

Privacy Policy

Effective Date: 12/2024

Introduction

Welcome to OSRT's website. Your privacy is important to us, and we are committed to safeguarding any personal information you provide while using our website. This Privacy Policy explains how we collect, use, disclose, and protect your information.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

- Name, email address, phone number, and other contact details when you fill out forms or contact us.

1.2 Non-Personal Information

- Browser type, operating system, IP address, and browsing behavior through cookies and other tracking technologies.

1.3 Transaction Data

- Details of purchases, inquiries, or orders placed through our website.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To respond to your inquiries and provide customer support.
- To process and fulfill orders or requests.
- To improve our website and customize your browsing experience.
- To send promotional emails and updates, only if you have opted in.
- To comply with legal and regulatory obligations.

3. Sharing of Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

- **Service Providers:** Third-party vendors assisting with website operation, payment processing, or delivery services.
- **Legal Compliance:** Authorities or law enforcement when required by law.

4. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance user experience, analyze traffic, and improve functionality. By using our site, you consent to our use of cookies. You may disable cookies in your browser settings, but some website features may not function properly.

5. Security Measures

We implement reasonable security measures to protect your information from unauthorized access, alteration, or disclosure. However, no method of data transmission or storage is entirely secure. We encourage you to take precautions to protect your personal information.

6. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. Please review their privacy policies before providing personal information.

7. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal information.
- Opt-out of receiving promotional communications.
- Restrict or object to data processing in certain circumstances.

To exercise these rights, please contact us at [Insert Contact Email].

8. Children's Privacy

Our website is not intended for children under 13. We do not knowingly collect personal information from children. If you believe we have collected such information, please contact us to remove it.

9. Updates to this Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective upon posting on this page with a revised "Effective Date." We encourage you to review this page periodically.

10. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

- **Email:** info@osrtraders.com
- **Address:** Khumaltar-15, lalitpur

Thank you for trusting OSRT. Your privacy is our priority.