



## Surafel Moges

**Nationality:** Ethiopian **Date of birth:** 20/09/2000 **Gender:** Male

**Phone number:** (+251) 943504322 **Email address:** [surafelmoges01@gmail.com](mailto:surafelmoges01@gmail.com)

**Telegram:** <https://t.me/abuchu12>

**Home:** XPJX+6WG, Mauritius St Kirkos, 1000 Addis Ababa (Ethiopia)

### ABOUT ME

I am a passionate and driven software engineer with a strong foundation in web application development. My technical skills include proficiency in modern web technologies, allowing me to build robust and user-friendly applications. I am dedicated to continuous learning and strive to integrate innovative solutions into my projects. My interests extend beyond technology, encompassing the arts, music, and history, which inspire my creative and holistic approach to problem-solving. I am eager to further my education and contribute meaningfully to the field of software engineering.

### WORK EXPERIENCE

#### IT SYSTEM ADMIN

**TimeBet** [ 12/2023 – Current ]

**City:** Addis Ababa | **Country:** Ethiopia

- Provided 24/7 technical support to internal users and resolved critical issues with betting applications and infrastructure.
- Maintained system uptime and performance by proactively monitoring servers, network devices, and applications.
- Performed routine maintenance tasks, including system backups, updates, and security patching.
- Implemented security guidelines and configured firewalls and intrusion detection systems to safeguard sensitive customer data and financial transactions.
- Managed user accounts and access privileges to ensure compliance with security protocols.
- Collaborated with developers and other IT personnel to troubleshoot complex technical issues impacting betting operations.
- Documented system configurations, troubleshooting procedures, and best practices for knowledge transfer and future troubleshooting.
- Identified and implemented system upgrades to optimize performance and accommodate increased user traffic during high-volume betting periods.

### HOBBIES AND INTERESTS

#### Books, Sport, Music

- Avid Reader: Delve into diverse genres, exploring historical fiction, biographies, and current affairs.
- Sports Enthusiast: Closely follow professional football clubs and enjoy playing recreational soccer.
- Music Lover: Regularly attend live concerts and discover new artists across various genres.

### EDUCATION AND TRAINING

#### Bachelor Degree

**Debre Markos University** [ 10/2018 – 22/08/2022 ]

**City:** Debre Markos | **Country:** Ethiopia | **Website:** <https://www.dmu.edu.et/> | **Level in EQF:** EQF level 5

## VOLUNTEERING

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[ 2020 – Current ] DebreMarkos

### **Enat Philanthropy**

- **Volunteer:** Actively involved in fundraising initiatives to support the well-being of children at Hope Haven Orphanage.
- **Donation Drive Coordinator:** Successfully led a donation drive that collected over 500 essential items for the children at Hope Haven.
- **Fundraising Campaign:** Contributed to a fundraising campaign that raised birr 20,000 for Hope Haven, allowing them to