

Helpdesk Escalation Matrix

Level-1

Name	Mr. Madhvendra Sachan
Email	del-ithead@del.amarujala.com
Contact	0120-4694000\4154

Level-2

Name	Mr. Satish Sharma \ Nitin Tyagi
Email	sateshsharma@del.amarujala.com \ nitin@del.amarujala.com
Contact	0120-4694000\4149-4150

Level-4

Name	Mr. Ayushman Sinha
Email	ayushman@del.amarujala.com
Contact	0120-4694000\4200