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Suraj Sheela

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TECHNICAL SKILLS

Ansible, Apex, AWS, Azure, Bash, C/C++, CI/CD (Jenkins, GitHub Actions), Docker, Flask, Git, GoLang, GCP, GraphQL, HuggingFace, Java, JavaScript, Jira, JWT, Kotlin, Kubernetes, Linux, MongoDB, NLTK, OAuth 2.0, Pandas, PostgreSQL, Python, Redis, RESTful APIs, Terraform

EDUCATION

Denton, TX University of North Texas (UNT)

Aug 2021- May 2025

Phone Number: 9402995121

Bachelor of Science (Hons) in Computer Science, ABET ACCREDITED

GPA: 3.80/4.00

Honors: Magna Cum Laude, Dean's List 2021-25, Eagle Excellence Scholarship (\$4000/yr), Undergraduate T.A of the Year (CS) Organizations: Association of Computing Machinery (ACM), CS Club, Cyber Security Club (CyberC), North Texas Robotics (NT-R)

Coursework: Algorithms, AI & Software Development, Networks, Cloud Computing, Database Systems, Cybersecurity, Deep Learning

WORK EXPERIENCE

AI Applications Developer Intern | TaskUs | Dallas, TX

<u>VIDEO DEMO</u> || **SOURCE CODE** || **JUN - AUG 2024**

- Engineered Byte, an AI chatbot built with Python & HuggingFace Transformers for semantic parsing, integrated via Flask & SQLAlchemy with a PostgreSQL pipeline, optimizing interface through quantization & multi-threading to manual data entry by 24%, lower API latency by 15%, & increasing user engagement by 42% across 350-concurrent queries.
- Led the integration of 85,000+ records into an AI-driven lead scoring system in Salesforce using Pandas & scikit-learn, leveraging statistical metrics & supervised learning algorithms to boost lead conversion & forecast accuracy by 9%.
- Executed UAT in Salesforce with bug tracking, fixing 29 critical issues affecting 2000+ users, & performed A/B testing plus regression analysis on marketing automation platforms (6sense, Seismic) to drive a 28.67% boost in email open rates in platforms.

Software Engineering Support Specialist (IT) | UNT-SYSTEM | Denton, TX

JUN 2022 - PRESENT

- Streamlined the Jenkins CI/CD pipelines with Docker & Kubernetes, deploying 200+ machine configurations with IaC, cutting build time by 35.3% & improving stability by 23% through parallelization & containerization, boosting system efficiency.
- Automated deployment of 1000+ laptops with PXE & custom shell scripts, managed 50+ weekly ServiceNow tickets & provided support to over 300+ UNT-SYSTEM employees, resulting in a 8.7% reduction in downtime & increasing the MTTR by 18%.
- Implemented proactive system monitoring with Prometheus & Grafana, resulting in a 4.3% improvement in throughput.

Undergraduate Teaching Assistant - Computer Science | UNT | Denton, TX

FEB 2022- PRESENT

• Mentored 500+ students, delivered 200+ lectures, & 50+ online-tutoring sessions on core topics including Python, Java, C++, SQL, & algorithms; resolved 200+ code issues, boosting quiz scores by 33%, & achieving a 4.8/5 satisfaction rating.

PROJECTS

Fake News Detection & Summarization with ML & Transformers

|| SOURCE CODE ||

- Architected an abstractive classification summarization pipeline using BERTSum, integrating Transformers, scikit-learn, NLTK, & Torch; reduced article length by 63% with >82% semantic retention & a 21% gain in key-point recall.
- Used TF-IDF + SVM, Naïve Bayes, & Logistical Regression with custom beam search, max length, & dropout turning to boost ROUGE-Lsum by 18.2%, achieve an F1-score of 0.86, and deliver a 24% lift over baseline, validated via confusion matrices.

Generative AI-Powered Recipe Web Application

VIDEO DEMO || SOURCE CODE ||

- Developed a Generative AI web app with JavaScript, AWS Amplify, & Lambda, leveraging DynamoDB and Redis for real-time data processing, achieving sub-200 ms response times for 350+ concurrent queries; optimized API calls with API Gateway, maintaining a 99.9% success rate while supporting 170+ users & ensuring seamless performance through AWS CloudWatch.
- Decoupled AI inference from API requests via AWS SQS/SNS, reducing API throttling by 12% & bolstering system resilience.

FAT File System Extractor & FUSE Integration

|| SOURCE CODE

- Designed a FAT File System Extractor with FUSE in C, parsing 4GB disk images to extract 10,000+ file entries with zero data loss, leveraging asynchronous I/O & optimized thread pools to cut CPU overhead by 21% & boost concurrent file access by 31%.
- Extended functionality with Rust for memory-safe extensions & Python for cutting extraction verification time by 12%, while integrating Kafka & GraphQL for real-time data streaming & querying, reducing corrupted file errors by 52%.

RESTful Key Management System with JWKS API

| SOURCE CODE |

- Devised a RESTful JWKS server in Python using Flask & PyCryptodome to manage 100+ RSA Keys & process 200+ concurrent requests for public keys & JWTs, achieving a 18.5% reduction in retrieval latency by asynchronous processing.
- Crafted a key management system SQLAlchemy with SQLite for persistent storage of 30 RSA Keys, optimizing ORM queries, indexing, & connection pooling to achieve 91% query efficiency & strengthen JWT security.
- Revamped server architecture to integrate user authentication using OAuth, processing 50+ registrations to streamline access.

Async Network Server & Proxy System

II SOURCE CODE

• Built an asynchronous HTTPs server in Python, using Asyncio & TLS with 15s TTL caching, reducing duplicate requests by 27% & boosting response efficiency by 5%; fine-tuned load-balancing request routing with target selection, reducing overload by 32%

LEADERSHIP

Game Programming | UNT Computer Science Club- RASA Steampunk Adventure FPS 2D VIDEO DEMO | SOURCE CODE ||

- Led a Scrum of 4 developers to design RASA- a 2D Metroidvania-style FPS game in GoDot that delivers immersive gameplay & sophisticated enemy interactions for dynamic combat scenarios while sustaining 60 FPS during fight scenes
- Used GDScript to integrate A* pathfinding algorithm with hierarchical F.S.Ms to improve NPC path accuracy by 16%.