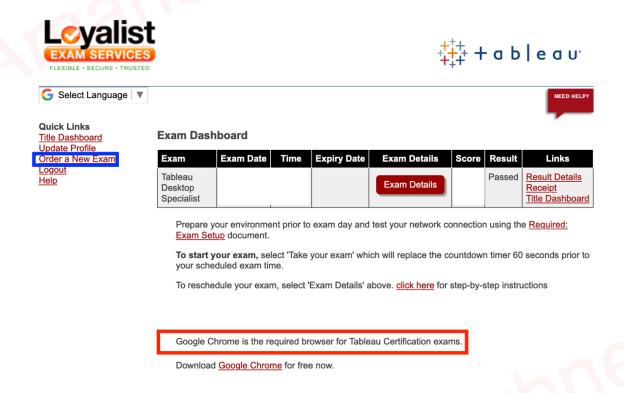**Frequently Asked Questions (FAQs) – Tableau Desktop Specialist Exam**
Amandeep Sawhney – Udemy course

Q. What is the entire duration of the exam?

A. You will get 60 minutes to answer all of the questions. You also get an additional 5 minutes before the exam to read all instructions.

Q. How do I book an exam?

A. Visit this link and create a new account if you don't already have one. You can then login to your account to book your exam. (see the blue box)

Q. What is the cost of the Tableau Desktop Specialist Exam?

A. The exam usually costs $100 (it might be lesser if Tableau is offering a sale). For students, Tableau offers a discount for students, so make sure to avail this offer.

Q. I would like to take your other course as well. Is there some discount available?

A. Yes, check the BONUS section for an exclusive offer!

Q. Which version of Tableau will I be using on the exam?

A. Good question! You'll be taking the exam on Tableau Desktop version 2020.1 so make sure to use it for practice. Other versions may have some differences in the interface, especially version 2020.4 and later.

Q. I passed the exam. When will I get my results?

A. Congrats! You'll receive your results within 48 hours of finishing the exam. Login to your LES account to see if its updated. If it doesn't update even after 48 hours (very very rare), contact Tableau Certifications customer support.

Q. Can I access Google during the exam?

A. Yes, you can!

Q. When using Google, am I also allowed to refer to the official documentation?

A. Yes, you are permitted to use it. In fact, I recommend that you only refer to the official documentation when using Google to search for answers, since its very likely your answer lies somewhere on the documentation page itself. For tips on how to use Google effectively, refer to my Tips N Tricks PDF.

Q. If I fail the exam, how long do I have to wait before I can take another attempt?

A. If you fail on your first attempt, then you can book your second attempt without waiting at all. However, if you fail on the second attempt as well, you must wait for a period of two months before you can take another shot at the exam.

Q. Do I need to have admin rights on my computer?

A. Yes, you must be able to install softwares on your PC. This is because the proctor will need to control your computer for the duration of the exam, and you'll be given the link to download Zoom/GoToMeeting which the proctor will use to monitor you.

Q. How long before my exam scheduled time should I log in to the LES portal?

A. You should login to your Loyalist Exam Services account at least 10 minutes before your scheduled exam time. The timer and your exam ONLY start when the proctor has finished performing all checks and formalities.

Q. What is the current structure of the exam?

A. The total number of questions are 30. You can get 24-22 theoretical questions (can be multiple choice or multiple selection). The number of practical questions therefore can vary anywhere from 6-8.

Q. Will I get hands-on questions first, or theory first?

A. It depends, as there is no fixed order.

Q. Should I attempt all hands-on first, or all theory first?

A. Again, it depends. If you are comfortable with hands-on, I suggest attempting the exam in the order in which the questions appear. If you are a little scared of hands-on, then you can consider attempting all hands on questions first, and then move on to hands-on.

Q. Any tips from your side?

A. I suggest using Google only after you have attempted all questions, and have flagged your doubts. This way, you will have attempted the entire exam, and won't miss out on any questions.

Q. Is there a specific browser that I need to use to take the exam?

A. Yes, you must use Google Chrome to start your exam by logging into your Loyalist Exam Services (LES) account.

Q. Where are my exam datasets located, and do I need to install Tableau on my PC?

A. No, since you will be taking the exam inside a virtual environment, you don't need to download anything. Both Tableau, and the datasets will be present on the Desktop itself.

Q. Do all keys when inside the virtual environment work as expected?

A. You MUST not use the esc key at all. It can cause you to exit your virtual environment, and your exam timer will keep running. Even though Tableau recommends not to use the Ctrl key as well, it works as expected in _most_ cases.

Q. What if I get disconnected while attempting my exam?

A. Performance issues or system disconnects during the exam will be considered a result of your connection. The exam timer will continue to run even if you get disconnected. However, if you are every dissatisfied with your exam environment etc., feel free to email to certification@tableau.com to raise any concerns. They will then launch an investigation since all exams are recorded.

Q. Can I usual dual monitors during the exam? How about an ultra-wide monitor?

A. No, you are only permitted to use 1 monitor during the exam, i.e., either 1 Laptop screen, or 1 monitor screen. If you are using a monitor, it can be ultra-wide.

Q. Do I need to keep some documents with me while starting the exam?

A. Yes, you need to keep a photo identification document with you. Eg - Passport

Q. Is there some minimum required internet speed to take the exam? Also, is there some way to test my connection before the exam?

A. Tableau recommends a minimum download speed of 4Mb/sec and a minimum upload speed of 2 Mb/sec. Yes, you can use this link to test your internet speed as well as latency. Don't use speedtest.net to test your connection, as it will not determine your connection speed to the Skytap servers.