SURESH SUDARSAN

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PROFESSIONAL SUMMARY

AWS Certified Solutions Architect – Associate with 6+ years of experience in operations and process management, transitioning into Cloud and IT Infrastructure roles. Hands-on experience with AWS services including EC2, VPC, S3, EBS, and Application Load Balancer through self-driven labs. Strong understanding of high availability, security fundamentals, monitoring, and cost-aware architecture. Seeking entry-level to junior Cloud Engineer / AWS Associate / Cloud Support roles.

TECHNICAL SKILLS

AWS & Cloud Services:
EC2, Auto Scaling (Basic), Application Load Balancer, S3, EBS, EFS (Basic),
VPC, Subnets, Route Tables, Internet Gateway, NAT Gateway,
IAM, Security Groups, NACLs,
CloudWatch, CloudTrail, Cost Explorer, Budgets (Basic)

Architecture & Reliability:
High Availability (Multi-AZ), Fault Tolerance, Backup & Restore, Read Replicas (Conceptual)

Security:
IAM (Users, Roles, Policies), Encryption at Rest & In Transit (Conceptual), Shared Responsibility Model

OS & Scripting:
Linux (Basic CLI), Bash (Basic), JavaScript (Basic)

Operational Skills:
Troubleshooting, Root Cause Analysis, SOP Creation, Process Documentation

AWS PROJECTS & HANDS-ON EXPERIENCE

- Launched and managed EC2 instances; configured key pairs, security groups, and IAM roles

- Designed a custom VPC with public and private subnets across multiple AZs

- Configured route tables, Internet Gateway, and NAT Gateway

- Created and managed EBS volumes; performed snapshots and restore testing

- Implemented an Application Load Balancer to distribute traffic across EC2 instances

- Created S3 buckets with versioning, lifecycle rules, and IAM-based access control

- Configured CloudWatch metrics and alarms for basic monitoring

- Practiced basic cost-optimization techniques such as instance sizing and storage lifecycle policies

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PROFESSIONAL EXPERIENCE

Assistant Manager – Operations
LGT Business Connexions Ltd – Chennai (Jun 2019 – Present)

- Managed daily operational workflows ensuring accuracy and SLA compliance

- Used internal systems and dashboards to monitor operational data and metrics

- Coordinated with cross-functional teams to resolve incidents and escalations

- Followed SOPs and supported process improvement initiatives

- Performed root-cause analysis for recurring operational issues

- **Awarded Operational Excellence Award (2025)**

EDUCATION

Master of Computer Applications (MCA) – Vel Tech University
Master of Business Administration (MBA – HR & Marketing) – University of Madras (DOMS)

CERTIFICATIONS

AWS Certified Solutions Architect – Associate (SAA-C03)
AMCAT Certified Customer Service Specialist
Certified Human Resource Management Professional (CHRMP)

LANGUAGES

English, Tamil (Proficient) | Hindi, Telugu (Basic)