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LinkedIn Profile:
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Skills

- Functional Testing
- Automation Testing
- Waterfall Model
- Agile Methodology-Scrum Framework
- Requirements Analysis
- Test Planning
- Test Scenario
- Test Case Design
- Bug Reporting
- Team Leadership
- Report Documentation

Manual Testing Skills

- System Integration Testing
- User Acceptance Testing
- Regression Testing
- Exploratory Testing
- Integration Testing
- API Testing

Automation Testing Skills

- Cucumber-BDD Framework
- Page Object Model
- Java, Selenium WebDriver
- TestNG
- Maven, Jenkins(CI/CD)

Tools

- Defect Tracking Tools: JIRA, HP-ALM
- API Tool: POSTMAN
- Testing Tools: IntelliJ-IDE, GitHub

Certifications

- ISTQB-Foundation Level
- Professional Scrum Master-1

Education:
Bachelor in Technology from
Biju Patnaik University, Odisha, India

Surabhi Jaiswal
Intermediate/Senior QA Analyst | Automation Tester | QA Engineer

Summary

Software Quality Assurance professional with over 6 years of hands-on experience in Manual and Automation Testing of Web-Based Banking applications. Proficient in the entire testing lifecycle and Bug reporting. Efficient in creating and executing comprehensive Test Plans, Test Cases, and Test Design, covering various testing types such as Functional, Integration, and Exploratory testing. I bring experience in Automation Testing with the Cucumber-BDD Testing Framework. Engaging in Agile projects using Scrum, my experience also includes API testing using tools like Postman.

Experience

JP Morgan Chase & Co - Test Lead
January/2022 - April/2023
Project Experience: Manual and Automation Testing
Project: Client Onboarding Lifecycle Tool

Project Description:
It's a web-based tool using which the client onboarding process related to KYC gets achieved with ease. There are multiple upstream and downstream system interacts with COLT from which different set of data such customer KYC, Reference data, Third Party customer data gets pulled in and allow the user for completing the client onboarding.

Responsibilities:

- Performed UAT testing on KYC application, including Customer Onboarding, Due diligence validation, Reference data set-up, Integration testing with upstream and downstream systems.
- Collaborated with key stakeholders to identify and define test requirements, test environments, and test scope.
- Automated test scripts wherein appropriate using Cucumber BDD framework using IntelliJ.
- Performed additional exploratory and risk-based testing to uncover potential issues and edge cases.
- Linked automated test cases to the business needs, ensuring alignment with project objectives.
- Collaborated closely with other members of the Agile Development team for seamless integration of testing processes.
- Created workflow documentation, conducted sessions for the junior team members.
- Provided comprehensive test reports to management, high- lighting project status and risks.

Capgemini India Pvt Ltd – Consultant

October/2020 – February/2022

Project Experience: Manual and Automation Testing
Project: KYCR (Know Your Customer) || Client: Bank of Tokyo Mitsubishi UFJ
Project Description:
The KYC/R is a web-based tool developed to enhance and automate the completion and tracking of Know your customer (KYC) forms. For customers, information from the Central directory Layer, once available, will feed into the KYC/R providing basic customer information to begin the KYC process. As part of this project set of new questions were introducing as per the market need.
Responsibilities:

- Streamlined system requirements for optimal efficiency.
- Prepared meticulous Test Procedures, Scenarios, Cases, and Test Data.
- Spearheaded User Acceptance Testing, ensuring seamless user experiences.
- Executed tests, meticulously analyzed results, and reported defects efficiently.
- Collaborated effectively within a dynamic 4-member team, fostering a collaborative environment.
- Compiled and presented Daily Status Reports, keeping stakeholders informed.
- Managed defect calls, conducted retests, and ensured effective defect resolution.
- Maintained QE dashboard with detailed Test Execution reports, ensuring transparency and tracking progress.
- Analyzed and Automated applicable Test Cases into Test Scripts.

Capgemini India Pvt Ltd - Senior Software Engineer
May/2019 - September/2020
Project Experience:
Project: ISO check issuance || Client: Bank of Tokyo Mitsubishi UFJ
Project Description:
As a part of this project, it is required to validate the Check issuance files in ISO20022 standards sent by the client , before being sent to a third party application for check printing and mailing. The transmission service allows clients to send mixed payables transactions (Wire, ACH, check issuance) based on ISO20022 standards
Responsibilities:

- Involvement in Preparation of Test Scenarios, Test Cases and Test Data.
- Responsible for System integration Testing.
- Involvement in Test Execution, Results Analyzing and Defect Reporting.
- Handling a team of size 5.
- Preparing Test execution report and updating the same on QE dashboard.
- Preparing a Daily Status Report and Weekly Status Report and handling the defect calls and retests the defects.

Capgemini India Pvt Ltd - Software Engineer
February/2016 - March/2019
Project Experience:
Project: Trade application update with Java implementation || Client: Bank of Tokyo Mitsubishi UFJ
Project Description:
Trade banking application is used for international trading business and it involves interaction between Buyer, Seller and Bank. The interaction between both sides of bank happens through the SWIFT/MT messages. This version upgrade involves the transformation of Trade screens coded using PowerBuilder to Java based screen layout.
Responsibilities:
Involvement in the System Requirements Streamlining

- Involvement in Preparation of Test Procedures, Test Scenarios, Cases and Test Data.
- Responsible for GUI and Functional Testing, System Integration testing.
- Involvement in Test Execution, Results Analyzing and Defect Reporting.
- Participating in the defect triage calls and retests the defect.