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PROFESSIONAL SUMMARY

- **8+ Years of experience in Software Quality & Testing activities with Manual and Automation Testing.**
- Exposure to **all stages of Software Testing Life Cycle.**
- **Lead** a test team of 3 spread across geographic area.
- Experience in **Microsoft Dynamics 365, Railroad, Telecom, Healthcare Management and E-commerce** domains.
- Core areas of skills include Reviewing **System Requirements, Test Strategy, Schedule, Test Artifacts, Test Planning, Test Execution, and Test Management.**
- Extensive experience **in Functional, Automation (Selenium with Java), User Acceptance, BVT, Regression, Sanity and Database testing**
- Upgrading to **robust automated test Frameworks**, developing and maintaining Test Scripts, Performance test strategies and continuous customer collaboration.
- Experience in developing **Cucumber** and **Test NG** framework.
- Experience in **API Testing** using **Rest Assured framework** and **Postman**.
- Exposure of Application life cycle management using **Azure Devops**.
- Experience in creating and maintaining **Azure Boards, Pipelines, Repos, Artifacts, Test Plans and Email Configuration for pipelines**.
- Experience in continuous monitoring of **Azure Pipelines**(CI/CD).
- Experience with **QA Methodology and QA Validations** to ensure Quality Assurance control.
- Strong in analyzing business specifications and use cases and developing and executing test plans, test scripts and test cases.
- Good understanding of **Agile software development life cycle**.
- **Evaluated and recommended** test automation tools and determined suitability with various development tools.
- Experience in **Identifying and Creating Scenarios** to test the application.
- Proficient in **Defect Reporting and Management using Azure Devops, HP ALM, JIRA, Visual Studio, Test Rail.**
- Mentoring co-workers and supporting users.
- Flexible and versatile to adapt to any new environment and work in any project.
- Capabilities to meet sensitive deadlines, manage time, and assume ownership of responsibilities.

PROFESSIONAL EXPERIENCE

- Working as Senior QA Engineer at **SRS Business Solutions Pvt Ltd** since Jul'23 to present.
- Worked as Senior Associate Consultant at **Infosys Limited** from Jul'19 to Jun'23.
- Worked as Associate Consultant [**Microsoft Dynamics CRM & D365 Testing Consultant**] for **Microsoft Corporation** [**Payroll to Hexaware**] from Sep' 18 to Mar'19.
- Worked as Test Engineer at **Ingenious Inventive Comp Solutions Pvt Ltd, Hyderabad** from Mar'16 to Sep' 18.

SUMMARY OF TECHNICAL SKILLS

Languages	Java
Testing Tools	Azure DevOps, Selenium, JIRA, GitHub, TestRail, Visual Studio, HP ALM
Domain Knowledge	Dynamics 365, Healthcare, Telecom, Railroad & Ecommerce
Operating System	All windows' OS

EDUCATION

- Master of Technology in Power Electronics and Devices from J.N.T. U, Kakinada.   **70.8%**
- Bachelor of Technology in Electrical Engineering from J.N.T. U, Kakinada   **67.8%**
- Intermediate., Board of Intermediate Education, Vijayawada Andhra Pradesh.   **74.3%**
- S S.C., Board of Secondary Education, Andhra Pradesh.   **79.8%**

PROJECTS

Client: *Curaleaf*

Duration: *July 2023 – Present*

Role: Senior QA Engineer

Description:

Curaleaf is a leading international provider of consumer products in cannabis with a mission to enhance lives by cultivating, sharing and celebrating the power of the plant. As a high-growth cannabis company known for quality, expertise and reliability, the Company and its brands, including Curaleaf, Select, and Grassroots provide industry-leading service, product selection and accessibility across the medical and adult use markets.

Client: *MARS*

Duration: *Feb 2021 – June 2023*

Role: Senior Associate Consultant

Description:

Mars, Incorporated is an UK based D2B & D2C site Development and Support for a confectionery. PetFood and other Food Products Manufacturer. Mars Petcare is a leading provider of high quality.

Client: *CN Railways*

Duration: *July 2019 – Feb 2021*

Role: Associate Consultant

Description:

Canadian National Railways is a leading north American transportation and logistics company. The heart of this project lies in software called Positive Train Control (PTC). PTC enforces the train preventing unsafe movement. PTC came into picture after a major train accident took place in Chatsworth, California in 2008. This was made a compulsion in all the road railway organizations bythe US and Canadian governments. The objective of PTC is to prevent train to train collisions, derailments caused by excessive train speed train movements through the tracks which were not aligned properly and to avoid human errors.

Client: *HP*

Duration: *Sep 2018 – Mar 2019*

Role: Associate Consultant

Description:

HP Inc. (HP) has requested Microsoft to upgrade their Dynamics 365 Services instance to version
9.0.2. The current system is functioning with occasional outages. Microsoft Product Group, Engineering teams, Premier Support and Consulting Services have been actively engaged with HP tomaintain the reliability of the system. With the newer version of Dynamics 365, it is expected that significant performance, scale and reliability improvements brought in at a platform level will benefit the HP CDAX implementation. Also, as part of the collaborative effort between Microsoft and HP teams, the Product Groups have come up with a list of recommendations which will help in addressing some of the issues being faced,and these recommendations are included in this upgrade.

Client: *Optiva*

Duration: *May 2017 – Sep 2018*

Role: Test Associate

Description:

Optiva™ provides a complete portfolio of mission-critical charging and subscriber management solutions that allow communications service providers to better serve subscribers and maximize revenue. As a part of its products that Optiva dealing with like Tbaytel's, WOM and Exito has served its customer base through evolution and innovation. Tbaytel's has grown to become the largest independently owned telecommunications provider in Canada and offers extensive products and services that include faster Data, Voice, Wireless, Internet, Digital TV and Security for home and business. Tbaytel's current ICRM system is no longer capable of supporting the existing products andservices or emerging/future business needs. Increased competition, product complexity, and placinga higher priority on customer satisfaction are driving the need for a more efficient operating model. The need to personalize Tbaytel's and other products interactions with customers is placing a greater demand on having a 360-degree view of the customer using Microsoft Dynamics CRM and
 with efficient billing suite.

Client: *Shell India*

Duration: *Nov 2016 – May 2017*

Role*:* Test Associate

Description*:*

Shell Oil Network is a online portal ecommerce product. It is a complete business solution for oil products. Customer login and tracks his sales order details such as Confirmed orders and makes Contracts. Herewe maintain data related to oil loaded and what are terminal point to deliver and payment details etc.

Client: *Prime Hospital*

Duration: *Mar 2016 – Nov 2016*

Role*:* Test Associate

Description*:*

Clinical Information System is a comprehensive, integrated design to manage the administrative, financial and clinical aspects of a hospital. This encompasses paper-based information processing as well as data processing machines. The aim of an HIS is to achieve the best possible support administration by electronic data processing. It maintains the data related to hospital billing, patient reports etc...