': [0.01, 0.1, 0.2],  
 'max_depth': [3, 5, 7],  
 'subsample': [0.8, 0.9, 1.0],  
 'colsample_bytree': [0.8, 0.9, 1.0],  
}`

In [201]: `grid_xg=GridSearchCV(scoring="accuracy",estimator=xg,param_grid=param)`

```
In [202]: grid_xg.fit(X,y)
```

```
Out[202]:
```



```
  ▸ GridSearchCV
  ▸ estimator: XGBClassifier
    ▸ XGBClassifier
```

```
In [204]: best=grid_xg.best_params_
```

```
In [205]: print(best)
```

```
{'colsample_bytree': 0.8, 'learning_rate': 0.1, 'max_depth': 3, 'n_estimators': 50, 'subsample': 0.9}
```

```
In [206]: xg=XGBClassifier(colsample_bytree=0.8,learning_rate=0.1,max_depth=3,n_estimators=50,subsample=0.9)
xg.fit(X_train,y_train)
y_pred_xg=xg.predict(X_test)
Accuracy_xg=accuracy_score(y_pred,y_test)
```

```
In [207]: Accuracy_xg
```

```
Out[207]: 0.8004739336492891
```

```
In [ ]:
```