SANJAYA KOIRALA

DOB: 18 APRIL 2003

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PASSPORT NO.: PA3340137



Profile summary

Dedicated and motivated Bachelor of Hotel Management (BHM) student with hands-on experience in food and beverage service at prestigious 4-star and 5-star hotels, as well as a well-known resort. Skilled in delivering exceptional guest experiences, communication, and teamwork, with a proven ability to thrive in fast-paced environments. Passionate about applying my academic knowledge and practical expertise to contribute effectively to a dynamic hospitality organization while continuing to grow professionally.

Objective

As a Bachelor of Hotel Management (BHM) student, my career objectives are centered on gaining practical experience and refining my skills within the hospitality industry. I aspire to secure an internship with a reputable organization to complement my academic knowledge with hands-on experience. My goal is to excel in operations management by driving efficiency, enhancing guest satisfaction, and contributing to revenue growth. Additionally, I am committed to pursuing certifications to further validate my expertise and exploring opportunities in areas such as marketing, sales, culinary arts, or advanced education to broaden my career prospects within the dynamic field of hospitality management.

Education

Nepal Police School (National Examination Board)

SEE (2020)
+2 (MANAGEMENT) (2022)
3.80 GPA
3.52 GPA

Nepal Academy of Tourism and Hotel Management (NATHM)

• Bachelor of Hotel Management (BHM)

Currently enrolled in the 5th semester of a Bachelor of Hotel Management (BHM) program, I am acquiring in-depth knowledge and practical expertise in hospitality management. This academic endeavor aligns closely with my passion for the hospitality industry and my long-term career objectives within the field.

Work experience

NATHM practical session

- Food and Beverage service
- State Banquet
- Bakery
- Advance kitchen
- Housekeeping
- Front office operation
- Bulk kitchen
- Barista

Experience in Food and Beverage Services in star-rated Hotels

- Served as a casual server in the food and beverage department at 5-star hotels such as "THE SOALTEE HOTEL" and "RADISSON HOTEL," handling order-taking and meal/beverage service. Focused on delivering a positive dining experience, showcasing strong communication skills and attentiveness to guest needs. This role enriched my customer service expertise and adaptability in fast-paced hospitality environments.
- Additionally, worked at "Chandragiri Hills Resort", a 4-star hotel, where I further honed my customer service skills and gained valuable experience in a dynamic hospitality environment, adapting to the unique demands of a high-traffic resort setting.

Key skills

- Problem solving
- Leadership
- Adaptive
- Good interpersonal & communication skill
- Creative
- Responsible enough to complete the assigned task with loyalty & dignity

Languages

Nepali (Native or Bilingual Proficiency)
English (Full Professional Proficiency)
Hindi (Professional Working Proficiency)

• Japanese (Beginner Language Learner)

Reference

• BINOD ARYAL

BHM Coordinator

Nepal Academy of Tourism and Hotel Management

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Declaration

I hereby declare that all statements made in this application are true, complete and correct to the best of my knowledge and belief.

