**SURAJ RAJBHAR**

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**OBJECTIVE**

Seeking a position in **Network Engineer** where my dedication, meeting goals, creativity, and the ability to following through can be utilized for better growth and profit of the Company as well as myself.

**AREA OF EXPERTISE**

* 1 years of experience in Networking & Assembling. Currently working as Network Engineer (NOC).
* Strong knowledge and hands on experience on Routing and Switching products.
* Knowledge and hands on experience of Flex Master, Zone Directory & Telnet Tool.
* Ability to learn new technologies and tools.
* Excellent client interaction skills. Good Presentation skills  Able to communicate effectively.

**SKILL**

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| **Networking** | Basic knowledge of VTP, RIP, OSPF, EIGRP, IGRP, LAN, TCP IP, OSI-MODEL, ACL, CISCO ROUTERS & SWITCHES, NAT,SUBNETTING. |
| **Database** | MS-Excel, MS-ACCESS, SQL, |

**TECHNICAL SKILL**

* **Routing Protocols:** Static, Dynamic, RIP, OSPF, EIGRP, BGP
* **Routing Concept:** IPV4, IPV6, ACL, NAT, NTP, FHRP
* **Switching Concept:** VLAN, VTP, STP, DTP

**EXPERIENCE**

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| **Organization** | **TIKONA INFINET SOLUTION PRIVATE LIMITED** |
| **Designation** | **Network Engineer (NOC)** |
| **Duration** | **Sep 2021 – Till date** |

**Description of current Job profile:**

* Troubleshooting LANs, WANs, and wireless networks, including access Points, switches, and other hardware
* Access of Core Routers via telnet installed in operational cities to check the VLAN configuration& the ping response of serving Access Point and client end device in order to determine drop in connectivity as well as speed related issues.
* Monitoring of broadband & Lease Line customers connectivity and tackle & resolve issue end to end. Timely escalates issues to the teams/supervisor and coordinates with internal teams.
* Handling Escalation cases of customers.
* Troubleshooting Technical issues end to end.
* Identify & resolve connectivity problem between Ruckus Wireless Access Point and on different wireless CPE.
* Remote troubleshooting and TT management for all the problems pertaining to RF Elements.
* Pro-Active Monitoring of the links in the NMS tools such as Flex master, Zone director, Telnet, Capstone etc.
* Standardization of the configuration in all the Radio
* Maintaining Network Tree for FDN/EFDN Links
* Coordination with the Field Network O&M team and RFTR (Customer Care) for troubleshooting and resolution of Enterprise and Retail customer problems.

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| **Organization** | **IT SOURCE PRIVATE LIMITED** |
| **Designation** | **Network Support Engineer** |
| **Duration** | **Feb 2021 – Sep 2021** |

* Remote Monitoring of Network and Client End Connectivity via various NMS Tools such as Flex master, Zone director, Telnet, etc.
* Responsible for assisting implementation, troubleshooting, and maintaining operation of network systems.
* Access of Core Routers via telnet installed in operational cities to check the ping response of serving Access Point and client end devices in order to determine drop in connectivity as well as speed related issue.
* Taking necessary action on complaints received from clients based on technical data available from various NMS tools and resolving the same with support of NNOC Team in case of network issue or field team in case of issue observed with client end connectivity by raising a ticket in Siebel application.

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| **EDUCATION** |  |
| 2020 | BSC-IT from SJRS college Kalva, Thane. |
| 2017 | 12th Science from NES Jr. College, Thane. |
| 2015 | 10th from Maharashtra Vidyalaya, Thane. |
| **ADDITIONAL COURSE** | |

* CCNA in Routing and Switching.

**PERSONAL DETAILS**

* **DOB :** 5th December 1999.
* **Gender :** Male.
* **Address :** 601/R-7, Om Shri Swami Samarth CHS Khartan Road, Thane 400601.
* **Status :** Unmarried
* **Language :** English, Marathi, Hindi.

**Declaration**

* I hereby declare that the above information is true and honest to the best of my knowledge.
* **Place: - Thane**
* **Date:-**

**(Tushar Gawade)**