

# SURABHI JAGADEESH

+1 (980)3491061 | [surabhijagadeesh1@gmail.com](mailto:surabhijagadeesh1@gmail.com) | [www.surabhijagadeesh.com](http://www.surabhijagadeesh.com) | [LinkedIn/surabhi-jagadeesh](https://www.linkedin.com/in/surabhi-jagadeesh) | [GitHub/surabhiji](https://github.com/surabhiji)

## EDUCATION

**Master of Science** in Computer Science, **GPA: 4.0** | University of North Carolina at Charlotte **Aug 2022 – Dec 2023**  
Coursework: Data Structures and Algorithms, Database Systems, Android app development, Network-Based Development, Machine Learning

**Bachelor of Engineering** in Computer Science | Global Academy of Technology **Aug 2017 – Aug 2021**  
Coursework: Web development, Java 8 & Python programming, Software Engineering, Object-oriented programming, Algorithm analysis

## WORK EXPERIENCE

**Digital Technology Junior Analyst** | NTT DATA **Sept 2021 – Jul 2022**  
*Skills: Salesforce, JavaScript, Java, Apex, Visualforce, Lightning Web Component, Jira, SOQL, VS Code, Agile*

- Successfully completed salesforce development training and attained **Salesforce platform developer I certification**
- Reduced **25% turn-around-time** in the order entry process by crafting **Apex code** for custom business logic
- Developed **Visualforce** pages, resulting in a **20% increase** in compliance for user interface personalization
- Improved user experiences by seamlessly integrating **Lightning components**, enhancing functionality in **Salesforce applications**
- Strengthened **data security** with sharing rules, profiles, and permissions, resulting in a 25% drop in unauthorized access.
- Collaborated with administrators, architects, and cross-functional teams, engaging in the **full software development lifecycle**
- Utilized **Jira** for efficient project coordination, leading to a **25%** reduction in deadlocks during the development lifecycle

## INTERNSHIPS

**Android Developer Intern** | Tequed Lab Company **Jan 2020 – Feb 2020**  
*Skills: Android application development, Java, Android SDK, SQLite, Technology training*

- Led Android app development, leveraging **Java**, **Android SDK**, and **SQLite** to automate attendance tracking for 300+ users
- Demonstrated advanced **UI/UX** proficiency, driving a **15%** improvement in user engagement metrics

**Technical Intern** | Movie Qu **Nov 2020 – Jan 2021**  
*Skills: AWS, Lambda, Data Migration, NoSQL*

- Spearheaded the implementation of **AWS** solutions at Movie Qu, optimizing data workflows by **20%** through hands-on experience in **Lambda** function development and **S3** bucket configuration
- Contributed to **ETL migration** from on-premises databases to **AWS**, achieving a **25%** reduction in processing time

## ASSISTANTSHIPS

**Graduate Assistant** | UNC Charlotte **April 2023 – Dec 2023**  
*Skills: Data Structure, Algorithms, Python, Machine Learning, Communication, Course structuring, Planning*

- Contributed to course design and delivery, achieving a 25% rise in **student engagement**
- Conducted personalized tutoring during weekly office hours for **70+ students**, yielding a **30% increase** in course retention

**IT Support Technician** | UNC Charlotte **June 2023 – Dec 2023**  
*Skills: IT Support, Troubleshooting, Software and Hardware Configuration, Security Implementation*

- Ensured uninterrupted academic activities by delivering comprehensive **IT support** and troubleshooting for university faculty, staff, and students, achieving a **98%** prompt resolution rate.
- Enhanced **security** with regular system updates, contributing to a **25%** improvement in overall IT infrastructure stability.

## TECHNICAL SKILLS

- **Programming Languages:** Java, SQL, Python, NOSQL, Kotlin, JavaScript, Apex
- **Front-end Development:** HTML, CSS, React.JS, Node.JS, Bootstrap
- **Back-end & Databases:** Spring Boot, REST API, SOAP API, Firebase, MongoDB, MySQL, XML
- **Android:** MVVM, Jetpack Compose, Retrofit, Dagger Hilt, Room, OkHTTP, Google Analytics, Picasso
- **Other Tools and Services:** Docker, GitHub, Postman, Android Studio, AWS

## PROJECTS

**Instant-message Mobile Application** ([GitHub/Surabhiji/messaging-app](https://github.com/surabhiji/messaging-app))  
*Technologies/Tools used: Android Studio, , Firebase, GitHub*

- Created a Live chat application in Java, integrating **Google Authentication** and leveraging **Firebase** Storage
- Successfully executed RESTful API calls within an Async Task, achieving a notable **20%** increase in data retrieval speed and optimized **data processing** by 25% through advanced **JSON** parsing techniques

**Fintrak** ([GitHub/surabhiji/fintrak](https://github.com/surabhiji/fintrak))  
*Technologies/Tools used: HTML, CSS, Bootstrap, NodeJS, JavaScript, MongoDB GitHub*

- Developed a personal Expense tracker application leveraging **HTML**, **CSS**, **Bootstrap** for a user-friendly frontend
- Implemented backend with MVC architecture, **Node.js**, and **MongoDB**, resulting in a 30% acceleration in processing speed

**Diabetic Retinopathy Detection using Deep learning** ([GitHub/surabhiji/Diabetic-Retinopathy-Detection](https://github.com/surabhiji/Diabetic-Retinopathy-Detection))  
*Technologies/Tools used: Python, Jupyter, Image Processing, Transfer Learning, GitHub, Flask*

- Created a model to automatically detect the degree of retinal damage using the pre-trained **neural network** with **93%** accuracy
- Applied **image processing** techniques such as Gaussian Blur, Circle crop, and deep learning techniques such as **Transfer learning** and Efficient Net, resulting in a remarkable **25%** improvement in the speed of generating diagnostic reports