

# TEST CASE 006

TEST TITLE	PRIORITY	TEST CASE ID	TEST NUMBER	TEST DATE
Fresh Bunks Contact Us and Information & Support Page Test	High	QA-FB-006	06	08-09-2023
TEST DESCRIPTION	TEST DESIGNED BY		TEST EXECUTED BY	EXECUTION DATE
Testing of contact us and information page.	@Suraj Shah		@Suraj Shah	08-09-2023

TEST DESCRIPTION	TEST DEPENDENCIES	TEST CONDITIONS	OUTCOMES
Users can access the Contact Us and Information pages with proper feedback.	Users are registered and logged in (Refer to test case QA-FB-001 for log	Preconditions: 1. The Fresh Bunks hostel laundry system is accessible and operational. 2. Users are registered and logged in (Refer to test case QA-FB-001 for login.	1. Users can access the Contact Us and Information & Support pages. 2. The Contact Us page provides contact information and a means to submit queries or feedback. 3. The Information & Support page includes a FAQs section and laundry rules and regulations. 4. Users can successfully submit queries or feedback.

STEP	STEP DESCRIPTION	TEST DATE	EXPECTED RESULTS	ACTUAL RESULTS	PASS / FAIL	ADDITIONAL NOTES
1	Access the Fresh Bunks Hostel Laundry System login page.	08-09-2023	User can access the page.	As Expected	Pass	NA
2	Log in as a user (for the payment and checkout process)	08-09-2023	The user's dashboard should be displayed based on the login credentials.	As Expected	Pass	NA
3	Navigate to the "Contact Us" or "Support" section within the user dashboard.	08-09-2023	The user should be able to access the Contact Us and Information & Support pages.	As Expected	Pass	NA

4	Verify Contact Us Page: Check if the Contact Us page displays relevant contact information, such as email, phone number, and address for customer support. Ensure there is a contact form or a method for users to submit queries or feedback.	08-09-2023	The Contact Us page should provide users with contact information and a means to get in touch with customer support	As Expected,	Pass	NA
5	Submit Query or Feedback: If a contact form is available on the Contact Us page, fill out the form with a test query or feedback. Submit the form	08-09-2023	The system should successfully process the query or feedback submission.	As Expected	Pass	Ensure that contact information is accurate, and the support forms, FAQs, and rules and regulations are up-to-date
6	Logout If desired, locate the "Logout" button in the user interface. Click the "Logout" button	08-09-2023	The user should be able to log out successfully.	As Expected	Pass	Consider additional test cases for scenarios like submitting queries with different types of data and verifying the accuracy of displayed information on the Contact Us and Information & Support pages

