infraonOSS®
Powered by EverestIMS

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LAY THE FOUNDATION FOR DIGITAL TRANSFORMATION WITH THE INFRAON OSS SUITE

EverestIMS Technologies Pvt. Ltd. (Everest), is an Indian product company with a rich market experience in the I&O and Digital Transformation space. The company has a widespread presence across the globe through its focused product portfolio. Everest specializes in providing integrated IT solutions to empower corporations and enterprises to deliver enhanced services to their end-users through the Digital Transformation paradigm.

Under the brand name of "Infraon" the company has 4 distinct products namely – Infraon IMS, Infraon Desk, Infraon NCCM, and Infraon UNMS.

Our clients:

everest IMS
EverestIMS Technologies

Infraon Desk

A Pink-Elephant Certified IT Service Management tool available as in both on-premises & SaaS models. Simplifies IT Service Desk & Business Service Management with a superlative ticketing system, quick access knowledge base, automated workflow management, and real-time tracking & reporting through a highly efficient unified platform.

Infraon NCCM

Empowers compliance, auditing and accountability. Complete network management tasks automation, vulnerability detection & remediation with standard compliance reports. Correlates audits of how, when, where and by whom changes were administered with rollback options.

Infraon IMS

monitoring of heterogeneous networks spread across distributed locations. Manages IT and non-IT components spread across multiple sites through a simple Map-Monitor-Manage technique.

Infraon UNMS

A powerful integrated platform that directly targets discreet technologies in Telecoms & Enterprises collecting critical performance data from the entire IT setup. Integrates with multiple EMS / NMS for the unified management of multiple technologies like Transport, IP Core & Access Layers.

Infraon Digital Transformation Suite

ACCELERATE THROUGH OUR DIGITAL TRANSFORMATION TRIAD

Customer Experience Transformation

Operational Process Transformation

Business Model Transformation

At EverestIMS we help our clients transform their business' through the "Digital Transformation Triad" namely, Customer Experience Digital Transformation, Operational Process Transformation and the Business Model Transformation which we use to rapidly change business paradigms across the world.

Infraon OSS Suite

Infraon OSS is a comprehensive system that bridges physical to virtualised infrastructure with seamless management of hybrid, Transport, Fibre, IP and Wireless networks. Optimise your infrastructure, automate your operations and monetise your services to increase your competitiveness and become an agile, effective and efficient service provider.

Infraon OSS offers you:

Centralized Operations Management Console | End-to-End Network Visibility | Integrated view of multi-vendor and multi-technology | Mapping of Circuits and Services with Customers | Cross-domain Correlation to identify RCA and SIA | Integrated Service Management and Event Automation Workflow | Service Catalogues | Configuration and Provisioning | Device Modelling and much more.

InfraonOSS Components – eTOM Process

FULFILMENT

- **Inventory & Topology**
  - Device and Service Inventory
  - Multi Domain Topology

- **Service Provisioning**
  - Service Configuration
  - Service Activation
  - Service Order Management
  - Supplier Requisition Management

- **Device Provisioning**
  - Resource Provisioning
  - Automation

RESOURCE OPERATION READINESS
- Workforce Management
- Service Catalogues

ASSURANCE

- **Fault & Correlation**
  - Resource Trouble Management
  - Service Problem Management

- **Performance**
  - Resource Performance Management
  - Service Quality Management

- Customer QoS / SLA Management

Monitored Entities

TELECOM

- **Core & Transmission**
  - SDH
  - DWDM
  - ASON
  - IPMPLS
  - RF
  - Metro Ethernet

- **Access**
  - GPON
  - WiFi
  - Links
  - MPLS
  - VSAT
  - IoT

- **Wireless / Mobile**
  - Core (CS, PS) Equipment's
  - MSC, MGW, SGSN, GGSN
  - RAN Equipment's
  - RNC, BSC, BTS, NodeB, eNodeB etc.
  - Microwave radio (IP radio)